

UNIVERSITY OF THE PHILIPPINES MANILA  
COLLEGE OF ARTS AND SCIENCES  
DEPARTMENT OF PHYSICAL SCIENCES AND MATHEMATICS

WHISTLEBLOWER - A WORDPRESS REPORT SYSTEM  
PLUGIN

A special problem in partial fulfillment  
of the requirements for the degree of  
**Bachelor of Science in Computer Science**

Submitted by:

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## ACCEPTANCE SHEET

The Special Problem entitled “Whistleblower - A Wordpress Report System Plugin” prepared and submitted by Astina May T. Sanchez in partial fulfillment of the requirements for the degree of Bachelor of Science in Computer Science has been examined and is recommended for acceptance.

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## **Abstract**

A Whistleblower report system plugin for WordPress is a modified version of a support system wherein users can easily address or report wrongdoings to organizations to elevate public awareness on whistleblowing and its benefits and costs.

*Keywords:* report system plugin, modified support system, whistleblower, whistleblowing, messaging

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# I. Introduction to the Study

## A. Background of the Study

What is a whistleblower, rather who are they? They can be anyone who have knowledge of illegal activities occurring in an organization. Whistleblowers can be employees, suppliers, contractors, clients or any individual who somehow becomes aware of illegal activities taking place in an organization either through witnessing the behavior or being told about it[1]. Some were even part of the illegal activity who discloses confidential information. Whistleblowers disclose information to the public or to those in authority. The term originated from the whistle that a referee uses to indicate an illegal or foul play [2].

At present, it became easier for individuals to address their thoughts to the public through the internet. Whenever there are disasters, one would notice that there are already several reports of the current state happening in their area in social networking sites. Whenever there are situations like corruption, harassment or crime, one would notice that there are already evidences like message posts, videos and photos uploaded in the internet. Some even stand up as witnesses to law suits when they feel like they already have supporters to protect or to be on their side.

Knowing that these individuals are accustomed to socializing to other people through different forms of social media, it would be useful to have the Whistleblower report system plugin as a new tool where people could make use of the social media to submit reports to the authorities without having to pass through the long process of manual systems when they can just talk to a support team to help solve their problem.

With manual systems, for example with the police, when a person gets involve in an incident and wanted to confess or disclose confidential information, they have to go to the police station, file a report, let the police investigate it, after some time will pile up in the police station records. At the same time, it would place the person's life in danger when they will be seen reporting in a police station thus would make people afraid to get involved

with. Also, some people have information but does not want any hassle but they just want to share what they know. Thus this Whistleblower report system plugin would be an effective way to solve all that.

## **B. Statement of the Problem**

There are so much happenings in the world, may it be a crime, harassment, disaster, corruption, etcetera, that are being seen by every individual wherein they can just post their thoughts about what they know on social networking sites. But when they spread reports all over the internet, do they get a chance to catch the attention of the people with authority to help? Thus a tool is needed to effectively report a case privately, a communication between the reporter to the system and vice versa only, without having to get reporters to be physically involved. A private communication between reporter and the system is important because reporting would endanger the lives of the reporters. Also, some people get afraid in getting involved so they rather not speak of anything related to the illegal activity. While some just wants to share what information they have and to do nothing else. Not necessarily the reports are solved but at least there is a tool on where people can address reports that needs attention to.

Existing help desks, forums, e-mails and support systems are almost the same with the desired tool. In help desks and support systems, they dwell on everything, a complaint, a question, a suggestion, wherein they already have a template on what to reply to reporters. In the Whistleblower report system plugin, it focuses on reporting leaks, illegal activities and others that can be solved or dealt upon. In forums, reports or messages are publicly shown thus allowing anyone to see the conversation between another reporter and the system. In the Whistleblower report system plugin, conversations between reporter and the system are private in a way that only the support team who handles the system can see the conversation may it be assigned to them or not. In e-mails, reporters do not know to whom they should address their reports. In the Whistleblower report system plugin, reporter will be assigned to

an agent who can help them with their report. As for the agents perspective, reports would be assigned to them by the higher ranked part of the organization called the supervisor who will filter reports whether they will be filtered as spam, hoax or true.

## C. Objectives of the Study

- **General:**

To be able to come up with a Whistleblower - a Wordpress report system plugin that can view the guidelines and policies of whistleblowing, then submit reports, include attachments, change report states, add witness form, search reports easier with keywords, reply to the unresolved reports, filter spam, archive reports, receive email and sms notification and generate the summary of reports using a Wordpress plugin.

- **Specific:**

1. Allow reporter to

- (a) Register an account if user not a member of the organization

- (b) Login and logout using their account

- (c) View the "Guidelines and Policies of Whistleblowing"

- (d) Submit reports containing the following:

- Subject of the report

- Description of the report

- Witness form if filled up

- Attachments (supported files are documents and images like jpg, gif, png, zip, pdf, doc, docx, mov, avi)

- Keyword/s for the report

- (e) View all reports submitted

- (f) Edit Witness Form

- (g) Search reports
  - (h) Reply to existing unresolved reports
  - (i) Receive email notification
  - (j) Receive sms notification
2. Allow supervisor to
- (a) Login and logout using their account
  - (b) Add categories for the "Guidelines and Policies of Whistleblowing"
  - (c) Add new information to the "Guidelines and Policies of Whistleblowing"
  - (d) Change functionalities of agents
  - (e) Filter spam
  - (f) View all reports submitted by reporters
  - (g) Add categories for the reports
  - (h) Filter submitted reports by categorizing them
  - (i) Assign reports to agents
  - (j) View statistical report
  - (k) Download reports' progress tracking details into a csv file
  - (l) Archive reports
  - (m) Search reports
  - (n) Receive email notification
  - (o) Receive sms notification
  - (p) Act as an agent
3. Allow agent to
- (a) Login and logout using their account
  - (b) View all reports submitted by reporters
  - (c) Reply to reports posted by reporters



- (d) Download attachments from reporters
  - (e) Change the details of the report
    - Status of the report
    - Category of the report
    - Priority of the report
    - Add keyword/s to the report
  - (f) View witness form
  - (g) Search reports
  - (h) Receive email notification
  - (i) Receive sms notification
4. Allow system administrator to
- (a) Manage the settings of the plugin
  - (b) Add/edit/delete accounts
  - (c) Access accounts and act as other users
  - (d) Control who can access the plugin

## **D. Significance of the Project**

The Whistleblower report system plugin adds to WordPress the features of a support system wherein users can easily address or report wrongdoings to organizations. There may be a lot of available help desk systems, support systems, ticketing systems, forums, but this plugin is a modified version to allow users to have a ready made reporting system in their website to suit the need of resolving reports or complaints in an organization without being named by the members of the organization for safety purposes. Also, this will elevate public awareness on whistleblowing and its benefits and costs.

## **E. Scope and Limitations**

1. The Whistleblower report system plugin's adding of categories depends on the system administrator and supervisor thus the compilation of reports would depend on them.
2. Whistleblower report system plugin would be limited to WordPress only.
3. If to resolve the case, agency would need to forward the WordPress reports to other agencies then system would not be able to forward the WordPress reports that would entail submission to other agencies.
4. Reporters would be allowed to register an account but they can only access the Whistleblower report system plugin, as reporters may or may not be part of the organization.
5. The system is a template system and not customized to a particular anti-crime organization.
6. The allowed file types for attachments are limited to jpg, gif, png, zip, pdf, doc, docx, mov, and avi.
7. The Whistleblower report system plugin will be submitted to WordPress administrators for possible inclusion in the official list of approved WordPress plugins.

## **F. Assumptions**

1. Assumed that organizations that will use the plugin has a clear cut policy or guidelines on how to process whistleblowing reports.
2. Assumed that organizations that will use the plugin has a clear cut policy or guidelines on how to archive reports.
3. Assumed that organizations will fill up the "Guidelines and Policies of Whistleblowing" with policies or guidelines before using the plugin for the people.

## II. Review of Related Literature

There are important things to be considered to be able to come up with an effective Whistleblower report system plugin. Some related concepts that needs to be studied are comparison of social media with social networking, comparison of different content managing platforms, quality of a wordpress plugin, customer service, help desk systems, support systems, and anonymizer.

Knowing the difference between social media and social networking is helpful in developing a comprehensive and effective tool for a system. Social media are the contents people upload in the internet, whether it is a blog, a video, slideshow, or any form of attachments to the internet. Consider social media as a one-to-many communication method. Although people can respond and comment, people own the content and have to produce (write/record/create) the media themselves. While social networking is the engagement of people – creating relationships, communicating with the readers, building their connection with online audiences. There is some overlap and integration with social media and social networking. There are platforms like Facebook and Twitter that are considered both social media tools and a way to engage with other online audiences. While an example of a social media would be Youtube, as it is a tool for videos to be published through the web. Chatting on the other hand, is an example of social networking [3].

Now that people are accustomed in socializing through the internet, a lot of companies or even organizations started adapting to the advancement of technology thus having their own system for their services. From there, a lot of content managing platforms became available and free in the internet. Three of the most popular content management platforms are Joomla, Drupal and Wordpress [4]. According to the statistical comparison of open source content managing platforms, WordPress has shown its performance and proved its best in all areas, at the same time it is the most popular open source content managing around thus making it the platform that will be used for the study [5].

WordPress has over 34,935 plugins in the official WordPress plugin directory down-

loaded in total of 800,422,997 and counting[6]. The plugins are often developed by individual developers and provided to others for free. While some of the plugins are more security critical than others, a vulnerability in any plugin may expose the whole system to attackers. Therefore, all plugins go through a manual review before being accepted in the official plugin directory. This, however, is not able to prevent all the problems. 122 WordPress plugin/extension related vulnerabilities was reported in National Vulnerability Database. To help find high quality plugins, WordPress allows the user community to rate the plugins and displays ratings and download counts for each plugin. Although the quality of the plugins varies and there is no clear correlation between the ratings of plugins and the number of vulnerabilities detected in them. It is recommended that plugins to be individually inspected for typical vulnerabilities before using them in any WordPress powered site [7].

According to the Corporate Executive Boards Dixon and colleagues, the notion that companies must go above and beyond in their customer service delivery is so entrenched that managers rarely examine it. But a study of more than 75,000 customers interacting with contact center representatives or using self-service channels found that over-the-top efforts make little difference to customer loyalty: All customers really want is a simple, quick solution to their problem. Two of the described five loyalty-building tactics that every company should adopt: minimize the need for customers to switch service channels and focus on problem solving, not speed. They conclude that we are reaching a tipping point that may presage the end of the telephone as the main channel for service interactions and that managers therefore have an opportunity to rebuild their service organizations [8].

An imperative for digital innovation and engagement has emerged: businesses have already realized that they must use digital channels to engage with their key stakeholders to maintain relevance and drive the conversation. Companies have developed an end to end response. They need to develop a comprehensive digital strategy and rethink their business and operating models to deliver this. Such a strategy must go far beyond the Marketing department: it has to be about ubiquitous cross-channel connectivity, it must

enable continuous engagement with customers, suppliers, employees and investors [9].

As organizations strive to succeed in the age of the customer, changes such as the explosion of digital communications, mobility, and the acceleration of innovation are having a profound impact on customer expectations [10]. Business and IT professionals responsible for customer service struggle to understand changing customer behavior, re-engineer end-to-end business processes, acquire and deploy the appropriate supporting technologies, and lead and sustain the organizational changes required to make the transition to new ways of working[11].

One of the most challenging problems faced now in the social computing arena is webspam. The development of web applications where users can contribute content has also increased spam, since many web applications like blogging tools, CMS etc are vulnerable to spam [12]. Despite technological and legislative attempts to squish it, the volume of Spam messages continues to increase. Every user receives two types of messages-those that the user would expect to receive since he/she has provided permission to the sender and those that are a surprise because the sender does not have the permission [13]. Thus it could be one of the challenges for effectively creating a reliable system.

There are already existing tools for effectively responding to customer's needs and concerns, one of which is the help desk system like iHelp. iHelp is an intelligent online helpdesk system that automatically finds problem-solution patterns from the past customer-representative interactions. When a new customer request arrives, iHelp searches and ranks the past cases based on their semantic relevance to the request, groups the relevant cases into different clusters using a mixture language model and symmetric matrix factorization, and summarizes each case cluster to generate recommended solutions[14].

Secured Open Source Web Based Helpdesk System is a helpdesk management system for the Secured Mail Unit of the Malaysian Ministry of Foreign Affairs. It is an online system which was developed to facilitate and manage the incoming complaints from various users in the Malaysian governmental ministries. This system was developed using PHP

as the primary programming language and MYSQL as the database. Three categories of users had been created to manage the system: normal user, supervisor and admin. Every categories of user has their own responsibilities and privileges in accessing the system. This system is capable to record all the complaints received, show the status of the complaints and monitor the progress of each complaint. It will segregate and distribute the incoming requests to the technical support staffs and their respective supervisors based on each teams capabilities. Besides that, it is also generates report periodically that supports managerial decision making process [15].

The market for privacy protection products is growing and companies are responding with a host of technological tools and services. Some of these are free and can be downloaded. One of which is the anonymizers, shields a persons identity by making their accounts "anonymous" by giving them untraceable alias. It may be a useful tool for some consumers but they can be used to protect lawbreakers [16].

There have been existing plugins for support systems such as Admin User Messages which allows communication between admin and single users, but there is no communication between users [17]. WordPress Advanced Ticket System which have the features of a complete ticket system where users can submit tickets, set the priority, status, product and type of ticket [18]. WP Support Ticket which allows registered users to create new support tickets and reply to already created support tickets [19]. WP Support Plus which allows users to submit tickets to report problems or get support [20]. Sola Support Tickets which manage tickets and notifies users in there e-mail [21]. LiveHelpNow Chat System where administrators can chat with their customers when symbol shows the administrator is online and users can leave a message if administrator is offline [22].

### III. Theoretical Framework

#### A. Whistleblowing

Whistleblowing is defined as the act of calling attention or reporting wrongdoings directly known or discovered by the whistleblower himself. It has been described as putting into the light something which is hidden.

The different types categorized to whistleblowers are tipsters, who simply feeds a tip or piece of information about a certain wrongdoing; a squealer, who has a direct participation in an anomaly and exposing it; a witness who takes oath to stand by his accusation against a person involved in a wrongdoing; a complainant who is directly aggrieved by a case and is already giving information to address it; a reporter who uses the media to disclose information; and a watchdog who band together for collective whistleblowing.

The recipient of the disclosed information could be authorities or individuals or groups who could provide a solution to the concern at hand. In general, the term authorities refer to individuals or bodies vested with regulatory powers.

Australia and South Korea are examples of countries that fashioned their respective whistleblowing legislation as an anti-corruption measure. To encourage whistleblowing against corruption, these countries specify the conditions and procedures of protected whistleblowing, mandate public agencies to act on reports of corrupt practices, and strengthen mechanisms for whistleblowers protection and support[23].

In United Kingdom, a person can report wrongdoings or if anyone is neglecting their duties, including: health and safety is in danger, damage to environment, criminal offense, not obeying the law, or covering up wrongdoing [24].

In the Philippines, initiatives to encourage whistleblowing are not new. In fact, several laws encourage whistleblowing to curb bribery and other illegal practices. However, the existing legal framework barely meets the need for whistleblowers protection and support. Considering the risks of whistleblowing in a culture that has a high tolerance for corruption,

the existing legal framework fails to provide attractive incentives for actual whistleblowing.

Whistleblowing can provide useful and vital information leading to the discovery of certain wrongdoings and anomalous transactions that are harmful to the society. The divulged information could provide basis for appropriate corrective action, whether by curbing or eliminating illegal and anomalous practices. On a higher level, it could also lead to or form the evidence necessary to successfully prosecute cases. It can also create reforms in systems and internal organizations. Concretely, this means more efficient procedures, elimination of wastage, increased productivity, and maximization of returns.

The negative views toward whistleblowing stem from the perception that nothing was done about the reported anomaly. Another reason for the pessimism regarding whistleblowing is the lack of sufficient protection given to whistleblowers. From the point of view of organizations, accepting whistleblowing as a legitimate practice in an organization could lead to overcritical employees who are disrespectful of authority. Whistleblowing could also be abused as tools for revenge, character assassination, gaining undue leverage and benefits. Thus, whistleblowing is then seen essentially self-sacrifice [25].

Whistleblowing is perceived as a means to fulfill ones obligations as a citizen, especially in the case of public servants. Patriotism and a sense of pride in being in public service are compelling reasons to respond to the governments call to report anomalies within its ranks.

In designing and implementing policies and programs on whistleblowing, policymakers must strengthen not only the mechanisms for whistleblowers protection; they must also ensure that reports of activities are acted upon and that a supportive environment for whistleblowing is in place and nurtured in organizations and the society as a whole[23].

## **B. WordPress**

WordPress started in 2003 with a single bit of code to enhance the typography of everyday writing and with fewer users than a person can count on their fingers and toes. Since then it has grown to be the largest self-hosted open source content managing tool in



the world, used on millions of sites and seen by tens of millions of people every day.

WordPress started as just a blogging system, but has evolved to be used as full content management system and so much more through the thousands of plugins and widgets and themes[26].

Most people using WordPress are neither web designers nor programmers. As a matter of fact most people start using WordPress without any prior knowledge of designing websites because there is a ready made Wordpress theme for just about everything [27].

## C. Plugin

A WordPress Plugin is a program, or a set of one or more functions, written in the PHP scripting language, that adds a specific set of features or services to the WordPress weblog, which can be seamlessly integrated with the weblog using access points and methods provided by the WordPress Plugin Application Program Interface (API)[28].

There are steps that are needed to follow, and things to consider when creating a well-structured WordPress plugin [29].

- Creating a plugin
  1. Plugin name
  2. Plugin files
  3. Readme file
  4. Home page
- File Headers
  1. Standard plugin information
  2. License
- Programming your plugin
  1. WordPress plugin hooks

2. Template tags
  3. Saving plugin data to the database
  4. WordPress options mechanism
- Internationalizing your plugin
    1. Updating your plugin
    2. Plugin development suggestions

## **D. WP Support Plus Responsive Ticket System Plugin**

WP Support Plus Responsive Ticket System Plugin is an existing plugin that adds to WordPress the features of a complete ticket system with a hundred percent responsive and a hundred percent Ajax functionality. This allows users to submit tickets to report problems or get support on whatever you want. Users can set the status, priority and category of each ticket [20].

## **E. Spam Filtering**

A spam filter is used to detect unsolicited and unwanted messages and prevent those messages from getting to a user's list of messages. A spam filter looks for a certain criteria on which it bases judgments. An example of a spam filter can be set to watch for particular words in the messages and to exclude these from the user's list of messages. This method, though, often omitting perfectly legitimate messages as words for spam filtering also exclude them [30].

## **F. SMS**

SMS stands for short message service. It is a short message delivery mechanism used in mobile networks. The "short" part refers to the maximum size of the text messages: 160

characters (letters, numbers or symbols in the Latin alphabet). For other alphabets, the maximum SMS size is 70 characters. A mobile phone is constantly sending and receiving information through the control channel. The control channel then provides the pathway for SMS messages. SMS is an ideal form for communicating when people does not want to be overheard. It is often less time-consuming to send a text message than to make a phone call or an email. SMS does not require a person to be at a computer like e-mail[31].

## **G. Clickatell**

Clickatell is a global leader in mobile messaging and transaction services, which enable its customers to alert, interact and transact with their business partners and communities on the mobile phone [32].

## **H. Data Archiving**

There are many ways in archiving a data. One is changing an organizations access level which does not prevent users from seeing their own data or anything which has already been sent to them. It does restrict the types of actions users will be able to perform, from that point onwards. Some restrictions prevents the organization from editing or adding more data [33].

## IV. Design and Implementation

### A. Use Case Diagram

The system will have four users: the reporters, the agents, the supervisors and the admin of the system.

The reporters will first register to be able to have access on the report system plugin and login if they already have an account on the report system plugin. The registration of the reporters would then be verified via their email. Once reporter has logged in, he can already submit reports and may or may not include attachments. Assuming there are already existing reports, the reporter can then reply to these reports. Reporter could then follow up on a report by replying again to their existing report. Reporter could also view all reports they submitted including resolved and unresolved reports. Once reporter is done, he can now logout of the system.

The agents would log in first, then they can view all reports submitted by reporters, read a report and download attachments, reply to a report, change the details of the report like changing the status, category, priority and adding keyword/s for the report, see witness form and search reports.

The supervisor would log in first, view all reports, filter reports by categorizing them, assign reports to agents, view the statistical report for all the reports, search reports and download reports' progress tracking details into a csv file.

The system administrator would be able to access everything from adding/editing/deleting an account, filtering reports, managing the assignment of reports to agents and to viewing statistical reports.

Whistleblower Report System WordPress Plugin

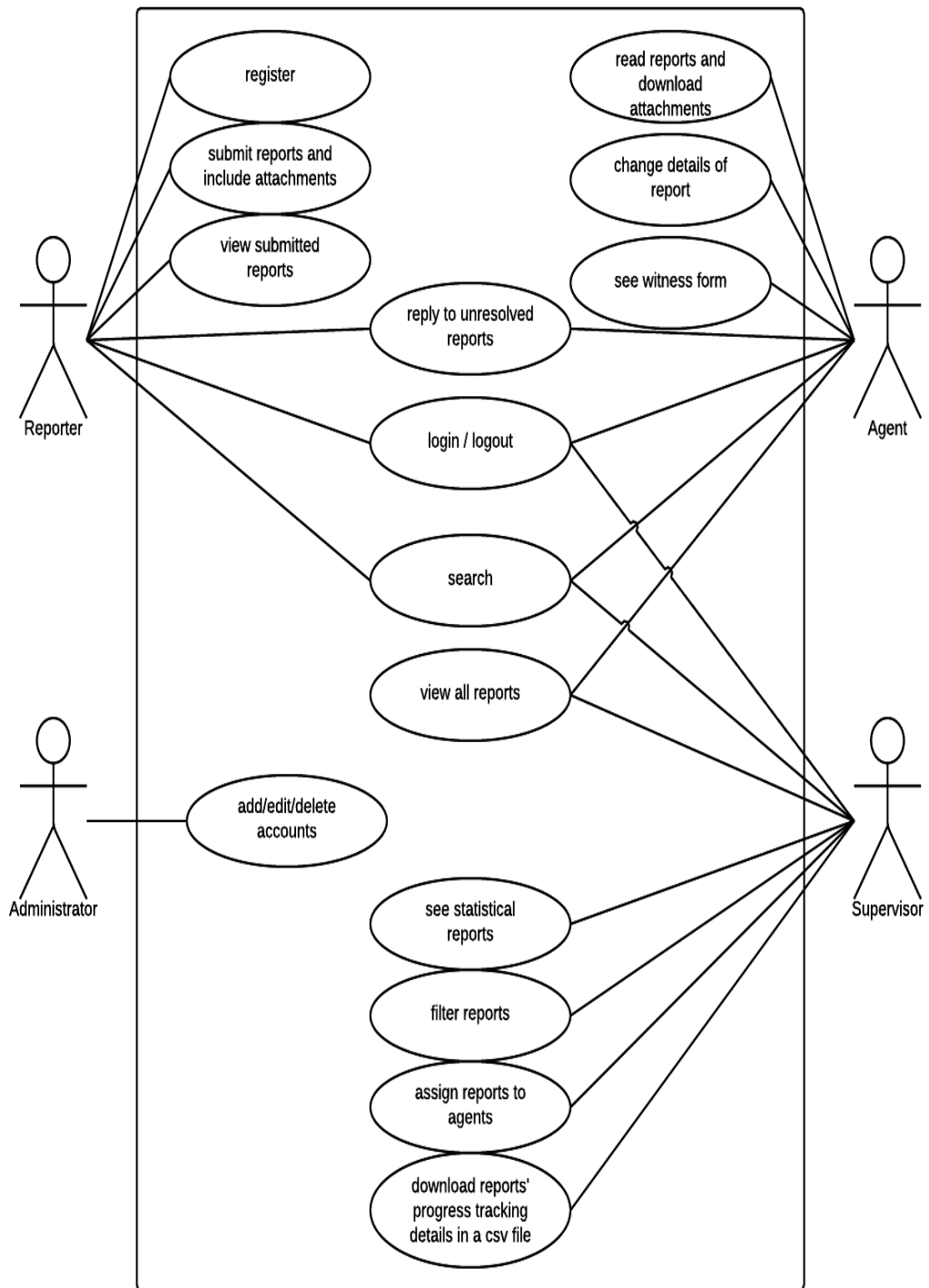


Figure 1: Use Case Diagram

Use Case Name:	Register
Participating Actor:	reporter
Flow of Events:	The reporter would go to the home page where he would see the registration of account The reporter would then fill up the form to complete the registration It would then be verified through his mail
Entry Conditions:	The reporter needs to register an account if he is not a member of the organization to be able to access the whistleblower report system.
Exit Conditions:	The reporter was able to create his own account The reporter does not want to continue with the making of account.

Table 1: Use Case Diagram Description for Registering an Account

Use Case Name:	Login / Logout
Participating Actors:	Reporter Agent Supervisor System administrator
Flow of Events:	The actor would go to the home page where he would see login page The actor would then fill up the username and password to complete the login form Once it is successful, actor would be directed to the home page To log out, actor would see the log out button in the website menus.
Entry Conditions:	The actors needs to have a correct username and password to be able to access the system.
Exit Conditions:	The actors would exit the system by logging out

Table 2: Use Case Diagram Description for Logging In and Out of the System

Use Case Name:	Submit reports and include attachments
Participating Actors:	Reporter
Flow of Events:	<p>The reporter should be logged in</p> <p>The reporter would see the Whistleblower Report System plugin</p> <p>The reporter would then click the create new report</p> <p>Reporter would fill out the form and may or may not include attachments</p> <p>Tick box if willing to be a witness, then additional form for personal contact information would follow then reporter would submit report</p> <p>If box not ticked, reporter could just submit report</p> <p>The reporter could add keyword/s to easily search the report</p> <p>The plugin would send an email and sms notification to reporter and supervisor</p> <p>The plugin would check the submitted report if it is a spam</p>
Entry Conditions:	The reporter needs to have a correct username and password to be able to access the system.
Exit Conditions:	The reporter would exit the system by logging out

Table 3: Use Case Diagram Description for Submitting Reports including Attachments

Use Case Name:	Reply to unresolved reports
Participating Actors:	Reporter Agent
Flow of Events:	<p>The actor should be logged in</p> <p>The actor would see the Whistleblower Report System plugin</p> <p>The actor would then click the existing report</p> <p>Actor could then reply on existing report to follow up on it</p> <p>Reporter will just wait for the agent's changes in the status of their report</p> <p>The plugin would send an email and sms notification to reporter and agent</p>
Entry Conditions:	The actors needs to have a correct username and password to be able to access the system.
Exit Conditions:	The actors would exit the system by logging out

Table 4: Use Case Diagram Description for Replying to Existing Reports

Use Case Name:	View all reports submitted
Participating Actors:	Reporter Agent Supervisor
Flow of Events:	The actors should be logged in The reporter would see the Whistleblower Report System plugin The reporter would then see the list of reports he have submitted only Administrator, Supervisor and Agent will be able to see the list of reports submitted to the system.
Entry Conditions:	The actors needs to have a correct username and password to be able to access the system.
Exit Conditions:	The actors would exit the system by logging out

Table 5: Use Case Diagram Description for Viewing All Reports

Use Case Name:	Search
Participating Actors:	Reporter Agent Supervisor
Flow of Events:	The actor should be logged in The actor would see the Whistleblower Report System plugin The actor could then search for reports
Entry Conditions:	The actors needs to have a correct username and password to be able to access the system.
Exit Conditions:	The actors would exit the system by logging out

Table 6: Use Case Diagram Description for Searching for Reports



Use Case Name:	Read reports and download attachments
Participating Actors:	Agent
Flow of Events:	The agent should be logged in The agent would see the Whistleblower Report System plugin The agent would then click the report assigned to him Agent could then reply on assigned reports and download attachments with it Agent will then save the changes with the report
Entry Conditions:	The agent needs to have a correct username and password to be able to access the system.
Exit Conditions:	The agent would exit the system by logging out

Table 7: Use Case Diagram Description for Reading Reports and Downloading Attachments

Use Case Name:	Change details of the report
Participating Actors:	Agent Supervisor
Flow of Events:	The agent should be logged in The agent would see the Whistleblower Report System plugin The agent would then click the report assigned to him Agent could then change the details of the report like changing the status, category, priority, and keyword/s Agent will then save the changes of the report The plugin would send an email and sms notification to reporter and supervisor/agent
Entry Conditions:	The agent needs to have a correct username and password to be able to access the system.
Exit Conditions:	The agent would exit the system by logging out

Table 8: Use Case Diagram Description for Changing Details of A Report

Use Case Name:	View witness form
Participating Actors:	Agent
Flow of Events:	The agent should be logged in The agent would see the Whistleblower Report System plugin The agent would then click the report assigned to him Agent could then view the witness form, if reporter filled up the witness form
Entry Conditions:	The agent needs to have a correct username and password to be able to access the system.
Exit Conditions:	The agent would exit the system by logging out

Table 9: Use Case Diagram Description for Viewing the Witness Form

Use Case Name:	View statistical reports
Participating Actors:	Supervisor Administrator
Flow of Events:	The actor should be logged in The actor would see the Whistleblower Report System plugin The actor would then see the statistical data of all reports
Entry Conditions:	The actors needs to have a correct username and password to be able to access the system.
Exit Conditions:	The actors would exit the system by logging out

Table 10: Use Case Diagram Description for Viewing Statistical Report

Use Case Name:	Add/edit/delete accounts
Participating Actors:	Administrator
Flow of Events:	The administrator should be logged in The administrator could change the state of accounts
Entry Conditions:	The administrator needs to have a correct username and password to be able to access the system.
Exit Conditions:	The administrator would exit the system by logging out

Table 11: Use Case Diagram Description for Managing Accounts

Use Case Name:	Filter reports
Participating Actors:	Supervisor Administrator
Flow of Events:	The actor should be logged in The actor could filter reports by categorizing them into folders
Entry Conditions:	The actors needs to have a correct username and password to be able to access the system.
Exit Conditions:	The actors would exit the system by logging out

Table 12: Use Case Diagram Description for Filtering Reports

Use Case Name:	Assign reports to agents
Participating Actors:	Supervisor Administrator
Flow of Events:	The actor should be logged in The actor could filter reports by categorizing them into folders The actor would then assign the reports to agents The plugin would send an email and sms notification to the person the report is assigned to
Entry Conditions:	The actors needs to have a correct username and password to be able to access the system.
Exit Conditions:	The actors would exit the system by logging out

Table 13: Use Case Diagram Description for Assigning Reports to Agents

Use Case Name:	Download reports' progress tracking details in a csv file
Participating Actors:	Supervisor
Flow of Events:	The actor should be logged in The actor would see the Whistleblower Report System plugin The actor would then see the statistical data of all reports then below it would be the button for the reports' progress tracking details
Entry Conditions:	The actors needs to have a correct username and password to be able to access the system.
Exit Conditions:	The actors would exit the system by logging out

Table 14: Use Case Diagram Description for Downloading Reports' Logs into a CSV File

## B. Context Diagram

There are four users that interact with the system: the reporters, the agents, the supervisor and the administrator of the system.

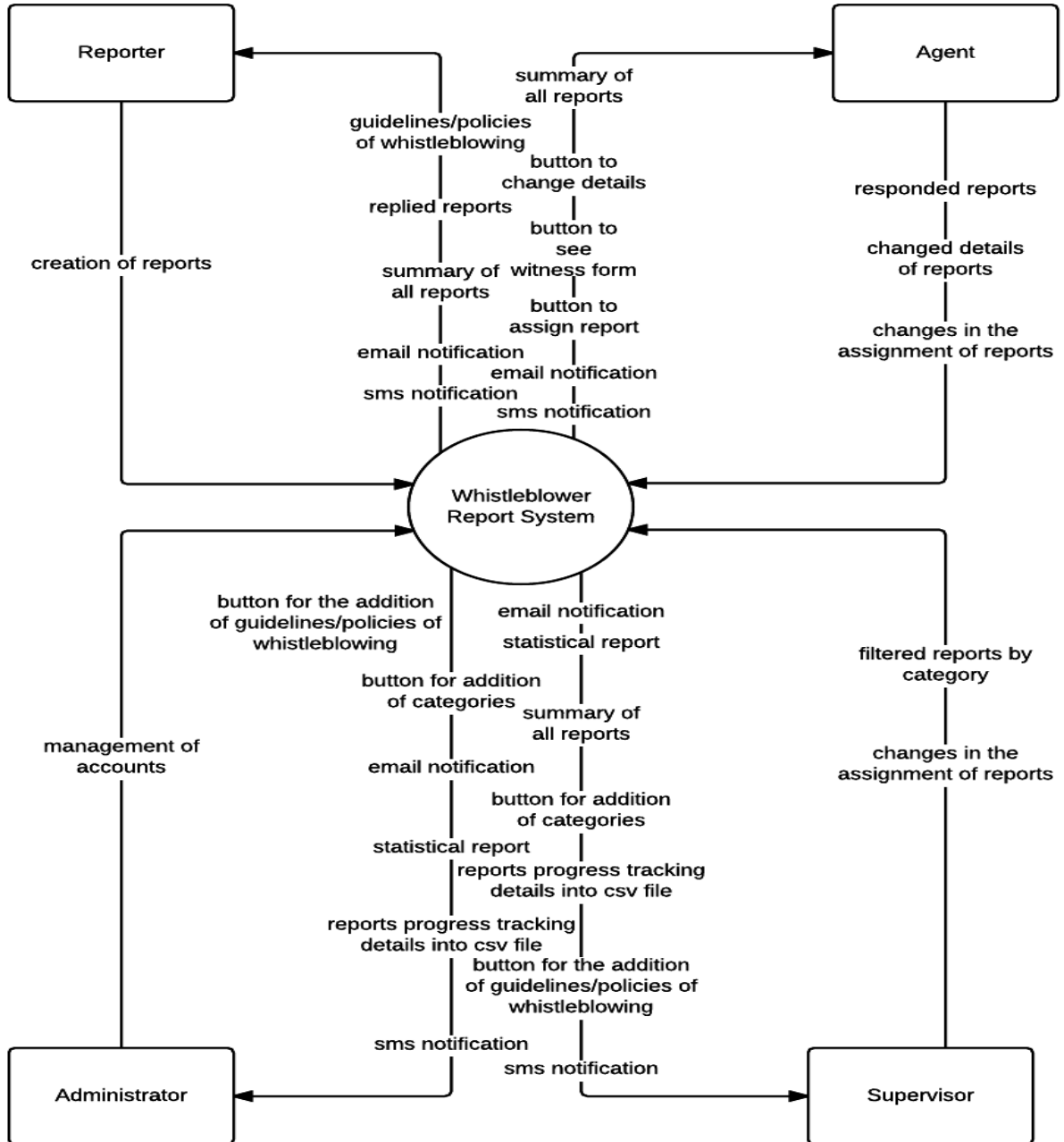


Figure 2: Context Diagram

### C. Entity Relationship Diagram

wp_users	
PK	<u>ID</u>
	user_login
	user_pass
	user_nicename
	user_email
	user_url
	user_registered
	user_activation_key
	user_status
	display_name
	contact_no

Figure 3: Users Table

Figure 3 shows the users table of the database of Whistleblower Report System Plugin. The figure shows only the table in the database that is altered and modified from the WordPress database. The **contact\_no** is added in the table.

wp_wpsp_ticket	
PK	<u>id</u>
	subject
	created_by
	updated_by
	assigned_to
	guest_name
	guest_email
	type
	status
	status_note
	cat_id
	create_time
	update_time
	priority
	ticket_type
	witness_name
	witness_contact
	witness_email
	witness_notes
	keyword

Figure 4: Ticket Table

Figure 4 shows the ticket table of the database of the Whistleblower Report System Plugin. The figure shows only the table in the database that is altered and modified from the existing WP Support Plus Responsive Ticket System Plugin. It shows that the **witness\_name**, **witness\_contact**, **witness\_email**, **witness\_notes** and **keyword** is added in the table.

wp_wpsp_ticket_logs	
PK	<u>id</u>
	ticket_id
	subject
	cat_id
	created_by
	updated_by
	status
	status_note
	update_time

Figure 5: Ticket Logs Table

Figure 5 shows the added ticket logs table for the database of the Whistleblower Report System Plugin.

The other tables of the database are left unchanged.

## **D. Modifying WP Support Plus Responsive Ticket System Plugin**

WP Support Plus Responsive Ticket System Plugin is an existing plugin that will be modified to fit the needs of a Whistleblower Report System. The plugin is able to process a ticketing system where users can submit reports, attach files and notify users through email.

## **E. Exporting to a csv file**

The exported csv file would contain the reports' progress tracking details. The file would contain the ticket id, the subject, the category, the reporter who created the report, the agent who updated the report, the status, the status note and the time the report was updated.



## F. Installing a plugin to WordPress

The step by step process to install a plugin to a WordPress site would be the following:

1. First go to WordPress Admin Panel and click on Plugins, then Add New

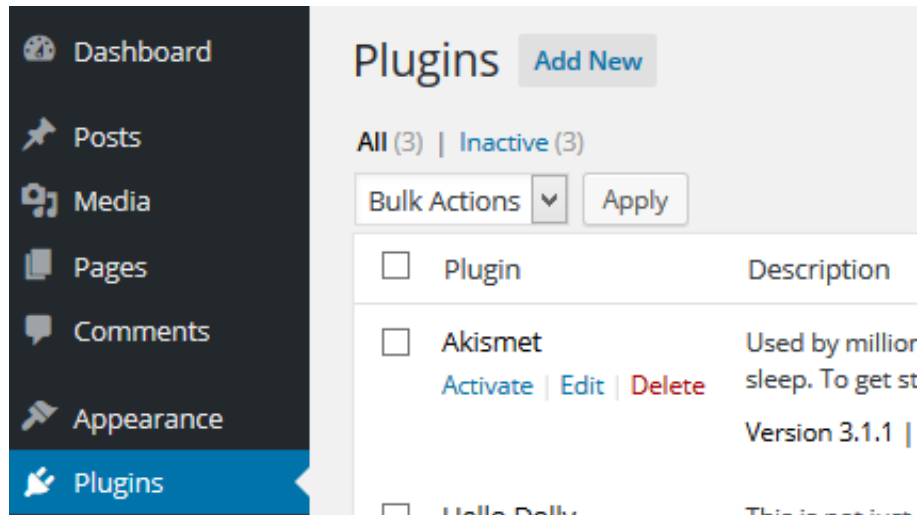


Figure 6: Screenshot for adding a new plugin

2. Then click on the Upload Tab

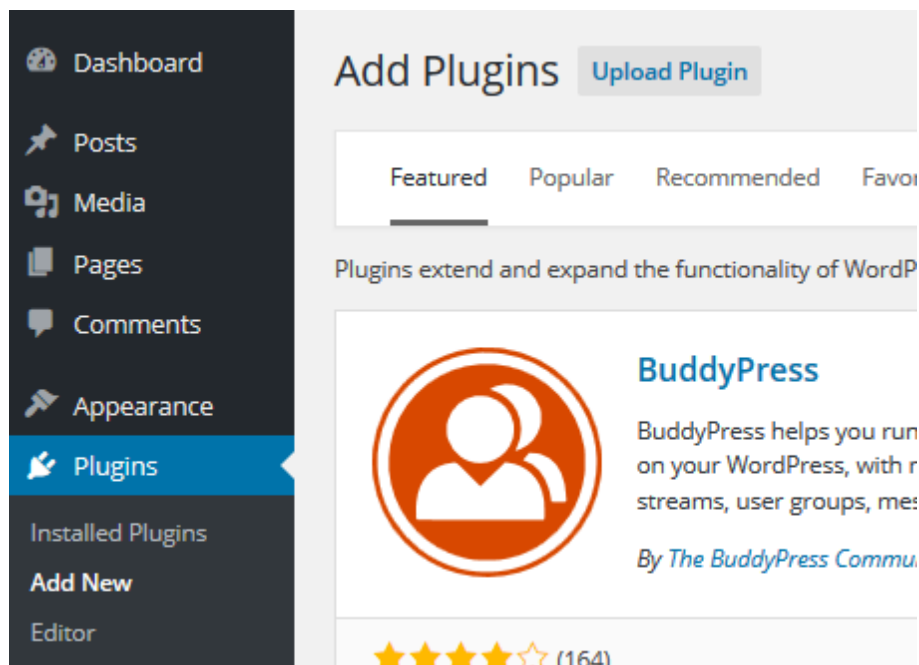


Figure 7: Screenshot for upload tab

3. Browse the file and click Install Now

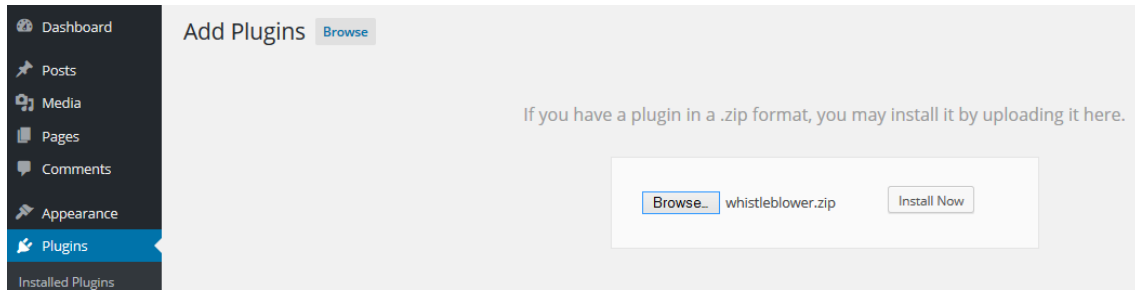


Figure 8: Screenshot for browsing the zip file

4. Then will be taken to the activate a plugin page just like the screenshot below, then click Activate Plugin

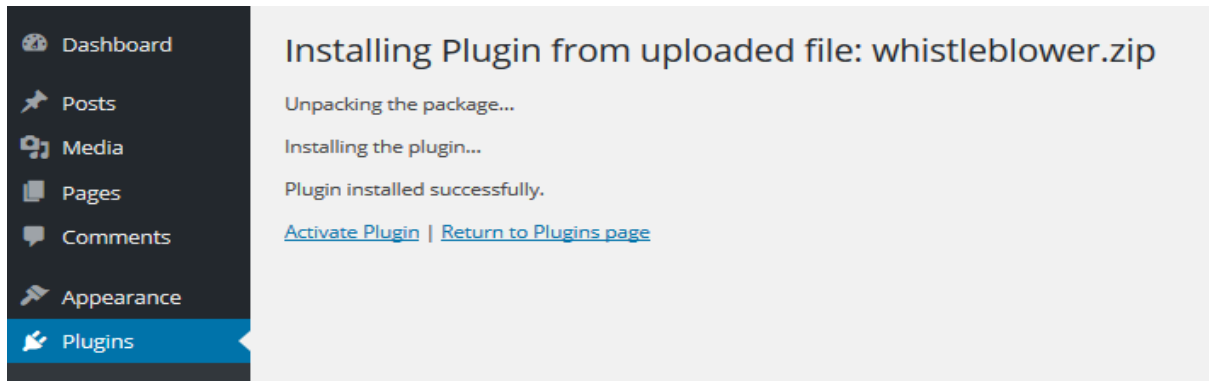


Figure 9: Screenshot for activating the plugin

5. It will then be directed to the list of plugins page, showing that the plugin has been activated

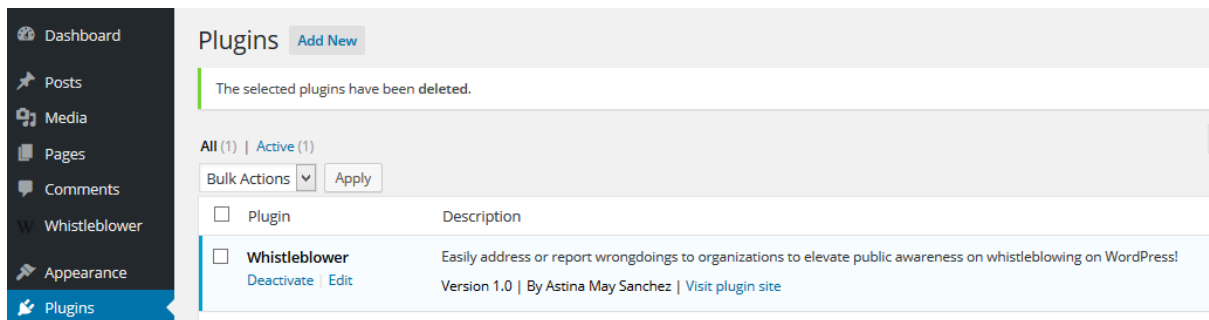


Figure 10: Screenshot for plugin page to see that the plugin has been activated

## G. System Architecture

The plugin is developed using HyperText Markup Language (HTML), JavaScript (JS), PHP Hypertext Preprocessor and Cascading Style Sheets (CSS). WordPress is the framework used in creating the plugin. The plugin also used Bootstrap, jQuery and MySQL. The following figure shows the system architecture of the plugin:

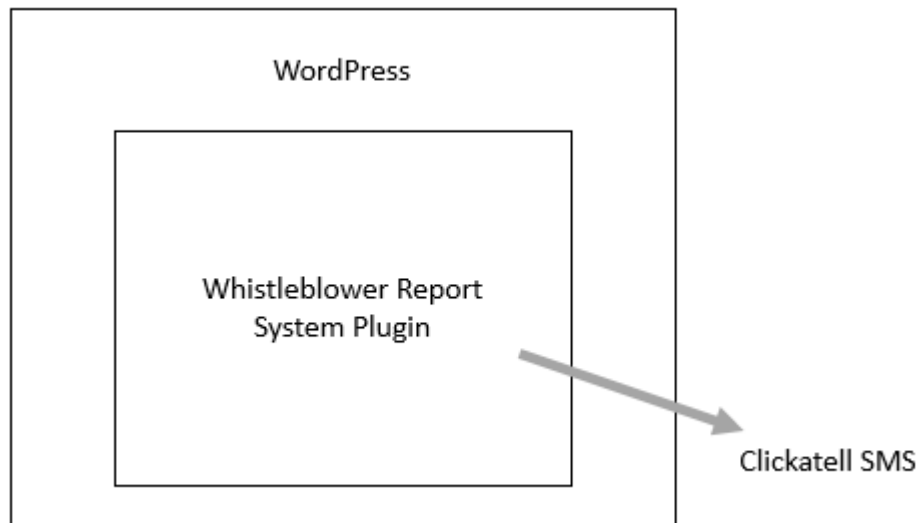


Figure 11: System Architecture

## H. Technical Architecture

The plugin is a ZIP file that will be installed on WordPress. The minimum requirements needed for the plugin are the following:

1. MySQL Version 5.5
2. PHP Version 5.2
3. WordPress Version 3.5
4. WP Support Plus Responsive Ticket System Version 5.4

5. CSV File Viewer

6. PHP Server (Apache 2.4.12)

Any latest web browser that uses WordPress can access the plugin. However, it is best viewed in Google Chrome Version 42.0.

## V. Results

### A. Home Screen

After activating the plugin, Figure 12 shows the different ways on how to access the Whistleblower Report System Plugin. One is through the default login or registration page of a website. Another is when clicking the tab for the Whistleblower plugin.



Figure 12: Whistleblower Plugin: Login or Registration Page

After clicking any of the links said above, page will be directed as shown in Figure

13.

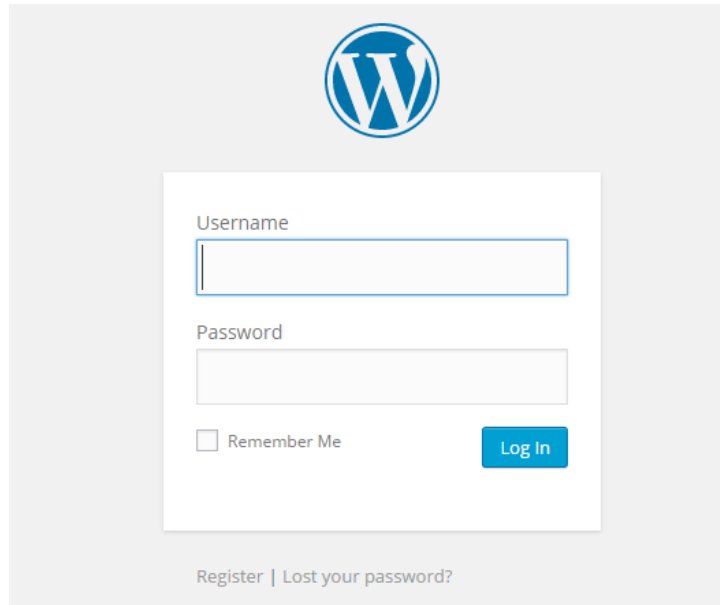


Figure 13: Whistleblower Plugin: Login or Registration Page

## B. Administrator View

Figure 14 shows the view of the backend once administrator have logged in.

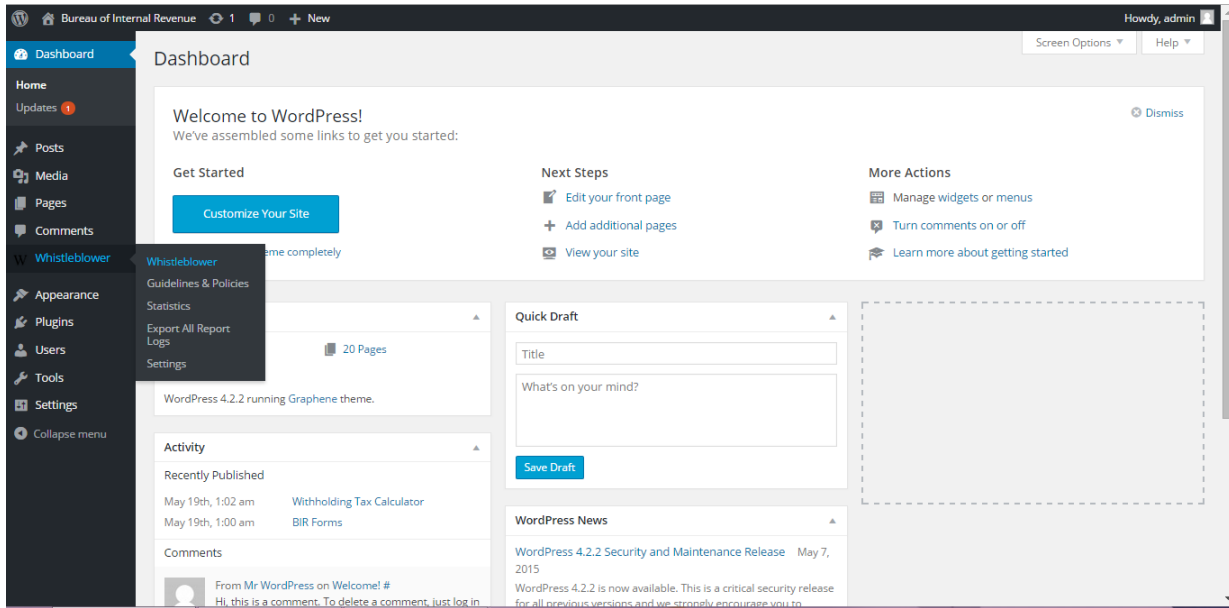


Figure 14: Whistleblower Plugin: View of Backend

Figure 15 shows the settings for the guest users that was made default once plugin is activated.

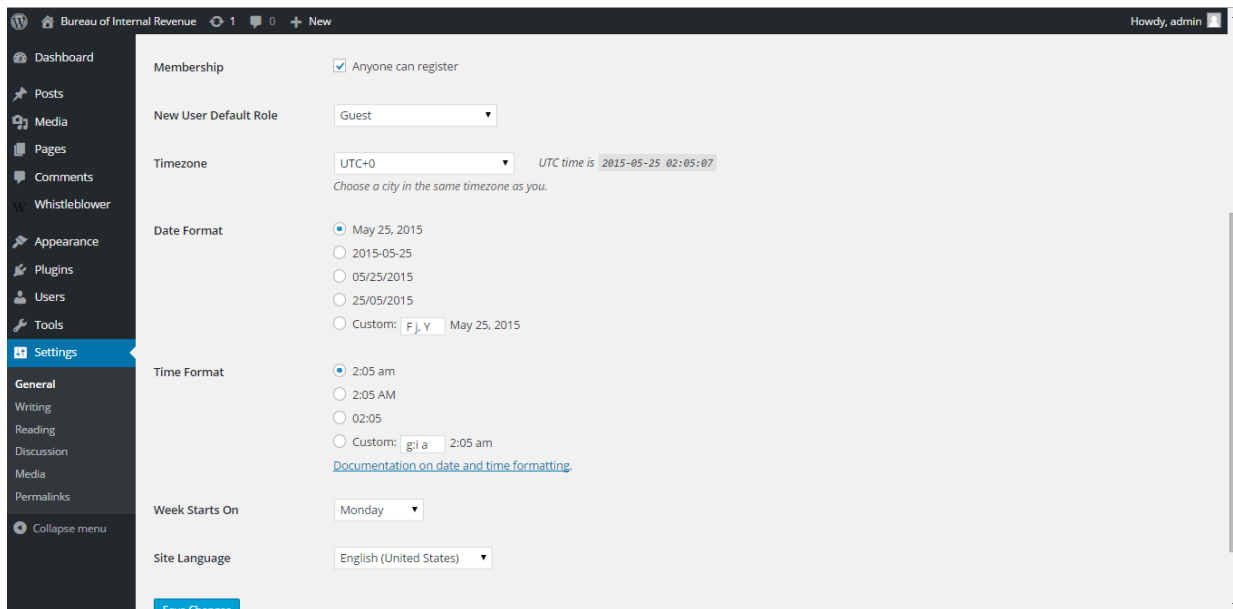


Figure 15: Whistleblower Plugin: Settings for Guest Users

Figure 16 shows the settings for the users to add, edit, and delete users.

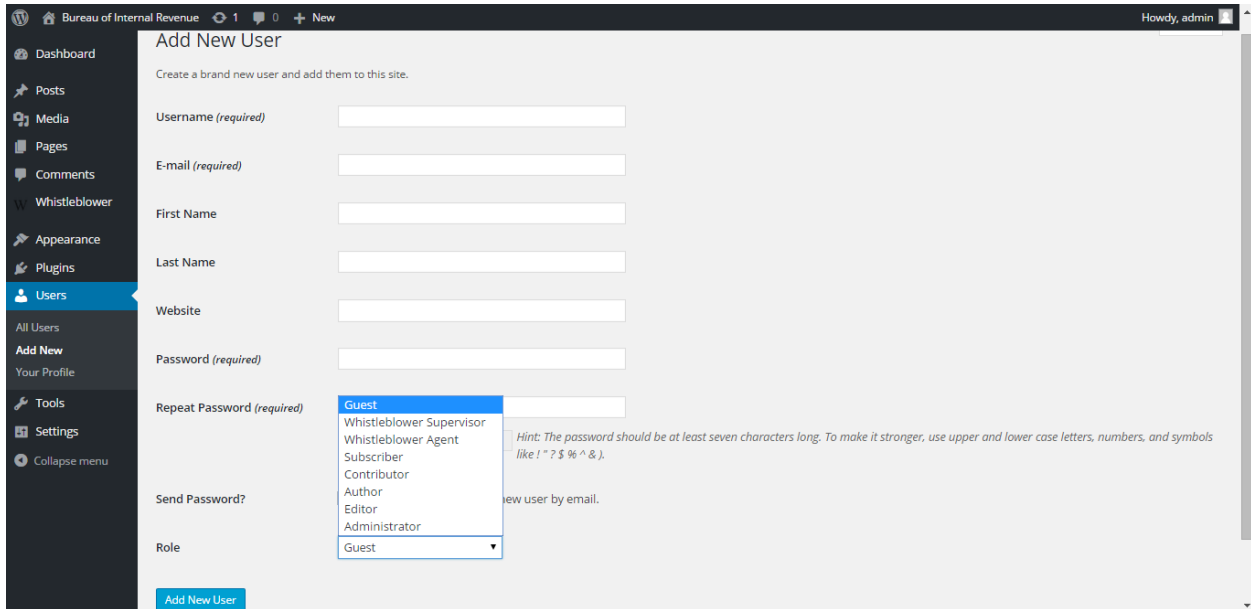


Figure 16: Whistleblower Plugin: Account Management



## C. Supervisor View

### 1. Add categories for the "Guidelines and Policies of Whistleblowing"

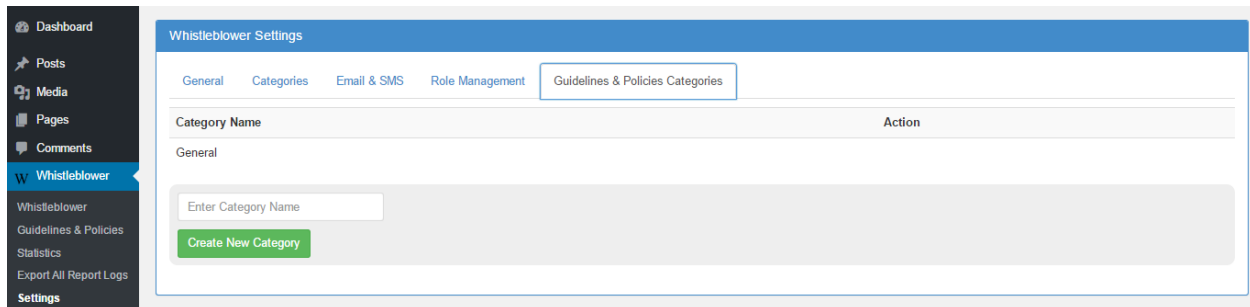


Figure 17: Whistleblower Plugin: Guidelines and Policies' Categories Page

### 2. Add new information to the "Guidelines and Policies of Whistleblowing"

Once the "Guidelines and Policies" button is clicked it will direct the page to the Guidelines and Policies of Whistleblowing as shown in Figure 18.

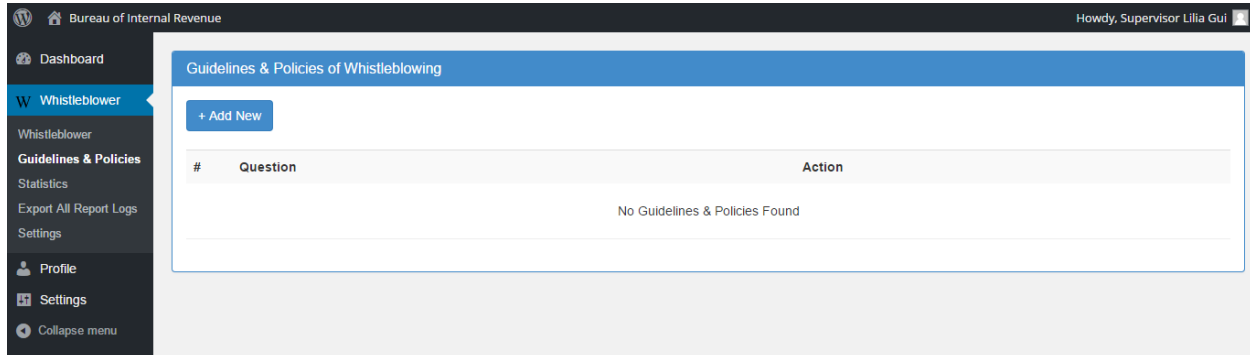


Figure 18: Whistleblower Plugin: Guidelines and Policies of Whistleblowing

Once Add New button is clicked, it will direct the supervisor to the page shown in Figure 19.

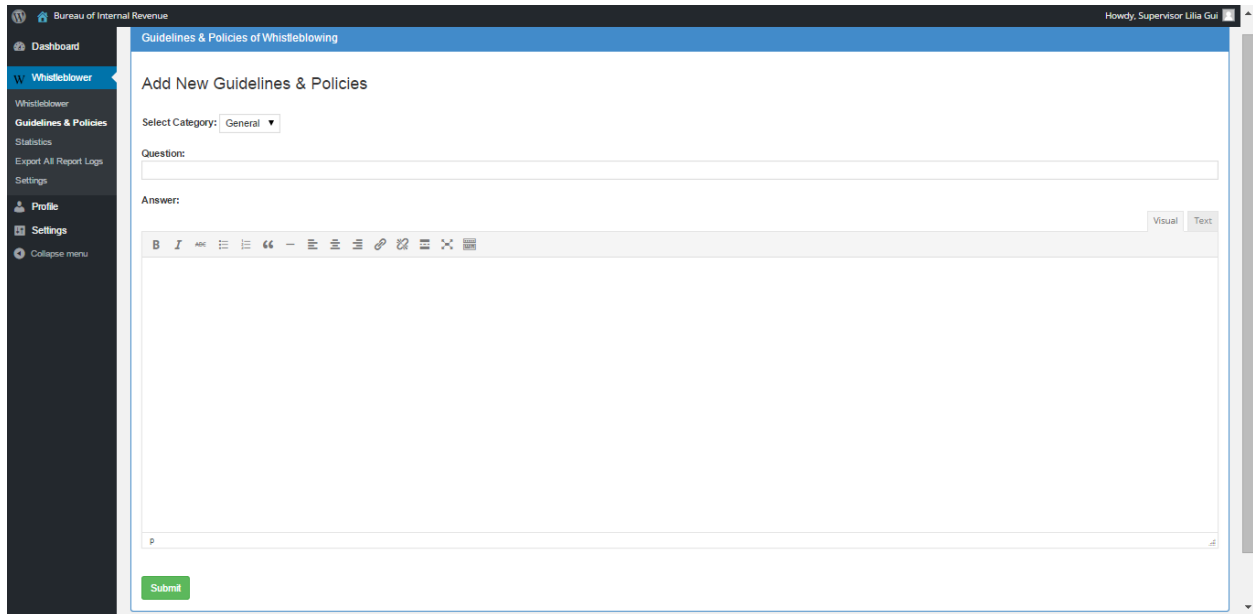


Figure 19: Whistleblower Plugin: Add New Guidelines and Policies of Whistleblowing

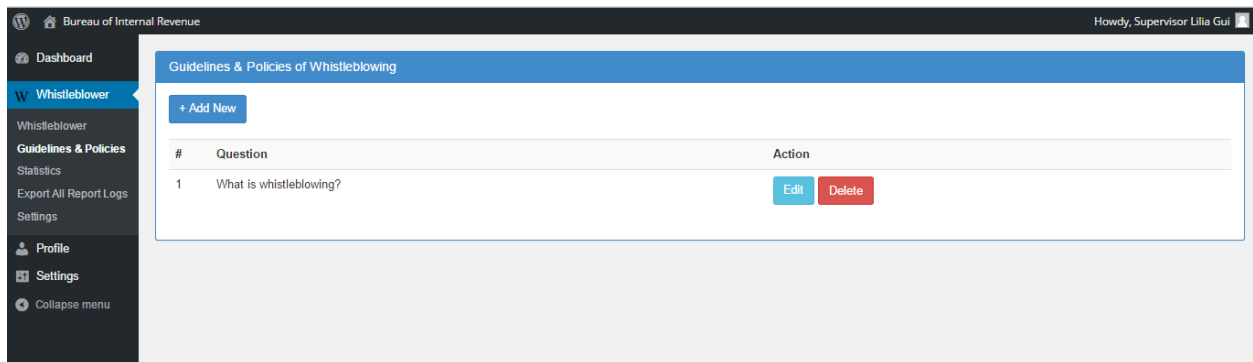


Figure 20: Whistleblower Plugin: New Guidelines and Policies of Whistleblowing

After creating a new guideline and policy for whistleblowing as seen in Figure 20, supervisor can now Edit or Delete it.

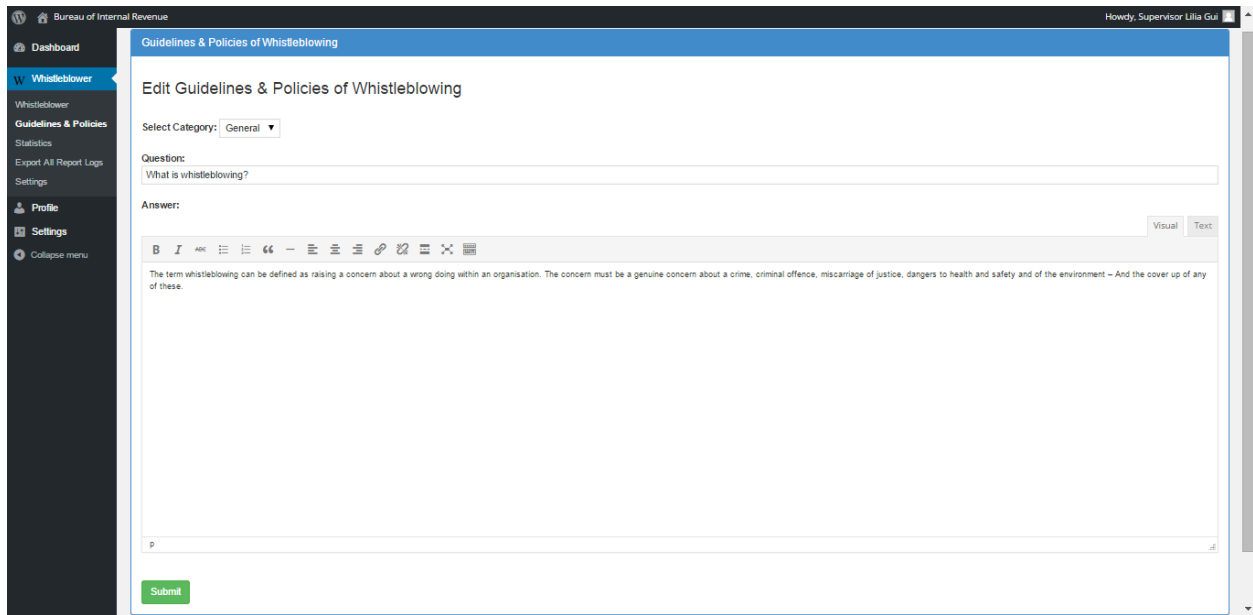


Figure 21: Whistleblower Plugin: Edit a Guideline or Policy of Whistleblowing

Once edit button is clicked, it will direct to the page shown in Figure 21.

### 3. Change settings of the plugin

Once the settings button of the plugin is clicked at the sidebar, it will direct the page to the general settings of the plugin as shown in the Figure 22.

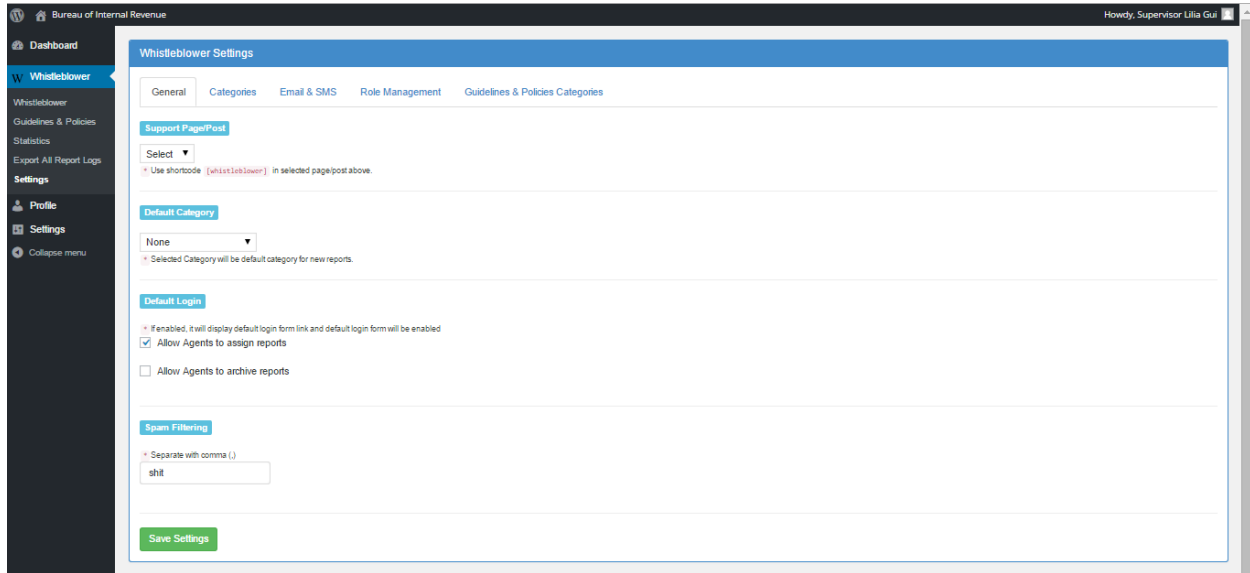


Figure 22: Whistleblower Plugin: General Settings

In this page, as shown in Figure 22 we can change the default category, functionalities of the agents, and change the keywords for spam filtering.

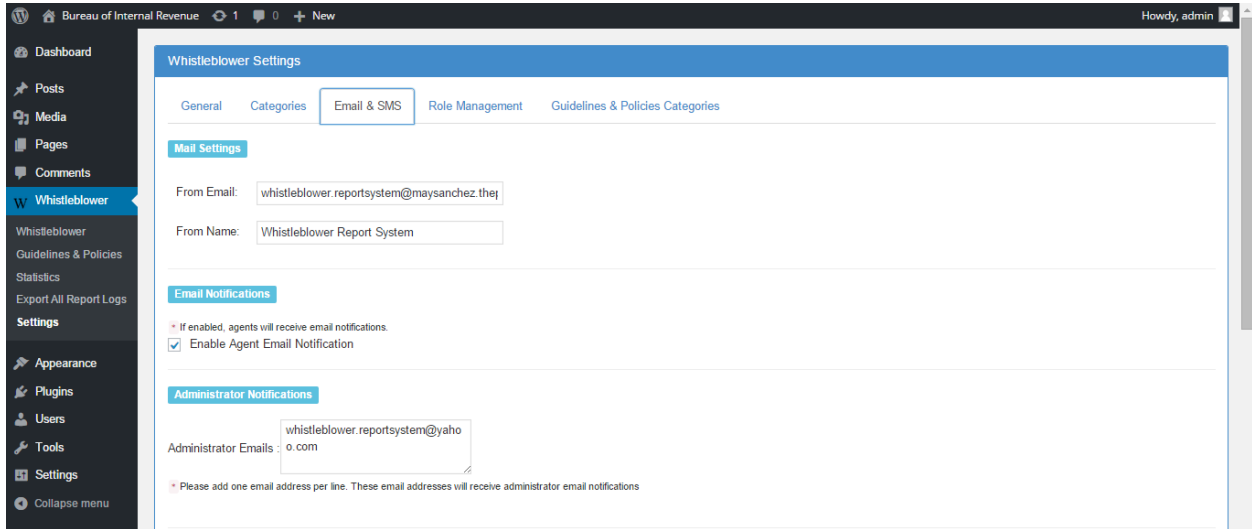


Figure 23: Whistleblower Plugin: Email and SMS Settings

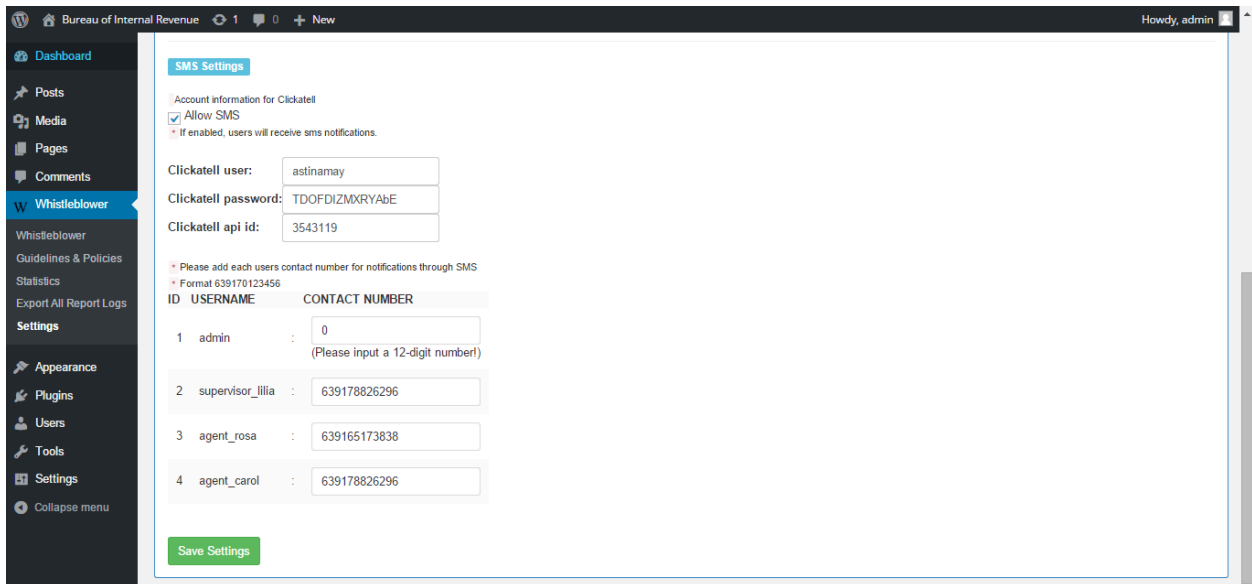
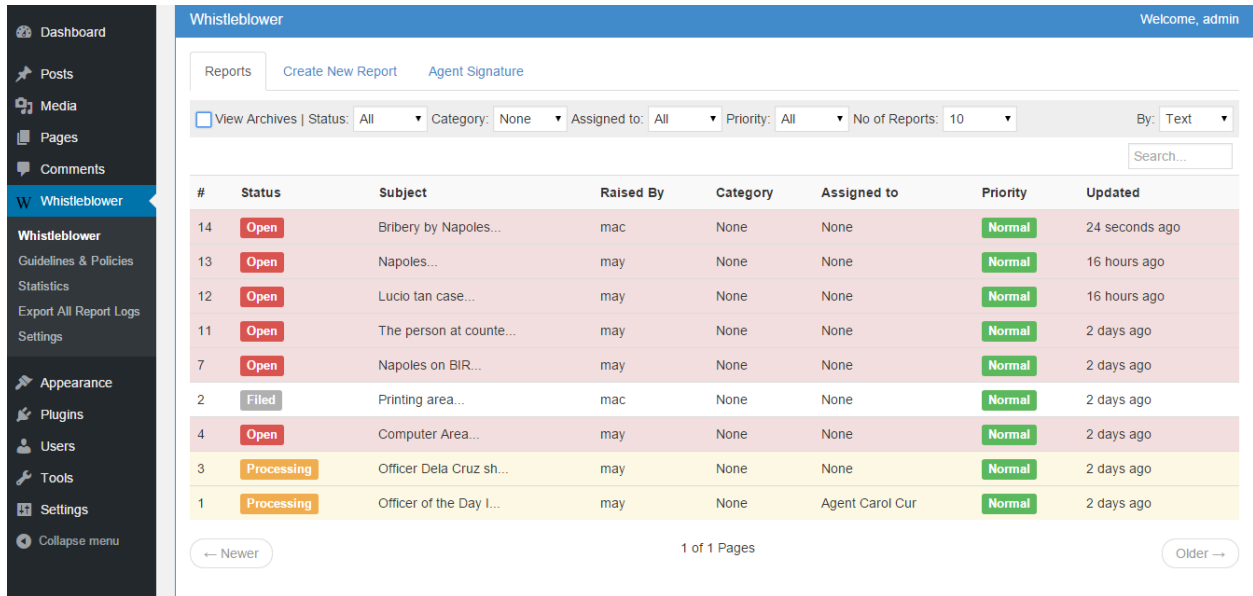


Figure 24: Whistleblower Plugin: Email and SMS Settings

#### 4. View all reports submitted by reporters

Once the Whistleblower button at the sidebar is clicked, it will direct the supervisor to the page as shown in Figure 25.



The screenshot displays the Whistleblower plugin interface. On the left is a dark sidebar with navigation options: Dashboard, Posts, Media, Pages, Comments, Whistleblower (highlighted), Whistleblower (sub-menu), Guidelines & Policies, Statistics, Export All Report Logs, Settings, Appearance, Plugins, Users, Tools, Settings, and Collapse menu. The main content area is titled 'Whistleblower' and includes a 'Welcome, admin' message. Below the title are tabs for 'Reports', 'Create New Report', and 'Agent Signature'. A filter bar shows 'View Archives' (unchecked), 'Status: All', 'Category: None', 'Assigned to: All', 'Priority: All', 'No of Reports: 10', and 'By: Text'. A search box is also present. The main area contains a table of reports with the following data:

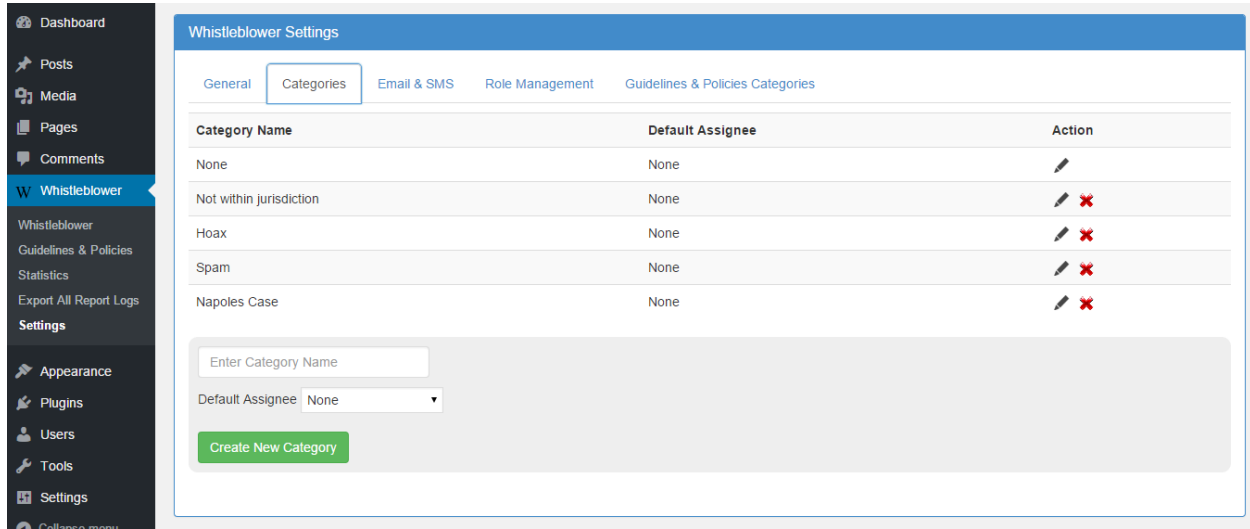
#	Status	Subject	Raised By	Category	Assigned to	Priority	Updated
14	Open	Bribery by Napoles...	mac	None	None	Normal	24 seconds ago
13	Open	Napoles...	may	None	None	Normal	16 hours ago
12	Open	Lucio tan case...	may	None	None	Normal	16 hours ago
11	Open	The person at counte...	may	None	None	Normal	2 days ago
7	Open	Napoles on BIR...	may	None	None	Normal	2 days ago
2	Filed	Printing area...	mac	None	None	Normal	2 days ago
4	Open	Computer Area...	may	None	None	Normal	2 days ago
3	Processing	Officer Dela Cruz sh...	may	None	None	Normal	2 days ago
1	Processing	Officer of the Day I...	may	None	Agent Carol Cur	Normal	2 days ago

At the bottom of the table, there are navigation buttons for '← Newer' and 'Older →', and a page indicator '1 of 1 Pages'.

Figure 25: Whistleblower Plugin: View of All Reports

## 5. Add categories for the reports

Once the settings button at the sidebar is clicked, the supervisor will be directed to the general settings page as shown in Figure 22 then after choosing the Categories tab, it will direct the page to adding, editing and deleting of categories for the reports as shown in the Figure 26.



The screenshot displays the 'Whistleblower Settings' interface, specifically the 'Categories' tab. The left sidebar contains navigation options such as Dashboard, Posts, Media, Pages, Comments, Whistleblower, Whistleblower, Guidelines & Policies, Statistics, Export All Report Logs, Settings, Appearance, Plugins, Users, Tools, and Settings. The main content area features a header for 'Whistleblower Settings' with sub-tabs: General, Categories (selected), Email & SMS, Role Management, and Guidelines & Policies Categories. Below the tabs is a table with the following data:

Category Name	Default Assignee	Action
None	None	
Not within jurisdiction	None	
Hoax	None	
Spam	None	
Napoles Case	None	

Below the table is a form to create a new category. It includes a text input field labeled 'Enter Category Name', a dropdown menu for 'Default Assignee' currently set to 'None', and a green 'Create New Category' button.

Figure 26: Whistleblower Plugin: Categories Page

## 6. Filter submitted reports by categorizing them

There are two ways of filtering reports by categorizing them. One is through clicking the Change Details button to direct page as shown in the Figure 30 and 28.

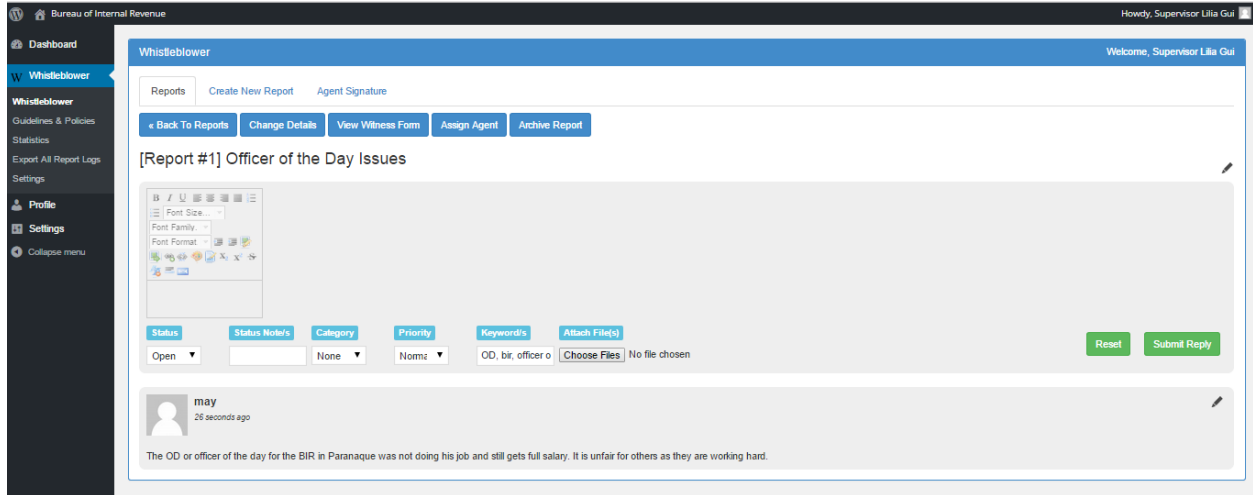


Figure 27: Whistleblower Plugin: View of an Individual Report

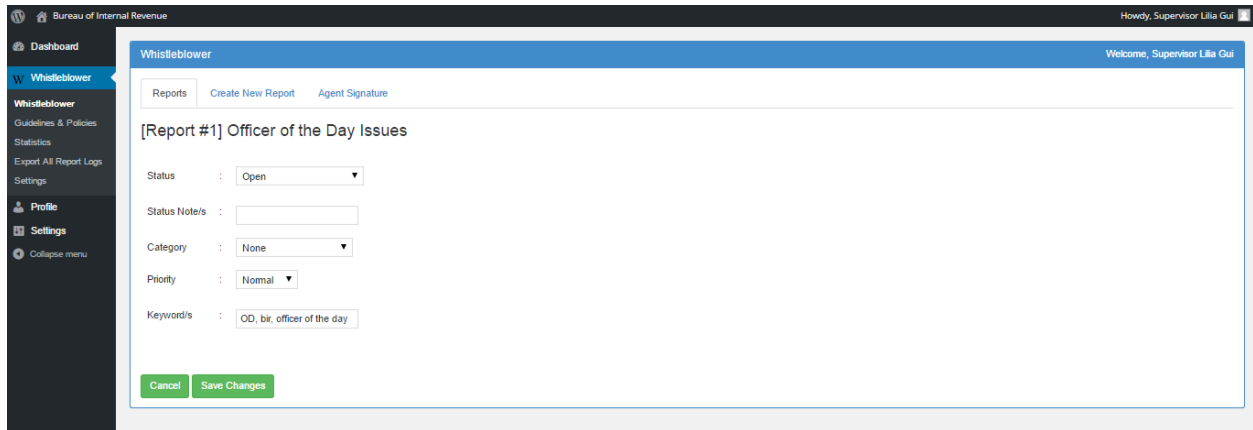


Figure 28: Whistleblower Plugin: Change Details of a Report



Another way is by replying to the report as shown in Figure 29.

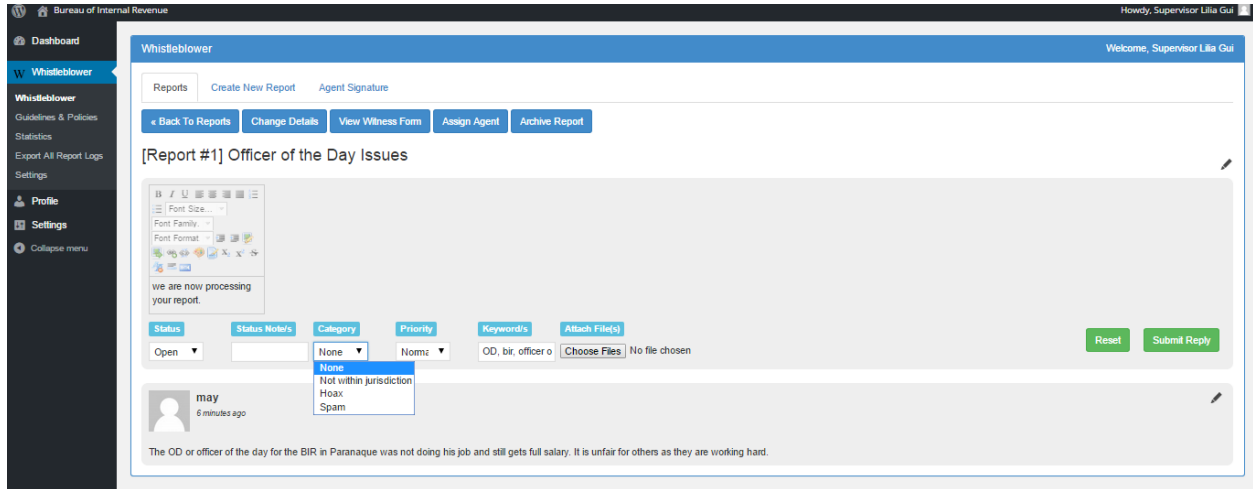


Figure 29: Whistleblower Plugin: Reply to a Report

## 7. Assign reports to agents

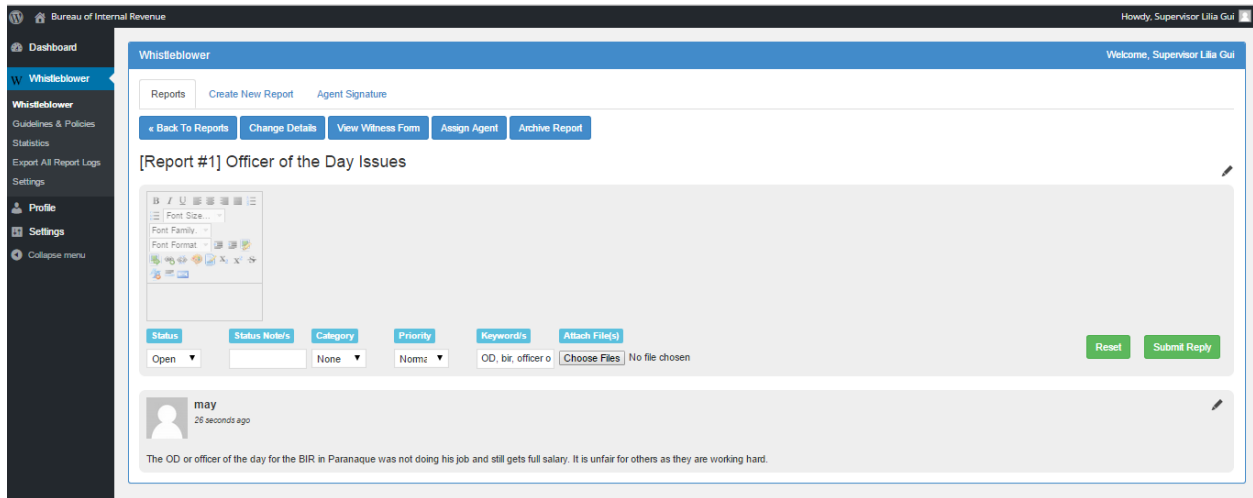


Figure 30: Whistleblower Plugin: View of an Individual Report

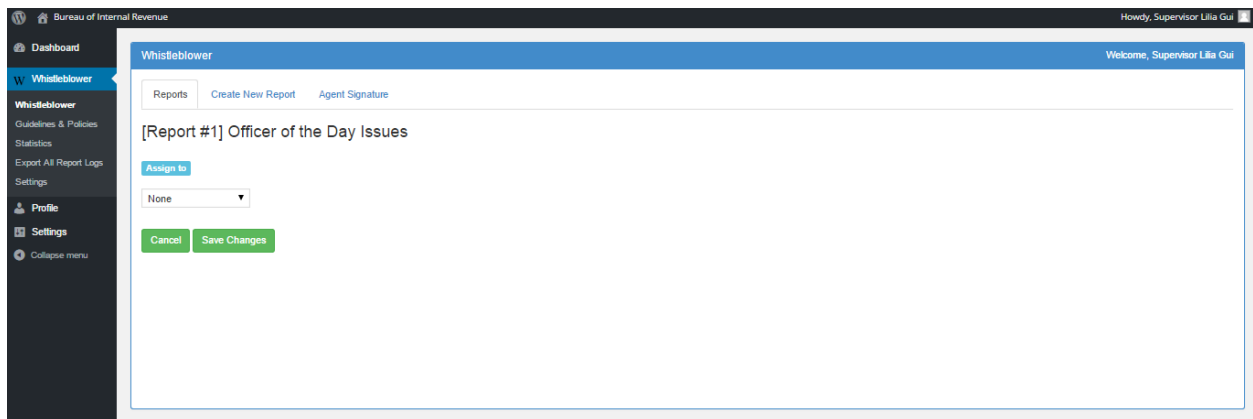


Figure 31: Whistleblower Plugin: Assign Report to Agent

## 8. View statistical report

In viewing the statistical reports, supervisor also has the option to view reports through the dropdown seen in Figure 32.

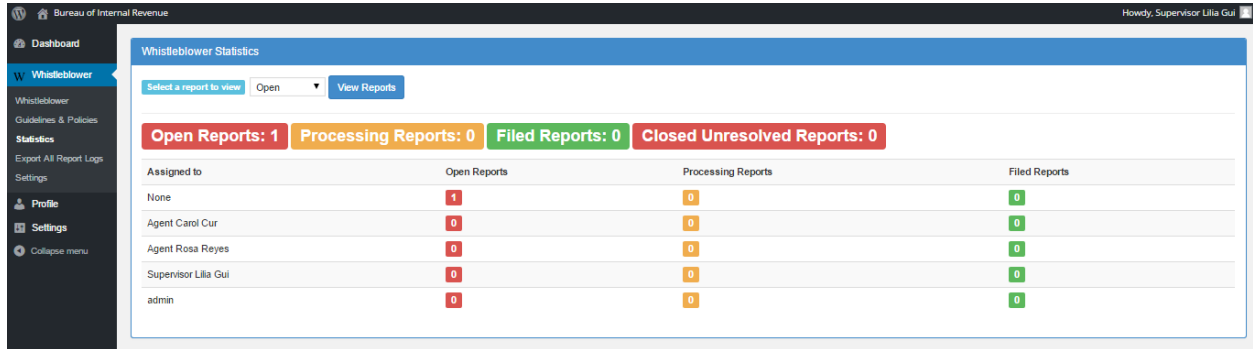


Figure 32: Whistleblower Plugin: Statistics

## 9. Download reports' progress tracking details into a csv file

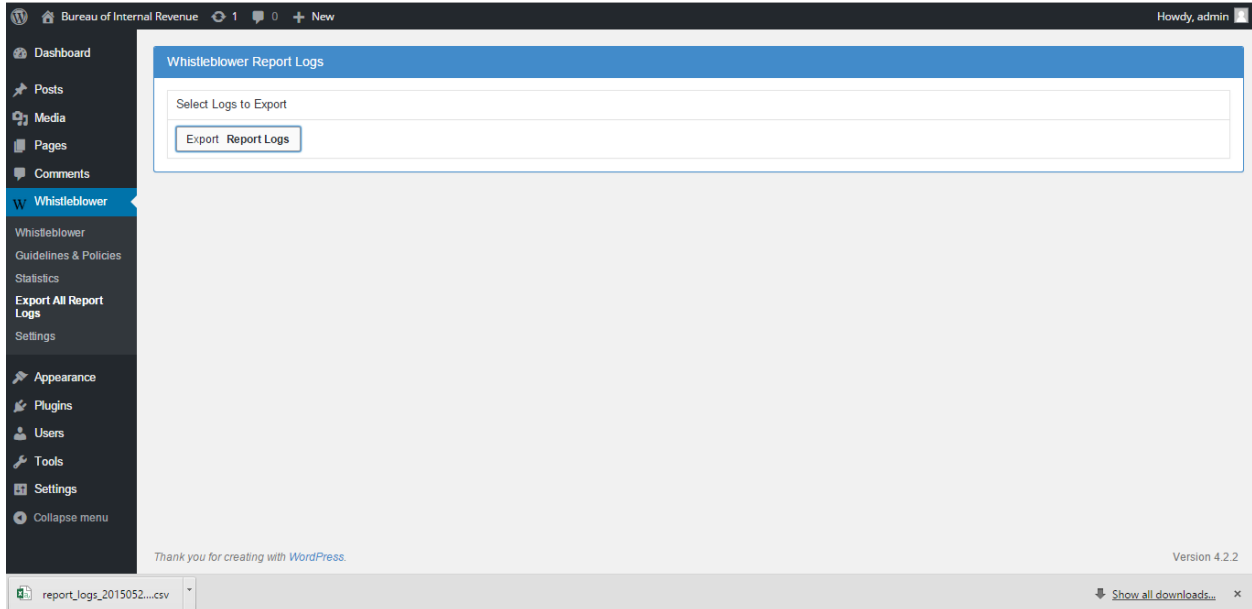


Figure 33: Whistleblower Plugin: Export Logs

id	ticket_id	subject	cat_id	cat_name	created_b	created_u	updated_b	updated_u	status	status_no	update_time	archive
1	1	1 Officer of the Day Issues	1	None	5	admin	5	admin	open		5/25/2015 4:05	0
3	2	2 Printing area	1	None	7	admin	7	admin	open		5/25/2015 4:29	0
4	3	3 Officer Dela Cruz	1	None	6	admin	6	admin	open		5/25/2015 4:31	0
5	4	4 Computer Area	1	None	7	admin	7	admin	open		5/25/2015 4:33	0
6	5	5 Napoles paid BIR	1	None	8	nom	8	nom	open		5/25/2015 4:37	0
7	6	6 Napoles	1	None	8	nom	8	nom	open		5/25/2015 4:38	0
8	7	7 Tax evasion case	1	None	9	htak	9	htak	open		5/25/2015 4:44	0
9	8	8 Lucio tan case	1	None	10	enuj	10	enuj	open		5/25/2015 4:46	0
10	9	9 napoles bribed witnesses	1	None	10	enuj	10	enuj	open		5/25/2015 4:47	0
11	10	10 Giving away free ipad for witnesses	1	None	7	admin	7	admin	open		5/25/2015 5:19	0
12	11	10 Giving away free ipad for witnesses	1	None	7	amts	1	admin	hoax		5/25/2015 5:20	0
13	12	11 shitty people	4	Spam	7	admin	7	admin	spam		5/25/2015 5:20	0
14	13	9 napoles bribed witnesses	5	Napoles Case	10	enuj	1	admin	processing		5/25/2015 5:24	0
15	14	6 Napoles	5	Napoles Case	8	nom	1	admin	processing received		5/25/2015 5:24	0
16	15	5 Napoles paid BIR	5	Napoles Case	8	nom	1	admin	processing received		5/25/2015 5:25	0
17	16	3 Officer Dela Cruz	1	None	6	cam	1	admin	filed	Received	5/25/2015 5:27	0
18	17	12 Second Floor of BIR	1	None	7	admin	7	admin	open		5/25/2015 5:28	0
19	19	13 Second floor in bir office	1	None	5	may	5	may	open		5/25/2015 6:03	0
20	20	13 Second floor in bir office	1	None	5	may	4	Agent Car	processing received		5/25/2015 6:26	0
21	21	13 Second floor in bir office	1	None	5	may	5	may	processing		5/25/2015 6:29	0
22	22	14 assignments of counters in bir	1	None	5	may	5	may	open		5/25/2015 7:09	0
23	23	14 assignments of counters in bir	1	None	5	may	2	superviso	processing submittec		5/25/2015 7:12	0

Figure 34: Whistleblower Plugin: CSV File

## 10. Archive reports

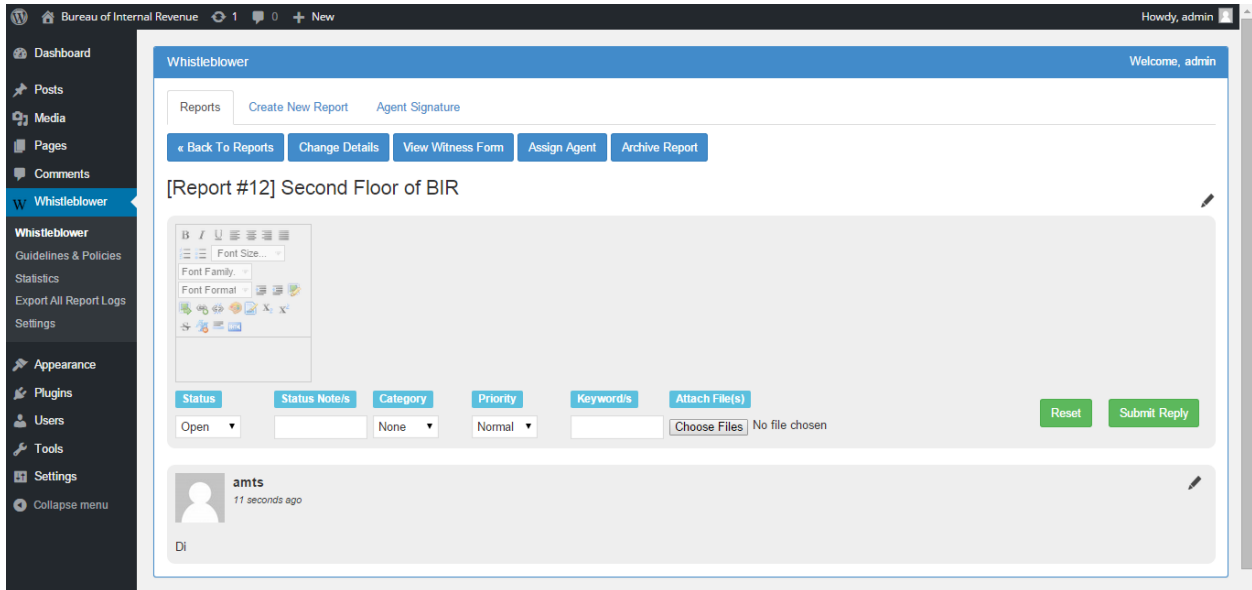


Figure 35: Whistleblower Plugin: Archive Report

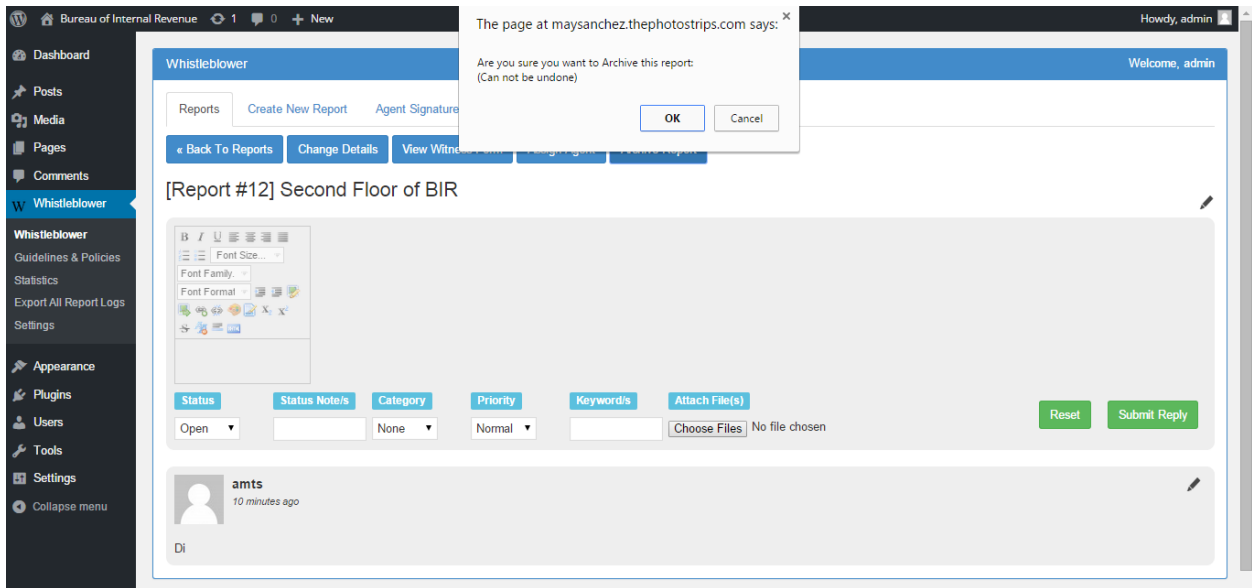


Figure 36: Whistleblower Plugin: Archive Report Warning

When checkbox View Archives is checked, it would show all archived reports as shown in Figure 37.

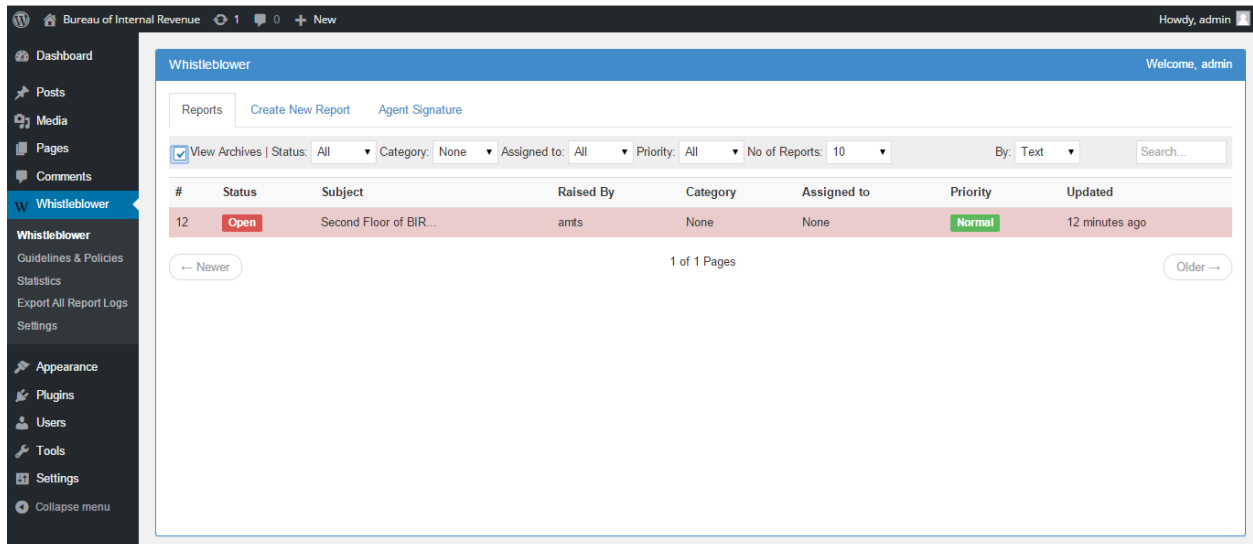


Figure 37: Whistleblower Plugin: Archive Report View

## 11. Search reports

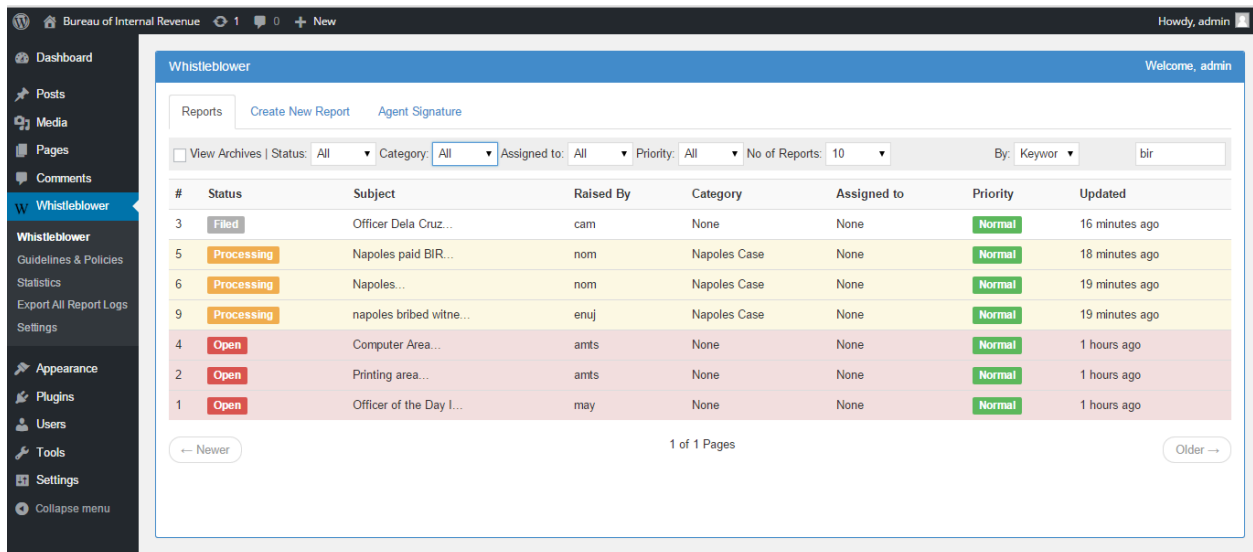


Figure 38: Whistleblower Plugin: Search Reports through Keyword

## 12. Receive email notification

Email notifications are received when new reports are created and reports assignment and details are changed.

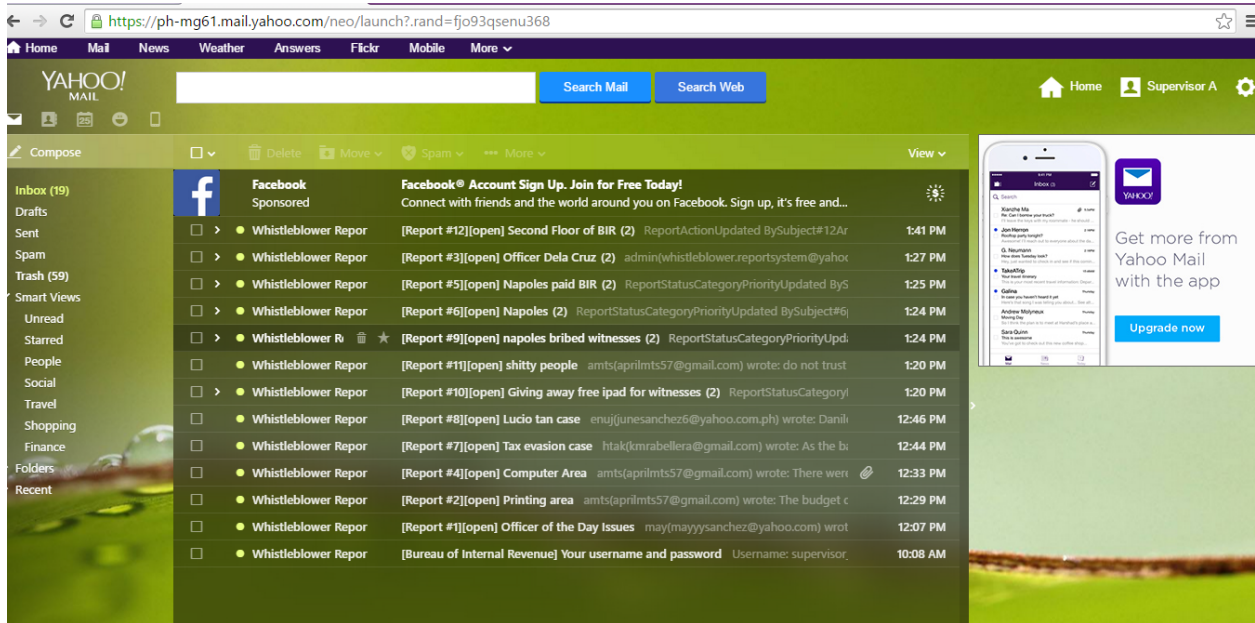


Figure 39: Whistleblower Plugin: Email Notifications

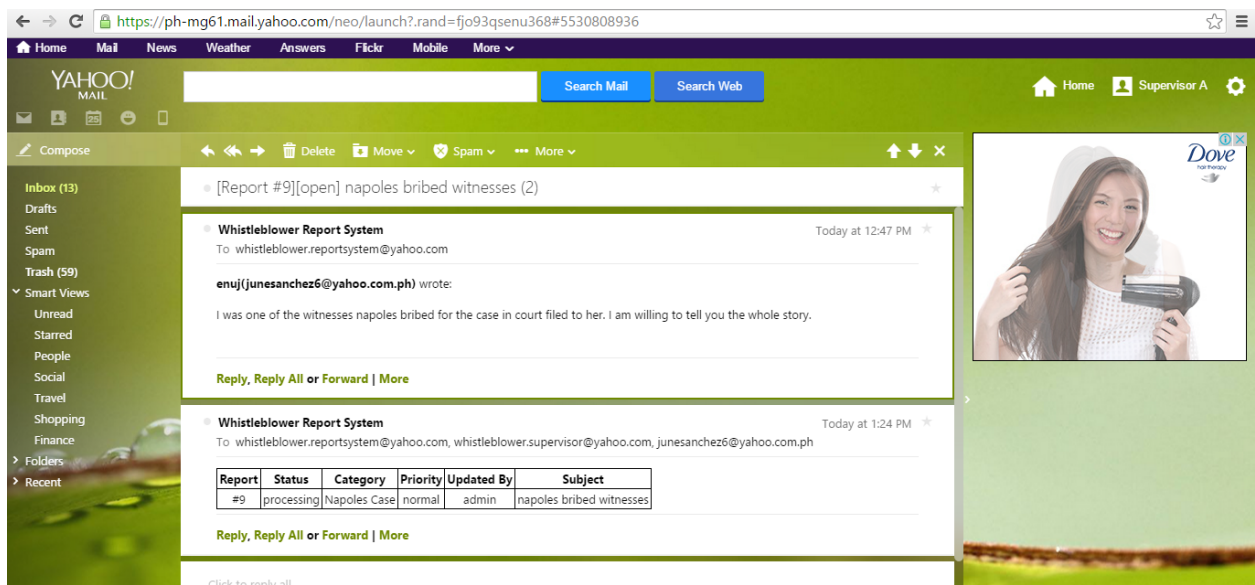


Figure 40: Whistleblower Plugin: Email Notifications

### 13. Receive sms notification



Figure 41: Whistleblower Plugin: SMS Notifications



Figure 42: Whistleblower Plugin: SMS Notifications



## D. Agent View

### 1. View all reports submitted by reporters

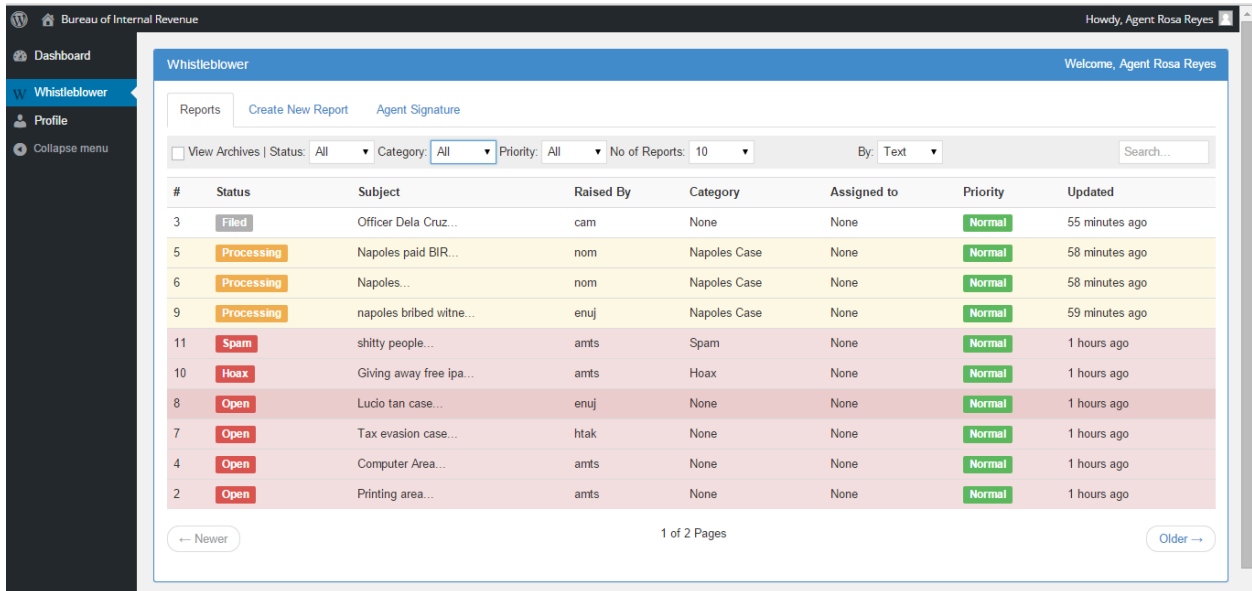


Figure 43: Whistleblower Plugin: View All Reports

### 2. Reply to reports posted by reporters

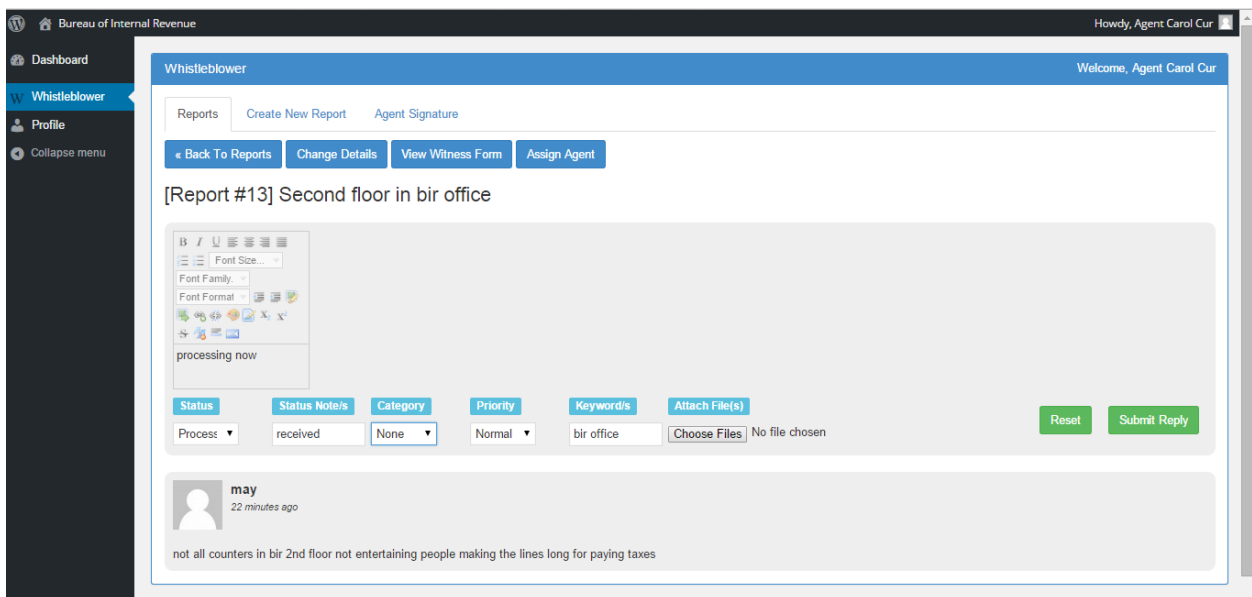


Figure 44: Whistleblower Plugin: Individual Report

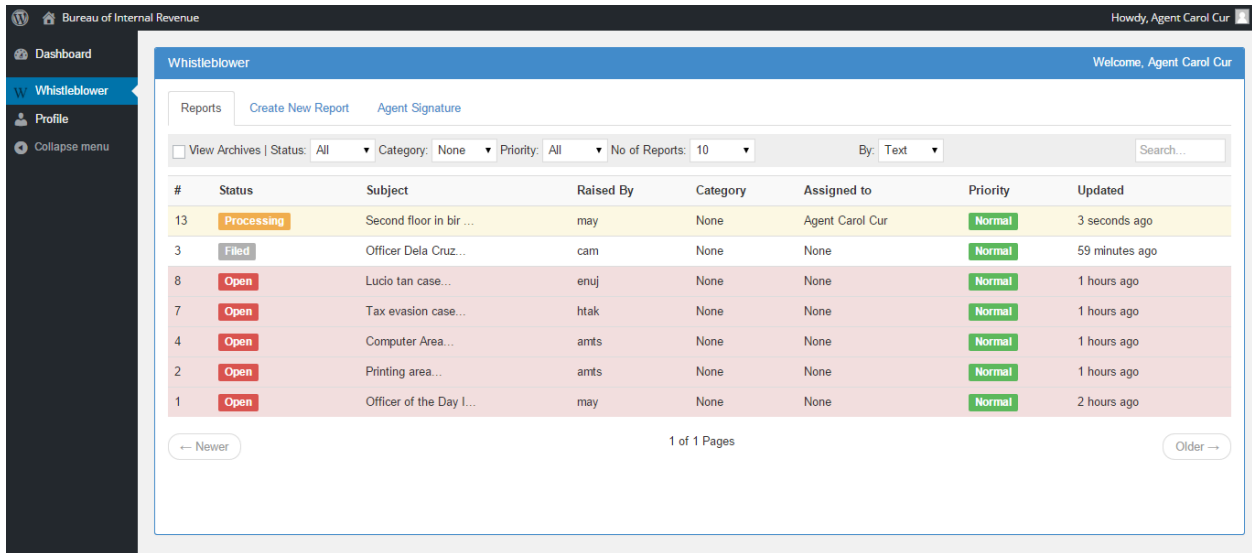


Figure 45: Whistleblower Plugin: Submit Reply

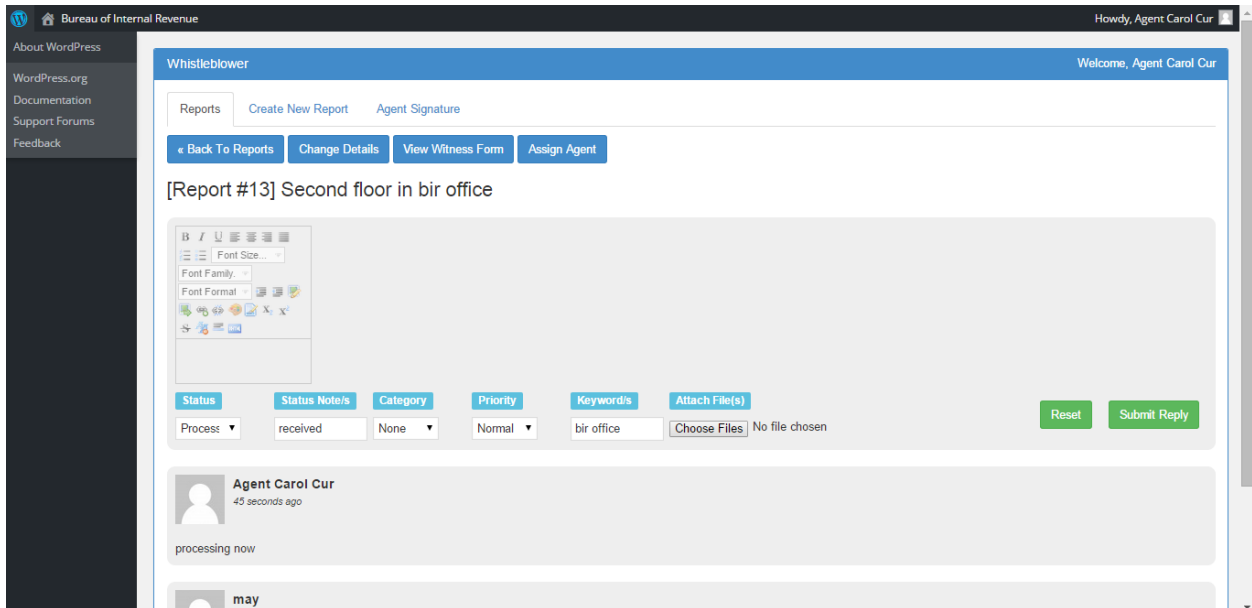


Figure 46: Whistleblower Plugin: View Reply

### 3. Download attachments from reporters

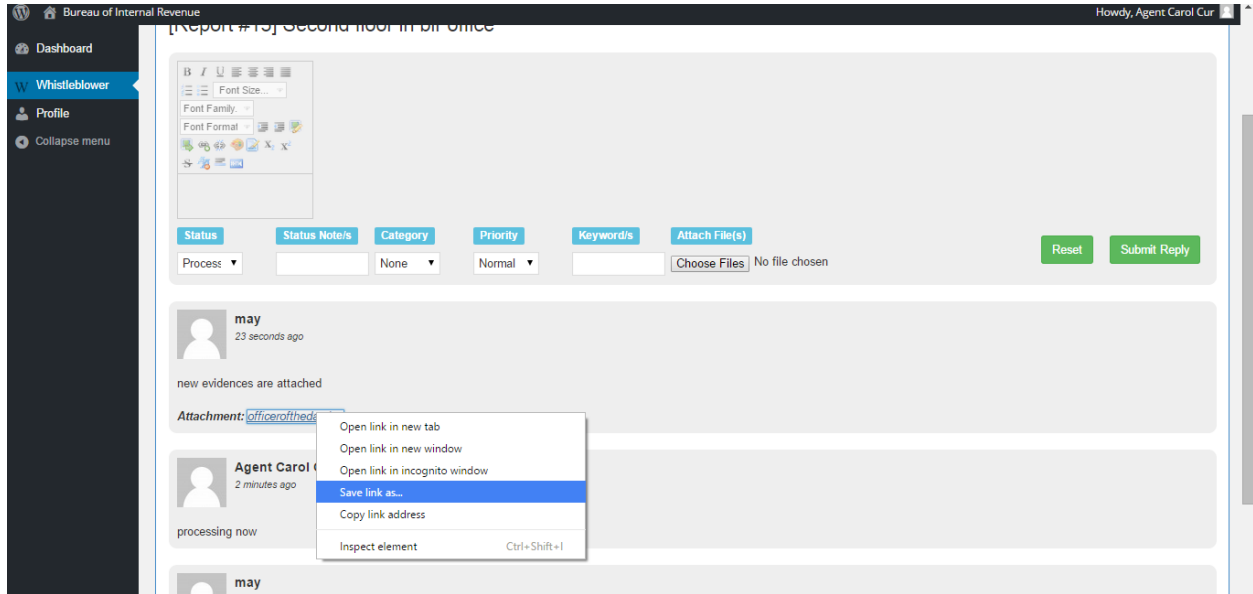


Figure 47: Whistleblower Plugin: Right Click File

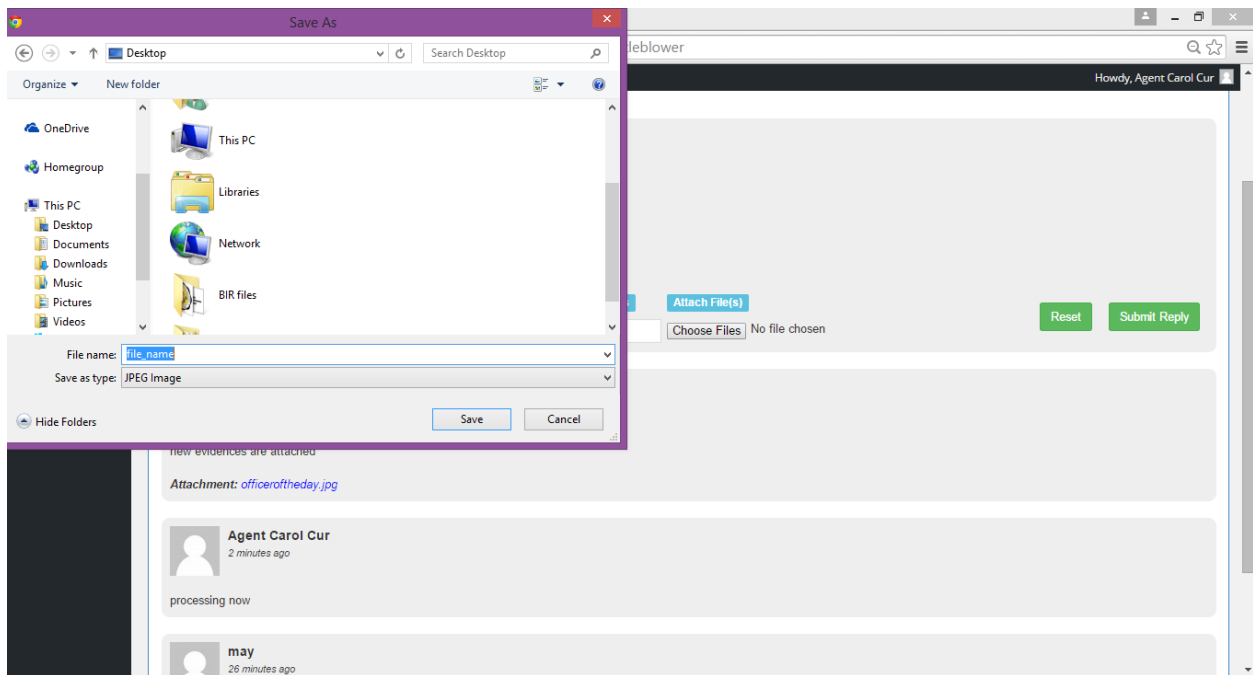


Figure 48: Whistleblower Plugin: Save File

#### 4. Change the details of the report

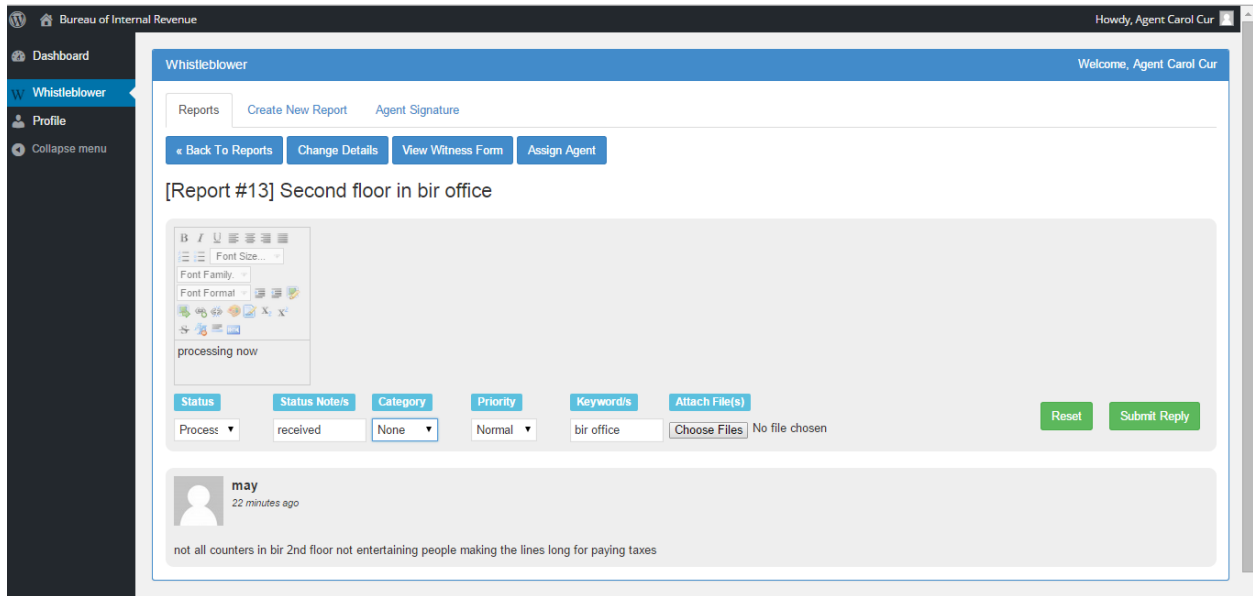


Figure 49: Whistleblower Plugin: Individual Report

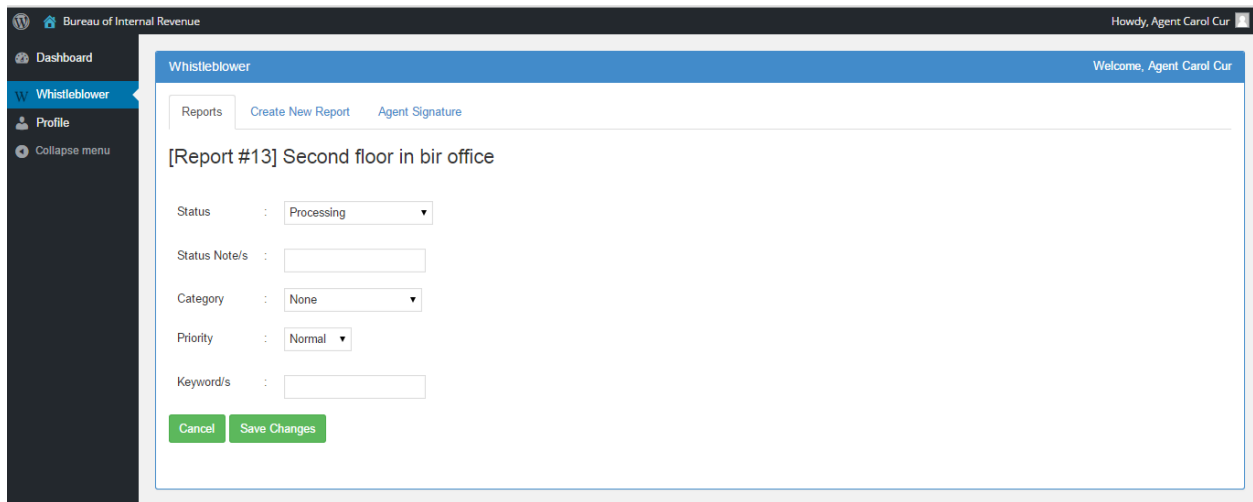


Figure 50: Whistleblower Plugin: Change Details of a Report

## 5. View witness form

The screenshot shows the 'Whistleblower' plugin interface. The top navigation bar includes 'Bureau of Internal Revenue' and 'Howdy, Agent Carol Cur'. The left sidebar has 'Dashboard', 'Whistleblower', 'Profile', and 'Collapse menu'. The main content area is titled 'Whistleblower' and 'Welcome, Agent Carol Cur'. It features tabs for 'Reports', 'Create New Report', and 'Agent Signature'. The current view is a form for '[Report #13] Second floor in bir office'. The form fields are: Name (May San), Contact Number (639175361363), Email Address, and Note/s. At the bottom are 'Cancel' and 'Save Changes' buttons.

Figure 51: Whistleblower Plugin: View Witness Form

## 6. Search reports

The screenshot shows the search results page in the Whistleblower plugin. The top navigation bar includes 'Bureau of Internal Revenue' and 'Howdy, Agent Carol Cur'. The left sidebar has 'Dashboard', 'Whistleblower', 'Profile', and 'Collapse menu'. The main content area is titled 'Whistleblower' and 'Welcome, Agent Carol Cur'. It features tabs for 'Reports', 'Create New Report', and 'Agent Signature'. Below the tabs is a search filter bar with 'View Archives', 'Status: All', 'Category: None', 'Priority: All', 'No of Reports: 10', 'By: Keywor', and a search input field containing 'bir'. Below the filter bar is a table of reports.

#	Status	Subject	Raised By	Category	Assigned to	Priority	Updated
3	Filed	Officer Dela Cruz...	cam	None	None	Normal	1 hours ago
4	Open	Computer Area...	amts	None	None	Normal	2 hours ago
2	Open	Printing area...	amts	None	None	Normal	2 hours ago
1	Open	Officer of the Day I...	may	None	None	Normal	2 hours ago

At the bottom of the table are navigation buttons: '← Newer', '1 of 1 Pages', and 'Older →'.

Figure 52: Whistleblower Plugin: View Witness Form

## 7. Receive email notification

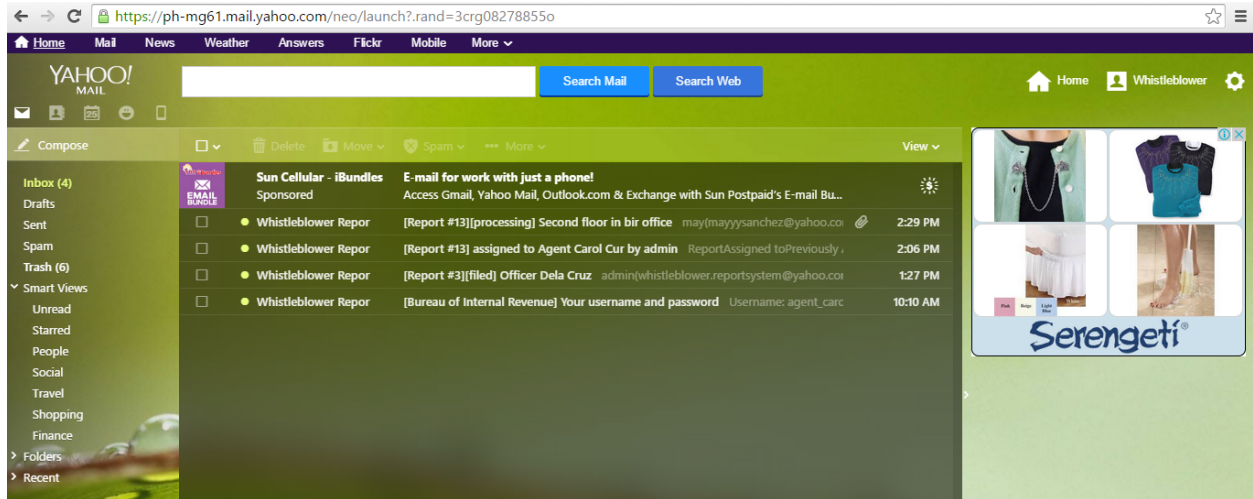


Figure 53: Whistleblower Plugin: Email Notification

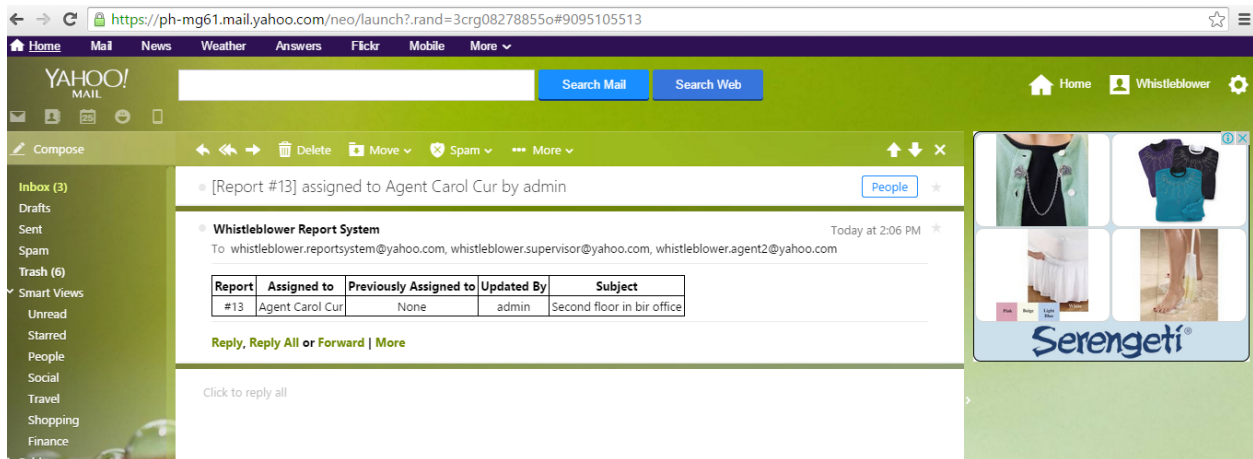


Figure 54: Whistleblower Plugin: Email Notification

## 8. Receive sms notification

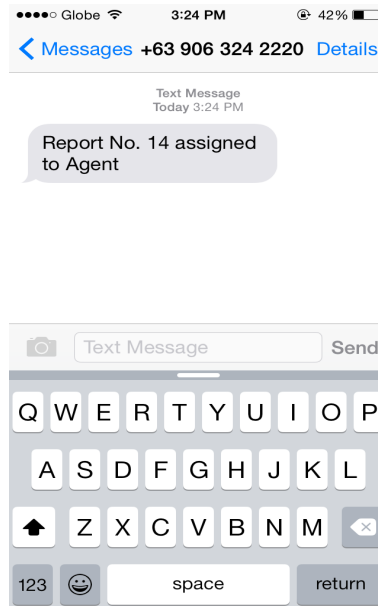
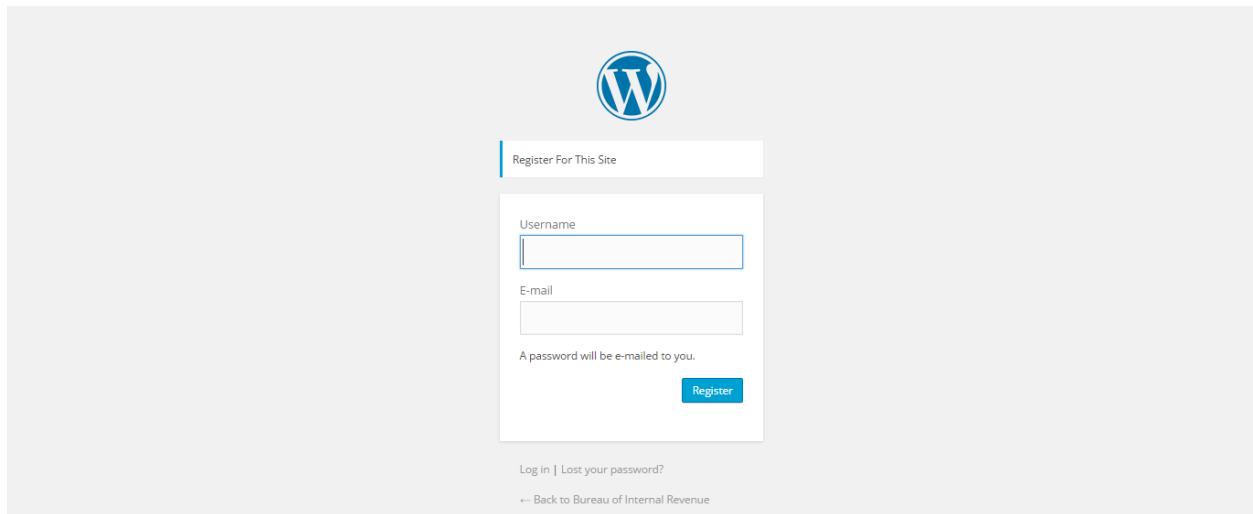


Figure 55: Whistleblower Plugin: SMS Notifications

## E. Reporter View

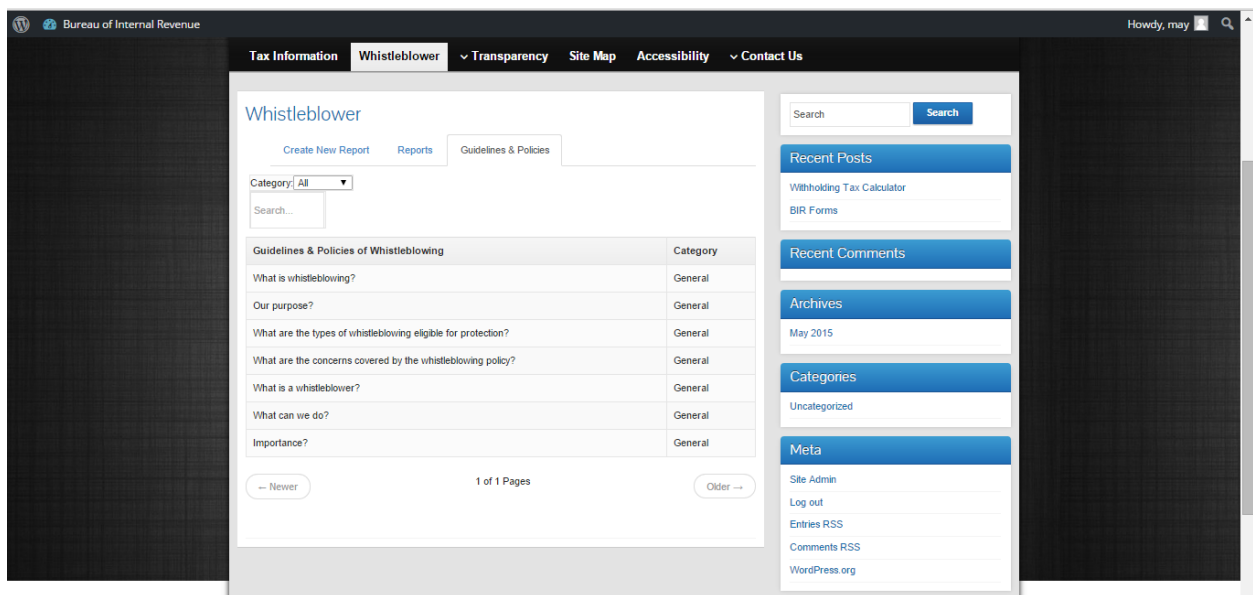
### 1. Register an account if user not a member of the organization



The screenshot shows a registration form titled "Register For This Site" with a WordPress logo at the top. The form includes input fields for "Username" and "E-mail", a note stating "A password will be e-mailed to you.", and a "Register" button. Below the form are links for "Log in | Lost your password?" and a link to "Back to Bureau of Internal Revenue".

Figure 56: Whistleblower Plugin: Register as Guest

### 2. View the "Guidelines and Policies of Whistleblowing"



The screenshot displays the "Whistleblower" section of the Bureau of Internal Revenue website. The main content area is titled "Guidelines & Policies of Whistleblowing" and contains a table of questions and answers. The table has two columns: "Guidelines & Policies of Whistleblowing" and "Category".

Guidelines & Policies of Whistleblowing	Category
What is whistleblowing?	General
Our purpose?	General
What are the types of whistleblowing eligible for protection?	General
What are the concerns covered by the whistleblowing policy?	General
What is a whistleblower?	General
What can we do?	General
Importance?	General

Navigation links include "Create New Report", "Reports", and "Guidelines & Policies". A search bar is present, and the page indicates "1 of 1 Pages". The right sidebar contains sections for "Recent Posts" (Withholding Tax Calculator, BIR Forms), "Recent Comments", "Archives" (May 2015), "Categories" (Uncategorized), and "Meta" (Site Admin, Log out, Entries RSS, Comments RSS, WordPress.org).

Figure 57: Whistleblower Plugin: Guidelines and Policies of Whistleblowing



### 3. Submit reports

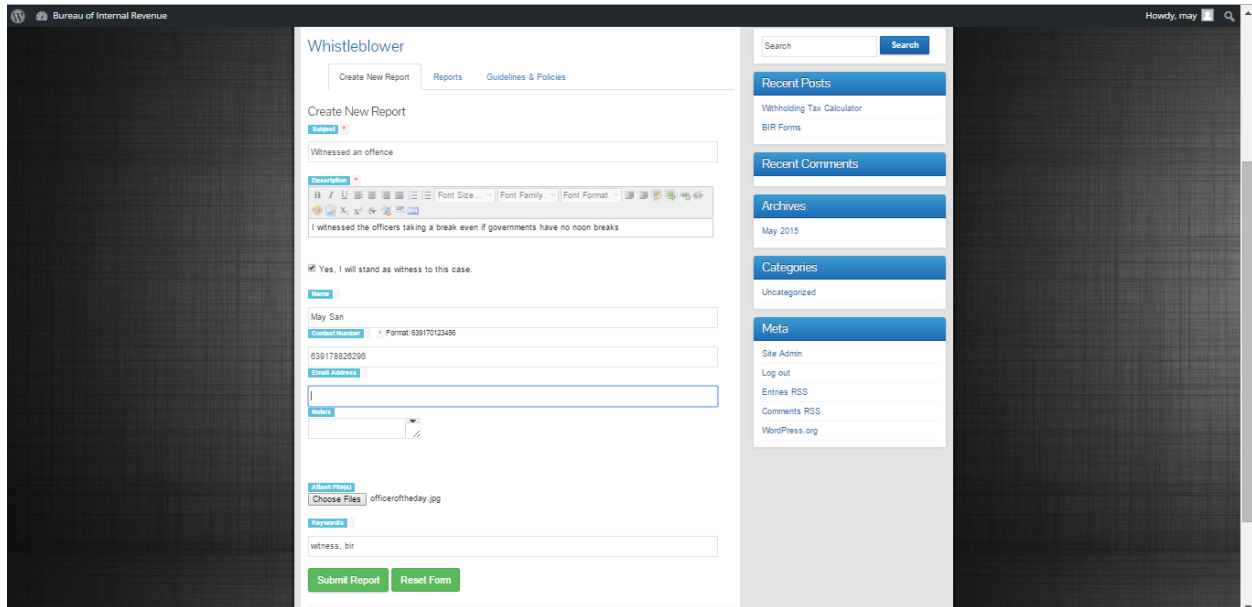


Figure 58: Whistleblower Plugin: Submit Reports

### 4. View all reports submitted



Figure 59: Whistleblower Plugin: View of Reports

## 5. Edit Witness Form

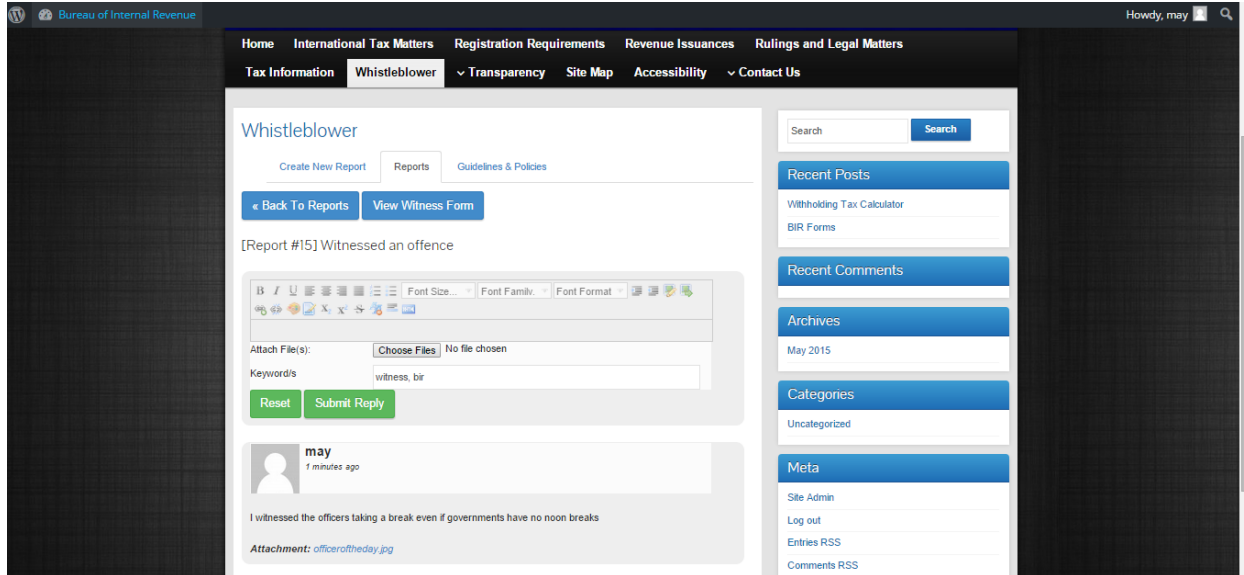


Figure 60: Whistleblower Plugin: Individual Report

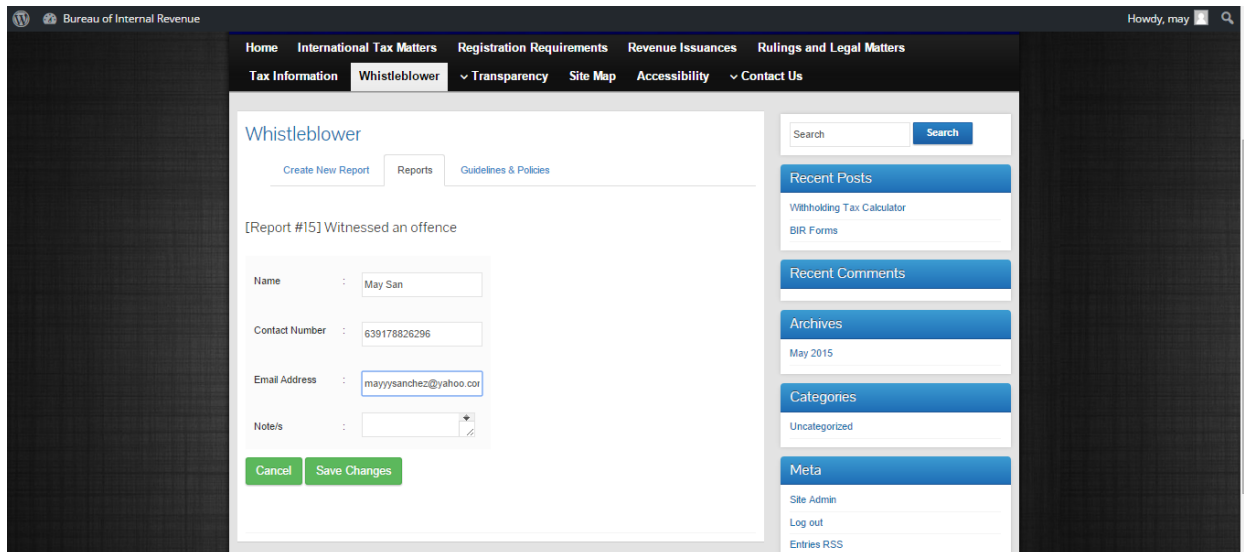


Figure 61: Whistleblower Plugin: Edit Witness Form

## 6. Search reports

The screenshot shows the Bureau of Internal Revenue website's Whistleblower plugin search interface. The page header includes the Bureau of Internal Revenue logo and navigation links: Home, International Tax Matters, Registration Requirements, Revenue Issuances, Rulings and Legal Matters, Tax Information, Whistleblower, Transparency, Site Map, Accessibility, and Contact Us. The Whistleblower section has tabs for 'Create New Report', 'Reports', and 'Guidelines & Policies'. Below these are filters for 'View Archives', 'Status' (All), 'Category' (None), and 'No of Reports' (10). A search box is labeled 'By: Keyword' and contains the text 'bir'. The search results are displayed in a table with columns for '#', 'Status', 'Subject', 'Category', 'Priority', and 'Updated'. The table shows four entries with statuses of 'Open', 'Processing', 'Processing', and 'Open'. The right sidebar contains a search box, 'Recent Posts' (Withholding Tax Calculator, BIR Forms), 'Recent Comments', 'Archives' (May 2015), 'Categories' (Uncategorized), and 'Meta' (Site Admin).

#	Status	Subject	Category	Priority	Updated
15	Open	Witnessed an offence...	None	Normal	3 minutes ago
14	Processing	assignments of count...	None	Normal	26 minutes ago
13	Processing	Second floor in bir ...	None	Normal	1 hours ago
1	Open	Officer of the Day I...	None	Normal	3 hours ago

Figure 62: Whistleblower Plugin: Search

## 7. Reply to existing unresolved reports

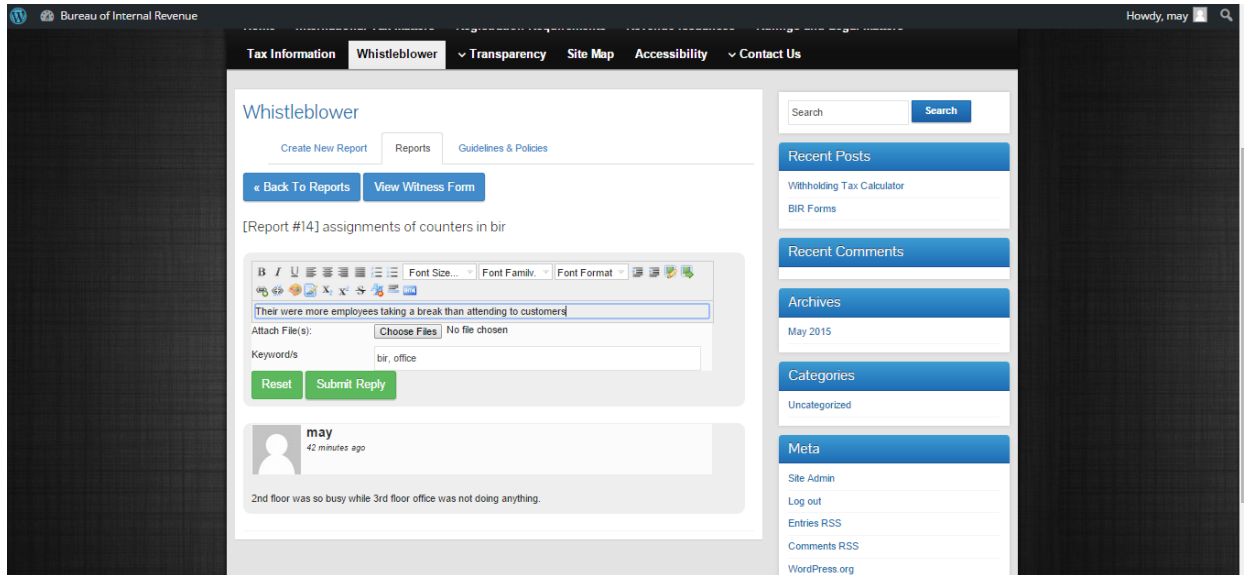


Figure 63: Whistleblower Plugin: Reply

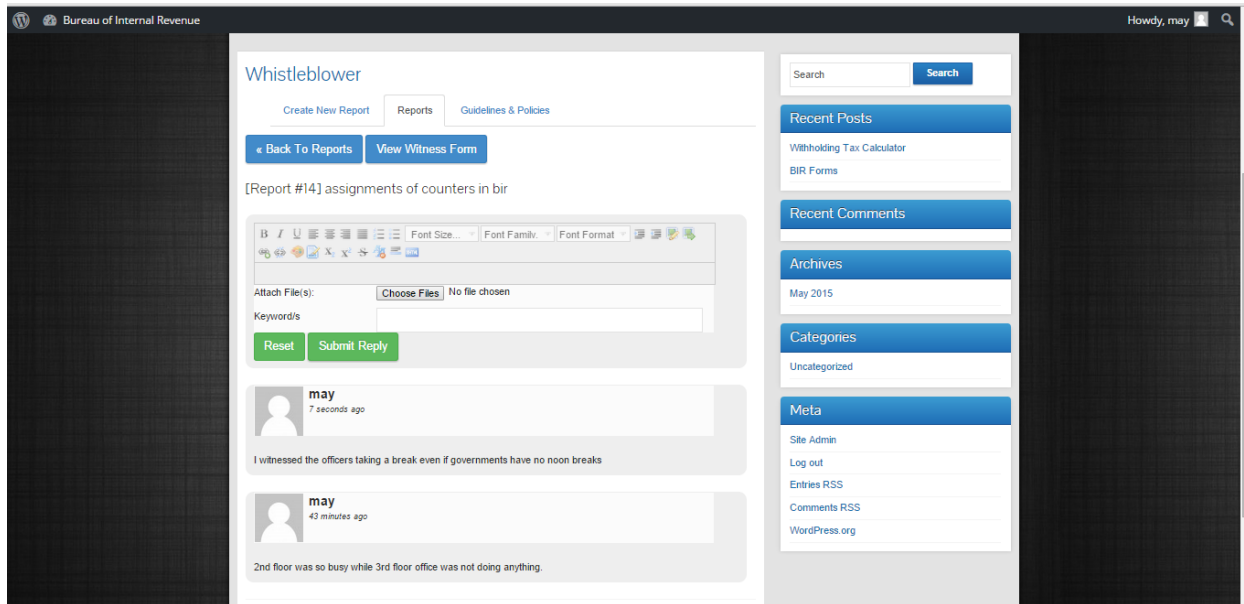


Figure 64: Whistleblower Plugin: Submit Reply

## 8. Receive email notification

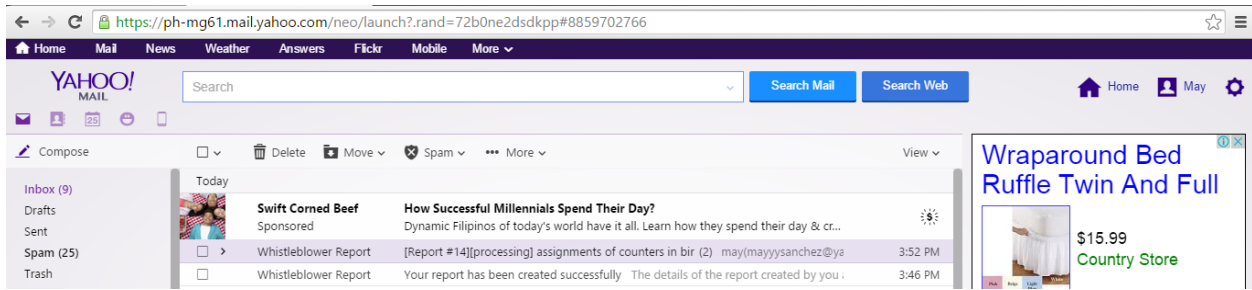


Figure 65: Whistleblower Plugin: Email Notification

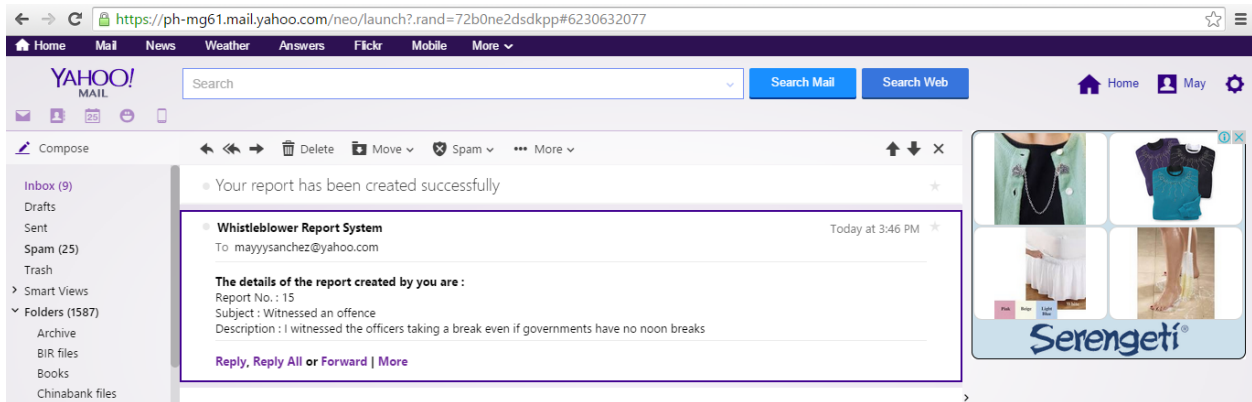


Figure 66: Whistleblower Plugin: Email Notification

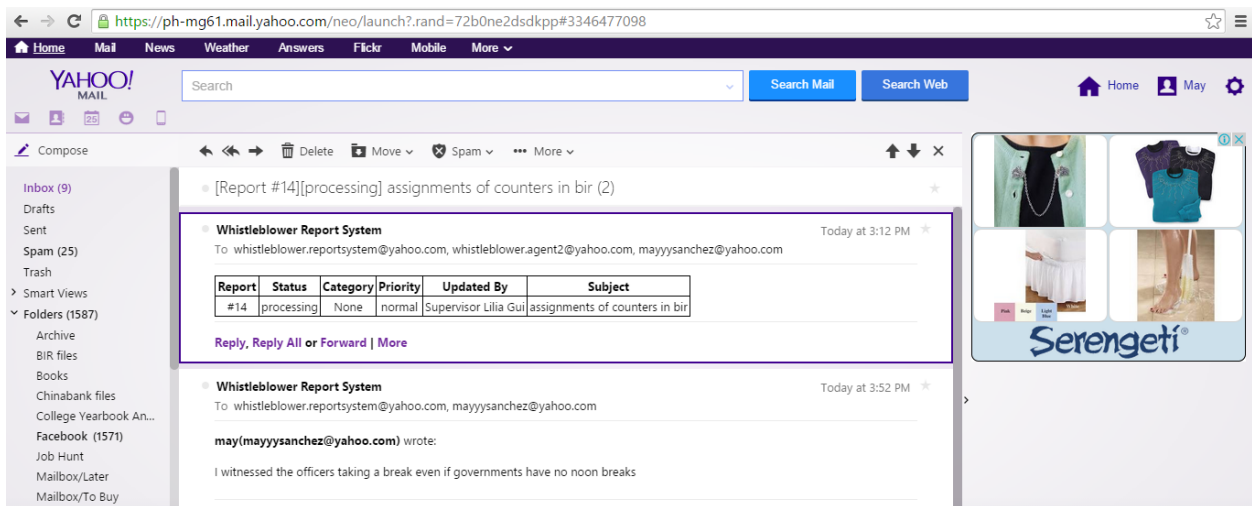


Figure 67: Whistleblower Plugin: Email Notification

## 9. Receive sms notification

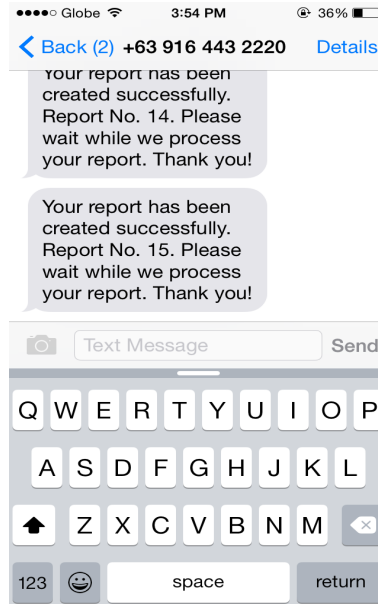


Figure 68: Whistleblower Plugin: SMS Notifications

## VI. Discussions

The Whistleblower Report System Plugin is a modified version of a support system, WP Support Plus Responsive Ticket System, wherein users can easily address or report wrongdoings to organizations to elevate public awareness on whistleblowing and its benefits and costs. It aims to modify the existing plugin to improve and add functionalities to it.

The plugin is designed intended for four types of users namely, (1) the reporters, (2) the agents, (3) the supervisors, and (4) the system administrators. The reporters are able to register their own accounts if ever they do not have their own accounts yet. Once they are logged in, they are now able to submit reports containing attachments, view the policies and guidelines of whistleblowing, view the reports they have submitted, edit their information as witnesses if there are any, reply to their reports and receive sms and email notification from the plugin.

The role of the supervisors and agents are almost the same. Supervisors are to give the assignment of reports to agents, change the settings for the plugin, add, edit and view data from the system and filter reports before distributing to agent. The role of the agents, which can be done by the supervisor, are to reply to reports submitted by reporters that are assigned to them, search reports to easily find what they are looking for, receive sms and email notifications. They are also allowed to change the details of the reports like the status, notes for the status, category, priority and the keywords for the reports. The status can be open, if the report was just submitted to the system; processing, if the report was seen by the agents or supervisors and are already being reviewed; filed, if the report was closed and is said to be solved; not within jurisdiction, if the report is not within the capability of the organization; hoax, if the report was a prank or a malicious deception; and spam, if the report was filtered by the plugin as irrelevant to the system. The notes for the status are for additional information for the status. The category are for filtering the topics based on the subject. The priority can be Normal, High, Medium and Low.

The role of the system administrator is to manage the accounts of users. He can also

act as other users as he can do all the functionalities of the system.

The modified system has the following: (1) a witness form that can be viewed and edited anytime to aid the need of knowing whether the reporter, who uses any email address and username at first, then who might want to give his/her real information afterwards. This includes the name, contact number, email address and additional notes from the reporter. (2) It has a keyword bar to easily search or find certain issues or topics. (3) The email addresses of reporters are not shown to agents or supervisors if the witness area is not filled up making the information more confidential. (4) There will be guidelines and policies of whistleblowing to keep users informed of how whistleblowing works in an organization making it the basis on how the reports should be processed. (5) The supervisors were given a role that handles agents and set up the settings of the plugin. This settings include spam filtering, adding agent roles, adding and editing of contact information for administrator, agents and supervisors and SMS settings. While the contact information from the reporters are asked through the witness form. (6) Validations were also done for the contact numbers to ensure reliability of information. (7) Spam filtering, that is case insensitive, was used in the system by adding certain keywords in the plugin settings. (8) Sms were also added to receive notification from the plugin more effectively. (9) Report logs were also added to keep track on the changes and progress of each reports which can be downloaded into a csv file. (10) New status' and categories were also added like the hoax, not within jurisdiction and spam which helps filter the reports. This status' and categories are connected to each other making it easier for agents and supervisors to change the details of the report. They do not have to remember the options under status' and categories lessening human error, changing status changes the category and vice versa. (11) Email notification to users were also improved to fit the system more effectively. (12) The statistics of the reports were also improved in a way that it has a shortcut to view the reports through a click of a button. (13) Improvements for the summaries of reports were also added. (14) Reports can be archived through a click of a button, which is default to be visible to supervisors and optionally be



visible to agents. (15) Supervisors and administrators has the option of allowing agents to use archive reports through the plugin settings. (16) Some bugs were also removed to fully utilize the system functionalities.

## VII. Conclusions

There are so much happenings in the world, may it be a crime, harassment, disaster, corruption, etcetera, that are being seen by every individual wherein they can just post their thoughts about what they know on social networking sites that are usually ignored. Thus a tool is needed to effectively report a case privately, a communication between the reporter to an agent and vice versa only, without having to get reporters to be physically involved. This is called the Whistleblower Report System Plugin.

There may be a lot of available help desk systems, support systems, ticketing systems, forums, but this plugin is a modified version to allow users to have a ready made reporting system in their website to suit the need of resolving reports or complaints in an organization without being named by the members of the organization for safety purposes of reporters.

The Whistleblower Report System improved and added functionalities to an existing plugin called WP Support Plus Responsive Ticket System. The Whistleblower Report System Plugin is a modified version of this system wherein users can easily address or report wrongdoings to organizations to elevate public awareness on whistleblowing and its benefits and costs.

The modified system has a witness form that can be edited anytime to aid the need of knowing whether the reporter, who uses any email address and username at first, who might want to give his/her real information afterwards. This includes the name, contact number, email address and additional notes from the reporter. It has a keyword bar to easily search or find certain issues or topics. The email addresses of reporters are not shown to agents and reporters if the witness area is not filled up making the information more confidential. There will be guidelines and policies of whistleblowing to keep users informed of how whistleblowing works in an organization making it the basis on how the reports should be processed. The supervisors were given a role that handles agents and set up the settings of the plugin. Report logs were also added to keep track on the changes and progress of each reports which can be downloaded into a csv file. New status' and categories were also added like the hoax, not

within jurisdiction and spam which helps filter the reports. This status' and categories are connected to each other making it easier for agents and supervisors to change the details of the report. They do not have to remember the options under status' and categories lessening human error, changing status changes the category and vice versa. Spam filtering, that is case insensitive, was used in the system by adding certain keywords in the plugin settings. Sms were also added to receive notification from the plugin more effectively thus contact information from agents, supervisors and system administrators were also added. While the contact information from the reporters are asked through the witness form. Validations were also done for the contact numbers to ensure reliability of information. Email notification to users were also improved to fit the system more effectively. The statistics of the reports were also improved in a way that it has a shortcut to view the reports through a click of a button. Improvements for the summaries of reports were also added. Reports can also be archived through a click of a button, which may optionally be visible to supervisors. Supervisors and administrators has the option of allowing agents to use archive reports also. Some bugs were also fixed to fully utilize the system functionalities.

The plugin is designed intended for four types of users namely, (1) the reporters, (2) the agents, (3) the supervisors, and (4) the system administrators.

With these modified system having more functionalities, handling of paper based processes on cases can be replaced and having solutions to reports submitted to the system can provide better service to the people. Thus fulfilling the purpose of the system to catch the attention of the people and elevate awareness on whistleblowing.

## VIII. Recommendations

The Whistleblower Report System Plugin can be extended by adding more functionalities and improving existing functionalities.

It is recommended for future developers to create a newer version of exporting csv files to view the logs of reports to better improve the plugin. Another would be the SMS notification, it would be better to look for a free SMS tool that could fit the requirements of involving it in a WordPress plugin. Another recommendation for the system is the encryption of reports from reporters to the plugin to ensure privacy of these reports as they are dwelling with sensitive topics. Another recommendation is the assigning of reports to more than one agents at a time, as there can be more than one agent dwelling with the same issue.

It is also recommended for future developers to connect the Whistleblower Report System plugin with social media posts to be able to include reports from social media sites into the plugin, to give more evidences or information to agents and supervisors of the plugin and be able to give solutions to reports submitted.

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# X. Appendix

## A. Source Code

### 1. whistleblower.php

```
<?php
/**
 * Plugin Name: Whistleblower
 * Plugin URI: http://localhost
 * Description: Easily address or report wrongdoings to organizations to elevate public awareness on
               whistleblowing on WordPress!
 * Version: 1.0
 * Author: Astina May Sanchez
 * Text Domain: whistleblower-responsive
 * Domain Path: /lang
 */

if ( ! defined( 'ABSPATH' ) ) {
    exit; // Exit if accessed directly
}

final class Whistleblower{
    public function __construct() {
        $this->define_constants();

        add_action( 'plugins_loaded', array($this,'load_textdomain' ) );

        register_activation_hook( __FILE__, array($this,'installation' ) );
        $this->installation();
        $this->include_files();

        //mail filters
        add_filter( 'wp_mail_from', array($this,'setMailFrom' ) );
        add_filter( 'wp_mail_from_name', array($this,'setMailFromName' ) );

        //output buffer for faq
        add_action( 'init', array($this,'do_output_buffer' ) );

        add_action( 'wp_footer', array($this,'close_pending_tickets' ) );
    }

    function do_output_buffer() {
        ob_start();
    }

    function load_textdomain(){
        load_plugin_textdomain( 'whistleblower-responsive', plugin_dir_path( __FILE__ ) . '/
        lang', 'whistleblower/lang' );
    }

    function setMailFrom($content_type){
        $emailSettings=get_option( 'wpsp_email_notification_settings' );
        return $emailSettings['default_from_email'];
    }

    function setMailFromName($name){
        $emailSettings=get_option( 'wpsp_email_notification_settings' );
        return $emailSettings['default_from_name'];
    }

    function close_pending_tickets(){
        include_once( WCE_PLUGIN_DIR.'includes/admin/close_pending_tickets.php' );
    }

    private function define_constants() {
        define( 'WCE_PLUGIN_URL', plugin_dir_url( __FILE__ ) );
        define( 'WCE_PLUGIN_DIR', plugin_dir_path( __FILE__ ) );
        define( 'WCE_VERSION', '2.0' );
    }

    private function include_files(){
        if (is_admin()) {
            include_once( WCE_PLUGIN_DIR.'includes/admin/admin.php' );
            include_once( WCE_PLUGIN_DIR.'includes/admin/ajax.php' );
            include_once( WCE_PLUGIN_DIR.'includes/admin/exportcsv.php' );
            $ajax=new SupportPlusAjax();
            add_action( 'wp_ajax_createNewTicket', array( $ajax, 'createNewTicket' ) );
            add_action( 'wp_ajax_nopriv_createNewTicket', array( $ajax, 'createNewTicket'
            ) );
            add_action( 'wp_ajax_getTickets', array( $ajax, 'getTickets' ) );
            add_action( 'wp_ajax_getFrontEndTickets', array( $ajax, 'getFrontEndTickets'
            ) );
            add_action( 'wp_ajax_openTicket', array( $ajax, 'openTicket' ) );
            add_action( 'wp_ajax_openTicketFront', array( $ajax, 'openTicketFront' ) );
            add_action( 'wp_ajax_replyTicket', array( $ajax, 'replyTicket' ) );
        }
    }
}
```



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add_action( 'wp_ajax_getAgentSettings', array( $ajax, 'getAgentSettings' ) )
;
add_action( 'wp_ajax_setAgentSettings', array( $ajax, 'setAgentSettings' ) )
;
add_action( 'wp_ajax_getGeneralSettings', array( $ajax, 'getGeneralSettings'
) );
add_action( 'wp_ajax_setGeneralSettings', array( $ajax, 'setGeneralSettings'
) );
add_action( 'wp_ajax_getCategories', array( $ajax, 'getCategories' ) );
add_action( 'wp_ajax_createNewCategory', array( $ajax, 'createNewCategory' )
);
add_action( 'wp_ajax_updateCategory', array( $ajax, 'updateCategory' ) );
add_action( 'wp_ajax_deleteCategory', array( $ajax, 'deleteCategory' ) );
add_action( 'wp_ajax_getEmailNotificationSettings', array( $ajax, '
getEmailNotificationSettings' ) );
add_action( 'wp_ajax_setEmailSettings', array( $ajax, 'setEmailSettings' ) )
;
//version 2.0
add_action( 'wp_ajax_getTicketAssignment', array( $ajax, '
getTicketAssignment' ) );
add_action( 'wp_ajax_setTicketAssignment', array( $ajax, '
setTicketAssignment' ) );
//version 3.0
add_action( 'wp_ajax_deleteTicket', array( $ajax, 'deleteTicket' ) );
add_action( 'wp_ajax_getChangeTicketStatus', array( $ajax, '
getChangeTicketStatus' ) );
add_action( 'wp_ajax_setChangeTicketStatus', array( $ajax, '
setChangeTicketStatus' ) );
//version 3.1
add_action( 'wp_ajax_nopriv_loginGuestFacebook', array( $ajax, '
loginGuestFacebook' ) );
//version 3.2
add_action( 'wp_ajax_nopriv_getChatOnlineAgents', array( $ajax, '
getChatOnlineAgents' ) );
add_action( 'wp_ajax_getChatOnlineAgents', array( $ajax, '
getChatOnlineAgents' ) );
add_action( 'wp_ajax_nopriv_getCallOnlineAgents', array( $ajax, '
getCallOnlineAgents' ) );
add_action( 'wp_ajax_getCallOnlineAgents', array( $ajax, '
getCallOnlineAgents' ) );
//version 3.9
add_action( 'wp_ajax_getCreateTicketForm', array( $ajax, '
getCreateTicketForm' ) );
add_action( 'wp_ajax_getCustomSliderMenus', array( $ajax, '
getCustomSliderMenus' ) );
add_action( 'wp_ajax_addCustomSliderMenu', array( $ajax, '
addCustomSliderMenu' ) );
add_action( 'wp_ajax_deleteCustomSliderMenu', array( $ajax, '
deleteCustomSliderMenu' ) );
add_action( 'wp_ajax_nopriv_createNewTicket', array( $ajax, 'createNewTicket
' ) );
//version 4.0
add_action( 'wp_ajax_wpspSearchRegisteredUser', array( $ajax, '
searchRegisteredUsaers' ) );
//version 4.3
add_action( 'wp_ajax_getRollManagementSettings', array( $ajax, '
getRollManagementSettings' ) );
add_action( 'wp_ajax_setRoleManagement', array( $ajax, 'setRoleManagement' )
);
//version 4.4
add_action( 'wp_ajax_getCustomFields', array( $ajax, 'getCustomFields' ) );
add_action( 'wp_ajax_createNewCustomField', array( $ajax, '
createNewCustomField' ) );
add_action( 'wp_ajax_updateCustomField', array( $ajax, 'updateCustomField' )
);
add_action( 'wp_ajax_deleteCustomField', array( $ajax, 'deleteCustomField' )
);

add_action( 'wp_ajax_getFrontEndFAQ', array( $ajax, 'getFrontEndFAQ' ) );
add_action( 'wp_ajax_openFrontEndFAQ', array( $ajax, 'openFrontEndFAQ' ) );
add_action( 'wp_ajax_getFaqCategories', array( $ajax, 'getFaqCategories' ) )
;
add_action( 'wp_ajax_createNewFaqCategory', array( $ajax, '
createNewFaqCategory' ) );
add_action( 'wp_ajax_updateFaqCategory', array( $ajax, 'updateFaqCategory' )
);
add_action( 'wp_ajax_deleteFaqCategory', array( $ajax, 'deleteFaqCategory' )
);

add_action( 'wp_ajax_getCustomCSSSettings', array( $ajax, '
getCustomCSSSettings' ) );
add_action( 'wp_ajax_setCustomCSSSettings', array( $ajax, '
setCustomCSSSettings' ) );

add_action( 'wp_ajax_getAdvancedSettings', array( $ajax, '
getAdvancedSettings' ) );
add_action( 'wp_ajax_setAdvancedSettings', array( $ajax, '
setAdvancedSettings' ) );
add_action( 'wp_ajax_getCustomStatusSettings', array( $ajax, '
getCustomStatusSettings' ) );
add_action( 'wp_ajax_deleteCustomStatus', array( $ajax, 'deleteCustomStatus
' ) );

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```

        add_action( 'wp_ajax_addCustomStatus', array( $ajax, 'addCustomStatus' ));
        add_action( 'wp_ajax_getWitnessForm', array( $ajax, 'getWitnessForm' ));
        add_action( 'wp_ajax_setWitnessForm', array( $ajax, 'setWitnessForm' ));
        add_action( 'wp_ajax_archiveTicket', array( $ajax, 'archiveTicket' ) );
    }
    else {
        include_once( WCE_PLUGIN_DIR.'includes/shortcode.php' );
        include_once( WCE_PLUGIN_DIR.'includes/support_button.php' );
    }
}

function installation(){
    include( WCE_PLUGIN_DIR.'includes/admin/installation.php' );
}

}

GLOBALS['Whistleblower'] =new Whistleblower();
?>

```

## 2. shortcode.php

```

<?php
if ( ! defined( 'ABSPATH' ) ) {
    exit; // Exit if accessed directly
}

final class WhistleblowerFrontEnd{
    public function __construct() {
        add_action( 'wp_enqueue_scripts', array( $this, 'loadScripts' ) );
        add_shortcode( 'whistleblower', array( $this, 'whistleblower_shortcode' ) );
        add_action( 'wp_head', array( $this, 'load_custom_css' ) );
    }

    function loadScripts(){
        wp_enqueue_script( 'jquery' );
        wp_enqueue_script( 'jquery-ui-core' );

        wp_enqueue_style( 'wpce_bootstrap', WCE_PLUGIN_URL . 'asset/js/bootstrap/css/
            bootstrap.css' );
        wp_enqueue_style( 'wpce_display_ticket', WCE_PLUGIN_URL . 'asset/css/display_ticket.
            css' );
        wp_enqueue_style( 'wpce_public', WCE_PLUGIN_URL . 'asset/css/public.css' );
    }

    function whistleblower_shortcode(){
        wp_enqueue_script( 'wpce_bootstrap', WCE_PLUGIN_URL . 'asset/js/bootstrap/js/
            bootstrap.min.js' );
        wp_enqueue_script( 'wpce_public', WCE_PLUGIN_URL . 'asset/js/public.js' );
        wp_enqueue_script( 'wpce_text_editor', WCE_PLUGIN_URL . 'asset/js/nicEdit-latest.js' );
        ;
        $localize_data_nicEdit=array( 'plugin_url'=>WCE_PLUGIN_URL );
        wp_localize_script( 'wpce_text_editor', 'editor_data', $localize_data_nicEdit );

        $isUserLogged=(is_user_logged_in())?1:0;

        $generalSettings=get_option( 'wpsp-general-settings' );
        $advancedSettings=get_option( 'wpsp-advanced-settings' );

        $localize_script_data=array(
            'wpsp_ajax_url'=>admin_url( 'admin-ajax.php' ),
            'wpsp_site_url'=>site_url(),
            'plugin_url'=>WCE_PLUGIN_URL,
            'plugin_dir'=>WCE_PLUGIN_DIR,
            'user_logged_in'=>$isUserLogged,
            'shortly_get_back'=>$advancedSettings[
                'guest_ticket_submission_message' ],
            'insert_all_required'=>_('(Please Enter all required fields','
                whistleblower-responsive)'),
            'reply_not_empty'=>_('(Reply can not be empty!','whistleblower-
                responsive)'),
            'sure_to_delete'=>_('(Are you sure to delete this report?','
                whistleblower-responsive)'),
            'can_not_undone'=>_('(Can not be undone','whistleblower-responsive')
        );
        wp_localize_script( 'wpce_public', 'display_ticket_data', $localize_script_data );

        ob_start();
        ?>
        <div class="support_bs">
            <?php
            if(is_user_logged_in()){
                include_once( WCE_PLUGIN_DIR.'includes/loggedInUser.php' );
            }
            else {
                include_once( WCE_PLUGIN_DIR.'includes/guestUser.php' );
            }
            ?>
        </div>
        <?php
        $output=ob_get_contents();
    }
}

```

```

        ob_end_clean();
        return $output;
    }

    function load_custom_css(){
        $customCSSSettings=get_option( 'wsp_customcss_settings' );
        echo "<style type='text/css'>".$customCSSSettings."</style>";
    }
}

$GLOBALS['WhistleblowerFrontEnd'] =new WhistleblowerFrontEnd();
?>

```

### 3. loggedInUser.php

```

<?php
global $current_user;
get_currentuserinfo();
$roleManage=get_option( 'wsp_role_management' );
$allowed_roles=array_intersect( $roleManage[ 'front_ticket' ], $current_user->roles );
if( $roleManage[ 'front_ticket_all' ] || count( $allowed_roles )>0 )
{?>
<!-- Nav tabs -->
<ul class="nav nav-tabs">
    <li><a href="#create_ticket" id="tab_create_ticket" data-toggle="tab"><?php echo __( 'Create
    New Report', 'whistleblower-responsive' );?></a></li>
    <li><a href="#ticketContainer" id="tab_ticket_container" data-toggle="tab"><?php echo __( '
    Reports', 'whistleblower-responsive' );?></a></li>
    <li class="active"><a href="#FAQ_TAB" id="tab_faq" data-toggle="tab"><?php echo __( "
    Guidelines & Policies", 'whistleblower-responsive' );?></a></li>
</ul>
<!-- Tab panes -->
<div class="tab-content">

    <!-- Create New Ticket Tab Body Start Here -->
    <div class="tab-pane" id="create_ticket">
        <div id="create_ticket_container"></div>
        <div class="wait"><img alt="<?php echo __( 'Please Wait', 'whistleblower-responsive' )
        ;?>" src="<?php echo WCE_PLUGIN_URL.'asset/images/ajax-loader@2x.gif';?>"></div>
        >
    </div>
    <!-- Create New Ticket Tab Body End Here -->

    <!-- Tickets Tab Body Start Here -->
    <div class="tab-pane" id="ticketContainer">
        <div class="ticket_filter">
            <?php include_once( WCE_PLUGIN_DIR.'includes/admin/ticket_filter_front.php' );?>
        </div>
        <div class="ticket_list"></div>
        <div class="ticket_individual"></div>
        <div class="ticket_assignment"></div>
        <div class="wait"><img alt="<?php echo __( 'Please Wait', 'whistleblower-responsive' )
        ;?>" src="<?php echo WCE_PLUGIN_URL.'asset/images/ajax-loader@2x.gif';?>"></div>
        >
    </div>
    <!-- Tickets Tab Body End Here -->

    <!-- FAQ Tab Body Start Here -->
    <div class="tab-pane active" id="FAQ_TAB">
        <div class="faq_filter">
            <?php include_once( WCE_PLUGIN_DIR.'includes/admin/faq_filter_front.php' );?>
        </div>
        <div id="faq_container"></div>
        <!--<div class="wait"><img alt="<?php echo __( 'Please Wait', 'whistleblower-
        responsive' );?>" src="<?php echo WCE_PLUGIN_URL.'asset/images/ajax-loader@2x.
        gif';?>"></div-->
    </div>
    <!-- FAQ Tab Body End Here -->
</div>
<?php ?>

```

### 4. createnewticket.php

```

<?php
$generalSettings=get_option( 'wsp_general_settings' );
$support_permalink=get_permalink( $generalSettings[ 'post_id' ] );
$roleManage=get_option( 'wsp_role_management' );
$loginUrl=wp_login_url( $support_permalink );

global $wpdb;
$categories = $wpdb->get_results( "SELECT * FROM {$wpdb->prefix}wsp_catagories" );

?>
<div id="loginContainer">
    <?php
    if( $generalSettings[ 'enable_default_login' ]==1 )
    {
        ?>
    }

```

```

<h3><?php echo __( 'Have an Account?', 'whistleblower-responsive' );?> <a href="<?php echo
    $loginUrl;?>"><?php echo __( 'Login Here', 'whistleblower-responsive' );?></a></h3>
<?php
}??>
</div>
<div id="wsp-wait">
<img alt="<?php echo __( 'Please Wait...', 'whistleblower-responsive' );?>" src="<?php echo
    WCE_PLUGIN_URL . 'asset/images/ajax-loader@2x.gif';?>" />
</div>

```

5. addFAQ.php

```

<h3>Add New Guidelines & Policies </h3><br>
<?php
global $wpdb;

if (isset($_REQUEST['action'])) {
    //code to insert into db
    $values=array(
        'question'=>$_REQUEST['question'],
        'answer'=>$_REQUEST['wsp-answer'],
        'category-id'=>$_REQUEST['category']
    );
    $wpdb->insert($wpdb->prefix.'wsp-faq',$values);
    wp_redirect(admin_url('admin.php?page=whistleblower-faq'));
}

$faq_cat_sql="select * from {$wpdb->prefix}wsp-faq-categories";
$faq_categories = $wpdb->get_results($faq_cat_sql);

?>
<form id="wsp-add-faq" method="post" action="<?php echo admin_url('admin.php?page=whistleblower-faq
    &type=add&action=set&noheader=true');?>">
    <b>Select Category:</b>
    <select name="category">
        <?php foreach ($faq_categories as $faq_category){?>
            <option value="<?php echo $faq_category->id;?>"><?php echo
                $faq_category->name;?></option>
        <?php }?>
    </select><br><br>
    <b>Question:</b><br>
    <input type="text" id="wsp-faq-question" name="question" style="width: 100%;"><br><br>
    <b>Answer:</b><br>
    <?php
    $settings = array( 'media_buttons' => true, 'wpauto'=>false );
    wp_editor( '', 'wsp-answer', $settings );
    ?>
    <br><br>
    <button type="submit" class="btn btn-success">Submit</button>
</form>
<script type="text/javascript">
jQuery('#wsp-add-faq').submit(function(e){
    if(jQuery('#wsp-faq-question').val().trim()==='') {
        alert('Please enter question');
        e.preventDefault();
    }
});
</script>

```

6. admin.php

```

<?php
if ( ! defined( 'ABSPATH' ) ) {
    exit; // Exit if accessed directly
}

final class WhistleblowerAdmin {

    public function __construct() {
        add_action( 'admin_enqueue_scripts', array( $this, 'loadScripts' ) );
        add_action( 'admin-menu', array( $this, 'custom-menu-page' ) );
    }

    function loadScripts() {
        wp_enqueue_script( 'jquery' );
        wp_enqueue_script( 'jquery-ui-core' );
        wp_enqueue_style( 'wpce-admin', WCE_PLUGIN_URL . 'asset/css/admin.css' );
    }

    function custom-menu-page() {
        add_menu_page( 'Whistleblower', __( 'Whistleblower', 'whistleblower-responsive' ), '
            manage_whistleblower_tickets', 'whistleblower', array( $this, 'tickets' ),
            WCE_PLUGIN_URL . 'asset/images/support.png', '51.66' );
        add_submenu_page( 'whistleblower', 'Whistleblower Guidelines & Policies', '
            Guidelines & Policies', 'manage_options', 'whistleblower-faq', array( $this, 'faq'
            ) );
        add_submenu_page( 'whistleblower', 'Whistleblower Statistics', __( 'Statistics', '
            whistleblower-responsive' ), 'manage_whistleblower_agent', 'whistleblower-
            statistics', array( $this, 'statistics' ) );
    }
}

```

```

add_submenu_page( 'whistleblower', 'Export Report Logs', __( 'Export All Report Logs
', 'whistleblower-responsive' ), 'manage_whistleblower_agent', 'whistleblower-
ticket_logs', array( $this, 'ticket_logs' ) );
add_submenu_page( 'whistleblower', 'Whistleblower Settings', __( 'Settings', '
whistleblower-responsive' ), 'manage_options', 'whistleblower-settings', array(
$this, 'settings' ) );
}

function tickets() {
//Load Bootstrap
wp_enqueue_script( 'wpce_bootstrap', WCE_PLUGIN_URL . 'asset/js/bootstrap/js/
bootstrap.min.js' );
wp_enqueue_style( 'wpce_bootstrap', WCE_PLUGIN_URL . 'asset/js/bootstrap/css/
bootstrap.min.css' );
wp_enqueue_script( 'wpce_display_ticket', WCE_PLUGIN_URL . 'asset/js/display_ticket.
js' );

wp_enqueue_style( 'wpce_display_ticket', WCE_PLUGIN_URL . 'asset/css/display_ticket.
css' );
$localize_script_data=array(
'wpsp_ajax_url'=>admin_url( 'admin-ajax.php' ),
'wpsp_site_url'=>site_url(),
'plugin_url'=>WCE_PLUGIN_URL,
'plugin_dir'=>WCE_PLUGIN_DIR,
'insert_all_required'=>__( 'Please enter all required fields', '
whistleblower-responsive' ),
'reply_not_empty'=>__( 'Reply can not be empty!', 'whistleblower-
responsive' ),
'sure_to_delete'=>__( 'Are you sure to delete this ticket?', '
whistleblower-responsive' ),
'can_not_undone'=>__( 'Can not be undone', 'whistleblower-responsive' )
);
wp_localize_script( 'wpce_display_ticket', 'display_ticket_data',
$localize_script_data );

wp_enqueue_script( 'wpce_text_editor', WCE_PLUGIN_URL . 'asset/js/nicEdit-latest.js' )
;
$localize_data_nicEdit=array( 'plugin_url'=>WCE_PLUGIN_URL );
wp_localize_script( 'wpce_text_editor', 'editor_data', $localize_data_nicEdit );

global $current_user;
get_currentuserinfo();

?>
<div class="panel panel-primary wpsp_admin_panel">
<div class="panel-heading">
<h3 class="panel-title"><?php _e( 'Whistleblower', 'whistleblower-responsive' )
;?></h3>
<span class="wpsp_support_admin_welcome"><?php echo __( 'Welcome', 'whistleblower-
responsive' ). ", ". $current_user->display_name;?></span>
</div>
<div class="panel-body">
<?php include_once( WCE_PLUGIN_DIR.'includes/admin/display_ticket.php' );?>
</div>
</div>
<?php
}

function settings() {
//Load Bootstrap
wp_enqueue_script( 'wpce_bootstrap', WCE_PLUGIN_URL . 'asset/js/bootstrap/js/
bootstrap.min.js' );
wp_enqueue_style( 'wpce_bootstrap', WCE_PLUGIN_URL . 'asset/js/bootstrap/css/
bootstrap.min.css' );
wp_enqueue_script( 'wpce_admin_settings', WCE_PLUGIN_URL . 'asset/js/admin_settings.
js' );
wp_enqueue_style( 'wpce_admin_settings', WCE_PLUGIN_URL . 'asset/css/admin_settings.
css' );

$localize_script_data=array(
'wpsp_ajax_url'=>admin_url( 'admin-ajax.php' ),
'wpsp_site_url'=>site_url(),
'plugin_url'=>WCE_PLUGIN_URL,
'plugin_dir'=>WCE_PLUGIN_DIR,
'insert_cat_name'=>__( 'Please insert category name!', 'whistleblower-
responsive' ),
'insert_admin_email_add'=>__( 'Please insert administrator email
address!', 'whistleblower-responsive' ),
'insert_menu_text'=>__( 'Please insert menu text', 'whistleblower-
responsive' ),
'insert_redirection_url'=>__( 'Please insert Redirect URL', '
whistleblower-responsive' ),
'sure'=>__( 'Are you sure?', 'whistleblower-responsive' ),
'insert_field_label'=>__( 'Please insert field label!', 'whistleblower
-responsive' )
);
wp_localize_script( 'wpce_admin_settings', 'display_ticket_data',
$localize_script_data );

add_thickbox();

?>

```

```

<div class="panel panel-primary wpsp-admin-panel" >
  <div class="panel-heading">
    <h3 class="panel-title"><?php _e(' Whistleblower Settings ', 'whistleblower-
      responsive ');?></h3>
    </div>
    <div class="panel-body">
      <?php include_once( WCE_PLUGIN_DIR.'includes/admin/admin_settings.php' );?>
    </div>
  </div>
<?php
}

function statistics(){
  wp_enqueue_script('wpce_bootstrap', WCE_PLUGIN_URL . 'asset/js/bootstrap/js/
    bootstrap.min.js ');
  wp_enqueue_style('wpce_bootstrap', WCE_PLUGIN_URL . 'asset/js/bootstrap/css/
    bootstrap.min.css ');
  ?>
  <div class="panel panel-primary wpsp-admin-panel">
    <div class="panel-heading">
      <h3 class="panel-title"><?php _e(' Whistleblower Statistics ', 'whistleblower-
        responsive ');?></h3>
      </div>
      <div class="panel-body">
        <?php
          include_once( WCE_PLUGIN_DIR.'includes/admin/statistics.php' );
        ?>
      </div>
    </div>
  <?php
}

function ticket_logs(){
  wp_enqueue_script('wpce_bootstrap', WCE_PLUGIN_URL . 'asset/js/bootstrap/js/
    bootstrap.min.js ');
  wp_enqueue_style('wpce_bootstrap', WCE_PLUGIN_URL . 'asset/js/bootstrap/css/
    bootstrap.min.css ');
  ?>
  <div class="panel panel-primary wpsp-admin-panel">
    <div class="panel-heading">
      <h3 class="panel-title"><?php _e(' Whistleblower Report Logs ', 'whistleblower-
        responsive ');?></h3>
      </div>
      <div class="panel-body">
        <table cellspacing="0" class="wp-list-table widefat">
          <thead>
            <tr>
              <th>Select Logs to Export</th>
            </tr>
          </thead>
          <tbody>
            <?php
              $allTables = mysql_query("SHOW TABLES LIKE '%logs%'");
              while ($table = mysql_fetch_assoc($allTables)){
                foreach ($table AS $tableName){
                  ?>
                  <tr>
                    <td><a class="button button-large" href="tools.php?page=
                      admin.php?page=whistleblower-ticket_logs&table=<?php
                        echo $tableName;?>">Export &nbsp; <strong>Report Logs<?
                          php //echo $tableName;?></strong></a></td>
                    </tr>
                  <?php } } ?>
                </tbody>
              </table>
            </div>
          </div>
        <?php
      }

function faq(){
  wp_enqueue_script('wpce_bootstrap', WCE_PLUGIN_URL . 'asset/js/bootstrap/js/
    bootstrap.min.js ');
  wp_enqueue_style('wpce_bootstrap', WCE_PLUGIN_URL . 'asset/js/bootstrap/css/
    bootstrap.min.css ');
  ?>
  <div class="panel panel-primary wpsp-admin-panel">
    <div class="panel-heading">
      <h3 class="panel-title"><?php _e(' Guidelines & Policies of Whistleblowing ', '
        whistleblower-responsive ');?></h3>
      </div>
      <div class="panel-body">
        <?php include_once( WCE_PLUGIN_DIR.'includes/admin/faq.php' );?>
      </div>
    </div>
  <?php
}
}

```

```
$GLOBALS['WhistleblowerAdmin'] =new WhistleblowerAdmin();
?>
```

## 7. adminsettings.php

```
<!-- Nav tabs -->
<ul class="nav nav-tabs">
  <li class="active"><a href="#settingsGeneral" id="tab_general_container" data-toggle="tab"
  ><?php _e('General', 'whistleblower-responsive');?></a></li>
  <li><a href="#settingsCategories" id="tab_category_container" data-toggle="tab"><?php _e('
  Categories', 'whistleblower-responsive');?></a></li>
  <li><a href="#settingsMail" id="tab_mail_container" data-toggle="tab"><?php _e('Email & SMS
  ', 'whistleblower-responsive');?></a></li>
  <li><a href="#settingsRoleManagementMenu" id="tab_role_manage_menu_container" data-toggle="
  tab"><?php _e('Role Management', 'whistleblower-responsive');?></a></li>
  <li><a href="#settingsFaqCategory" id="tab_faq_category_container" data-toggle="tab"><?php
  _e('Guidelines & Policies Categories', 'whistleblower-responsive');?></a></li></ul>

<!-- Tab panes -->
<div class="tab-content">
  <!-- Tickets Tab Body Start Here -->
  <div class="tab-pane active" id="settingsGeneral">
    <div class="settingsGeneralContainer"></div>
    <div class="wait"></div>
  </div>
  <!-- Tickets Tab Body End Here -->
  <!-- Create New Ticket Tab Body Start Here -->
  <div class="tab-pane" id="settingsCategories">
    <div class="settingsCategoriesContainer"></div>
    <div class="wait"></div>
  </div>
  <!-- Create New Ticket Tab Body End Here -->
  <!-- Agent Settings Tab Body Start Here -->
  <div class="tab-pane" id="settingsMail">
    <div class="settingsMailContainer"></div>
    <div class="wait"></div>
  </div>
  <!-- Agent Settings Tab Body End Here -->
  <!-- Role Management Menu Tab Body Start Here -->
  <div class="tab-pane" id="settingsRoleManagementMenu">
    <div class="settingsRoleManagementMenuContainer"></div>
    <div class="wait"></div>
  </div>
  <!-- FAQ Categories Tab Body Start Here -->
  <div class="tab-pane" id="settingsFaqCategory">
    <div class="settingsFaqCategoryContainer"></div>
    <div class="wait"></div>
  </div>
  <!-- FAQ Categories Tab Body End Here -->
</div>
```

## 8. ajax.php

```
<?php
if ( ! defined( 'ABSPATH' ) ) {
    exit; // Exit if accessed directly
}

final class SupportPlusAjax {
    function createNewTicket() {

        if (stristr($_POST['create_ticket_body'], "<script >")) {
            die("Javascript Injection not allowed!");
        }

        global $wpdb;

        //CODE FOR ATTACHMENT START
        $attachments=array();
        if (isset($_FILES['attachment']) && $_FILES['attachment']['name'][0]!='') {
            //echo count($_FILES['attachment']['name']);
            for ($i=0; $i<count($_FILES['attachment']['name']); $i++){

                $daFile = $_FILES['attachment'];
                foreach ($daFile as $key => $value) {
                    $daFile[$key] = $value[$i];
                }
                $upload = wp_handle_upload($daFile, array('test_form' => FALSE));
                //var_dump($upload);
                $attachments[] = array(
                    'name'=>$_FILES['attachment']['name'][$i],
                    'file_path'=>$upload['file'],
                    'file_url'=>$upload['url'],
                    'type'=>$upload['type']
                );
            }
        }
    }
}
```

```

    }
}
$attachment_ids=array();
$emailAttachments=array();
foreach ($attachments as $attachment){
    $values=array(
        'filename'=>$attachment['name'],
        'filetype'=>$attachment['type'],
        'filepath'=>$attachment['file_path'],
        'fileurl'=>$attachment['file_url']
    );
    $wpdb->insert($wpdb->prefix.'wpsp_attachments',$values);
    $attachment_ids[] = $wpdb->insert_id;

    $emailAttachments[]=$attachment['file_path'];
}
$attachment_ids=implode(',',$attachment_ids);
//CODE FOR ATTACHMENT END
$default_assignees=$wpdb->get_results("SELECT default_assignee FROM {$wpdb->prefix}wpsp_catagories WHERE id='". $_POST['create_ticket_category']."'");
$default_assignee_id=0;
if(is_array($default_assignees))
{
    foreach($default_assignees as $default_assignee)
    $default_assignee_id=$default_assignee->default_assignee;
}
if(isset($_POST['create_ticket_type']) && ($_POST['create_ticket_type']=="on" || $_POST['create_ticket_type']==1))
{
    $ticket_type=1;
}
else
{
    $ticket_type=0;
}
// vars
$ticketStatus = 'open';
$ticketCategory = '1';

//spam check
$spamCheckQuery = $wpdb->get_row("SELECT * FROM {$wpdb->prefix}options WHERE option_name='spam_filter'");
$spamList = explode(',',$preg_replace('/\s+/','',$spamCheckQuery->option_value));
foreach($spamList as $spam)
{
    $foundSpamS = strip_tags(htmlspecialchars($_POST['create_ticket_subject'], ENT_QUOTES), $spam);
    $foundSpamB = strip_tags(htmlspecialchars($_POST['create_ticket_body'], ENT_QUOTES), $spam);
    if($foundSpamS != false || $foundSpamB != false)
    {
        // $wpdb->update($wpdb->prefix.'wpsp_ticket',array('status'=>'spam','category'=>'4'),array('id'=>$ticket_id));
        $ticketStatus = 'spam';
        $ticketCategory = '4';
    }
}

//create ticket
$values=array(
    'subject'=>htmlspecialchars($_POST['create_ticket_subject'], ENT_QUOTES),
    'created_by'=>$_POST['user_id'],
    'assigned_to'=>$default_assignee_id,
    'guest_name'=>$_POST['guest_name'],
    'guest_email'=>$_POST['guest_email'],
    'type'=>$_POST['type'],
    'status'=>$ticketStatus,
    'status_note'=>$_POST['status_note'],
    'cat_id'=>$ticketCategory,
    'create_time'=>current_time('mysql', 1),
    'update_time'=>current_time('mysql', 1),
    'priority'=>$_POST['create_ticket_priority'],
    'ticket_type'=>$ticket_type,
    'witness_name'=>$_POST['witness_name'],
    'witness_contact'=>$_POST['witness_contact'],
    'witness_email'=>$_POST['witness_email'],
    'witness_notes'=>$_POST['witness_notes'],
    'keyword'=>$_POST['keyword'],
);

//custom fields values
$customFields = $wpdb->get_results("SELECT * FROM {$wpdb->prefix}wpsp_custom_fields");
foreach ($customFields as $field){
    $values['cust '.$field->id]=(isset($_POST['cust '.$field->id]))?$_POST['cust '.$field->id]:'';
}

$wpdb->insert($wpdb->prefix.'wpsp_ticket',$values);
$ticket_id=$wpdb->insert_id;

//create thread
$values=array(

```



```

        'ticket_id'=>$ticket_id ,
        'body'=>htmlspecialchars($_POST['create_ticket_body'], ENT_QUOTES),
        'attachment_ids'=>$attachment_ids ,
        'create_time'=>current_time('mysql', 1),
        'created_by'=>$_POST['user_id'],
        'guest_name'=>$_POST['guest_name'],
        'guest_email'=>$_POST['guest_email']
    );
    $wpdb->insert($wpdb->prefix.'wpsp_ticket_thread', $values);

    //logs
    $categories = $wpdb->get_results("SELECT * FROM {$wpdb->prefix}wpsp_catagories");
    foreach ($categories as $category)
        if ($ticketCategory == $category->id)
            $cat_name = $category->name;
    $valueslogs=array(
        'ticket_id'=>$ticket_id ,
        'subject'=>htmlspecialchars($_POST['create_ticket_subject'],
            ENT_QUOTES),
        'cat_id'=>$ticketCategory ,
        'cat_name'=>$cat_name ,
        'created_by_id'=>$_POST['user_id'],
        'created_by_user'=>$_POST['user_login'],
        'updated_by_id'=>$_POST['user_id'],
        'updated_by_user'=>$_POST['user_login'],
        'status'=>$ticketStatus ,
        'status_note'=>'',
        'update_time'=>current_time('mysql', 1),
    );
    $wpdb->insert($wpdb->prefix.'wpsp_ticket_logs', $valueslogs);

    //check mail settings
    include_once(WCE_PLUGIN_DIR.'includes/admin/sendTicketCreateMail.php');
    //end
    if (!isset($_POST['pipe'])) {
        echo "1"; die();
    }
}

function replyTicket(){
    //catch JS injection
    if (striistr($_POST['replyBody'], "<script >")) {
        die(_("Javascript Injection Not Allowed!", 'whistleblower-responsive'));
    }

    global $wpdb;

    //CODE FOR ATTACHMENT START
    $attachments=array();
    if (isset($_FILES['attachment']) && $_FILES['attachment']['name'][0]!='') {
        //echo count($_FILES['attachment']['name']);
        for ($i=0; $i<count($_FILES['attachment']['name']); $i++){

            $daFile = $_FILES['attachment'];
            foreach ($FILES['attachment'] as $key => $value) {
                $daFile[$key] = $value[$i];
            }
            $upload = wp_handle_upload($daFile, array('test_form' => FALSE));
            //var_dump($upload);
            $attachments []= array(
                'name'=>$_FILES['attachment']['name'][$i],
                'file_path'=>$upload['file'],
                'file_url'=>$upload['url'],
                'type'=>$upload['type']
            );
        }
    }
    $attachment_ids=array();
    $emailAttachments=array();
    foreach ($attachments as $attachment){
        $values=array(
            'filename'=>$attachment['name'],
            'filetype'=>$attachment['type'],
            'filepath'=>$attachment['file_path'],
            'fileurl'=>$attachment['file_url']
        );
        $wpdb->insert($wpdb->prefix.'wpsp_attachments', $values);
        $attachment_ids []= $wpdb->insert_id;

        $emailAttachments []= $attachment['file_path'];
    }
    $attachment_ids=implode(' ', $attachment_ids);
    //CODE FOR ATTACHMENT END

    //create ticket
    if (!isset($_POST['pipe'])) {
        $values=array(
            'status'=>$_POST['reply_ticket_status'],
            'status_note'=>$_POST['statusnote'],
            'cat_id'=>$_POST['reply_ticket_category'],

```

```

        'update_time'=>current_time('mysql', 1),
        'priority'=>$_POST['reply_ticket_priority'],
        'keyword'=>$_POST['keywords']
    );
}
else {
    $values=array(
        'status'=>'open',
        'update_time'=>current_time('mysql', 1)
    );
}
$wpdb->update($wpdb->prefix.'wpsp_ticket',$values,array('id' => $_POST['ticket_id']));

//create thread
$values=array(
    'ticket_id'=>$_POST['ticket_id'],
    'body'=>htmlspecialchars($_POST['replyBody'],ENT_QUOTES),
    'attachment_ids'=>$attachment_ids,
    'create_time'=>current_time('mysql', 1),
    'created_by'=>$_POST['user_id']
);
if(isset($_POST['pipe'])){
    $values['guest_name']=$_POST['guest_name'];
    $values['guest_email']=$_POST['guest_email'];
}
$wpdb->insert($wpdb->prefix.'wpsp_ticket_thread',$values);

//logs
$categories = $wpdb->get_results( "SELECT * FROM {$wpdb->prefix}wpsp_catagories" );
foreach ($categories as $category)
    if ($_POST['reply_ticket_category'] == $category->id)
        $cat_name = $category->name;
$valueslogs=array(
    'ticket_id'=>$_POST['ticket_id'],
    'subject'=>$_POST['subject'],
    'cat_id'=>$_POST['reply_ticket_category'],
    'cat_name'=>$cat_name,
    'created_by_id'=>$_POST['c_by_id'],
    'created_by_user'=>$_POST['c_by_user'],
    'updated_by_id'=>$_POST['user_id'],
    'updated_by_user'=>$_POST['user_name'],
    'status'=>$_POST['reply_ticket_status'],
    'status_note'=>$_POST['statusnote'],
    'update_time'=>current_time('mysql', 1),
);
$wpdb->insert($wpdb->prefix.'wpsp_ticket_logs',$valueslogs);

//check mail settings
include_once( WCE_PLUGIN_DIR.'includes/admin/sendTicketReplyMail.php' );
//end
if(!isset($_POST['pipe'])){
    echo "1";die();
}
}

function getTickets(){
    include_once( WCE_PLUGIN_DIR.'includes/admin/getTicketsByFilter.php' );
    die();
}

function getFrontEndTickets(){
    include_once( WCE_PLUGIN_DIR.'includes/admin/getFrontEndTicket.php' );
    die();
}

function openTicket(){
    include_once( WCE_PLUGIN_DIR.'includes/admin/getIndivisualTicket.php' );
    die();
}

function openTicketFront(){
    include_once( WCE_PLUGIN_DIR.'includes/admin/getIndivisualTicketFront.php' );
    die();
}

function getAgentSettings(){
    include_once( WCE_PLUGIN_DIR.'includes/admin/getAgentSettings.php' );
    die();
}

function setAgentSettings(){
    include_once( WCE_PLUGIN_DIR.'includes/admin/setAgentSettings.php' );
    die();
}

function getGeneralSettings(){
    include_once( WCE_PLUGIN_DIR.'includes/admin/getGeneralSettings.php' );
    die();
}

function setGeneralSettings(){

```

```

        include_once( WCE_PLUGIN_DIR.'includes/admin/setGeneralSettings.php' );
        die();
    }

    function getCategories(){
        include_once( WCE_PLUGIN_DIR.'includes/admin/getCategories.php' );
        die();
    }

    function createNewCategory(){
        include_once( WCE_PLUGIN_DIR.'includes/admin/createNewCategory.php' );
        die();
    }

    function updateCategory(){
        include_once( WCE_PLUGIN_DIR.'includes/admin/updateCategory.php' );
        die();
    }

    function deleteCategory(){
        include_once( WCE_PLUGIN_DIR.'includes/admin/deleteCategory.php' );
        die();
    }

    function getEmailNotificationSettings(){
        include_once( WCE_PLUGIN_DIR.'includes/admin/getEmailNotificationSettings.php' );
        die();
    }

    function setEmailSettings(){
        include_once( WCE_PLUGIN_DIR.'includes/admin/setEmailSettings.php' );
        die();
    }

    //version 2.0
    function getTicketAssignment(){
        include_once( WCE_PLUGIN_DIR.'includes/admin/getTicketAssignment.php' );
        die();
    }

    //version 2.0
    function setTicketAssignment(){
        include_once( WCE_PLUGIN_DIR.'includes/admin/setTicketAssignment.php' );
        die();
    }

    //Version 3.0
    function deleteTicket(){
        include_once( WCE_PLUGIN_DIR.'includes/admin/deleteTicket.php' );
        die();
    }

    function archiveTicket(){
        include_once( WCE_PLUGIN_DIR.'includes/admin/archiveTicket.php' );
        die();
    }

    //Version 3.0
    function getChangeTicketStatus(){
        include_once( WCE_PLUGIN_DIR.'includes/admin/getChangeTicketStatus.php' );
        die();
    }

    //Version 3.0
    function setChangeTicketStatus(){
        include_once( WCE_PLUGIN_DIR.'includes/admin/setChangeTicketStatus.php' );
        die();
    }

    function getWitnessForm(){
        include_once( WCE_PLUGIN_DIR.'includes/admin/getWitnessForm.php' );
        die();
    }

    function setWitnessForm(){
        include_once( WCE_PLUGIN_DIR.'includes/admin/setWitnessForm.php' );
        die();
    }

    //Version 3.1
    function loginGuestFacebook(){
        include_once( WCE_PLUGIN_DIR.'includes/admin/loginGuestFacebook.php' );
        die();
    }

    //Version 3.2
    function getChatOnlineAgents(){
        include_once( WCE_PLUGIN_DIR.'includes/admin/getChatOnlineAgents.php' );
        die();
    }

    //Version 3.2

```

```

function getCallOnlineAgents(){
    include_once( WCE_PLUGIN_DIR.'includes/admin/getCallOnlineAgents.php' );
    die();
}

//version 3.9
function getCreateTicketForm(){
    include_once( WCE_PLUGIN_DIR.'includes/admin/create_new_ticket.php' );
    die();
}

//version 3.9
function getCustomSliderMenus(){
    include_once( WCE_PLUGIN_DIR.'includes/admin/getCustomSliderMenus.php' );
    die();
}

//version 3.9
function addCustomSliderMenu(){
    include_once( WCE_PLUGIN_DIR.'includes/admin/addCustomSliderMenu.php' );
    die();
}

//version 3.9
function deleteCustomSliderMenu(){
    include_once( WCE_PLUGIN_DIR.'includes/admin/deleteCustomSliderMenu.php' );
    die();
}

//version 4.0
function searchRegisteredUsaers(){
    include_once( WCE_PLUGIN_DIR.'includes/admin/searchRegisteredUsaers.php' );
    die();
}

//version 4.3
function getRollManagementSettings(){
    include_once( WCE_PLUGIN_DIR.'includes/admin/getRollManagementSettings.php' );
    die();
}

function setRoleManagement(){
    include_once( WCE_PLUGIN_DIR.'includes/admin/setRoleManagement.php' );
    die();
}

//version 4.4
function getCustomFields(){
    include_once( WCE_PLUGIN_DIR.'includes/admin/getCustomFields.php' );
    die();
}

function createNewCustomField(){
    include_once( WCE_PLUGIN_DIR.'includes/admin/createNewCustomField.php' );
    die();
}

function updateCustomField(){
    include_once( WCE_PLUGIN_DIR.'includes/admin/updateCustomField.php' );
    die();
}

function deleteCustomField(){
    include_once( WCE_PLUGIN_DIR.'includes/admin/deleteCustomField.php' );
    die();
}

function getFrontEndFAQ(){
    include_once( WCE_PLUGIN_DIR.'includes/admin/getFrontEndFAQ.php' );
    die();
}

function openFrontEndFAQ(){
    include_once( WCE_PLUGIN_DIR.'includes/admin/openFrontEndFAQ.php' );
    die();
}

function getFaqCategories(){
    include_once( WCE_PLUGIN_DIR.'includes/admin/getFaqCategories.php' );
    die();
}

function createNewFaqCategory(){
    include_once( WCE_PLUGIN_DIR.'includes/admin/createNewFaqCategory.php' );
    die();
}

function updateFaqCategory(){
    include_once( WCE_PLUGIN_DIR.'includes/admin/updateFaqCategory.php' );
    die();
}

function deleteFaqCategory(){

```

```

        include_once( WCE_PLUGIN_DIR.'includes/admin/deleteFaqCategory.php' );
        die();
    }

    function getCustomCSSSettings(){
        include_once( WCE_PLUGIN_DIR.'includes/admin/getCustomCSSSettings.php' );
        die();
    }

    function setCustomCSSSettings(){
        include_once( WCE_PLUGIN_DIR.'includes/admin/setCustomCSSSettings.php' );
        die();
    }

    function getAdvancedSettings(){
        include_once( WCE_PLUGIN_DIR.'includes/admin/getAdvancedSettings.php' );
        die();
    }

    function setAdvancedSettings(){
        include_once( WCE_PLUGIN_DIR.'includes/admin/setAdvancedSettings.php' );
        die();
    }

    function getCustomStatusSettings(){
        include_once( WCE_PLUGIN_DIR.'includes/admin/getCustomStatusSettings.php' );
        die();
    }

    function deleteCustomStatus(){
        include_once( WCE_PLUGIN_DIR.'includes/admin/deleteCustomStatus.php' );
        die();
    }

    function addCustomStatus(){
        include_once( WCE_PLUGIN_DIR.'includes/admin/addCustomStatus.php' );
        die();
    }

    function exportFile(){
        include_once( WCE_PLUGIN_DIR.'includes/admin/exportcsv.php' );
        die();
    }
}
?>

```

#### 9. archiveTicket.php

```

<?php
global $wpdb;
global $current_user;
include WCE_PLUGIN_DIR.'includes/admin/sendSMS.php';
get_currentuserinfo();
$emailSettings=get_option( 'wpsp_email_notification_settings' );

if((($current_user->has_cap('manage_whistleblower_ticket') && $generalSettings['
allow_agents_to_delete_tickets']=0 && !$current_user->has_cap('manage_whistleblower_agent'))
|| (!$current_user->has_cap('manage_whistleblower_ticket') && !$current_user->has_cap('
manage_whistleblower_agent'))){
    die();
}

$to=array();
$to=array_merge(explode("\n", $emailSettings['administrator_emails']), $to);

$args=array('role'=>'whistleblower-supervisor');
$supervisors=get_users( $args );
foreach ( $supervisors as $supervisor){
    if ($supervisor->ID!=$current_user->ID){
        $to[]=$supervisor->user_email;
    }
}

$sql="select cat_id,subject,created_by,guest_email,assigned_to,status,status_note
FROM {$wpdb->prefix}wpsp_ticket WHERE id=".$_POST['ticket_id'];
$ticket = $wpdb->get_row( $sql );

$ticketOwner=get_userdata($ticket->created_by);

if($ticket->assigned_to != 0 && $ticket->assigned_to!=$current_user->ID)
{
    $assigned_to=get_userdata($ticket->assigned_to);
    if($emailSettings['agent_email_notification']=1)
    {
        $to[]=$assigned_to->user_email;
    }
}

if($ticket->created_by){
    if($ticket->created_by != $current_user->ID){
        $created_by=get_userdata($ticket->created_by);
    }
}

```



```

jQuery('#witness').click(function(){
    if(this.checked == true){
        jQuery('#witnessarea').show();
    } else {
        jQuery('#witnessarea').hide();
    }
});
</script>
<form id="frmCreateNewTicket">
    <?php if ($_POST['backend']){?>
    <span class="label label-info wpsp_title_label"><?php _e('Create Report As', 'whistleblower-responsive');?></span><br><br>
    <select style="visibility: hidden" id="create_ticket_user_type" name="create_ticket_user_type" class="hide_fields_support_plus" onchange="change_user_type();">
        <option value="user"><?php _e('Registered', 'whistleblower-responsive');?></option>
    </select>
    <div id="user_type_user">
    <input style="margin-top: 5px;" type="text" id="create_ticket_as_user" name="create_ticket_as_user" disabled="disabled" value="<?php echo $current_user->display_name;?>" maxlength="80"/>
    <a data-toggle="modal" id="searchUserModal" data-target="#wsp_change_user_modal">
        <button class="btn btn-primary" onclick="getSearchUserForm();"><?php _e('Change User', 'whistleblower-responsive');?></button>
    </a>
    <br>
    </div>
    <div id="user_type_guest" style="display:none">
    <span class="label label-info wpsp_title_label"><?php _e('Name', 'whistleblower-responsive');?></span><code>*</code><br>
    <input type="text" id="create_ticket_guest_user_name" name="create_ticket_guest_user_name" value="" maxlength="80" style="width: 95%; margin-top: 10px;"/><br>
    <span class="label label-info wpsp_title_label"><?php _e('Email Address', 'whistleblower-responsive');?></span><code>*</code><br>
    <input type="text" id="create_ticket_guest_user_email" name="create_ticket_guest_user_email" maxlength="80" style="width: 95%; margin-top: 10px;"/><br>
    </div>
    <?php }?>
    <span class="label label-info wpsp_title_label"><?php _e('Subject', 'whistleblower-responsive');?></span><code>*</code><br>
    <input class="wpsp_required" type="text" id="create_ticket_subject" name="create_ticket_subject" value="" maxlength="80"/><br>
    <?php
    foreach ($customFields as $field){
        if ($field->required)
        {
            switch ($field->field_type){
                case '1': ?>
                    <span class="label label-info" style="font-size: 13px;"><?php echo $field->label;?></span><code>*</code><br>
                    <input class="wpsp_required" type="text" name="cust<?php echo $field->id;?>" maxlength="80" style="width: 95%; margin-top: 10px;"/><br>
                    <?php
                    break;
                case '2': ?>
                    <span class="label label-info" style="font-size: 13px;"><?php echo $field->label;?></span><br>
                    <select id="cust<?php echo $field->id;?>" name="cust<?php echo $field->id;?>">
                        <?php
                        if ($field->field_options==NULL)
                        {
                            $field_options=array();
                        }
                        else
                        {
                            $field_options=unserialize($field->field_options);
                        }
                        foreach ($field_options as $field_option_key=>$field_option_value){
                            echo '<option value="' . $field_option_key . '">' . $field_option_value . '</option>';
                        }
                    </select><br><br>
                    <?php
                    break;
            }
        }
        else
        {
            switch ($field->field_type){
                case '1': ?>
                    <span class="label label-info" style="font-size: 13px;"><?php echo $field->label;?></span><br>
                    <input type="text" name="cust<?php echo $field->id;?>" maxlength="80" style="width: 95%; margin-top: 10px;"/><br>

```

```

        <?php
        break;
        case '2':?>
            <span class="label label-info" style="font-size: 13px;"><?
                php echo $field->label;?></span><br/>
            <select id="cust"<?php echo $field->id;?>" name="cust"<?php
                echo $field->id;?>">
                <?php
                if ($field->field_options==NULL)
                {
                    $field_options=array();
                }
                else
                {
                    $field_options=unserialize($field->field_options);
                }
                foreach ($field_options as $field_option_key=>
                    $field_option_value){
                    echo '<option value="' . $field_option_key . '">' .
                        $field_option_value . '</option>';
                }
            ?>
            </select><br/><br/>
        <?php
        break;
    }
}
?>
<span class="label label-info wpsp_title_label"><?php _e('Description', 'whistleblower-
responsive');?></span><code></code><br/>
<textarea id="create_ticket_body" name="create_ticket_body" ></textarea><br/><br/>
<!--WITNESS FORM-->
<div>
    <input id="witness" type="checkbox" name="witness" value="Yes"> Yes, I will stand as
    witness to this case.
</div><br/>
<div id="witnessarea" style="display: block;">
    <span class="label label-info wpsp_title_label"><?php _e('Name', 'whistleblower-
responsive');?></span><code></code><br/>
    <input type="text" id="witness_name" name="witness_name" value="" maxlength="80"
    style="width: 95%; margin-top: 10px;"/>
    <span class="label label-info wpsp_title_label"><?php _e('Contact Number', '
whistleblower-responsive');?></span><code></code>
    <small><code>*</code><?php _e('Format: 639170123456');?></small><br/>
    <input type="text" id="witness_contact" name="witness_contact" value="" maxlength
    ="80" style="width: 95%; margin-top: 10px;"/>
    <span class="label label-info wpsp_title_label"><?php _e('Email Address', '
whistleblower-responsive');?></span><code></code><br/>
    <input type="text" id="witness_email" name="witness_email" value="" maxlength="80"
    style="width: 95%; margin-top: 10px;"/>
    <br/>
    <span class="label label-info wpsp_title_label"><?php _e('Note/s', 'whistleblower-
responsive');?></span><br/>
    <textarea id="witness_notes" name="witness_notes" ></textarea><br/>
</div>
<!--hidden to users-->
<div>
    <!--<span class="label label-info wpsp_title_label hide_fields_support_plus"><?php
_e('Category', 'whistleblower-responsive');?></span><br/>-->
    <select style="visibility: hidden" id="create_ticket_category" name="
create_ticket_category" class="hide_fields_support_plus">
        <?php
        foreach ($categories as $category){
            if ($generalSettings['default_ticket_category']==$category->id)
                $selected="selected";
            else $selected="";
            echo '<option value="' . $category->id . '" ' . $selected . '>' . ($category
->name, 'whistleblower-responsive') . '</option>';
        }
    ?>
    </select>
</div>
<div>
    <!--<span class="label label-info wpsp_title_label hide_fields_support_plus"><?php
_e('Priority', 'whistleblower-responsive');?></span><br/>-->
    <select style="visibility: hidden" id="create_ticket_priority" name="
create_ticket_priority" class="hide_fields_support_plus">
        <option value="normal"><?php _e('Normal', 'whistleblower-responsive');?></
option>
        <option value="high"><?php _e('High', 'whistleblower-responsive');?></option>
        <option value="medium"><?php _e('Medium', 'whistleblower-responsive');?></
option>
        <option value="low"><?php _e('Low', 'whistleblower-responsive');?></option>
    </select>
</div>
</div>

```



```

        <span class="label label-info wpsp_title_label"><?php _e('Attach File(s)', '
        whistleblower-responsive ');?></span><code></code><br>
        <input class="create_ticket_attachment" type="file" name="attachment[]" multiple>
    </div><br>

    <!--KEYWORD FORM-->
    <span class="label label-info wpsp_title_label"><?php _e('Keyword/s', 'whistleblower-
    responsive ');?></span><code></code><br>
    <input type="text" id="keyword" name="keyword" value="" maxlength="80" style="width: 95%;
    margin-top: 10px;"/><br><br>

    <?php if($generalSettings['enable_user_selection_public_private']==1 || $_POST['backend'])
    { ?>
    <input type="hidden" <?php echo ($generalSettings['default_ticket_type']==1)?'checked="
    checked ':'':?> type="checkbox" id="create_ticket_type" name="create_ticket_type" />
<?php
    } else
    {?>
        <input type="hidden" id="create_ticket_type" name="create_ticket_type" value="<?php
        echo $generalSettings['default_ticket_type'];?>" >
<?php
    }?>
    <input type="hidden" name="action" value="createNewTicket">
    <input type="hidden" id="create_ticket_as_user_id" name="user_id" value="<?php echo
    $current_user->ID;?>">
    <input type="hidden" id="create_ticket_as_user_login" name="user_login" value="<?php echo
    $current_user->user_login;?>">
    <input type="hidden" id="type_user_default" name="type" value="user">
    <input type="hidden" id="guest_name" name="guest_name" value="">
    <input type="hidden" id="guest_email" name="guest_email" value="">
    <input type="submit" class="btn btn-success" value="<?php _e('Submit Report', 'whistleblower-
    responsive ');?>">
    <input type="button" class="btn btn-success" value="<?php _e('Reset Form', 'whistleblower-
    responsive ');?>" onClick="this.form.reset()" />

</form>

<?php if ($_POST['backend']){?>
<div class="modal fade" id="wsp_change_user_modal" tabindex="-1" role="dialog" aria-labelledby="
myModalLabel" aria-hidden="true">
    <div class="modal-dialog">
        <div class="modal-content">
            <div class="modal-header">
                <button type="button" class="close" data-dismiss="modal" aria-hidden="true">&times;</button>
                <h4 class="modal-title" id="myModalLabel"><?php _e('Select User', 'whistleblower-responsive')
                ;?></h4>
            </div>
            <div class="modal-body">
                <?php include_once( WCE_PLUGIN_DIR . 'includes/admin/selectRegisteredUser.php' );?>
            </div>
            <div class="modal-footer">
                <button type="button" class="btn btn-default" data-dismiss="modal"><?php _e('Close', '
                whistleblower-responsive ');?></button>
            </div>
        </div>
    </div>
</div>
<?php }?>

```

#### 11. createNewCategory.php

```

<?php
global $wpdb;
$cu = wp_get_current_user();
if ($cu->has_cap('manage_options')) {
    $values=array('name'=>$_POST['cat_name'], 'default_assignee'=>$_POST['cat_assignee']);
    $wpdb->insert($wpdb->prefix.' wpsp_catagories ', $values);
}
?>

```

#### 12. createNewFaqCategory.php

```

<?php
global $wpdb;
$cu = wp_get_current_user();
if ($cu->has_cap('manage_options')) {
    $values=array('name'=>$_POST['faq_cat_name']);
    $wpdb->insert($wpdb->prefix.' wpsp_faq_catagories ', $values);
}
?>

```

#### 13. deleteCategory.php

```

<?php
if (! defined( 'ABSPATH' ) ) exit; // Exit if accessed directly
global $wpdb;
$cu = wp_get_current_user();
if ($cu->has_cap('manage_options')) {
    $values=array(
        'cat_id'=>1
    );
    $wpdb->update($wpdb->prefix.' wpsp_ticket ', $values, array('cat_id'=>$_POST['cat_id']));
}

```

```

        $wpdb->delete($wpdb->prefix.'wpsp_catagories', array('id'=>$_POST['cat_id']));
    }
?>

14. deleteFAQ.php
<?php
global $wpdb;

$wpdb->delete($wpdb->prefix.'wpsp_faq', array('id' => $_REQUEST['id'] ));

wp_redirect(admin_url('admin.php?page=whistleblower-faq'));
?>

15. deleteFaqCategory.php
<?php
if (! defined( 'ABSPATH' ) ) exit; // Exit if accessed directly
global $wpdb;
$cu = wp_get_current_user();
if ($cu->has_cap('manage_options')) {
    $values=array(
        'category_id'=>1
    );
    $wpdb->update($wpdb->prefix.'wpsp_faq', $values, array('category_id'=>$_POST['faq_cat_id']));

    $wpdb->delete($wpdb->prefix.'wpsp_faq_catagories', array('id'=>$_POST['faq_cat_id']));
}
?>

16. displayticket.php
<!-- Nav tabs -->
<ul class="nav nav-tabs">
    <li class="active"><a href="#ticketContainer" id="tab_ticket_container" data-toggle="tab"><?php _e('Reports', 'whistleblower-responsive');?></a></li>
    <li><a href="#create_ticket" id="tab_create_ticket" data-toggle="tab"><?php _e('Create New Report', 'whistleblower-responsive');?></a></li>
    <li><a href="#agent_settings" id="tab_agent_settings" data-toggle="tab"><?php _e('Agent Signature', 'whistleblower-responsive');?></a></li>
</ul>
<!-- Tab panes -->
<div class="tab-content">
    <!-- Tickets Tab Body Start Here -->
    <div class="tab-pane active" id="ticketContainer">
        <div class="ticket_filter">
            <?php include_once(WCE_PLUGIN_DIR.'includes/admin/ticket_filter.php');?>
        </div>
        <div class="ticket_list"></div>
        <div class="ticket_indivisual"></div>
        <div class="ticket_assignment"></div>
        <div class="wait"></div>
    </div>
    <!-- Tickets Tab Body End Here -->
    <!-- Create New Ticket Tab Body Start Here -->
    <div class="tab-pane" id="create_ticket">
        <div id="create_ticket_container"></div>
        <div class="wait"></div>
    </div>
    <!-- Create New Ticket Tab Body End Here -->
    <!-- Agent Settings Tab Body Start Here -->
    <div class="tab-pane" id="agent_settings">
        <div id="agent_settings_area"></div>
        <div class="wait"></div>
    </div>
    <!-- Agent Settings Tab Body End Here -->
</div>

17. editFAQ.php
<h3>Edit Guidelines & Policies of Whistleblowing</h3><br>
<?php
global $wpdb;

if(isset($_REQUEST['action'])){
    //code to insert into db
    $values=array(
        'question'=>$_REQUEST['question'],
        'answer'=>$_REQUEST['wpsp_answer'],
        'category_id'=>$_REQUEST['category']
    );
    $wpdb->update($wpdb->prefix.'wpsp_faq', $values, array('id'=>$_REQUEST['id']));
    wp_redirect(admin_url('admin.php?page=whistleblower-faq'));
}

```

```

$faq_cat_sql="select * from {$wpdb->prefix}wpsp_faq_catagories";
$faq_categories = $wpdb->get_results( $faq_cat_sql );

$faq=$wpdb->get_row(" select * from {$wpdb->prefix}wpsp_faq where id=".$REQUEST['id'] );
?>
<form id="wpsp_add_faq" method="post" action="<?php echo admin_url('admin.php?page=whistleblower-faq
&type=edit&action=set&noheader=true&id='.$REQUEST['id']);?>">
    <b>Select Category:</b>
    <select name="category">
        <?php foreach ( $faq_categories as $faq_category){?>
            <option value="<?php echo $faq_category->id;?>" <?php echo ( $faq->
                category_id==$faq_category->id)?'selected="selected"':'';?>><?
                php echo $faq_category->name;?></option>
        </php }?>
    </select><br><br>
    <b>Question:</b><br>
    <input type="text" id="wpsp_faq_question" name="question" value="<?php echo stripslashes(
        $faq->question);?>" style="width: 100%;"><br><br>
    <b>Answer:</b><br>
    <?php
        $settings = array( 'media_buttons' => true, 'wpautop'=>false );
        wp_editor( stripslashes( $faq->answer), 'wpsp_answer', $settings );
    ?>
    <br><br>
    <button type="submit" class="btn btn-success">Submit</button>
</form>
<script type="text/javascript">
jQuery( '#wpsp_add_faq' ).submit( function( e ){
    if( jQuery( '#wpsp_faq_question' ).val().trim() == '' ){
        alert( 'Please enter question' );
        e.preventDefault();
    }
});
</script>

```

#### 18. editThread.php

```

<h3>Edit Thread</h3><br>
<?php
global $wpdb;

if ( isset( $REQUEST[ 'action' ] ) ){
    //code to insert into db
    $values=array(
        'body'=>htmlspecialchars( $REQUEST[ 'wpsp_thread' ], ENT_QUOTES )
    );
    $wpdb->update( $wpdb->prefix . 'wpsp_ticket_thread', $values, array( 'id'=>$REQUEST[ 'id' ] );
    wp_redirect( admin_url( 'admin.php?page=whistleblower' ) );
}

$thread=$wpdb->get_row(" select * from {$wpdb->prefix}wpsp_ticket_thread where id=".$REQUEST['id'] );
?>
<form method="post" action="<?php echo admin_url('admin.php?page=whistleblower-faq&type=editThread&
action=set&noheader=true&id='.$REQUEST['id']);?>">
    <?php
        $settings = array( 'media_buttons' => true, 'wpautop'=>false );
        wp_editor( stripslashes( htmlspecialchars_decode( $thread->body, ENT_QUOTES ) ), 'wpsp_thread',
            $settings );
    ?>
    <br>
    <button type="submit" class="btn btn-success">Submit</button>
</form>

```

#### 19. editTicket.php

```

<h3>Edit Report</h3><br>
<?php
global $wpdb;
$customFields = $wpdb->get_results( "SELECT * FROM {$wpdb->prefix}wpsp_custom_fields" );
if ( isset( $REQUEST[ 'action' ] ) ){
    //code to insert into db
    $values=array(
        'subject'=>htmlspecialchars( $REQUEST[ 'subject' ], ENT_QUOTES )
    );
    foreach ( $customFields as $field ){
        $values[ 'cust' . $field->id ]=( isset( $_POST[ 'cust' . $field->id ] ) )?$_POST[ 'cust' . $field->
            id ]:'';
    }
    $wpdb->update( $wpdb->prefix . 'wpsp_ticket', $values, array( 'id'=>$REQUEST[ 'id' ] );
    wp_redirect( admin_url( 'admin.php?page=whistleblower' ) );
}

$ticket=$wpdb->get_row(" select * from {$wpdb->prefix}wpsp_ticket where id=".$REQUEST['id'] );
?>
<form method="post" action="<?php echo admin_url('admin.php?page=whistleblower-faq&type=editTicket&
action=set&noheader=true&id='.$REQUEST['id']);?>">
    <span class="label label-info wpsp_title_label"><?php _e( 'Subject', 'whistleblower-responsive
    ');?></span><code>*</code><br>

```

```

<input class="wpsp_required" type="text" id="subject" name="subject" value="<?php echo
    $ticket->subject;?>" maxlength="80" style="width: 95%; margin-top: 10px;"/><br><br>
<?php $i=0;
foreach ($customFields as $field){
    $custom="cust".$field->id;
    if($field->required)
    {
        switch($field->field_type){
            case '1': ?>
                <span class="label label-info" style="font-size: 13px;"><?
                    php echo $field->label;?></span><code>*</code><br>
                <input class="wpsp_required" type="text" name="cust<?php
                    echo $field->id;?>" value="<?php echo $ticket->$custom
                    ?>" maxlength="80" style="width: 95%; margin-top: 10px
                    ;"/><br><br>
                <?php
                break;
            case '2': ?>
                <span class="label label-info" style="font-size: 13px;"><?
                    php echo $field->label;?></span><br>
                <select id="cust<?php echo $field->id;?>" name="cust<?php
                    echo $field->id;?>">
                <?php
                if ($field->field_options==NULL)
                {
                    $field_options=array();
                }
                else
                {
                    $field_options=unserialize($field->field_options);
                }
                foreach ($field_options as $field_option_key=>
                    $field_option_value){
                    if($ticket->$custom==$field_option_key)
                    {
                        $selected='selected';
                    }
                    else
                    {
                        $selected='';
                    }
                    echo '<option value="'. $field_option_key.'"' .
                        $selected.'>'. $field_option_value.'</option >';
                }
                ?>
                </select><br><br>
                <?php
                break;
        }
    }
    else
    {
        switch ($field->field_type){
            case '1': ?>
                <span class="label label-info" style="font-size: 13px;"><?
                    php echo $field->label;?></span><br>
                <input type="text" name="cust<?php echo $field->id;?>" value
                    ="<?php echo $ticket->$custom?>" maxlength="80" style="
                    width: 95%; margin-top: 10px;"/><br><br>
                <?php
                break;
            case '2':?>
                <span class="label label-info" style="font-size: 13px;"><?
                    php echo $field->label;?></span><br>
                <select id="cust<?php echo $field->id;?>" name="cust<?php
                    echo $field->id;?>">
                <?php
                if ($field->field_options==NULL)
                {
                    $field_options=array();
                }
                else
                {
                    $field_options=unserialize($field->field_options);
                }
                foreach ($field_options as $field_option_key=>
                    $field_option_value){
                    if ($ticket->$custom==$field_option_key)
                    {
                        $selected='selected';
                    }
                    else
                    {
                        $selected='';
                    }
                    echo '<option value="'. $field_option_key.'"' .
                        $selected.'>'. $field_option_value.'</option >';
                }
                ?>
                </select><br><br>
                <?php
                break;
        }
    }
}
}

```

```

    }
}
?>
<br>
<button type="submit" class="btn btn-success">Submit</button>
</form>

```

## 20. exportcsv.php

```

<?php

add_action('init', 'EXPORT');
// $getTable = "{$wpdb->prefix}wpsp_ticket_logs";

function EXPORT(){
    $getTable = isset($_REQUEST['table']) ? $_REQUEST['table'] : '';
    if ($getTable){
        echo GENERATE($getTable);
        exit;
    }
}

function GENERATE($getTable){
    ob_clean();
    global $wpdb;
    $field='';
    $getField = '';

    if($getTable){
        $result = $wpdb->get_results("SELECT * FROM $getTable");
        $requestedTable = mysql_query("SELECT * FROM ".$getTable);
        $fieldsCount = mysql_num_fields($requestedTable);

        for($i=0; $i<$fieldsCount; $i++){
            $field = mysql_fetch_field($requestedTable);
            $field = (object) $field;
            $getField .= $field->name.',';
        }

        $sub = substr_replace($getField, '', -1);
        $fields = $sub; # GET FIELDS NAME
        $each_field = explode(',', $sub);
        // $csv_file_name = $getTable.'-'.date('Ymd_His').'.csv'; # CSV FILE NAME WILL BE
        // table_name_yyyymmdd_hhmmss.csv
        $csv_file_name='report_logs_'.date('Ymd_His').'.csv';
        # GET FIELDS VALUES WITH LAST COMMA EXCLUDED
        foreach($result as $row){
            for($j = 0; $j < $fieldsCount; $j++){
                if($j == 0) $fields .= "\n"; # FORCE NEW LINE IF LOOP COMPLETE
                $value = str_replace(array("\n", "\n\r", "\r\n", "\r"), "\t", $row->
                    $each_field[$j]); # REPLACE NEW LINE WITH TAB
                $value = str_getcsv ( $value , ",", "\"", "\"\"", "\\\""); # SEQUENCING DATA
                // IN CSV FORMAT, REQUIRED PHP >= 5.3.0
                $fields .= $value[0].','; # SEPARATING FIELDS WITH COMMA
            }
            $fields = substr_replace($fields, '', -1); # REMOVE EXTRA SPACE AT STRING
            END
        }

        header("Content-type: text/x-csv"); # DECLARING FILE TYPE
        header("Content-Transfer-Encoding: binary");
        header("Content-Disposition: attachment; filename=".$csv_file_name); # EXPORT
        GENERATED CSV FILE
        header("Pragma: no-cache");
        header("Expires: 0");

        return $fields;
    }
}
?>

```

## 21. faq.php

```

<?php
$page=(isset($_REQUEST['type']))?$_REQUEST['type']:'show';
switch ($page){
    case 'show': include_once( WCE_PLUGIN_DIR.'includes/admin/showFAQ.php' );
                break;
    case 'add': include_once( WCE_PLUGIN_DIR.'includes/admin/addFAQ.php' );
                break;
    case 'edit': include_once( WCE_PLUGIN_DIR.'includes/admin/editFAQ.php' );
                break;
    case 'delete': include_once( WCE_PLUGIN_DIR.'includes/admin/deleteFAQ.php' );
                break;
    case 'editThread': include_once( WCE_PLUGIN_DIR.'includes/admin/editThread.php' );
                break;
    case 'editTicket': include_once( WCE_PLUGIN_DIR.'includes/admin/editTicket.php' );
                break;
}
?>

```

## 22. faqfilterfront.php

```

<?php
global $wpdb;
$categories = $wpdb->get_results( "SELECT * FROM {$wpdb->prefix}wpsp-faq-catagories" );
?>
<div class="faq-item">
  <table>
    <tr>
      <td><?php _e( 'Category:', 'whistleblower-responsive' );?></td>
      <td>
        <select id="filter_by-faq-category-front">
          <option value="all"><?php _e( 'All', 'whistleblower-responsive' );?></option>
          <?php
            foreach ( $categories as $category ){
              echo '<option value="' . $category->id . '">' . $category->name . '</option >';
            }
          ?>
        </select>
      </td>
    </tr>
  </table>
</div>
<div class="faq-search">
  <table>
    <tr>
      <td><input type="text" id="filter_by-faq-search-front" size="10" placeholder="<?php _e( 'Search...', 'whistleblower-responsive' );?>" /></td>
    </tr>
  </table>
</div>

```

## 23. getAgentSettings.php

```

<?php
if ( ! defined( 'ABSPATH' ) ) exit; // Exit if accessed directly

global $wpdb;
global $current_user;
get-currentuserinfo();

$sql="select id,signature,skype_id,skype_chat_availability,skype_call_availability FROM {$wpdb->prefix}wpsp_agent_settings WHERE agent_id='{$current_user->ID}";
$currentAgent = $wpdb->get_row( $sql );

if (!$wpdb->num_rows){
  $values=array(
    'agent_id'=>$current_user->ID,
    'signature'=>'',
    'skype_id'=>'',
    'skype_chat_availability'=>0,
    'skype_call_availability'=>0
  );
  $wpdb->insert($wpdb->prefix.'wpsp_agent_settings',$values);
  $sql="select id,signature,skype_id,skype_chat_availability,skype_call_availability FROM {
    $wpdb->prefix}wpsp_agent_settings WHERE agent_id='{$current_user->ID}";
  $currentAgent = $wpdb->get_row( $sql );
}
?>
<br>
<span class="label label-info wpsp_title_label"><?php _e( 'Signature', 'whistleblower-responsive' );?></span><br>
<textarea id="agentSignature" onclick='this.rows = (this.value.split("\n").length||1);' onkeyup='this.rows = (this.value.split("\n").length||1);'><?php echo htmlspecialchars_decode( $currentAgent->signature,ENT_QUOTES);?></textarea><br>
<hr>
<!--<span class="label label-info wpsp_title_label"><?php _e( 'Skype Settings', 'whistleblower-responsive' );?></span><br><br>
<small><code>*</code><?php _e( ' You\'ll need to update your Skype setting to allow incoming calls or messages from people who are not on your contact list.', 'whistleblower-responsive' );?></small>
<table id="tblChangeStatusContainer">
  <tr>
    <td><?php _e( 'Skype ID', 'whistleblower-responsive' );?></td>
    <td></td>
    <td><input type="text" id="txtAgentSkypeId" value="<?php echo $currentAgent->skype_id;?>"></td>
  </tr>
  <tr>
    <td><?php _e( 'Available to Chat?', 'whistleblower-responsive' );?></td>
    <td></td>
    <td>
      <input type="radio" name="rdBAvailableChat" value="1" <?php echo ( $currentAgent->skype_chat_availability==1)?'checked="checked"' : ''; ?>> <?php _e( 'Yes', 'whistleblower-responsive' );?>
      <input type="radio" class="secondRadioButton" name="rdBAvailableChat" value="0" <?php echo ( $currentAgent->skype_chat_availability==0)?'checked="checked"' : ''; ?>> <?php _e( 'No', 'whistleblower-responsive' );?>
    </td>
  </tr>
</table>

```

```

<tr>
<td><?php _e('Available to Call?', 'whistleblower-responsive');?></td>
<td></td>
<td>
<input type="radio" name="rdbAvailableCall" value="1" <?php echo ($currentAgent->
skype_call_availability==1)? 'checked="checked" ': ''; ?>> <?php _e('Yes', 'whistleblower-
responsive');?>
<input type="radio" class="secondRadioButton" name="rdbAvailableCall" value="0" <?php echo (
$currentAgent->skype_call_availability==0)? 'checked="checked" ': ''; ?>> <?php _e('No', '
whistleblower-responsive');?>
</td>
</tr>
</table>
<hr>
<button id="saveAgentSettingsBtn" class="btn btn-success" onclick="setSignature(<?php echo
$currentAgent->id;?>);"><?php _e('Save Settings', 'whistleblower-responsive');?></button>

```

#### 24. getCategory.php

```

<?php
if ( ! defined( 'ABSPATH' ) ) exit; // Exit if accessed directly
global $wpdb;
$categories = $wpdb->get_results( "SELECT * FROM {$wpdb->prefix}wpsp-catagories" );
$roleManage=get_option( 'wpsp-role-management' );
$agents=array();
$agents=array_merge( $agents , get_users( array( 'orderby'=>'display_name', 'role'=>'whistleblower_agent' )
));
$agents=array_merge( $agents , get_users( array( 'orderby'=>'display_name', 'role'=>'
whistleblower_supervisor' ) ) );
$agents=array_merge( $agents , get_users( array( 'orderby'=>'display_name', 'role'=>'administrator' ) ) );
foreach( $roleManage[ 'agents' ] as $agentRole )
{
    $agents=array_merge( $agents , get_users( array( 'orderby'=>'display_name', 'role'=>$agentRole ) ) );
}
foreach( $roleManage[ 'supervisors' ] as $supervisorRole )
{
    $agents=array_merge( $agents , get_users( array( 'orderby'=>'display_name', 'role'=>
$supervisorRole ) ) );
}
?>
<div id="catDisplayTableContainer" class="table-responsive">
<table class="table table-striped">
<tr>
<th><?php _e('Category Name', 'whistleblower-responsive');?></th>
<th><?php _e('Default Assignee', 'whistleblower-responsive');?></th>
<th><?php _e('Action', 'whistleblower-responsive');?></th>
</tr>
<?php foreach ( $categories as $category ){?>
<tr>
<td><?php _e($category->name, 'whistleblower-responsive');?></td>
<?php
if ( $category->default_assignee >0 )
{
    $user=get_userdata( $category->default_assignee );?>
<td><?php _e( $user->data->display_name, 'whistleblower-
responsive' );?></td>
<?php
}
else
{?>
<td><?php _e('None', 'whistleblower-responsive');?></td>
<?php
}?>
<td>
<img alt="Edit" onclick="editCategory(<?php echo $category->
id;?>,'<?php echo $category->name;?>', '<?php echo
$category->default_assignee;?>');" class="catEdit"
title="<?php _e('Edit', 'whistleblower-responsive');?>"
src="<?php echo WCE.PLUGIN_URL.' asset/images/edit.png
';?>" />
<?php if ( $category->id!=1 ){?>
<img alt="Delete" onclick="deleteCategory(<?php echo
$category->id;?>,'<?php echo $category->name;?>');"
class="catDelete" title="<?php _e('Delete', '
whistleblower-responsive' );?>" src="<?php echo
WCE.PLUGIN_URL.' asset/images/delete.png';?>" />
<?php }?>
</td>
</tr>
<?php }?>
</table>
</div>
<div id="createCategoryContainer">
<input id="newCatName" class="form-control" type="text" placeholder="<?php _e('Enter
Category Name', 'whistleblower-responsive');?>" >
<span><?php _e('Default Assignee', 'whistleblower-responsive');?></span>
<select id="setCatAgent">
<option value="0" selected="selected"><?php _e('None', 'whistleblower-responsive' )
;?></option>
<?php
foreach ( $agents as $agent ){

```





```

<td>
  <input type="text" id="status_note" name="status_note" value="<?php echo $ticket->
    status_note;?>" maxlength="80" style="width: 95%; margin-top: 10px;"/>
</td>
</tr>
<tr>
<td><?php _e('Category', 'whistleblower-responsive');?></td>
<td></td>
<td>
  <select id="change_status_category">
    <?php
      foreach ($categories as $category){
        $selected=($category->id==$ticket->cat_id)?'selected="selected"':'';
        echo '<option value="' . $category->id . "' ' . $selected.'>' . _($category
          ->name, 'whistleblower-responsive') . '</option >';
      }
    ?>
  </select>
</td>
</tr>
<tr>
<td><?php _e('Priority', 'whistleblower-responsive');?></td>
<td></td>
<td>
  <select id="change_status_priority">
    <option value="normal" <?php echo ($ticket->priority=='normal')?'selected="
      selected"':'';?>><?php _e('Normal', 'whistleblower-responsive');?></
      option>
    <option value="high" <?php echo ($ticket->priority=='high')?'selected="
      selected"':'';?>><?php _e('High', 'whistleblower-responsive');?></option
      >
    <option value="medium" <?php echo ($ticket->priority=='medium')?'selected="
      selected"':'';?>><?php _e('Medium', 'whistleblower-responsive');?></
      option>
    <option value="low" <?php echo ($ticket->priority=='low')?'selected="
      selected"':'';?>><?php _e('Low', 'whistleblower-responsive');?></option>
  </select>
</td>
</tr>
<tr>
<td><?php _e('Keyword/s', 'whistleblower-responsive');?></td>
<td></td>
<td>
  <input type="text" id="keyword" name="keyword" value="<?php echo $ticket->keyword;?>"
    maxlength="80" style="width: 95%; margin-top: 10px;"/>
</td>
</tr>
<?php
if ($current_user->has_cap('manage_whistleblower_agent'))
{
?>
<tr>
<!--<td><?php /*_e('Report Type', 'whistleblower-responsive');*/?></td>
<td></td>-->
<td>
  <select style="visibility: hidden" id="change_status_type">
    <option value="0" <?php echo ($ticket->ticket_type=='0')?'selected="selected
      "':'';?>><?php _e('Private', 'whistleblower-responsive');?></option>
    <option value="1" <?php echo ($ticket->ticket_type=='1')?'selected="selected
      "':'';?>><?php _e('Public', 'whistleblower-responsive');?></option>
  </select>
</td>
</tr>
<?php
}
else
{?>
  <input type="hidden" id="change_status_type" value="<?php echo $ticket->ticket_type;?>"
  <?php
}
?>
</table>
<input type="hidden" id="subject" name="subject" value="<?php echo $ticket->subject;?>"
<input type="hidden" id="created_by_id" name="created_by_id" value="<?php echo $ticket->created_by
;?>"
<input type="hidden" id="created_by_user" name="created_by_user" value="<?php echo $ticket->
  user_login;?>"
<button class="btn btn-success changeTicketSubBtn" onclick="backToTicketFromIndisual();" ><?php _e('
  Cancel', 'whistleblower-responsive');?></button>
<button class="btn btn-success changeTicketSubBtn" onclick="setChangeTicketStatus(<?php echo $_POST
  ['ticket_id'];? >);" ><?php _e('Save Changes', 'whistleblower-responsive');?></button>

```

## 26. getEmailNotificationSettings.php

```

<?php
global $wpdb;
$emailSettings=get_option( 'wpssp_email_notification_settings' );

```

```

?>
<script>
    jQuery('#smsarea').show();
    jQuery('#allow_sms').click(function(){
        if(this.checked == true) {
            jQuery('#smsarea').show();
        } else {
            jQuery('#smsarea').hide();
        }
    });
</script>
<br>
<span class="label label-info wpsp-title-label"><?php _e('Mail Settings ', 'whistleblower-responsive')
;?></span><br><br>
<table id="tblEmailFrom">
<tr>
<td><?php _e('From Email: ', 'whistleblower-responsive');?></td>
<td><input type="text" id="txtFromEmail" value="<?php echo $emailSettings['default_from_email
'];?>" /></td>
</tr>
<tr>
<td><?php _e('From Name: ', 'whistleblower-responsive');?></td>
<td><input type="text" id="txtFromName" value="<?php echo $emailSettings['default_from_name
'];?>" /></td>
</tr>
</table>

<hr>
<span class="label label-info wpsp-title-label"><?php _e('Email Notifications ', 'whistleblower-
responsive');?></span><br><br>
<small><code>*</code><?php _e('If enabled, agents will receive email notifications.', 'whistleblower-
responsive');?></small><br>
<table>
<tr>
<td class="tblGeneralStingsTdFirst"><input <?php echo ($emailSettings['agent_email_notification
']==1)?'checked="checked"' : ''?' type="checkbox" id="setAgentEmailNotification" /></td>
<td class="tblGeneralStingsTdSecond"><?php _e('Enable Agent Email Notification ', 'whistleblower-
responsive');?></td>
</tr>
</table>

<hr>
<span class="label label-info wpsp-title-label"><?php _e('Administrator Notifications ', '
whistleblower-responsive');?></span><br><br>
<table>
<tr>
<td><?php _e('Administrator Emails :', 'whistleblower-responsive');?></td>
<td><textarea id="adminEmails" rows="3" cols="30"><?php echo $emailSettings['
administrator_emails'];?></textarea></td>
</tr>
</table>
<small><code>*</code><?php _e('Please add one email address per line. These email addresses will
receive administrator email notifications ', 'whistleblower-responsive');?></small><br><br>

<hr>
<span class="label label-info wpsp-title-label"><?php _e('SMS Settings ', 'whistleblower-responsive')
;?></span><br><br>
<small><code></code><?php _e('Account information for Clickatell');?></small><br>
<input <?php echo ($emailSettings['allow_sms']==1)?'checked="checked"' : ''?' type="checkbox" id="
allow_sms" name="allow_sms"> <?php _e('Allow SMS', 'whistleblower-responsive');?></input><br>
<small><code>*</code><?php _e('If enabled, users will receive sms notifications.', 'whistleblower-
responsive');?></small><br><br>
<div id="smsarea" style="display: block;">
<table>
<tr>
<th><?php _e('Clickatell user:', 'whistleblower-responsive');?></th>
<td> <input id="clickatell_user" name="clickatell_user" class="form-control" value
="<?php echo $emailSettings['clickatell_user'];?>"></td>
</tr>
<tr>
<th><?php _e('Clickatell password:', 'whistleblower-responsive');?></th>
<td> <input id="clickatell_password" name="clickatell_password" class="form-control"
value="<?php echo $emailSettings['clickatell_password'];?>"></td>
</tr>
<tr>
<th><?php _e('Clickatell api id:', 'whistleblower-responsive');?></th>
<td> <input id="clickatell_api_id" name="clickatell_api_id" class="form-control"
value="<?php echo $emailSettings['clickatell_api_id'];?>"></td>
</tr>
</table></div><br>
<small><code>*</code><?php _e('Please add each users contact number for notifications through SMS')
;?></small><br>
<small><code>*</code><?php _e('Format 639170123456');?></small>

<table>
<tr>
<td>
<table id="tblContactNoContainer">

```

```

<tr>
    <th><?php _e('ID', 'whistleblower-responsive');?></th>
    <th><?php _e('USERNAME', 'whistleblower-responsive');?></th>
    <th><?php _e(' ', 'whistleblower-responsive');?></th>
    <th><?php _e('CONTACT NUMBER', 'whistleblower-responsive');?></th>
</tr>
<?php
$sqlcontact="select * FROM {$wpdb->prefix}users LEFT JOIN {$wpdb->prefix}
    usermeta ON '{{$wpdb->prefix}users'. 'ID' = '{{$wpdb->prefix}usermeta'. '
    user_id' WHERE 'meta_key' = '{{$wpdb->prefix}capabilities' AND ('
    meta_value' LIKE '%administrator%' OR 'meta_value' LIKE '%supervisor%'
    OR 'meta_value' LIKE '%agent%')";
$contactlist = $wpdb->get_results( $sqlcontact );
foreach( $contactlist as $userlist ){
    if ( $userlist->contact_no != '0' ) {
        echo '
        <tr>
            <td> '. $userlist->ID. ' </td>
            <td> '. $userlist->user_login. ' </td>
            <td> : </td>
            <td> <input id="contact_no_'. $userlist->ID. '" name="
            contact_no_'. $userlist->ID. '" class="form-
            control" type="tel" value="'. $userlist->
            contact_no.'" ></td>
        </tr>';
    } else {
        echo '
        <tr>
            <td> '. $userlist->ID. ' </td>
            <td> '. $userlist->user_login. ' </td>
            <td> : </td>
            <td> <input id="contact_no_'. $userlist->ID. '" name="
            contact_no_'. $userlist->ID. '" class="form-
            control" type="tel" value="'. $userlist->
            contact_no.'" > (Please input a 12-digit number
            !)</td>
        </tr>';
    }
}
?>
</table>
</td>
</tr>
</table>
<br><br>
<button class="btn btn-success" onclick="setEmailSettings();" ><?php _e('Save Settings', '
whistleblower-responsive');?></button>

```

## 27. getFaqCategories.php

```

<?php
if ( ! defined( 'ABSPATH' ) ) exit; // Exit if accessed directly
global $wpdb;
$faqcategories = $wpdb->get_results( "SELECT * FROM {$wpdb->prefix}wpsp-faq-catagories" );
?>
<div id="faqCatDisplayTableContainer" class="table-responsive">
    <table class="table table-striped">
        <tr>
            <th><?php _e('Category Name', 'whistleblower-responsive');?></th>
            <th><?php _e('Action', 'whistleblower-responsive');?></th>
        </tr>
        <?php foreach ( $faqcategories as $faqcategory ){?>
            <tr>
                <td><?php _e($faqcategory->name, 'whistleblower-responsive');?></td>
                <td>
                    <?php if ($faqcategory->id!=1){?>
                    <img alt="Edit" onclick="editFaqCategory(<?php echo
                    $faqcategory->id;?>,'<?php echo $faqcategory->name;?>')
                    ;" class="catEdit" title="Edit" src="<?php echo
                    WCE_PLUGIN_URL. 'asset/images/edit.png';?>" />
                    <img alt="Edit" onclick="deleteFaqCategory(<?php echo
                    $faqcategory->id;?>,'<?php echo $faqcategory->name;?>')
                    ;" class="catDelete" title="Delete" src="<?php echo
                    WCE_PLUGIN_URL. 'asset/images/delete.png';?>" />
                    <?php }?>
                </td>
            </tr>
        <?php }?>
    </table>
</div>
<div id="createFaqCategoryContainer">
<input id="newFaqCatName" class="form-control" type="text" placeholder="<?php _e('Enter Category
Name', 'whistleblower-responsive');?>" >
    <button class="btn btn-success" onclick="createNewFaqCategory();" ><?php _e(' Create New
    Category', 'whistleblower-responsive');?></button>
</div>
<div id="editFaqCategoryContainer">
    <input type="hidden" id="editFaqCatID" value="" >
    <input id="editFaqCatName" class="form-control" type="text" >

```

```

        <button onclick="updateFaqCategory();" class="btn btn-success"><?php _e('Update Category', '
        whistleblower-responsive ');?></button>
</div>

```

## 28. getFrontEndFAQ.php

```

<?php
if ( ! defined( 'ABSPATH' ) ) exit; // Exit if accessed directly
global $wpdb;
global $current_user;
get_currentuserinfo();

$sql="select f.id,f.question,f.answer,f.category_id,c.name as category from {$wpdb->prefix}wpsp-faq
f INNER JOIN {$wpdb->prefix}wpsp-faq-categories c ON f.category_id=c.id";

$where=" ";
$flagUseWhere=true;
if (isset($_POST['category']) && $_POST['category']!= 'all'){
    $where.=( $flagUseWhere)?'AND ':' ';
    $flagUseWhere=true;
    $where.=" f.category_id='". $_POST['category']."' ";
}

if (isset($_POST['search']) && $_POST['search']!= ''){
    $where.=( $flagUseWhere)?'AND ':' ';
    $flagUseWhere=true;
    //custome fields

    $where.=" f.id IN (SELECT DISTINCT f.id from {$wpdb->prefix}wpsp-faq f WHERE f.question LIKE
    '%".$_POST['search']."' OR f.answer LIKE '%".$_POST['search']."' ) ";
}

/* $limit_start=$_POST['page_no']*1;
$limit="LIMIT ".$limit_start.",1 ";

$sql.=$where;

$faqs = $wpdb->get_results( $sql );
$current_page=$_POST['page_no']+1;
$total_pages=ceil($wpdb->num.rows/1);
$faqs = $wpdb->get_results( $sql );*/
$limit_start=$_POST['page_no']*20;
$limit="LIMIT ".$limit_start.",20 ";

$sql.=$where;

$faqs = $wpdb->get_results( $sql );
$current_page=$_POST['page_no']+1;
$total_pages=ceil($wpdb->num.rows/20);

$sql.=$limit;
$faqs = $wpdb->get_results( $sql );
?>
<div class="table-responsive">
    <table id="tblFontEndTickets" class="table table-striped table-hover">
        <tr>
            <th>Guidelines & Policies of Whistleblowing</th>
            <th>Category</th>
        </tr>
        <?php foreach ($faqs as $faq){?>
            <tr style="cursor:pointer;" onclick="openFAQ(<?php echo $faq->id;?>);">
                <td><?php echo $faq->question;?></td>
                <td><?php echo $faq->category;?></td>
            </tr>
        <?php }?>
    </table>
    <?php
    $prev_page_no=$current_page-1;
    $prev_class=(!$prev_page_no)?'disabled ':' ';
    $next_page_no=( $total_pages==$current_page)?$current_page-1:$current_page;
    $next_class=( $total_pages==$current_page)?'disabled ':' ';
    ?>
    <ul class="pager" style="<?php echo ($total_pages==0)? 'display: none;':'';?>">
        <li class="previous <?php echo $prev_class;?>"><a href="javascript:load_prev_page-faq(<?
        php echo $prev_page_no;?>);">&larr; <?php _e('Newer', 'whistleblower-responsive ');?></a></li>
        <li><?php echo $current_page;?> of <?php echo $total_pages;?> Pages</li>
        <li class="next <?php echo $next_class;?>"><a href="javascript:load_next_page-faq(<?php
        echo $next_page_no;?>);"><?php _e('Older', 'whistleblower-responsive ');?> &rarr;</a></li>
    </ul>
    <div style="text-align:center;<?php echo ($total_pages==0)? '':'display: none;?>"><?php
    _e('No Guidelines & Policies Found', 'whistleblower-responsive ');?></div>
    <hr style="<?php echo ($total_pages==0)? '':'display: none;?>">
</div>

```

## 29. getFrontEndTicket.php

```

<?php
global $wpdb;

```

```

global $current_user;
get_currentuserinfo();

$sql="select t.id,t.type,t.subject,t.status,c.name as category,t.assigned_to,t.priority,t.created-by
,t.guest_name,t.keyword,t.archive,
TIMESTAMPDIFF(MONTH,t.update_time,UTC_TIMESTAMP()) as date_modified_month,
TIMESTAMPDIFF(DAY,t.update_time,UTC_TIMESTAMP()) as date_modified_day,
TIMESTAMPDIFF(HOUR,t.update_time,UTC_TIMESTAMP()) as date_modified_hour,
TIMESTAMPDIFF(MINUTE,t.update_time,UTC_TIMESTAMP()) as date_modified_min,
TIMESTAMPDIFF(SECOND,t.update_time,UTC_TIMESTAMP()) as date_modified_sec
FROM {$wpdb->prefix}wpsp_ticket t
INNER JOIN {$wpdb->prefix}wpsp_categories c ON t.cat_id=c.id ";

$flagUseWhere=false;
$where="WHERE ";
$where.=( $flagUseWhere)?'AND ':' ';
$flagUseWhere=true;
if( $current_user->has_cap('manage_whistleblower_agent') && $current_user->has_cap('
manage_whistleblower_ticket'))
{
    $where.="(t.ticket_type=1 OR t.ticket_type=0) ";
}
else if(! $current_user->has_cap('manage_whistleblower_agent') && $current_user->has_cap('
manage_whistleblower_ticket'))
{
    $where.="(t.assigned_to='".$current_user->ID.'" OR t.assigned_to=0 OR t.created_by='".$
$current_user->ID.'" OR t.ticket_type=1) ";
}
else
{
    $where.="(t.created_by='".$current_user->ID.'" OR t.ticket_type=1) ";
}

if(isset($_POST['archive'])){
    $where.=( $flagUseWhere)?'AND ':' ';
    $flagUseWhere=true;
    $where.="t.archive='".$_POST['archive']."' ";
}

if($_POST['status']!='all'){
    $where.=( $flagUseWhere)?'AND ':' ';
    $flagUseWhere=true;
    $where.="t.status='".$_POST['status']."' ";
}

if($_POST['category']!='all'){
    $where.=( $flagUseWhere)?'AND ':' ';
    $flagUseWhere=true;
    $where.="c.id='".$_POST['category']."' ";
}

switch($_POST['search_by'])
{
    case 'id':
        if($_POST['search']!=''){
            $where.=( $flagUseWhere)?'AND ':' ';
            $flagUseWhere=true;

            //custom fields
            $custCondition='';
            $customFields = $wpdb->get_results( "SELECT * FROM {$wpdb->prefix}
wpsp_custom_fields" );
            $total_cust_field=$wpdb->num_rows;
            if($total_cust_field){
                foreach ($customFields as $field){
                    $custCondition.="OR t.cust".$field->id." LIKE '%"$_POST['
search']."'%" ";
                }
            }

            $where.="t.id IN (SELECT DISTINCT t.id from {$wpdb->prefix}wpsp_ticket t
INNER JOIN {$wpdb->prefix}wpsp_ticket_thread th ON t.id=th.ticket_id
WHERE t.id='".$_POST['search']."' OR t.id LIKE '%"$_POST['search']."'%"
";
        }
        break;
    case 'text':
        if($_POST['search']!=''){
            $where.=( $flagUseWhere)?'AND ':' ';
            $flagUseWhere=true;

            //custome fields
            $custCondition='';
            $customFields = $wpdb->get_results( "SELECT * FROM {$wpdb->prefix}
wpsp_custom_fields" );
            $total_cust_field=$wpdb->num_rows;
            if($total_cust_field){
                foreach ($customFields as $field){
                    $custCondition.="OR t.cust".$field->id." LIKE '%"$_POST['
search']."'%" ";
                }
            }
        }
}

```

```

        $where.="t.id IN (SELECT DISTINCT t.id from {$wpdb->prefix}wpsp_ticket t
        INNER JOIN {$wpdb->prefix}wpsp_ticket_thread th ON t.id=th.ticket_id
        WHERE t.subject LIKE '%" . $POST['search'] . "%' OR th.body LIKE '%" .
        $POST['search'] . "%' " . $scustCondition . ") ";
    }
    break;
}

$order_by='ORDER BY t.update_time DESC ';
$limit_start=$POST['page_no'] * $POST['no_of_ticket'];
$limit="LIMIT " . $limit_start . " " . $POST['no_of_ticket'] . " ";

$sql=$where;
$order_by=$order_by;
$tickets = $wpdb->get_results( $sql );
$current_page=$POST['page_no']+1;
$total_pages=ceil($wpdb->num_rows/$POST['no_of_ticket']);

$sql=$limit;
$tickets = $wpdb->get_results( $sql );
?>
<div class="table-responsive">
    <table id="tblFontEndTickets" class="table table-striped table-hover">
        <tr>
            <th>#</th>
            <th><?php _e('Status', 'whistleblower-responsive');?></th>
            <th><?php _e('Subject', 'whistleblower-responsive');?></th>
            <th class="category"><?php _e('Category', 'whistleblower-responsive');?></th>
            <?php if ($current_user->has_cap('manage-whistleblower-ticket')){?>
            <th><?php _e('Assigned to', 'whistleblower-responsive');?></th>
            <?php }?>
            <th class='priority'><?php _e('Priority', 'whistleblower-responsive');?></th>
            <th><?php _e('Updated', 'whistleblower-responsive');?></th>
        </tr>
        <?php
        foreach ($tickets as $ticket){

            $raised_by='';
            if($ticket->type=='user'){
                $user=get_userdata( $ticket->created_by );
                $raised_by=$user->display_name;
            }
            else{
                $raised_by=$ticket->guest_name;
            }

            $modified='';
            if ($ticket->date_modified_month) $modified=$ticket->date_modified_month . ' ' . __( '
            months ago', 'whistleblower-responsive' );
            else if ($ticket->date_modified_day) $modified=$ticket->date_modified_day . ' ' . __( '
            days ago', 'whistleblower-responsive' );
            else if ($ticket->date_modified_hour) $modified=$ticket->date_modified_hour . ' ' . __( '
            hours ago', 'whistleblower-responsive' );
            else if ($ticket->date_modified_min) $modified=$ticket->date_modified_min . ' ' . __( '
            minutes ago', 'whistleblower-responsive' );
            else $modified=$ticket->date_modified_sec . ' ' . __( 'seconds ago', 'whistleblower-
            responsive' );

            $status_color='';
            switch ($ticket->status){
                case 'open': $status_color='danger'; break;
                case 'not_within_jurisdiction': $status_color='danger'; break;
                case 'hoax': $status_color='danger'; break;
                case 'spam': $status_color='danger'; break;
                case 'processing': $status_color='warning'; break;
                case 'filed': $status_color='white'; break;
            }
            $priority_color='';
            switch ($ticket->priority){
                case 'high': $priority_color='danger'; break;
                case 'medium': $priority_color='warning'; break;
                case 'normal': $priority_color='success'; break;
                case 'low': $priority_color='info'; break;
            }

            $agent_name='';
            if($ticket->assigned_to==0){
                $agent_name="None";
            }
            else {
                $agent=get_userdata($ticket->assigned_to);
                $agent_name=$agent->display_name;
            }

            echo "<tr class='" . $status_color . "' style='cursor:pointer;' onclick='openTicket(" .
            $ticket->id . ")';>";
            echo "<td>".__( $ticket->id, 'whistleblower-responsive' )."</td>";
            echo "<td><span class='label label-" . $status_color . "' style='font-size: 13px;'>".__(
            ucfirst($ticket->status), 'whistleblower-responsive' )."<span></td>";
            echo "<td>".__( stripslashes( htmlspecialchars_decode( substr($ticket->subject, 0,20),
            ENT_QUOTES) ), 'whistleblower-responsive' )." ... </td>";
            echo "<td class='category'>".__( $ticket->category, 'whistleblower-responsive' )."</td

```

```

        >";
        if ($current_user->has_cap('manage-whistleblower-ticket')){
            echo "<td>"._($agent_name, 'whistleblower-responsive')." </td>";
        }
        echo "<td class='priority'><span class='label label-". $priority_color ." ' style='font
        -size: 13px;'>"._($ticket->priority), 'whistleblower-responsive')." </
        span></td>";
        echo "<td>"._($modified, 'whistleblower-responsive')." </td>";
        echo "</tr>";
    }
}
?>
</table>
<?php
$prev_page_no=$current_page-1;
$prev_class=(!$prev_page_no)?'disabled':'';
$next_page_no=($total_pages==$current_page)?$current_page-1:$current_page;
$next_class=($total_pages==$current_page)?'disabled':'';
?>
<ul class="pager" style="display: none;?>">
<li class="previous"><?php echo $prev_class;?><a href="javascript:load_prev_page(<?php
echo $prev_page_no;?>);">&larr; <?php _e('Newer', 'whistleblower-responsive');?></a></li>
<li><?php echo $current_page;?> <?php _e('of', 'whistleblower-responsive');?> <?php echo
$total_pages;?> <?php _e('Pages', 'whistleblower-responsive');?></li>
<li class="next"><?php echo $next_class;?><a href="javascript:load_next_page(<?php echo
$next_page_no;?>);"><?php _e('Older', 'whistleblower-responsive');?> &rarr;</a></li>
</ul>
<div style="text-align: center;?>"><?php echo ($total_pages==0)? '' : 'display: none;?>'><?php
_e('No Reports Found', 'whistleblower-responsive');?></div>
<hr style="display: none;?>">
</div>

```

### 30. getGeneralSettings.php

```

<?php
if ( ! defined( 'ABSPATH' ) ) exit; // Exit if accessed directly
global $wpdb;
$generalSettings=get_option( 'wspg_general_settings' );
$categories = $wpdb->get_results( "SELECT * FROM {$wpdb->prefix}wspg_catagories" );
$pages=get_pages( array('post_type' => 'page', 'post_status' => 'publish' ) );
$posts=get_posts( array('post_type' => 'post', 'post_status' => 'publish' ) );
$sql="select t.id ,t.type ,t.subject ,t.status ,t.status_note ,c.name as category ,t.assigned_to ,t.
priority ,t.created_by ,t.guest_name ,t.keyword ,
TIMESTAMPDIFF(MONTH,t.update_time,UTC_TIMESTAMP()) as date_modified_month ,
TIMESTAMPDIFF(DAY,t.update_time,UTC_TIMESTAMP()) as date_modified_day ,
TIMESTAMPDIFF(HOUR,t.update_time,UTC_TIMESTAMP()) as date_modified_hour ,
TIMESTAMPDIFF(MINUTE,t.update_time,UTC_TIMESTAMP()) as date_modified_min ,
TIMESTAMPDIFF(SECOND,t.update_time,UTC_TIMESTAMP()) as date_modified_sec
FROM {$wpdb->prefix}wspg_ticket t
INNER JOIN {$wpdb->prefix}wspg_catagories c ON t.cat_id=c.id ";
?>
<br>
<span class="label label-info wspg_title_label"><?php _e('Support Page/Post', 'whistleblower-
responsive');?></span><br>
<select id="setSupportPage">
<option value="0" <?php echo ($generalSettings['post_id']==0)?'selected="selected"' : ''><?
php _e('Select Page/Post', 'whistleblower-responsive');?></option>
<optgroup label="Page">
<?php
foreach ($pages as $page){
    $selected=($generalSettings['post_id']==$page->ID)?'selected="selected"' : '';
    echo '<option '. $selected .' value="'. $page->ID .' ". $page->post_title.' </
    option >';
}
?>
</optgroup>
<optgroup label="Post">
<?php
foreach ($posts as $post){
    $selected=($generalSettings['post_id']==$post->ID)?'selected="selected"' : '';
    echo '<option '. $selected .' value="'. $post->ID .' ". $post->post_title.' </
    option >';
}
?>
</optgroup>
</select><br>
<small><code>*</code><?php _e('Use shortcode', 'whistleblower-responsive');?> <code>[whistleblower]</
code> <?php _e('in selected page/post above.', 'whistleblower-responsive');?></small>
<hr>
<!-----Code to add default category----->
<span class="label label-info wspg_title_label"><?php _e('Default Category', 'whistleblower-
responsive');?></span><br><br>
<table>
<tr>
<td class="tblGeneralStingsTdFirst">
<select id="default_ticket_category" name="default_ticket_category">
<?php
foreach ($categories as $category){
    if ($generalSettings['default_ticket_category']==$category->id) $selected="selected
";

```

```

                else $selected="";
                echo '<option value="' . $category->id . '" ' . $selected . '>' . _($category->name, '
                    whistleblower-responsive ');' . </option >';
            }
        ?>
    </select >
</td >
</tr >
</table >
<small ><code >*</code ><?php _e('Selected Category will be default category for new reports.', '
    whistleblower-responsive ');?></small ><br >
<hr >
<!-- Code End -->

<!-- Code for ticket type settings -->
<!--<span class="label label-info wpsp-title-label"><?php _e('Report Type Settings ', 'whistleblower-
    responsive ');?></span ><br ><br >
<small ><code >*</code ><?php _e('If enabled, users will be able to make a report public/private from
    front end.', 'whistleblower-responsive ');?></small ><br >
<table >
<tr >
<td class="tblGeneralStingsTdFirst"><input <?php echo ($generalSettings['
    enable_user_selection_public_private ']==1)? 'checked="checked" ': '';? > type="checkbox" id="
    enableUserSelectionPublicPrivate" /></td >
<td class="tblGeneralStingsTdSecond"><?php _e('Allow users to make a report public/private from
    front end.', 'whistleblower-responsive ');?></td >
</tr >
</table ><br >
<small ><code >*</code ><?php _e('If users are allowed to make a report public/private this will be the
    selected type for report. If user is not allowed to select report type from front end then
    this will be the type of the report created from front end.', 'whistleblower-responsive ');?></
    small ><br >
<?php _e('Default Report Type', 'whistleblower-responsive ');?>:
<select id="setDefaultTicketType">
<option value="0" <?php echo ($generalSettings['default_ticket_type']='=0')?'selected="
    selected" ': '';?>><?php _e('Private ', 'whistleblower-responsive ');?></option >
<option value="1" <?php echo ($generalSettings['default_ticket_type']='=1')?'selected="
    selected" ': '';?>><?php _e('Public ', 'whistleblower-responsive ');?></option >
</select ><br >
<hr >
<!-- Code End -->

<!--<span class="label label-info wpsp-title-label"><?php _e('Guest Report ', 'whistleblower-
    responsive ');?></span ><br ><br >
<small ><code >*</code ><?php _e('If enabled, non logged-in user will able to raise report ', '
    whistleblower-responsive ');?></small ><br >
<table >
<tr >
<td class="tblGeneralStingsTdFirst"><input <?php echo ($generalSettings['enable_guest_ticket
    ']==1)? 'checked="checked" ': '';? > type="checkbox" id="setEnabledGuestTicket" /></td >
<td class="tblGeneralStingsTdSecond"><?php _e('Enable Guest Reports ', 'whistleblower-responsive ')
    ;?></td >
</tr >
</table ><br >
<!-- Code for guest ticket settings -->
<!--<small ><code >*</code ><?php _e('If enabled, Guest user will be able to add attachment to a report
    . Note. This setting is applicable for front end reports only ', 'whistleblower-responsive ');?></
    small ><br >
<table >
<tr >
<td class="tblGeneralStingsTdFirst"><input <?php echo ($generalSettings['
    allow_attachment_for_guest_ticket ']==1)? 'checked="checked" ': '';? > type="checkbox" id="
    setAllowAttachmentGuestTicket" /></td >
<td class="tblGeneralStingsTdSecond"><?php _e('Allow attachments for guest reports ', '
    whistleblower-responsive ');?></td >
</tr >
</table ><br >
<!-- Code end -->
<!--<hr >

<span class="label label-info wpsp-title-label"><?php _e('Default Login ', 'whistleblower-responsive ')
    ;?></span ><br ><br >
<small ><code >*</code ><?php _e('If enabled, it will display default login form link and default login
    form will be enabled ', 'whistleblower-responsive ');?></small ><br >
<table >
<tr >
<td class="tblGeneralStingsTdFirst">-->
<input <?php echo ($generalSettings['enable_default_login ']==1)? 'checked="checked" ': '';? >
    type="hidden" id="setEnabledDefaultLogin" />
<!--</td >
<td class="tblGeneralStingsTdSecond"><?php _e('Enable Default Login ', 'whistleblower-responsive ')
    ;?></td >
</tr >
</table ><br >
<hr >

<!-- Code for agent settings -->
<span class="label label-info wpsp-title-label"><?php _e('Default Login ', 'whistleblower-responsive ')
    ;?></span ><br ><br >
<small ><code >*</code ><?php _e('If enabled, it will display default login form link and default login
    form will be enabled ', 'whistleblower-responsive ');?></small ><br >
<table >

```



```

<tr>
  <td class="tblGeneralStingsTdFirst"><input <?php echo ($generalSettings['
    allow_agents_to_assign_tickets ']=1)?'checked="checked"':''?'> type="checkbox" id="
    setAgentTicketAssign" /></td>
  <td class="tblGeneralStingsTdSecond"><?php _e('Allow Agents to assign reports ', 'whistleblower-
    responsive ');?></td>
</tr>
</table><br>
<table>
  <tr>
    <td class="tblGeneralStingsTdFirst"><input <?php echo ($generalSettings['
      allow_agents_to_delete_tickets ']=1)?'checked="checked"':''?'> type="checkbox" id="
      setAgentTicketDelete" /></td>
    <td class="tblGeneralStingsTdSecond"><?php _e('Allow Agents to archive reports ', 'whistleblower-
      responsive ');?></td>
  </tr>
</table><br>
<hr>
<!-- SPAM FILTERING -->
<?php
$spamsql="select * FROM {$wpdb->prefix}options WHERE option_name = 'spam_filter '";
$spam_table = $wpdb->get_row( $spamsql );
?>
<span class="label label-info wpsp-title-label"><?php _e('Spam Filtering ', 'whistleblower-responsive
  ');?></span><br><br>
<small><code>*</code><?php _e('Separate with comma (,)', 'whistleblower-responsive ');?></small><br>
<table>
  <tr>
    <td class="tblGeneralStingsTdFirst"><input id="spamFilter" name="spamFilter" class="form-
      control" type="text" placeholder="<?php _e('Enter words to filter ', 'whistleblower-
      responsive ');?>" value="<?php echo $spam_table->option_value; ?>"</td>
  </tr>
</table><br>
<hr>
<button class="btn btn-success" id="setGeneralSubBtn" onclick="setGeneralSettings();"><?php _e('Save
  Settings ', 'whistleblower-responsive ');?></button>
<div class="modal fade" id="wpl_facebook_modal" tabindex="-1" role="dialog" aria-labelledby="
  myModalLabel" aria-hidden="true">
  <div class="modal-dialog">
    <div class="modal-content">
      <div class="modal-header">
        <button type="button" class="close" data-dismiss="modal" aria-hidden="true">&times;</button>
        <h4 class="modal-title" id="myModalLabel"><?php _e('Facebook App Help ', 'whistleblower-
          responsive ');?></h4>
      </div>
      <div class="modal-body">
        <ol>
          <li><a href="https://developers.facebook.com/apps" target="_blank"><?php _e
            (' Create your application ', 'whistleblower-responsive ');?></a></li>
          <li><?php _e('Look for Site URL field in the Website tab and enter ',
            'whistleblower-responsive ');?> <b><?php echo get_site_url();?></b></li>
          <li><?php _e('After this, go to the ', 'whistleblower-responsive ');?> <a href
            ="https://developers.facebook.com/apps" target="_blank"><?php _e('
            Facebook Application List ', 'whistleblower-responsive ');?></a> <?php _e
            ('page and select your newly created application ', 'whistleblower-
            responsive ');?></li>
          <li><?php _e('Go to ', 'whistleblower-responsive ');?> <b><?php _e('Settings ',
            'whistleblower-responsive ');?></b> <?php _e('and enter ', 'whistleblower-
            responsive ');?> <b><?php _e('Contact Email ', 'whistleblower-responsive ');
            ;?></b></li>
          <li><?php _e('Go to ', 'whistleblower-responsive ');?> <b><?php _e('Settings ',
            'whistleblower-responsive ');?></b> --> <b><?php _e('+Add Platform ',
            'whistleblower-responsive ');?></b> <?php _e('select ', 'whistleblower-
            responsive ');?> <b><?php _e('Website ', 'whistleblower-responsive ');?></b>
            <?php _e('and enter ', 'whistleblower-responsive ');?> <b><?php echo
            get_site_url();?></b></li>
          <li><?php _e('Go to ', 'whistleblower-responsive ');?> <b><?php _e('Status and
            Review ', 'whistleblower-responsive ');?></b><?php _e(' and ',
            'whistleblower-responsive ');?> <b><?php _e('ON', 'whistleblower-
            responsive ');?></b> <?php _e('available to the general public ',
            'whistleblower-responsive ');?></li>
          <li><?php _e('Go to ', 'whistleblower-responsive ');?> <b><?php _e('Dashboard
            ', 'whistleblower-responsive ');?></b><?php _e(' and Copy the values from
            these fields: ', 'whistleblower-responsive ');?> <b><?php _e('App ID/API
            key ', 'whistleblower-responsive ');?></b><?php _e(' and ', 'whistleblower-
            responsive ');?> <b><?php _e('Application Secret ', 'whistleblower-
            responsive ');?></b><?php _e(' ', 'whistleblower-
            responsive ');?></b> and enter in <b>Facebook App Settings ',
            'whistleblower-responsive ');?></b></li>
        </ol>
      </div>
      <div class="modal-footer">
        <button type="button" class="btn btn-default" data-dismiss="modal"><?php _e('Close ',
          'whistleblower-responsive ');?></button>
      </div>
    </div>
  </div>
</div>

```

## 31. getIndividualTicket.php

```

<?php
global $wpdb;
global $current_user;
get_currentuserinfo();
$generalSettings=get_option( 'wpsp-general-settings' );

if(!is_numeric($_POST['ticket_id'])) die(); //sql injection

$sql="select subject ,type ,status ,status_note ,cat_id ,priority ,created_by ,guest_name ,witness_name ,
witness_contact ,witness_email ,witness_notes ,keyword ,archive
FROM {$wpdb->prefix}wpsp_ticket WHERE id=".$_POST['ticket_id'];
$ticket = $wpdb->get_row( $sql );

$ticketOwner=get_userdata( $ticket->created_by );

$sql="select id ,body ,attachment_ids ,created_by ,guest_name ,guest_email ,
TIMESTAMPDIFF(MONTH,create_time,UTC_TIMESTAMP()) as date_modified_month ,
TIMESTAMPDIFF(DAY,create_time,UTC_TIMESTAMP()) as date_modified_day ,
TIMESTAMPDIFF(HOUR,create_time,UTC_TIMESTAMP()) as date_modified_hour ,
TIMESTAMPDIFF(MINUTE,create_time,UTC_TIMESTAMP()) as date_modified_min ,
TIMESTAMPDIFF(SECOND,create_time,UTC_TIMESTAMP()) as date_modified_sec
FROM {$wpdb->prefix}wpsp_ticket_thread WHERE ticket_id=".$_POST['ticket_id'].' ORDER
BY create_time DESC' ;
$threads= $wpdb->get_results( $sql );
$categories = $wpdb->get_results( "SELECT * FROM {$wpdb->prefix}wpsp_catagories" );
$customFields = $wpdb->get_results( "SELECT * FROM {$wpdb->prefix}wpsp_custom_fields" );
$total_cust_field=$wpdb->num_rows;
?>

<button class="btn btn-primary wpsp_ticket_nav_btn" onclick="backToTicketFromIndisual();"> <?php _e
( ' Back To Reports ', ' whistleblower-responsive ');?></button>
<?php if($ticket->archive == 0){?>
<button class="btn btn-primary wpsp_ticket_nav_btn" onclick="getChangeTicketStatus(<?php echo $_POST
['ticket_id'];?>);"><?php _e( 'Change Details ', ' whistleblower-responsive ');?></button>
<?php }?>
<button class="btn btn-primary changeTicketSubBtn" onclick="getWitnessForm(<?php echo $_POST['
ticket_id'];?>);"><?php _e( 'View Witness Form ', ' whistleblower-responsive ');?></button>

<?php if($ticket->archive == 0){?>
<?php if( $current_user->has_cap( 'manage_whistleblower_agent' )){?>
<button class="btn btn-primary wpsp_ticket_nav_btn" onclick="assignAgent(<?php echo $_POST['ticket_id
'];?>);"><?php _e( 'Assign Agent ', ' whistleblower-responsive ');?></button>
<!--<button class="btn btn-danger wpsp_ticket_nav_btn" onclick="deleteTicket(<?php echo $_POST['
ticket_id'];?>);"><?php _e( 'Delete Report ', ' whistleblower-responsive ');?></button>-->
<button class="btn btn-primary wpsp_ticket_nav_btn" onclick="archiveTicket(<?php echo $_POST['
ticket_id'];?>);"><?php _e( 'Archive Report ', ' whistleblower-responsive ');?></button>
<?php }
else if(! $current_user->has_cap( 'manage_whistleblower_agent' ) && $current_user->has_cap( '
manage_whistleblower_ticket' ) && $generalSettings['allow_agents_to_assign_tickets']==1){?>
<button class="btn btn-primary wpsp_ticket_nav_btn" onclick="assignAgent(<?php echo $_POST['ticket_id
'];?>);"><?php _e( 'Assign Agent ', ' whistleblower-responsive ');?></button>
<?php
}
if(! $current_user->has_cap( 'manage_whistleblower_agent' ) && $current_user->has_cap( '
manage_whistleblower_ticket' ) && $generalSettings['allow_agents_to_delete_tickets']==1){?>
<!--<button class="btn btn-danger wpsp_ticket_nav_btn" onclick="deleteTicket(<?php echo $_POST['
ticket_id'];?>);"><?php _e( 'Delete Report ', ' whistleblower-responsive ');?></button>-->
<button class="btn btn-primary wpsp_ticket_nav_btn" onclick="archiveTicket(<?php echo $_POST['
ticket_id'];?>);"><?php _e( 'Archive Report ', ' whistleblower-responsive ');?></button>
<?php
} } ?>

<br>
<h3><?php echo '[ ' . _e( 'Report ', ' whistleblower-responsive ') . ' #' . $_POST['ticket_id'] . ' ] ' .
stripclashes( htmlspecialchars_decode( $ticket->subject , ENT_QUOTES ));?></h3>
<?php if($ticket->archive == 0){?>
<?php if( $current_user->has_cap( 'manage_whistleblower_agent' )){?>
<div style="float : right ;margin-top:-20px;">
<a href="<?php echo admin_url( 'admin.php?page=whistleblower-faq&type=editTicket&id='.$_POST
['ticket_id'] );?>">

</a>
</div>
<?php } }?>
<!-- Custom Field -->
<?php if($total_cust_field){?>
<div class="threadContainer">
<?php
foreach ( $customFields as $field ){
$fieldValue=$wpdb->get_var( "select cust". $field->id . " from {$wpdb->prefix}
wpsp_ticket WHERE id=".$_POST['ticket_id'];
if (! $fieldValue) $fieldValue=_e( ' ', ' whistleblower-responsive ');
switch( $field->field_type )
{
case '1':
echo "<b>". $field->label .":</b> " . $fieldValue . "<br>";
break;
case '2':

```

```

        if ( $field->field_options!=NULL)
        {
            $field_options=unserialize ( $field->field_options );
            if (isset ( $field_options [ $fieldValue ]))
            {
                echo "<b>". $field->label.":</b> ".
                    $field_options [ $fieldValue]. "<br>";
            }
            else
            {
                echo "<b>". $field->label.":</b> ".
                    $fieldValue. "<br>";
            }
        }
        break;
    }
}
?>
</div>
<?php } ?>
<!-- End Of Custom Field -->

<?php if ( $ticket->archive == 0){?>
<form id="frmThreadReply" onsubmit="replyTicket (event , this);">
    <div id="theadReplyContainer">
        <textarea id="replyBody" name="replyBody"></textarea>

        <div id="replyFloatedContainer">
            <div class="replyFloatLeft">
                <span class="label label-info wpsp_title_label"><?php _e ( 'Status ' , '
                    whistleblower-responsive ' );?></span><br>
                <select id="reply_ticket_status" name="reply_ticket_status">
                    <option value="open" <?php echo ( $ticket->status=='open' )?'
                        selected="selected" ':' ;?>><?php _e ( 'Open ' , '
                            whistleblower-responsive ' );?></option>
                    <option value="not_within_jurisdiction" <?php echo ( $ticket
                        ->status=='not_within_jurisdiction ' )?' selected="
                            selected" ':' ;?>><?php _e ( 'Not within jurisdiction ' , '
                                whistleblower-responsive ' );?></option>
                    <option value="hoax" <?php echo ( $ticket->status=='hoax' )?'
                        selected="selected" ':' ;?>><?php _e ( 'Case identified as
                            hoax ' , ' whistleblower-responsive ' );?></option>
                    <option value="spam" <?php echo ( $ticket->status=='spam' )?'
                        selected="selected" ':' ;?>><?php _e ( 'Spam ' , '
                            whistleblower-responsive ' );?></option>
                    <?php if ( $ticket->type!='guest' ){?>
                    <option value="processing" <?php echo ( $ticket->status=='
                        processing ' )?' selected="selected" ':' ;?>><?php _e ( '
                            Processing ' , ' whistleblower-responsive ' );?></option>
                    <?php }?>
                    <option value="filed" <?php echo ( $ticket->status=='filed ' )
                        ?' selected="selected" ':' ;?>><?php _e ( 'Case Filed ' , '
                            whistleblower-responsive ' );?></option>
                <?php
                $sql_status="select * from { $wpdb->prefix } wpsp_custom_status
                    ";
                $custom_statuses=$wpdb->get_results ( $sql_status );
                $total_statuses=$wpdb->num_rows;
                if ( $total_statuses )
                {
                    foreach ( $custom_statuses as $custom_status ){?>
                        <option value="<?php echo $custom_status->
                            name?>" <?php echo ( $ticket->status==
                                $custom_status->name )?' selected="
                                    selected" ':' ;?>><?php echo
                                        $custom_status->name;?></option>
                    }
                }
            </select>
        </div>

        <div class="replyFloatLeft">
            <span class="label label-info wpsp_title_label"><?php _e ( 'Status
                Note/s ' , ' whistleblower-responsive ' );?></span><br>
            <input type="text" id="statusnote" name="statusnote" value="<?php
                echo $ticket->status_note;?>" maxlength="80" style="width: 95%;
                margin-top: 10px;"/>
        </div>

        <div class="replyFloatLeft">
            <span class="label label-info wpsp_title_label"><?php _e ( 'Category
                ' , ' whistleblower-responsive ' );?></span><br>
            <select id="reply_ticket_category" name="reply_ticket_category">
                <?php
                foreach ( $categories as $category ){
                    $selected=( $category->id== $ticket->cat_id )?' selected
                        ="selected" ':' ;
                    echo '<option value=" ' . $category->id . ' ' . $selected
                        . ' > ' . $category->name . ' </option >';
                }
            </select>
        </div>
    </div>

```

```

        ?>
    </select>
</div>
<div class="replyFloatLeft">
    <span class="label label-info wpsp_title_label"><?php _e('Priority
    ', 'whistleblower-responsive');?></span><br>
    <select id="reply_ticket_priority" name="reply_ticket_priority">
        <option value="normal" <?php echo ($ticket->priority==
        normal)'?' selected="selected" ':';?>><?php _e('Normal
        ', 'whistleblower-responsive');?></option>
        <option value="dgh" <?php echo ($ticket->priority=='high')?'
        selected="selected" ':';?>><?php _e('High', '
        whistleblower-responsive');?></option>
        <option value="medium" <?php echo ($ticket->priority=='
        medium')?' selected="selected" ':';?>><?php _e('Medium
        ', 'whistleblower-responsive');?></option>
        <option value="low" <?php echo ($ticket->priority=='low')?'
        selected="selected" ':';?>><?php _e('Low', '
        whistleblower-responsive');?></option>
    </select>
</div>
<div class="replyFloatLeft">
    <span class="label label-info wpsp_title_label"><?php _e('Keyword/s
    ', 'whistleblower-responsive');?></span><br>
    <input type="text" id="keywords" name="keywords" value="<?php echo
    $ticket->keyword;?>" maxlength="80" style="width: 95%; margin-
    top: 10px;"/>
</div>
<?php if ($ticket->type!='guest') {?>
<div class="replyFloatLeft">
    <span class="label label-info wpsp_title_label"><?php _e('Attach
    File(s)', 'whistleblower-responsive');?></span><br>
    <input id="wpsp_reply_attachment" type="file" name="attachment[]"
    multiple>
</div>
<?php }?>

<input type="hidden" name="action" value="replyTicket">
<input type="hidden" name="ticket.id" value="<?php echo $_POST['ticket_id
'];?>">
<input type="hidden" name="user_id" value="<?php echo $current_user->ID;?>">
<input type="hidden" name="user.name" value="<?php echo $current_user->
display_name;?>">
<input type="hidden" name="subject" value="<?php echo $ticket->subject;?>">
<input type="hidden" name="c_by_id" value="<?php echo $ticket->created_by
;?>">
<input type="hidden" name="c_by-user" value="<?php echo $ticketOwner->
display_name;?>">
<input type="hidden" name="type" value="user">
<input type="hidden" name="guest_name" value="">
<input type="hidden" name="guest_email" value="">
<input type="submit" class="btn btn-success replyFloatRight" value="<?php _e
('Submit Reply', 'whistleblower-responsive');?>">
<input type="button" class="btn btn-success replyFloatRight" value="<?php _e
('Reset', 'whistleblower-responsive');?>" onClick="this.form.reset()" />
</div>
</div>
</form>
<?php } else {?>
<div id="theadReplyContainer">
    <div id="replyFloatedContainer">
        <div class="replyFloatLeft">
            <span class="label label-info wpsp_title_label"><?php _e('Status', '
            whistleblower-responsive');?></span><br>
            <select id="reply_ticket_status" name="reply_ticket_status" disabled
            >
                <option value="open" <?php echo ($ticket->status=='open')?'
                selected="selected" ':';?>><?php _e('Open', '
                whistleblower-responsive');?></option>
                <option value="not_within_jurisdiction" <?php echo ($ticket
                ->status=='not_within_jurisdiction')?' selected="
                selected" ':';?>><?php _e('Not within jurisdiction', '
                whistleblower-responsive');?></option>
                <option value="hoax" <?php echo ($ticket->status=='hoax')?'
                selected="selected" ':';?>><?php _e('Case identified as
                hoax', 'whistleblower-responsive');?></option>
                <option value="spam" <?php echo ($ticket->status=='spam')?'
                selected="selected" ':';?>><?php _e('Spam', '
                whistleblower-responsive');?></option>
                <?php if ($ticket->type!='guest') {?>
                <option value="processing" <?php echo ($ticket->status=='
                processing')?' selected="selected" ':';?>><?php _e('
                Processing', 'whistleblower-responsive');?></option>
                <?php }?>
                <option value="filed" <?php echo ($ticket->status=='filed')
                ?' selected="selected" ':';?>><?php _e('Case Filed', '
                whistleblower-responsive');?></option>
            </select>
            <?php
            $sql_status="select * from {$wpspdb->prefix}wpsp_custom_status
            ";

```

```

        $custom_statuses=$wpdb->get_results($sql_status);
        $total_statuses=$wpdb->num_rows;
        if($total_statuses)
        {
            foreach($custom_statuses as $custom_status){?>
                <option value="<?php echo $custom_status->
                    name?>" <?php echo ($ticket->status==
                    $custom_status->name)?'selected="
                    selected"':''?>><?php echo
                    $custom_status->name?></option>
                <?php
            }
        }?>
    </select>
</div>
<div class="replyFloatLeft">
    <span class="label label-info wpsp_title_label"><?php _e('Status
        Note/s', 'whistleblower-responsive');?></span><br>
    <input type="text" disabled id="statusnote" name="statusnote" value
        ="<?php echo $ticket->status_note?>" maxlength="80" style="
        width: 95%; margin-top: 10px;"/>
</div>
<div class="replyFloatLeft">
    <span class="label label-info wpsp_title_label"><?php _e('Category
        ', 'whistleblower-responsive');?></span><br>
    <select id="reply_ticket_category" name="reply_ticket_category"
        disabled>
        <?php
        foreach ($categories as $category){
            $selected=($category->id==$ticket->cat_id)?'selected
            ="selected"':'';
            echo '<option value="'. $category->id.' ' . $selected
            .' '>'. $category->name.'</option>';
        }
    <?php
    </select>
</div>
<div class="replyFloatLeft">
    <span class="label label-info wpsp_title_label"><?php _e('Priority
        ', 'whistleblower-responsive');?></span><br>
    <select id="reply_ticket_priority" name="reply_ticket_priority"
        disabled>
        <option value="normal" <?php echo ($ticket->priority==
            normal)?'selected="selected"':''?>><?php _e('Normal
            ', 'whistleblower-responsive');?></option>
        <option value="high" <?php echo ($ticket->priority=='high')?
            ?'selected="selected"':''?>><?php _e('High', '
            whistleblower-responsive');?></option>
        <option value="medium" <?php echo ($ticket->priority==
            medium)?'selected="selected"':''?>><?php _e('Medium
            ', 'whistleblower-responsive');?></option>
        <option value="low" <?php echo ($ticket->priority=='low')?
            selected="selected"':''?>><?php _e('Low', '
            whistleblower-responsive');?></option>
    </select>
</div>
<div class="replyFloatLeft">
    <span class="label label-info wpsp_title_label"><?php _e('Keyword/s
        ', 'whistleblower-responsive');?></span><br>
    <input type="text" disabled id="keywords" name="keywords" value="<?
        php echo $ticket->keyword?>" maxlength="80" style="width: 95%;
        margin-top: 10px;"/>
</div>
</div>
<?php }?>
<?php foreach ($threads as $thread){?>
<div class="threadContainer">
    <?php
    $user_name='';
    $user_email='';
    $signature='';
    if($thread->created_by){
        $user=get_userdata($thread->created_by);
        $user_name=$user->display_name;
        $user_email=$user->user_email;

        $userSignature = $wpdb->get_row("select signature FROM {$wpdb->
            prefix}wpsp_agent_settings WHERE agent_id=".$thread->created_by
            );
        if($wpdb->num_rows){
            $signature='---<br>'.stripslashes($userSignature->signature
            );
            $signature=preg_replace("/(\r\n|\n|\r)/", '<br>', $signature
            );
        }
    }
}

```

```

else{
    $user_name=$thread->guest_name;
    $user_email=$thread->guest_email;
}
$modified='';
if ($thread->date_modified_month) $modified=$thread->date_modified_month.'
'._('months ago','whistleblower-responsive');
else if ($thread->date_modified_day) $modified=$thread->date_modified_day.'
'._('days ago','whistleblower-responsive');
else if ($thread->date_modified_hour) $modified=$thread->date_modified_hour.'
'._('hours ago','whistleblower-responsive');
else if ($thread->date_modified_min) $modified=$thread->date_modified_min.'
'._('minutes ago','whistleblower-responsive');
else $modified=$thread->date_modified_sec.' '._('seconds ago','
whistleblower-responsive');

$attachments=array();
if($thread->attachment_ids){
    $attachments=explode(',',$thread->attachment_ids);
}

$body=stripclashes(htmlspecialchars_decode($thread->body,ENT_QUOTES));
$body.= $signature;
?>
<div class="gravtar_container">
    
</div>
<div class="threadInfo">
    <span class="threadUserName"><?php echo $user_name;?></span><br>
    <!--<small class="threadUserType"><?php echo $user_email;?></small
    ><br>-->
    <small class="threadCreateTime"><?php echo $modified;?></small>
</div>
<?php if($current_user->has_cap('manage_whistleblower_agent')){?>
<div style="float:right;margin-right:5px;">
    <a href="<?php echo admin_url('admin.php?page=whistleblower-faq&type
    =editThread&id='.$thread->id);?>">
        
    </a>
</div>
<?php }?>
<br><br>
<div class="threadBody"><?php echo $body;?></div>
<?php if(count($attachments)){?>
<div class="threadAttachment">
    <span id="wpsp_reply_attach_label"><?php _e('Attachment: ','
    whistleblower-responsive');?></span>
    <?php
    $attachCount=0;
    foreach ($attachments as $attachment){
        $attach=$wpdb->get_row("select * from {$wpdb->prefix}
        wpsp_attachments where id=".$attachment);
        $attachCount++;
    }
    <a class="attachment_link" title="Download" target="_blank" href="<?
    php echo $attach->fileurl;?>" ><?php echo ($attachCount>1)?','
    ':';echo $attach->filename;?></a>
    <?php }?>
</div>
<?php }?>
</div>
<?php }?>

<?php
function get_gravatar( $email, $s = 80, $d = 'mm', $r = 'g', $img = false, $atts = array() ) {
    $url = '//gravatar.com/avatar/';
    $url .= md5( strtolower( trim( $email ) ) );
    $url .= "?s=$s&d=$d&r=$r";
    if ( $img ) {
        $url = ' $val )
            $url .= ' ' . $key . '=' . $val . '"';
        $url .= ' />';
    }
    return $url;
}
?>

```

### 32. getIndividualTicketFront.php

```

<?php
global $wpdb;
global $current_user;
get_currentuserinfo();
$generalSettings=get_option( 'wpsp-general-settings' );

if(!is_numeric($_POST['ticket_id'])) die(); //sql injection protection

```



```

?>
</div>
<?php } ?>
<!-- End Of Custom Field -->

<form id="frmThreadReply" onsubmit="replyTicket(event, this);">
  <input type="hidden" name="action" value="replyTicket">
  <input type="hidden" name="ticket_id" value="<?php echo $_POST['ticket_id'];?>">
  <input type="hidden" name="user_id" value="<?php echo $current_user->ID;?>">
  <input type="hidden" name="user_name" value="<?php echo $current_user->display_name;?>">
  <input type="hidden" name="subject" value="<?php echo $ticket->subject;?>">
  <input type="hidden" name="c_by_id" value="<?php echo $ticket->created_by;?>">
  <input type="hidden" name="c_by_user" value="<?php echo $ticketOwner->display_name;?>">
  <input type="hidden" name="type" value="user">
  <input type="hidden" name="guest_name" value="">
  <input type="hidden" name="guest_email" value="">
  <?php if($ticket->archive == 0){?>
  <div id="theadReplyContainer">

    <textarea id="replyBody" name="replyBody" onkeyup='this.rows = (this.value.split("\n").length || 1);'></textarea>
    <?php
    if($current_user->has_cap('manage-whistleblower-ticket')){?>
    <table id="frontEndReplyTbl">
      <tr>
        <td><?php _e('Status:', 'whistleblower-responsive');?></td>
        <td>
          <select id="reply_ticket_status" name="reply_ticket_status">
            <option value="open" <?php echo ($ticket->status=='open')?'selected="selected"' : '';?>><?php _e('Open', 'whistleblower-responsive');?></option>
            <?php if($ticket->type!='guest'){?>
            <option value="processing" <?php echo ($ticket->status=='processing')?'selected="selected"' : '';?>><?php _e('Processing', 'whistleblower-responsive');?></option>
            <?php }?>
            <option value="filed" <?php echo ($ticket->status=='filed')?'selected="selected"' : '';?>><?php _e('Case Filed', 'whistleblower-responsive');?></option>
            <option value="not_within_jurisdiction" <?php echo ($ticket->status=='not_within_jurisdiction')?'selected="selected"' : '';?>><?php _e('Not within jurisdiction', 'whistleblower-responsive');?></option>
            <option value="hoax" <?php echo ($ticket->status=='hoax')?'selected="selected"' : '';?>><?php _e('Case identified as hoax', 'whistleblower-responsive');?></option>
            <option value="spam" <?php echo ($ticket->status=='spam')?'selected="selected"' : '';?>><?php _e('Spam', 'whistleblower-responsive');?></option>
          </select>
        </td>
      </tr>
      <tr>
        <td><?php _e('Status Note/s', 'whistleblower-responsive');?></td>
        <td>
          <input type="text" id="status_note" name="status_note" value="<?php echo $ticket->status_note;?>" maxlength="80" style="width: 95%; margin-top: 10px;"/>
        </td>
      </tr>
      <tr>
        <td><?php _e('Category:', 'whistleblower-responsive');?></td>
        <td>
          <select id="reply_ticket_category" name="reply_ticket_category">
            <?php
            foreach ($categories as $category){
              $selected=($category->id==$ticket->cat.id)?'selected="selected"' : '';
              echo '<option value="'.$category->id.'" '.$selected.'>'.$category->name.'</option>';
            }
            ?>
          </select>
        </td>
      </tr>
      <tr>
        <td><?php _e('Priority:', 'whistleblower-responsive');?></td>
        <td>
          <select id="reply_ticket_priority" name="reply_ticket_priority">
            <option value="normal" <?php echo ($ticket->priority=='normal')?'selected="selected"' : '';?>><?php _e('Normal', 'whistleblower-responsive');?></option>
            <option value="high" <?php echo ($ticket->priority=='high')?'selected="selected"' : '';?>><?php _e

```



```

        ('High', 'whistleblower-responsive');?></option>
        <option value="medium" <?php echo ($ticket->priority
        =='medium')?'selected="selected"':'';?>><?php
        _e('Medium', 'whistleblower-responsive');?></
        option>
        <option value="low" <?php echo ($ticket->priority=='
        low')?'selected="selected"':'';?>><?php _e('Low
        ', 'whistleblower-responsive');?></option>
    </select>
</td>
</tr>
<tr>
<td><?php _e('Attach File(s):', 'whistleblower-responsive');?></td>
<td>
    <input type="file" id="attachFileType" name="attachment[]"
    multiple>
</td>
</tr>
<tr>
<td>
</td>
<td><?php _e('Keyword/s', 'whistleblower-responsive');?>
</td>
<td>
<input type="text" id="keyword" name="keyword" value="<?php
echo $ticket->keyword;?>" maxlength="80" style="width:
95%; margin-top: 10px;"/>
</td>
</tr>
</table>
<?php
}
else
{?>
    <table id="frontEndReplyTbl">
    <tr>
    <td><?php _e('Attach File(s):', 'whistleblower-responsive')
    ;?></td>
    <td>
        <input type="file" id="attachFileType" name="
        attachment[]" multiple>
    </td>
    </tr>
    <tr>
    <td>
</td>
<td><?php _e('Keyword/s', 'whistleblower-responsive');?>
</td>
<td>
<input type="text" id="keyword" name="keyword" value
="<?php echo $ticket->keyword;?>" maxlength
="80" style="width: 95%; margin-top: 10px;"/>
</td>
</tr>
</table>
<input type="hidden" id="reply_ticket_status" name="reply_ticket_status"
value="<?php echo $ticket->status;?>">
<input type="hidden" id="reply_ticket_category" name="reply_ticket_category"
value="<?php echo $ticket->cat_id;?>">
<input type="hidden" id="reply_ticket_priority" name="reply_ticket_priority"
value="<?php echo $ticket->priority;?>">
<?php
}?>
<input type="button" class="btn btn-success" value="<?php _e('Reset', 'whistleblower-
responsive');?>" onClick="this.form.reset()" />
<input type="submit" class="btn btn-success" value="<?php _e('Submit Reply', '
whistleblower-responsive');?>">&nbsp;
</div>
<?php } else {?>
<div id="theadReplyContainer">
<?php
if ($current_user->has_cap('manage-whistleblower-ticket')){?>
<table id="frontEndReplyTbl">
<tr>
<td><?php _e('Status:', 'whistleblower-responsive');?></td>
<td>
    <select id="reply_ticket_status" name="
    reply_ticket_status" disabled>
    <option value="open" <?php echo ($ticket->
    status=='open')?'selected="selected
    "':'';?>><?php _e('Open', 'whistleblower
    -responsive');?></option>
    <?php if ($ticket->type!='guest'){?>
    <option value="processing" <?php echo (
    $ticket->status=='processing')?'
    selected="selected"':'';?>><?php _e('
    Processing', 'whistleblower-responsive')
    ;?></option>
    <?php }?>
    <option value="filed" <?php echo ($ticket->
    status=='filed')?'selected="selected
    "':'';?>>

```

```

        "':";?>><?php _e('Case Filed ', '
        whistleblower-responsive ');?></option>
        <option value="not_within_jurisdiction" <?
        php echo ($ticket->status=="
        not_within_jurisdiction")?'selected="
        selected"':";?>><?php _e('Not within
        jurisdiction ', 'whistleblower-responsive
        ');?></option>
        <option value="hoax" <?php echo ($ticket->
        status=="hoax")?'selected="selected
        "':";?>><?php _e('Case identified as
        hoax ', 'whistleblower-responsive ');?></
        option>
        <option value="spam" <?php echo ($ticket->
        status=="spam")?'selected="selected
        "':";?>><?php _e('Spam ', 'whistleblower
        -responsive ');?></option>
    </select>
</td>
</tr>
<tr>
<td><?php _e('Status Note/s ', 'whistleblower-responsive ')
;?></td>
<td>
    <input type="text" disabled id="status_note" name="
    status_note" value="<?php echo $ticket->
    status_note;?>" maxlength="80" style="width:
    95%; margin-top: 10px;"/>
</td>
</tr>
<tr>
<td><?php _e('Category:', 'whistleblower-responsive ');?></td>
<td>
    <select id="reply_ticket_category" name="
    reply_ticket_category" disabled>
    <?php
        foreach ($categories as $category){
            $selected=($category->id==$ticket->
            cat_id)?'selected="selected
            "':";
            echo '<option value="' . $category->id
            . '" ' . $selected . '>' . $category->
            name.'</option>';
        }
    ?>
    </select>
</td>
</tr>
<tr>
<td><?php _e('Priority:', 'whistleblower-responsive ');?></td>
<td>
    <select id="reply_ticket_priority" name="
    reply_ticket_priority" disabled>
    <option value="normal" <?php echo ($ticket->
    priority=="normal")?'selected="selected
    "':";?>><?php _e('Normal ', '
    whistleblower-responsive ');?></option>
    <option value="high" <?php echo ($ticket->
    priority=="high")?'selected="selected
    "':";?>><?php _e('High ', 'whistleblower
    -responsive ');?></option>
    <option value="medium" <?php echo ($ticket->
    priority=="medium")?'selected="selected
    "':";?>><?php _e('Medium ', '
    whistleblower-responsive ');?></option>
    <option value="low" <?php echo ($ticket->
    priority=="low")?'selected="selected
    "':";?>><?php _e('Low ', 'whistleblower-
    responsive ');?></option>
    </select>
</td>
</tr>
<tr>
<td>
</td>
<td>
    <?php _e('Keyword/s ', 'whistleblower-responsive ');?>
</td>
<td>
    <input type="text" disabled id="keyword" name="
    keyword" value="<?php echo $ticket->keyword;?>"
    maxlength="80" style="width: 95%; margin-top:
    10px;"/>
</td>
</tr>
</table>
<?php
}
else
{?>
    <table id="frontEndReplyTbl">
    <tr>
    <td>

```



```

?>
<a class="attachment_link" title="Download" target="_blank" href="<?
php echo $attach->fileurl;?>" ><?php echo ($attachCount>1)?',
':"';echo $attach->filename;?></a>
<?php }?>
</div>
<?php }?>
</div>
<?php }?>

```

```

<?php
function get_gravatar( $email, $s = 80, $d = 'mm', $r = 'g', $img = false, $atts = array() ) {
    $url = '//gravatar.com/avatar/';
    $url .= md5( strtolower( trim( $email ) ) );
    $url .= "?s=$s&d=$d&r=$r";
    if ( $img ) {
        $url = ' $val )
            $url .= ' ' . $key . '=' . $val . "'";
        $url .= '>';
    }
    return $url;
}
?>

```

33. getRollManagementSettings.php

```

<?php
if ( ! defined( 'ABSPATH' ) ) exit; // Exit if accessed directly

$cu = wp_get_current_user();
if ( !$cu->has_cap( 'manage_options' ) ) die();

global $wp_roles;
$userRoles=$wp_roles->roles;
$roleManage=get_option( 'wpsp_role_management' );

?>
<br>
<span class="label label-info wpsp_title_label"><?php _e( 'Agent Capabilities', 'whistleblower-responsive' );?></span><br><br>
<small><code>*</code><?php _e( 'This will add', 'whistleblower-responsive' );?> <b><?php _e( 'Support Agent', 'whistleblower-responsive' );?></b> <?php _e( 'capabilities to your existing user roles', 'whistleblower-responsive' );?></small><br>
<table>
<?php
foreach ( $userRoles as $roleSlug=>$role ){
    if ( $roleSlug=='administrator' || $roleSlug=='whistleblower_agent' || $roleSlug=='whistleblower_supervisor' ) continue;
    ?>
    <tr>
        <td id="cmbEmail_admin_new_ticket"><input <?php echo ( is_numeric( array_search( $roleSlug, $roleManage[ 'agents' ] ) ) ) ? 'checked="checked"' : '';?> type="checkbox" name="agentRole[]" value="<?php echo $roleSlug;?>" /></td>
        <td id="cmbEmail_admin_new_ticket_label"><?php _e( $role[ 'name' ], 'whistleblower-responsive' );?></td>
    </tr>
<?php
}
?>
</table>
<hr>

<span class="label label-info wpsp_title_label"><?php _e( 'Supervisor Capabilities', 'whistleblower-responsive' );?></span><br><br>
<small><code>*</code><?php _e( 'This will add', 'whistleblower-responsive' );?> <b><?php _e( 'Support Supervisor', 'whistleblower-responsive' );?></b> <?php _e( 'capabilities to your existing user roles', 'whistleblower-responsive' );?></small><br>
<table>
<?php
$userRoles=$wp_roles->roles;
foreach ( $userRoles as $roleSlug=>$role ){
    if ( $roleSlug=='administrator' || $roleSlug=='whistleblower_agent' || $roleSlug=='whistleblower_supervisor' ) continue;
    ?>
    <tr>
        <td id="cmbEmail_admin_new_ticket"><input <?php echo ( is_numeric( array_search( $roleSlug, $roleManage[ 'supervisors' ] ) ) ) ? 'checked="checked"' : '';?> type="checkbox" name="supervisorRole[]" value="<?php echo $roleSlug;?>" /></td>
        <td id="cmbEmail_admin_new_ticket_label"><?php _e( $role[ 'name' ], 'whistleblower-responsive' );?></td>
    </tr>
<?php
}
?>
</table>
<hr>
<!--Added for front end restriction-->

```

```

<span class="label label-info wpsp-title-label"><?php _e('Front End Restriction ', 'whistleblower-responsive');?></span><br><br>
<small><code>*</code><?php _e('This will allow ', 'whistleblower-responsive');?> <b><?php _e('Registered Users ', 'whistleblower-responsive');?></b> <?php _e('to raise/view tickets from front end.', 'whistleblower-responsive');?></small><br>
<table>
<?php
$userRoles=$wp_roles->roles;
    ?><tr>
        <td id="cmbEmailFrontNewTicketAll"><input id="front_ticket_all" <?php echo (
            $roleManage['front_ticket_all'])?checked="checked"':''?> type="checkbox" name
            ="front_ticket_all" value="1" onchange="allowFrontRoleNewTickets();"/></td>
        <td id="cmbEmailFrontNewTicketAllLabel"><?php _e('All ', 'whistleblower-responsive');?></td>
    </tr><?php
foreach ($userRoles as $roleSlug=>$role){
    if($roleSlug=='administrator' || $roleSlug=='whistleblower_agent' || $roleSlug=='whistleblower_supervisor') continue;
    ?>
    <tr>
        <td id="cmbEmailAdminNewTicket"><input <?php echo (($roleManage['front_ticket_all'])?checked="checked"':'')?checked="checked"':''?> type="checkbox" name
            ="frontTicketRole[]" value="<?php echo $roleSlug;?>"/></td>
        <td id="cmbEmailAdminNewTicketLabel"><?php _e($role['name'], 'whistleblower-responsive');?></td>
    </tr>
    <?php
}
?>
</table>
<hr>
<!--End-->

<button class="btn btn-success" onclick="setRoleManagement();" ><?php _e('Save Settings ', 'whistleblower-responsive');?></button>

```

#### 34. getTicketAssignment.php

```

<?php
global $wpdb;
global $current_user;
get_currentuserinfo();
$generalSettings=get_option( 'wpsp-general-settings' );

if((($current_user->has_cap('manage-whistleblower-ticket') && $generalSettings['allow_agents_to_assign_tickets']==0 && !$current_user->has_cap('manage-whistleblower_agent'))
|| (!$current_user->has_cap('manage-whistleblower-ticket') && !$current_user->has_cap('manage-whistleblower_agent'))){
    echo "Sorry You don't have permission to access this!!!";
    die();
}

$sql="select subject ,type ,status , status_note , cat_id , priority , created_by , guest_name , updated_by ,
assigned_to , keyword
FROM {$wpdb->prefix}wpsp_ticket WHERE id=".$POST['ticket_id'];
$ticket = $wpdb->get_row( $sql );

$roleManage=get_option( 'wpsp-role-management' );
$agents=array();
$agents=array_merge($agents , get_users(array('orderby'=>'display_name', 'role'=>'whistleblower_agent')));
$agents=array_merge($agents , get_users(array('orderby'=>'display_name', 'role'=>'whistleblower_supervisor')));
$agents=array_merge($agents , get_users(array('orderby'=>'display_name', 'role'=>'administrator')));
foreach($roleManage['agents'] as $agentRole)
{
    $agents=array_merge($agents , get_users(array('orderby'=>'display_name', 'role'=>$agentRole));
}
foreach($roleManage['supervisors'] as $supervisorRole)
{
    $agents=array_merge($agents , get_users(array('orderby'=>'display_name', 'role'=>$supervisorRole));
}
?>

<h3><?php _e('Report #' . $POST['ticket_id'] . ' ' . stripslashes( htmlspecialchars_decode($ticket->subject, ENT_QUOTES) ), 'whistleblower-responsive');?></h3><br>

<span class="label label-info wpsp-title-label"><?php _e('Assign to ', 'whistleblower-responsive');?></span><br><br>

<select id="assignTicketAgentId">
<option <?php echo ($ticket->assigned_to==0)?selected="selected"':''?> value="0"><?php _e('None', 'whistleblower-responsive');?></option>
<?php
foreach ($agents as $agent){
    ?>
    <option <?php echo ($ticket->assigned_to==$agent->ID)?selected="selected"':''?>
        value="<?php echo $agent->ID;?>"><?php echo $agent->display_name;?></option>
    <?php
}

```

```

?>
</select><br><br>
<button class="btn btn-success changeTicketSubBtn" onclick="backToTicketFromIndisual();" ><?php _e('
Cancel ', 'whistleblower-responsive ');?></button>
<button class="btn btn-success changeTicketSubBtn" onclick="setTicketAssignment(<?php echo $_POST['
ticket_id'];?>);" ><?php _e('Save Changes ', 'whistleblower-responsive ');?></button>

```

### 35. getTicketsByFilter.php

```

<?php
global $wpdb;
$cu=wp_get_current_user();
$sql="select t.id,t.type,t.subject,t.status,t.status_note,c.name as category,t.assigned_to,t.
priority,t.created_by,t.guest_name,t.keyword,t.archive,
TIMESTAMPDIFF(MONTH,t.update_time,UTC_TIMESTAMP()) as date_modified_month,
TIMESTAMPDIFF(DAY,t.update_time,UTC_TIMESTAMP()) as date_modified_day,
TIMESTAMPDIFF(HOUR,t.update_time,UTC_TIMESTAMP()) as date_modified_hour,
TIMESTAMPDIFF(MINUTE,t.update_time,UTC_TIMESTAMP()) as date_modified_min,
TIMESTAMPDIFF(SECOND,t.update_time,UTC_TIMESTAMP()) as date_modified_sec
FROM {$wpdb->prefix}wpsp_ticket t
INNER JOIN {$wpdb->prefix}wpsp_catagories c ON t.cat_id=c.id ";
$flagUseWhere=false;
$where="WHERE ";
if (isset($_POST['archive'])) {
    $flagUseWhere=true;
    $where.="t.archive='". $_POST['archive']."' ";
}
if ($_POST['type']!= 'all') {
    $where.=( $flagUseWhere)?'AND ':' ';
    $flagUseWhere=true;
    $where.="t.type='". $_POST['type']."' ";
}
if ($_POST['status']!= 'all') {
    $where.=( $flagUseWhere)?'AND ':' ';
    $flagUseWhere=true;
    if ($_POST['status']=='unresolved')
        $where.="(t.status='spam' OR t.status='hoax' OR t.status='not_within_jurisdiction')
        ";
    else
        $where.="t.status='". $_POST['status']."' ";
}
if ($_POST['category']!= 'all') {
    $where.=( $flagUseWhere)?'AND ':' ';
    $flagUseWhere=true;
    if ($_POST['category']!= 'unresolved')
        $where.="c.id='". $_POST['category']."' ";
}
if ($cu->has_cap('manage_whistleblower_ticket') && !$cu->has_cap('manage_whistleblower_agent'))
{
    $where.=( $flagUseWhere)?'AND ':' ';
    $flagUseWhere=true;
    $where.="( t.assigned_to='". $cu->ID."' OR t.assigned_to=0 OR t.created_by='". $cu->ID."' OR t.
ticket_type=1) ";
}
elseif (isset($_POST['assign_to']))
{
    if ($_POST['assign_to']!= 'all') {
        $where.=( $flagUseWhere)?'AND ':' ';
        $flagUseWhere=true;
        $where.="t.assigned_to='". $_POST['assign_to']."' ";
    }
}
if ($_POST['priority']!= 'all') {
    $where.=( $flagUseWhere)?'AND ':' ';
    $flagUseWhere=true;
    $where.="t.priority='". $_POST['priority']."' ";
}
switch($_POST['search-by'])
{
    case 'id':
        if ($_POST['search']!= '') {
            $where.=( $flagUseWhere)?'AND ':' ';
            $flagUseWhere=true;

            //custome fields
            $custCondition='';
            $customFields = $wpdb->get_results( "SELECT * FROM {$wpdb->prefix}
wpsp_custom_fields" );
            $total_cust_field=$wpdb->num_rows;
            if ($total_cust_field){
                foreach ($customFields as $field){
                    $custCondition.="OR t.cust".$field->id." LIKE '%".$_POST['
search']."'%" ";
                }
            }
        }
    }
}

```

```

$where.="t.id IN (SELECT DISTINCT t.id from {$wpdb->prefix}wpsp_ticket t
INNER JOIN {$wpdb->prefix}wpsp_ticket_thread th ON t.id=th.ticket_id
WHERE t.id=".$_POST['search']."' OR t.id LIKE '%"$_POST['search']."'%" )
";
}
break;
case 'text':
if($_POST['search']!= ''){
$where.=( $flagUseWhere)?'AND ':'';
$flagUseWhere=true;

//custome fields
$custCondition='';
$customFields = $wpdb->get_results( "SELECT * FROM {$wpdb->prefix}
wpsp_custom_fields" );
$total_cust_field=$wpdb->num_rows;
if($total_cust_field){
foreach ($customFields as $field){
$custCondition.="OR t.cust"."$field->id." LIKE '%"$_POST['
search']."'%" ";
}
}

$where.="t.id IN (SELECT DISTINCT t.id from {$wpdb->prefix}wpsp_ticket t
INNER JOIN {$wpdb->prefix}wpsp_ticket_thread th ON t.id=th.ticket_id
WHERE t.subject LIKE '%"$_POST['search']."'%" OR th.body LIKE '%"
$_POST['search']."'%" ". $custCondition.") ";
}
break;
case 'keyword':
if($_POST['search']!= ''){
$where.=( $flagUseWhere)?'AND ':'';
$flagUseWhere=true;

//custome fields
$custCondition='';
$customFields = $wpdb->get_results( "SELECT * FROM {$wpdb->prefix}
wpsp_custom_fields" );
$total_cust_field=$wpdb->num_rows;
if($total_cust_field){
foreach ($customFields as $field){
$custCondition.="OR t.cust"."$field->id." LIKE '%"$_POST['
search']."'%" ";
}
}

$where.="t.id IN (SELECT DISTINCT t.id from {$wpdb->prefix}wpsp_ticket t
WHERE t.keyword LIKE '%"$_POST['search']."'%" ". $custCondition.") ";
}
break;
case 'created_by':
if($_POST['search']!= ''){
$where.=( $flagUseWhere)?'AND ':'';
$flagUseWhere=true;

//custome fields
$custCondition='';
$customFields = $wpdb->get_results( "SELECT * FROM {$wpdb->prefix}
wpsp_custom_fields" );
$total_cust_field=$wpdb->num_rows;
if($total_cust_field){
foreach ($customFields as $field){
$custCondition.="OR t.cust"."$field->id." LIKE '%"$_POST['
search']."'%" ";
}
}

}
$users_list = new WP_User_Query( array('search'=> '*'.esc_attr($_POST['
search']).'*','search_columns' => array('user_login', 'user_nicename
','user_email'),) );
$users = $users_list->get_results();
if(is_array($users) && count($users)>0)
{
$user_ids=array();
foreach($users as $user)
{
$user_ids=array_merge($user_ids , array($user->ID));
}
}
$where.="t.id IN (SELECT DISTINCT t.id from {$wpdb->prefix}
wpsp_ticket t INNER JOIN {$wpdb->prefix}wpsp_ticket_thread th
ON t.id=th.ticket_id WHERE t.created_by IN (".implode(", ",
$user_ids).")) ";
}
else
{
$where.="t.id IN (SELECT DISTINCT t.id from {$wpdb->prefix}
wpsp_ticket t INNER JOIN {$wpdb->prefix}wpsp_ticket_thread th
ON t.id=th.ticket_id WHERE t.guest_name LIKE '%"$_POST['search
']."'%" OR t.guest_email LIKE '%"$_POST['search']."'%" ) ";
}
}
break;

```

```

}

$order_by='ORDER BY t.update_time DESC ';
$limit_start=$_POST['page_no']*$_POST['no_of_ticket'];
$limit="LIMIT ".$_POST['no_of_ticket']." ";

$sql.=(($flagUseWhere)?$where:'');

$sql=$order_by;
$tickets = $wpdb->get_results( $sql );
$current_page=$_POST['page_no']+1;
$total_pages=ceil($wpdb->num_rows/$_POST['no_of_ticket']);

$sql=$limit;
$tickets = $wpdb->get_results( $sql );
?>
<div class="table-responsive">
  <table class="table table-striped table-hover">
    <tr>
      <th>#</th>
      <th><?php _e('Status','whistleblower-responsive');?></th>
      <th><?php _e('Subject','whistleblower-responsive');?></th>
      <th><?php _e('Raised By','whistleblower-responsive');?></th>
      <th><?php _e('Category','whistleblower-responsive');?></th>
      <th><?php _e('Assigned to','whistleblower-responsive');?></th>
      <th><?php _e('Priority','whistleblower-responsive');?></th>
      <th><?php _e('Updated','whistleblower-responsive');?></th>
    </tr>
    <?php
    foreach ($tickets as $ticket){

      $raised_by='';
      if($ticket->type=='user'){
        $user=get_userdata($ticket->created_by);
        $raised_by=$user->display_name;
      }
      else{
        $raised_by=$ticket->guest_name;
      }

      $modified='';
      if ($ticket->date_modified_month) $modified=$ticket->date_modified_month.' '.__('
months ago','whistleblower-responsive');
      else if ($ticket->date_modified_day) $modified=$ticket->date_modified_day.' '.__('
days ago','whistleblower-responsive');
      else if ($ticket->date_modified_hour) $modified=$ticket->date_modified_hour.' '.__('
hours ago','whistleblower-responsive');
      else if ($ticket->date_modified_min) $modified=$ticket->date_modified_min.' '.__('
minutes ago','whistleblower-responsive');
      else $modified=$ticket->date_modified_sec.' '.__('seconds ago','whistleblower-
responsive');

      $status_color='';
      switch ($ticket->status){
        case 'open': $status_color='danger'; break;
        case 'not_within_jurisdiction': $status_color='danger'; break;
        case 'hoax': $status_color='danger'; break;
        case 'spam': $status_color='danger'; break;
        case 'processing': $status_color='warning'; break;
        case 'filed': $status_color='white'; break;
      }
      $priority_color='';
      switch ($ticket->priority){
        case 'high': $priority_color='danger'; break;
        case 'medium': $priority_color='warning'; break;
        case 'normal': $priority_color='success'; break;
        case 'low': $priority_color='info'; break;
      }

      $agent_name='';
      if($ticket->assigned_to==0){
        $agent_name="None";
      }
      else {
        $agent=get_userdata($ticket->assigned_to);
        $agent_name=$agent->display_name;
      }

      echo "<tr class='". $status_color.'" style='cursor:pointer;' onclick='openTicket("
      $ticket->id.");'>";
      echo "<td>".__($ticket->id,'whistleblower-responsive')."</td>";
      echo "<td><span class='label label-". $status_color.'" style='font-size: 13px;'>".__(
ucfirst($ticket->status),'whistleblower-responsive')."</span></td>";
      echo "<td>".__(stripslashes( htmlspecialchars_decode(substr($ticket->subject, 0,20),
ENT_QUOTES)),'whistleblower-responsive')."...</td>";
      echo "<td>".__( $raised_by,'whistleblower-responsive')."</td>";
      echo "<td>".__( $ticket->category,'whistleblower-responsive')."</td>";
      echo "<td>".__( $agent_name,'whistleblower-responsive')."</td>";
      echo "<td><span class='label label-". $priority_color.'" style='font-size: 13px;'>".
      __(ucfirst($ticket->priority),'whistleblower-responsive')."</span></td>";
      echo "<td>".__( $modified,'whistleblower-responsive')."</td>";
    }
  }

```



```

        echo "</tr>";
    }
    ?>
</table>
<?php
$prev_page_no=$current_page-1;
$prev_class=(!$prev_page_no)?'disabled':'';
$next_page_no=($total_pages==$current_page)?$current_page-1:$current_page;
$next_class=($total_pages==$current_page)?'disabled':'';
?>
<ul class="pager" style="<?php echo ($total_pages==0)? 'display: none;':'';?>">
  <li class="previous <?php echo $prev_class;?>"><a href="javascript:load_prev_page(<?php
echo $prev_page_no;?>)">&larr; <?php _e('Newer', 'whistleblower-responsive');?></a></li>
  <li><?php echo $current_page;?> <?php _e('of', 'whistleblower-responsive');?> <?php echo
$total_pages;?> <?php _e('Pages', 'whistleblower-responsive');?></li>
  <li class="next <?php echo $next_class;?>"><a href="javascript:load_next_page(<?php echo
$next_page_no;?>)"><?php _e('Older', 'whistleblower-responsive');?> &rarr;</a></li>
</ul>
<div style="text-align:center;<?php echo ($total_pages==0)? '':'display: none;?>"><?php
_e('No Reports Found', 'whistleblower-responsive');?></div>
<hr style="<?php echo ($total_pages==0)? '':'display: none;?>">
</div>

```

36. getWitnessForm.php

```

<?php
global $wpdb, $current_user;
get_currentuserinfo();
//subject , type , status , cat_id , priority , created_by , guest_name , updated_by , assigned_to , ticket_type ,
witness_name , witness_contact , witness_email , witness_notes
$sql="select *
FROM {$wpdb->prefix}wpsp_ticket WHERE id=".$POST['ticket_id'];
$ticket = $wpdb->get_row( $sql );

?>

<br>
<h3><?php _e('[Report #' . $POST['ticket_id'] . ']' . stripslashes( htmlspecialchars_decode($ticket->
subject , ENT_QUOTES) ) , 'whistleblower-responsive');?></h3><br>

<table id="tblChangeStatusContainer">
  <tr>
    <td><?php _e('Name', 'whistleblower-responsive');?></td>
    <td>:</td>
    <td>
      <input type="text" id="witness_name" name="witness_name" value="<?php echo $ticket->
witness_name;?>" maxlength="80" style="width: 95%; margin-top: 10px;"/>
    </td>
  </tr>
  <tr>
    <td><?php _e('Contact Number', 'whistleblower-responsive');?></td>
    <td>:</td>
    <td>
      <?php
      /*if ($ticket->witness_contact != '0') {
        echo '<input type="text" id="witness_contact" name="witness_contact" value
="'. $ticket->witness_contact.'" maxlength="80" style="width: 95%;
margin-top: 10px;"/>';
      } else {
        echo '<input type="text" id="witness_contact" name="witness_contact" value
="'. $ticket->witness_contact.'" maxlength="80" style="width: 95%;
margin-top: 10px;"/><br>';
        echo 'Please input a 12-digit number!';
      }*/
      ?>
      <input type="text" id="witness_contact" name="witness_contact" value="<?php echo
$ticket->witness_contact;?>" maxlength="80" style="width: 95%; margin-top: 10px
;"/>
    </td>
  </tr>
  <tr>
    <td><?php _e('Email Address', 'whistleblower-responsive');?></td>
    <td>:</td>
    <td>
      <input type="text" id="witness_email" name="witness_email" value="<?php echo $ticket
->witness_email;?>" maxlength="80" style="width: 95%; margin-top: 10px;"/>
    </td>
  </tr>
  <tr>
    <td><?php _e('Note/s', 'whistleblower-responsive');?></td>
    <td>:</td>
    <td>
      <?php
      $notes=stripslashes(htmlspecialchars_decode($ticket->witness_notes , ENT_QUOTES)); ?>
      <textarea id="witness_notes" name="witness_notes"><?php echo $notes;?></textarea>
    </td>
  </tr>
</table>

```

```

<button class="btn btn-success changeTicketSubBtn" onclick="backToTicketFromIndisual();"><?php _e('
Cancel', 'whistleblower-responsive');?></button>
<button class="btn btn-success changeTicketSubBtn" onclick="setWitnessForm(<?php echo $_POST['
ticket_id'];?>);"><?php _e('Save Changes', 'whistleblower-responsive');?></button>

```

### 37. installation.php

```

<?php
if ( ! defined( 'ABSPATH' ) ) exit; // Exit if accessed directly

global $wpdb;

//Roll & Capability
if(!get_role('whistleblower_agent')){
    add_role( 'whistleblower_agent', 'Whistleblower Agent' );
    $role = get_role( 'whistleblower_agent' );
    $role->add_cap( 'manage-whistleblower-ticket' );
    $role->add_cap( 'read' );
    $role = get_role( 'administrator' );
    $role->add_cap( 'manage-whistleblower-ticket' );
}

//supervisor roll- added in 2.0
if(!get_role('whistleblower_supervisor')){
    add_role( 'whistleblower_supervisor', 'Whistleblower Supervisor' );
    $role = get_role( 'whistleblower_supervisor' );
    $role->add_cap( 'manage-whistleblower-ticket' );
    $role->add_cap( 'manage-whistleblower_agent' );
    $role->add_cap( 'manage-options' );
    $role->add_cap( 'read' );
    $role = get_role( 'administrator' );
    $role->add_cap( 'manage-whistleblower_agent' );
}

if(!get_role('whistleblower_guest')){
    add_role( 'whistleblower_guest', 'Guest' );
    $role = get_role( 'whistleblower_guest' );
    $role->add_cap( 'read' );
}

//Database
$wpdb->query("ALTER TABLE {$wpdb->prefix}users ADD 'contact_no' bigint(12) AFTER 'display-name'");

if ($wpdb->get_var("SHOW TABLES LIKE '{$wpdb->prefix}wpsp_ticket'") != $wpdb->prefix . 'wpsp_ticket') {
    $wpdb->query("CREATE TABLE {$wpdb->prefix}wpsp_ticket (
        id integer not null auto_increment,
        subject TINYTEXT CHARACTER SET utf8 COLLATE utf8_general_ci NULL DEFAULT NULL,
        created_by integer,
        guest_name TINYTEXT CHARACTER SET utf8 COLLATE utf8_general_ci NULL DEFAULT NULL,
        guest_email TINYTEXT CHARACTER SET utf8 COLLATE utf8_general_ci NULL DEFAULT NULL,
        type TINYTEXT CHARACTER SET utf8 COLLATE utf8_general_ci NULL DEFAULT NULL,
        status TINYTEXT CHARACTER SET utf8 COLLATE utf8_general_ci NULL DEFAULT NULL,
        status_note TINYTEXT CHARACTER SET utf8 COLLATE utf8_general_ci NULL DEFAULT NULL,
        cat_id integer,
        create_time datetime,
        update_time datetime,
        priority TINYTEXT CHARACTER SET utf8 COLLATE utf8_general_ci NULL DEFAULT NULL,
        witness_name TINYTEXT CHARACTER SET utf8 COLLATE utf8_general_ci NULL DEFAULT NULL,
        witness_contact bigint(12),
        witness_email TINYTEXT CHARACTER SET utf8 COLLATE utf8_general_ci NULL DEFAULT NULL,
        witness_notes LONGTEXT CHARACTER SET utf8 COLLATE utf8_general_ci NULL DEFAULT NULL,
        keyword TINYTEXT CHARACTER SET utf8 COLLATE utf8_general_ci NULL DEFAULT NULL,
        archive tinyint(1) NOT NULL,

        PRIMARY KEY (id)
    );");
}
//added in version 2.0
$sql = "SHOW COLUMNS FROM {$wpdb->prefix}wpsp_ticket LIKE 'assigned_to'";
if (!$wpdb->get_var($sql) )
{
    $sql = "alter table {$wpdb->prefix}wpsp_ticket ADD assigned_to INT NOT NULL DEFAULT '0'
        after created_by";
    $wpdb->query($sql);
}
//added in version 2.0
$sql = "SHOW COLUMNS FROM {$wpdb->prefix}wpsp_ticket LIKE 'updated_by'";
if (!$wpdb->get_var($sql) )
{
    $sql = "alter table {$wpdb->prefix}wpsp_ticket ADD updated_by INT NOT NULL DEFAULT '0' after
        created_by";
    $wpdb->query($sql);
}

if ($wpdb->get_var("SHOW TABLES LIKE '{$wpdb->prefix}wpsp_ticket_logs'") != $wpdb->prefix . '
wpsp_ticket_logs') {
    $wpdb->query("CREATE TABLE {$wpdb->prefix}wpsp_ticket_logs (
        'id' int(11) NOT NULL AUTO_INCREMENT,
        'ticket_id' int(11) NOT NULL,

```

```

        'subject' tinytext CHARACTER SET utf8 ,
        'cat_id' int(11) DEFAULT NULL,
        'cat_name' varchar(60) NOT NULL,
        'created_by_id' int(11) NOT NULL,
        'created_by_user' varchar(60) NOT NULL,
        'updated_by_id' int(11) NOT NULL,
        'updated_by_user' varchar(60) NOT NULL,
        'status' tinytext CHARACTER SET utf8 ,
        'status_note' tinytext CHARACTER SET utf8 ,
        'update_time' datetime DEFAULT NULL,
        'archive' tinyint(1) DEFAULT 0 NOT NULL,
        PRIMARY KEY (id)
    );");
}

if ($wpdb->get_var("SHOW TABLES LIKE '{$wpdb->prefix}wpsp_ticket_thread'") != $wpdb->prefix . '
wpsp_ticket_thread'){
    $wpdb->query("CREATE TABLE {$wpdb->prefix}wpsp_ticket_thread (
        id integer not null auto-increment,
        ticket_id integer,
        body LONGTEXT CHARACTER SET utf8 COLLATE utf8_general_ci NULL DEFAULT NULL,
        attachment_ids TINYTEXT CHARACTER SET utf8 COLLATE utf8_general_ci NULL DEFAULT NULL,
        create_time datetime,
        created_by integer,
        guest_name TINYTEXT CHARACTER SET utf8 COLLATE utf8_general_ci NULL DEFAULT NULL,
        guest_email TINYTEXT CHARACTER SET utf8 COLLATE utf8_general_ci NULL DEFAULT NULL,

        PRIMARY KEY (id)
    );");
}

if ($wpdb->get_var("SHOW TABLES LIKE '{$wpdb->prefix}wpsp_attachments'") != $wpdb->prefix . '
wpsp_attachments'){
    $wpdb->query("CREATE TABLE {$wpdb->prefix}wpsp_attachments (
        id integer not null auto-increment,
        filename TINYTEXT CHARACTER SET utf8 COLLATE utf8_general_ci NULL DEFAULT NULL,
        filetype TINYTEXT CHARACTER SET utf8 COLLATE utf8_general_ci NULL DEFAULT NULL,
        filepath TINYTEXT CHARACTER SET utf8 COLLATE utf8_general_ci NULL DEFAULT NULL,
        fileurl TINYTEXT CHARACTER SET utf8 COLLATE utf8_general_ci NULL DEFAULT NULL,

        PRIMARY KEY (id)
    );");
}

if ($wpdb->get_var("SHOW TABLES LIKE '{$wpdb->prefix}wpsp_catagories'") != $wpdb->prefix . '
wpsp_catagories'){
    $wpdb->query("CREATE TABLE {$wpdb->prefix}wpsp_catagories (
        id integer not null auto-increment,
        name TINYTEXT CHARACTER SET utf8 COLLATE utf8_general_ci NULL DEFAULT NULL,

        PRIMARY KEY (id)
    );");

    $wpdb->insert($wpdb->prefix.'wpsp_catagories', array('name'=>'None'));
    $wpdb->insert($wpdb->prefix.'wpsp_catagories', array('name'=>'Not within jurisdiction'));
    $wpdb->insert($wpdb->prefix.'wpsp_catagories', array('name'=>'Hoax'));
    $wpdb->insert($wpdb->prefix.'wpsp_catagories', array('name'=>'Spam'));
}

if ($wpdb->get_var("SHOW TABLES LIKE '{$wpdb->prefix}wpsp_agent_settings'") != $wpdb->prefix . '
wpsp_agent_settings'){
    $wpdb->query("CREATE TABLE {$wpdb->prefix}wpsp_agent_settings (
        id integer not null auto-increment,
        agent_id integer NULL DEFAULT NULL,
        signature LONGTEXT CHARACTER SET utf8 COLLATE utf8_general_ci NULL DEFAULT NULL,

        PRIMARY KEY (id)
    );");
}

//added in version 4.0
if ($wpdb->get_var("SHOW TABLES LIKE '{$wpdb->prefix}wpsp_panel_custom_menu'") != $wpdb->prefix . '
wpsp_panel_custom_menu'){
    $wpdb->query("CREATE TABLE {$wpdb->prefix}wpsp_panel_custom_menu (
        id integer not null auto-increment,
        menu_text varchar(50),
        menu_icon varchar(200),
        redirect_url varchar(200),

        PRIMARY KEY (id)
    );");
}

//added in version 4.4
if ($wpdb->get_var("SHOW TABLES LIKE '{$wpdb->prefix}wpsp_custom_fields'") != $wpdb->prefix . '
wpsp_custom_fields'){
    $wpdb->query("CREATE TABLE {$wpdb->prefix}wpsp_custom_fields (
        id integer not null auto-increment,
        label varchar(50),

        PRIMARY KEY (id)
    );");
}

//added in version 3.2
$sql = "SHOW COLUMNS FROM {$wpdb->prefix}wpsp_agent_settings LIKE 'skype.id'";
if (!$wpdb->get_var($sql) )
{

```

```

    $sql = "alter table {$wpdb->prefix}wpsp_agent_settings ADD skype_id TINYTEXT CHARACTER SET
        utf8 COLLATE utf8_general_ci NULL DEFAULT NULL after signature";
    $wpdb->query($sql);
}
//added in version 3.2
$sql = "SHOW COLUMNS FROM {$wpdb->prefix}wpsp_agent_settings LIKE 'skype_chat_availability'";
if (!$wpdb->get_var($sql) )
{
    $sql = "alter table {$wpdb->prefix}wpsp_agent_settings ADD skype_chat_availability INT NOT
        NULL DEFAULT '0' after skype_id";
    $wpdb->query($sql);
}
//added in version 3.2
$sql = "SHOW COLUMNS FROM {$wpdb->prefix}wpsp_agent_settings LIKE 'skype_call_availability'";
if (!$wpdb->get_var($sql) )
{
    $sql = "alter table {$wpdb->prefix}wpsp_agent_settings ADD skype_call_availability INT NOT
        NULL DEFAULT '0' after skype_chat_availability";
    $wpdb->query($sql);
}

$wpdb->query("INSERT INTO {$wpdb->prefix}options ( 'option_id', 'option_name', 'option_value', 'autoload'
    ) VALUES ( '', 'spam_filter', 'shit', 'yes' )");
$wpdb->query("UPDATE {$wpdb->prefix}options SET 'option_value'='1' WHERE 'option_name'='
    users_can_register'");
$wpdb->query("UPDATE {$wpdb->prefix}options SET 'option_value'='whistleblower_guest' WHERE '
    option_name'='default_role'");

//default settings
if( get_option( 'wpsp_general_settings' ) === false ) {
    $generalSettings=array(
        'post_id'=>0,
        'enable_support_button'=>0,
        'support_button_position'=>'bottom_left',
        'enable_guest_ticket'=>0
    );
    update_option( 'wpsp_general_settings', $generalSettings);
}
if( get_option( 'wpsp_email_notification_settings' ) === false ) {
    $emailSettings=array(
        'admin_new_ticket'=>1,
        'admin_reply_ticket'=>1
    );
    update_option( 'wpsp_email_notification_settings', $emailSettings);
}

//default email change in 2.1
$emailSettings=get_option( 'wpsp_email_notification_settings' );
if (!isset($emailSettings['default_from_email'])) {
    $from_name = "Whistleblower Report System";
    $sitename = strtolower( $_SERVER['SERVER_NAME'] );
    if ( substr( $sitename, 0, 4 ) == 'www.' ) {
        $sitename = substr( $sitename, 4 );
    }
    $default_from_email = 'whistleblower_reportsystem@' . $sitename;

    $emailSettings['default_from_email']=$default_from_email;
    $emailSettings['default_from_name']=$from_name;

    update_option( 'wpsp_email_notification_settings', $emailSettings);
}

//version 3.1
$generalSettings=get_option( 'wpsp_general_settings' );
if (!isset($generalSettings['fbAppID'])) {
    $generalSettings['fbAppID']='';
    $generalSettings['fbAppSecret']='';
    update_option( 'wpsp_general_settings', $generalSettings);
}
//version 3.2
if (!isset($generalSettings['support_title'])) {
    $generalSettings['support_title']='Need Help?';
    $generalSettings['support_phone_number']='';
    $generalSettings['display_skype_chat']=1;
    $generalSettings['display_skype_call']=1;
    update_option( 'wpsp_general_settings', $generalSettings);
}
//version 4.0
if (!isset($generalSettings['enable_slider_menu'])) {
    $generalSettings['enable_slider_menu']=1;
    update_option( 'wpsp_general_settings', $generalSettings);
}
//version 4.3
$roleManage=get_option( 'wpsp_role_management' );
if (!isset($roleManage['agents'])) {
    $agents = array();
    $supervisors=array();

    $roleManage['agents']=$agents;
    $roleManage['supervisors']=$supervisors;

    update_option( 'wpsp_role_management', $roleManage);
}

```

```

}

//version 4.4
$roleManage=get_option( 'wpsp_role_management' );
if (!isset($roleManage['front_ticket_all'])) {
    $front_roles=array( 'administrator', 'whistleblower_agent', 'whistleblower_supervisor' );

    $roleManage['front_ticket_all']=true;
    $roleManage['front_ticket']=$front_roles;

    update_option( 'wpsp_role_management', $roleManage );
}

$emailSettings=get_option( 'wpsp_email_notification_settings' );
if (!isset($emailSettings['administrator_emails'])) {
    $administrator_email = get_option( 'admin_email' );

    $emailSettings['administrator_emails']=$administrator_email;

    update_option( 'wpsp_email_notification_settings', $emailSettings );
}

if (!isset($generalSettings['default_ticket_category'])) {
    $generalSettings['default_ticket_category']="1";
    update_option( 'wpsp_general_settings', $generalSettings );
}

$sql = "SHOW COLUMNS FROM {$wpdb->prefix}wpsp_custom_fields LIKE 'required'";
if (!isset($wpdb->get_var($sql) ) )
{
    $sql = "alter table {$wpdb->prefix}wpsp_custom_fields ADD required INT NULL DEFAULT '0'
        after label";
    $wpdb->query($sql);
}

$sql = "SHOW COLUMNS FROM {$wpdb->prefix}wpsp_catagories LIKE 'default_assignee'";
if (!isset($wpdb->get_var($sql) ) )
{
    $sql = "alter table {$wpdb->prefix}wpsp_catagories ADD default_assignee INT NULL DEFAULT '0'
        after name";
    $wpdb->query($sql);
}

$emailSettings=get_option( 'wpsp_email_notification_settings' );
if (!isset($emailSettings['agent_email_notification'])) {
    $emailSettings['agent_email_notification']=1;
    update_option( 'wpsp_email_notification_settings', $emailSettings );
}

$emailSettings=get_option( 'wpsp_email_notification_settings' );
if (!isset($emailSettings['allow_sms'])) {
    $emailSettings['allow_sms']=1;

    update_option( 'wpsp_email_notification_settings', $emailSettings );
}

$emailSettings=get_option( 'wpsp_email_notification_settings' );
if (!isset($emailSettings['clickatell_user'])) {
    $default_user="";
    $emailSettings['clickatell_user']=$default_user;

    update_option( 'wpsp_email_notification_settings', $emailSettings );
}

$emailSettings=get_option( 'wpsp_email_notification_settings' );
if (!isset($emailSettings['clickatell_password'])) {
    $default_password="";
    $emailSettings['clickatell_password']=$default_password;

    update_option( 'wpsp_email_notification_settings', $emailSettings );
}

$emailSettings=get_option( 'wpsp_email_notification_settings' );
if (!isset($emailSettings['clickatell_api_id'])) {
    $default_api_id="";
    $emailSettings['clickatell_api_id']=$default_api_id;

    update_option( 'wpsp_email_notification_settings', $emailSettings );
}

$generalSettings=get_option( 'wpsp_general_settings' );
if (!isset($generalSettings['enable_default_login'])) {
    $generalSettings['enable_default_login']=1;
    update_option( 'wpsp_general_settings', $generalSettings );
}

$sql = "SHOW COLUMNS FROM {$wpdb->prefix}wpsp_custom_fields LIKE 'field_type'";
if (!isset($wpdb->get_var($sql) ) )
{
    $sql = "alter table {$wpdb->prefix}wpsp_custom_fields ADD field_type INT NULL DEFAULT '1'
        after required";
}

```

```

        $wpdb->query($sql);
    }

    $sql = "SHOW COLUMNS FROM {$wpdb->prefix}wpsp_custom_fields LIKE 'field_options'";
    if (!$wpdb->get_var($sql) )
    {
        $sql = "alter table {$wpdb->prefix}wpsp_custom_fields ADD field_options TEXT CHARACTER SET
            utf8 COLLATE utf8_general_ci NULL DEFAULT NULL after field_type";
        $wpdb->query($sql);
    }

    if ($wpdb->get_var("SHOW TABLES LIKE '{$wpdb->prefix}wpsp_faq_catagories'") != $wpdb->prefix . '
        wpsp_faq_catagories'){
        $wpdb->query("CREATE TABLE {$wpdb->prefix}wpsp_faq_catagories (
            id integer not null auto-increment,
            name TINYTEXT CHARACTER SET utf8 COLLATE utf8_general_ci NULL DEFAULT NULL,

            PRIMARY KEY (id)
        );");

        $wpdb->insert($wpdb->prefix . 'wpsp_faq_catagories', array('name'=>'General'));
    }

    if ($wpdb->get_var("SHOW TABLES LIKE '{$wpdb->prefix}wpsp_faq'") != $wpdb->prefix . 'wpsp_faq'){
        $wpdb->query("CREATE TABLE {$wpdb->prefix}wpsp_faq (
            id integer not null auto-increment,
            question TINYTEXT CHARACTER SET utf8 COLLATE utf8_general_ci NULL DEFAULT NULL,
            answer LONGTEXT CHARACTER SET utf8 COLLATE utf8_general_ci NULL DEFAULT NULL,
            category_id INT NOT NULL DEFAULT '1',
            PRIMARY KEY (id)
        );");
    }

    if (!isset($generalSettings['enable_user_selection_public_private'])){
        $generalSettings['enable_user_selection_public_private']=0;
        $generalSettings['default_ticket_type']=0;
        update_option('wpsp-general-settings', $generalSettings);
    }

    $sql = "SHOW COLUMNS FROM {$wpdb->prefix}wpsp_ticket LIKE 'ticket_type'";
    if (!$wpdb->get_var($sql) )
    {
        $sql = "alter table {$wpdb->prefix}wpsp_ticket ADD ticket_type INT NULL DEFAULT '0' after
            priority";
        $wpdb->query($sql);
    }

    if (!isset($generalSettings['allow_agents_to_assign_tickets'])){
        $generalSettings['allow_agents_to_assign_tickets']=1;
        $generalSettings['allow_agents_to_delete_tickets']=0;
        update_option('wpsp-general-settings', $generalSettings);
    }

    if( get_option( 'wpsp_customcss-settings' ) == false ) {
        $customCSSSettings="";
        update_option('wpsp-customcss-settings', $customCSSSettings);
    }

    if (!isset($generalSettings['allow_attachment_for_guest_ticket'])){
        $generalSettings['allow_attachment_for_guest_ticket']=0;
        update_option('wpsp-general-settings', $generalSettings);
    }

    if( get_option( 'wpsp_advanced-settings' ) == false ) {
        $advancedSettings=array('guest_ticket_submission_message'=>"Thank You. We will shortly get
            back to you on your given mail address!");
        update_option('wpsp-advanced-settings', $advancedSettings);
    }

    if ($wpdb->get_var("SHOW TABLES LIKE '{$wpdb->prefix}wpsp_custom_status'") != $wpdb->prefix . '
        wpsp_custom_status'){
        $wpdb->query("CREATE TABLE {$wpdb->prefix}wpsp_custom_status (
            id integer not null auto-increment,
            name TINYTEXT CHARACTER SET utf8 COLLATE utf8_general_ci NULL DEFAULT NULL,

            PRIMARY KEY (id)
        );");
    }

    $advancedSettings=get_option( 'wpsp_advanced-settings' );
    if (!isset($advancedSettings['pending_ticket_close'])){
        $advancedSettings['pending_ticket_close']='';
        update_option('wpsp-advanced-settings', $advancedSettings);
    }
}
?>

```

### 38. openFrontEndFAQ.php

```

<?php
if ( ! defined( 'ABSPATH' ) ) exit; // Exit if accessed directly
global $wpdb;

```

```

if (!is_numeric($_POST['id'])) die(); //sql injection

$sql="select * FROM {$wpdb->prefix}wpsp-faq WHERE id=".$_POST['id'];
$faq = $wpdb->get_row( $sql );
?>
<button class="btn btn-success" onclick="triggerFAQ();" > Back to Guidelines & Policies</button>
<h3><?php echo stripslashes($faq->question);?></h3>
<?php echo stripslashes($faq->answer);?>

```

#### 39. searchRegisteredUsaers.php

```

<?php
if ( ! defined( 'ABSPATH' ) ) exit; // Exit if accessed directly

$args = array(
    'search'      => $_POST['search_keywords'],
    'orderby'     => 'display_name',
    'number'      => '5'
);

$wpwpUsers=get_users( $args );
?>
<div class="table-responsive" style="margin-top: 5px;">
    <table class="table table-striped table-hover">
        <tr>
            <th><?php _e('Name', 'whistleblower-responsive');?></th>
            <th><?php _e('Username', 'whistleblower-responsive');?></th>
            <th><?php _e('Email', 'whistleblower-responsive');?></th>
        </tr>
        <?php foreach ( $wpwpUsers as $wpwpUser ){?>
            <tr style="cursor: pointer;" onclick="wpspChangeUserFromSearchTable(<?php echo $wpwpUser->ID;?>,'<?php echo $wpwpUser->display_name;?>');">
                <td><?php echo $wpwpUser->display_name;?></td>
                <td><?php echo $wpwpUser->user_login;?></td>
                <td><?php echo $wpwpUser->user_email;?></td>
            </tr>
        <?php }?>
    </table>
</div>
<?php if (!$wpwpUsers){?>
<div style="text-align: center;"><?php _e('No Results Found', 'whistleblower-responsive');?></div>
<hr>
<?php }?>

```

#### 40. selectRegisteredUser.php

```

<form id="frmSearchRegisteredUser" onsubmit="searchRegisteredUserByKeyword();return false;">
    <input id="txtSearchRegUser" type="text" placeholder="<?php _e('Username or Email', 'whistleblower-responsive');?>"/>
    <button type="submit" class="btn btn-primary"><?php _e('Search', 'whistleblower-responsive');?></button>
</form>

<div id="wpsp-registered-user-container">
</div>

<div id="wpsp_search_reg_user_wait" style="text-align: center; height: 250px;">

</div>

<script type="text/javascript">
function getSearchUserForm(){
    jQuery('#txtSearchRegUser').val('');
    searchRegisteredUserByKeyword();
}

function searchRegisteredUserByKeyword(){
    jQuery('#wpsp_registered_user_container').hide();
    jQuery('#wpsp_search_reg_user_wait').show();

    var data = {
        'action': 'wpspSearchRegisteredUser',
        'search_keywords': jQuery('#txtSearchRegUser').val().trim()
    };

    jQuery.post('<?php echo admin_url('admin-ajax.php');?>', data, function(response)
    {
        jQuery('#wpsp_search_reg_user_wait').hide();
        jQuery('#wpsp_registered_user_container').html(response);
        jQuery('#wpsp_registered_user_container').show();
    });
}

function wpspChangeUserFromSearchTable(user_id, user_name){
    jQuery('#create_ticket_as_user').val(user_name);
    jQuery('#create_ticket_as_user_id').val(user_id);
}

```

```

        jQuery('#wsp_change_user_modal').modal('hide');
    }
</script>

```

#### 41. sendSMS.php

```

<?php
global $smsSettings;
$smsSettings = get_option( 'wsp_email_notification_settings' );

function sendSMS($number, $message){
    global $smsSettings;
    $user = $smsSettings[ 'clickatell_user' ];
    $pwd = $smsSettings[ 'clickatell_password' ];
    $api_id = $smsSettings[ 'clickatell_api_id' ];

    $link = 'http://api.clickatell.com/http/sendmsg?user='.$user.'&password='.$pwd.'&
        api_id='.$api_id.'&to='.$number.'&text='.$message;
    if ( strlen($number) == 12 && substr($number,0,2) == '63' && $smsSettings[ 'allow_sms
        ' ] == '1' )
        fopen($link, 'r');
    }
?>

```

#### 42. sendTicketCreateMail.php

```

<?php
global $current_user;
include WCE_PLUGIN_DIR.'includes/admin/sendSMS.php';
get_currentuserinfo();
$generalSettings=get_option( 'wsp_general_settings' );
$emailSettings=get_option( 'wsp_email_notification_settings' );

$support_permalink=get_permalink( $generalSettings[ 'post_id' ] );

$subject='[Report #'. $ticket_id .'] [open] '. stripslashes($_POST[ 'create_ticket_subject' ] );
$headers = array();
$headers[] = "MIME-Version: 1.0" . "\r\n";
$headers[] = "Content-type: text/html; charset=UTF-8" . "\r\n";
$headers[] = 'From: '. $emailSettings[ 'default_from_name' ].' <'. $emailSettings[ 'default_from_email
    ' ].' >'. "\r\n";

/*****

$subject_user="Your report has been created successfully";
$body_user="<b>The details of the report created by you are : </b><br/>";
$body_user.="Report No. : ". $ticket_id."<br/>";
$body_user.="Subject : ". stripslashes($_POST[ 'create_ticket_subject' ] )."<br/>";
$body_user.="Description : ". stripslashes($_POST[ 'create_ticket_body' ] )."<br/>";
if($_POST[ 'user_id' ]){
    $user=get_userdata($_POST[ 'user_id' ] );
    $ticket_user_email=$user->user_email;
}else {
    $ticket_user_email=$_POST[ 'guest_email' ];
}
wp_mail($ticket_user_email, $subject_user, $body_user, $headers);
$message='Your%20report%20has%20been%20created%20successfully.%20';
$message.='Report%20No.%20'. $ticket_id;
$message.='%20Please%20wait%20while%20we%20process%20your%20report.%20Thank%20you!';
sendSMS($_POST[ 'witness_contact' ], $message);

*****/

$user_name='';
$signature='';
if($_POST[ 'user_id' ]){
    $user=get_userdata($_POST[ 'user_id' ] );
    $user_name=$user->display_name;

    $userSignature = $wpdb->get_row( "select signature FROM {$wpdb->prefix}wsp_agent_settings
        WHERE agent_id=" . $_POST[ 'user_id' ] );
    if($wpdb->num_rows){
        $signature=<br>——<br>. stripslashes($userSignature->signature);
        $signature=preg_replace("/(\r\n|\n\r)/", '<br>', $signature);
    }
}
else {
    $user_name=$_POST[ 'guest_name' ];
}

$body='<b>'. $user_name .'( '. $ticket_user_email .')</b> wrote:<br><br>';
$body.= stripslashes($_POST[ 'create_ticket_body' ] );
$body.= $signature;
$body.='<br><br><a href="'. $support_permalink .'" >'. $support_permalink . '</a>';

$to=array();
$to=array_merge(explode("\n", $emailSettings[ 'administrator_emails' ]), $to);

```



```

$args=array('role'=>'whistleblower_supervisor');
$supervisors=get_users( $args );

$message_supervisor = 'New%20report%20created!%20';
$message_supervisor.= 'Report%20No.%20'. $ticket_id;
$message_supervisor.= '%20needs%20your%20attention.';
foreach ( $supervisors as $supervisor ){
    if ($supervisor->ID!=$current_user->ID){
        $headers[] = " Bcc:" . $supervisor->user_email;
        sendSMS($supervisor->contact_no, $message_supervisor);
    }
}

$to=array_values(array_filter(filter_var_array(array_unique($to), FILTER_VALIDATE_EMAIL)));

wp_mail($to, $subject, $body, $headers, $emailAttachments);
?>

```

#### 43. sendTicketReplyMail.php

```

<?php
global $current_user;
include WCE_PLUGIN_DIR.'includes/admin/sendSMS.php';
get_currentuserinfo();
$generalSettings=get_option('wpsp_general_settings');
$emailSettings=get_option('wpsp_email_notification_settings');

$support_permalink=get_permalink($generalSettings['post_id']);

$sql="select subject,status,created_by,guest_email,assigned_to
FROM {$wpdb->prefix}wpsp_ticket WHERE id=".$POST['ticket_id'];
$ticket = $wpdb->get_row( $sql );

$subject='[Report #'. $POST['ticket_id']. ']' . $POST['reply_ticket_status']. ']' . stripclashes(
    htmlspecialchars_decode($ticket->subject, ENT_QUOTES));
$headers = array();
$headers[] = "MIME-Version: 1.0" . "\r\n";
$headers[] = "Content-type: text/html; charset=UTF-8" . "\r\n";
$headers[] = 'From: '. $emailSettings['default_from_email'] . ' <'. $emailSettings['default_from_email'] . '>' . "\r\n";

$user_name='';
$signature='';
$ticket_user_email='';
if ($POST['user_id']) {
    $user=get_userdata($POST['user_id']);
    $user_name=$user->display_name;
    $ticket_user_email=$user->user_email;

    $userSignature = $wpdb->get_row( "select signature FROM {$wpdb->prefix}wpsp_agent_settings
    WHERE agent_id=".$POST['user_id'] );
    if ($wpdb->num_rows){
        $signature=<br>—<br>.stripclashes($userSignature->signature);
        $signature=preg_replace("/(\r\n|\n\r)/", '<br>', $signature);
    }
}
else {
    $user_name=$thread->guest_name;
    $ticket_user_email=$thread->guest_email;
}

$body=<b>'. $user_name .' ('. $ticket_user_email .')</b> wrote:<br><br>';
$body.=stripclashes($POST['replyBody']);
$body.=$signature;
$body.=<br><br><a href="'. $support_permalink.'" >'. $support_permalink .</a>';

$emailToSend='';
if ($ticket->created_by){
    $user=get_userdata($ticket->created_by);
    $emailToSend=$user->user_email;
}
else {
    $emailToSend=$ticket->guest_email;
}
$to=array();
$to[]=$emailToSend;
$message_assigned='Report%20No.%20'. $ticket_id;
$message_assigned.='%20has%20a%20reply.';
/*****/
if ($ticket->assigned_to != 0 && $ticket->assigned_to!=$current_user->ID)
{
    $assigned_to=get_userdata($ticket->assigned_to);
    if ($emailSettings['agent_email_notification']==1)
    {
        $headers[]=" Bcc:" . $assigned_to->user_email;
        sendSMS($assigned_to->contact_no, $message_assigned);
    }
}
elseif ($ticket->assigned_to == 0)
{
    if ($emailSettings['agent_email_notification']==1)

```

```

        {
            $args=array('role'=>'whistleblower_agent');
            $agents=get_users( $args );
            foreach ( $agents as $agent){
                if($agent->ID!=$current_user->ID){
                    $headers[]=" Bcc:" . $agent->user_email;
                    sendSMS($assigned_to->contact_no,$message_assigned);
                }
            }
        }
    }
}
/*****/
$message_supervisor_assigned='Report%20No.%20'.$_POST['ticket_id'];
$message_supervisor_assigned.='%20assigned.';
$args=array('role'=>'whistleblower_supervisor');
$supervisors=get_users( $args );
foreach ( $supervisors as $supervisor){
    if($supervisor->ID!=$current_user->ID){
        $headers[]=" Bcc:" . $supervisor->user_email;
        //sendSMS($supervisor->contact_no,$message_supervisor_assigned);
    }
}

$to=array_merge(explode("\n",$emailSettings['administrator_emails']),$to);
$to=array_values(array_filter(filter_var_array(array_unique($to), FILTER_VALIDATE_EMAIL)));

wp_mail($to,$subject,$body,$headers,$emailAttachments);

//sms();
?>

```

#### 44. setAgentSettings.php

```

<?php
if ( ! defined( 'ABSPATH' ) ) {
    exit; // Exit if accessed directly
}
global $wpdb;
global $current_user;
get_currentuserinfo();

$values=array(
    'signature'=>htmlspecialchars($_POST['signature'],ENT_QUOTES),
    'skype_id'=>$_POST['skype_id'],
    'skype_chat_availability'=>$_POST['chat_availability'],
    'skype_call_availability'=>$_POST['call_availability']
);
$wpdb->update($wpdb->prefix.'wpsp_agent_settings',$values,array('id'=>$_POST['id']));
?>

```

#### 45. setChangeTicketStatus.php

```

<?php
global $wpdb;
global $current_user;
include WCE_PLUGIN_DIR.'includes/admin/sendsms.php';
get_currentuserinfo();
$emailSettings=get_option('wpsp_email_notification_settings');

if ($_POST['category'] == '3' || $_POST['status'] == 'hoax') {
    $newStatus = 'hoax';
    $newCategory = '3';
}
else if ($_POST['category'] == '2' || $_POST['status'] == 'not_within_jurisdiction') {
    $newStatus = 'not_within_jurisdiction';
    $newCategory = '2';
}
else if ($_POST['category'] == '4' || $_POST['status'] == 'spam') {
    $newStatus = 'spam';
    $newCategory = '4';
}
else {
    $newStatus = $_POST['status'];
    $newCategory = $_POST['category'];
}

$values=array(
    'status'=>$newStatus,
    'cat_id'=>$newCategory,
    'status_note'=>$_POST['status_note'],
    'priority'=>$_POST['priority'],
    'update_time'=>current_time('mysql', 1),
    'updated_by'=>$current_user->ID,
    'ticket_type'=>$_POST['ticket_type'],
    'keyword'=>$_POST['keyword'],
);
$wpdb->update($wpdb->prefix.'wpsp_ticket',$values,array('id'=>$_POST['ticket_id']));
//logs
$categories = $wpdb->get_results("SELECT * FROM {$wpdb->prefix}wpsp_categories");
foreach ($categories as $category)

```

```

        if ($.POST['category'] == $category->id)
            $cat_name = $category->name;
    $valueslogs=array(
        'ticket_id'=>$.POST['ticket_id'],
        'subject'=>$.POST['subject'],
        'cat_id'=>$.POST['category'],
        'cat_name'=>$cat_name,
        'created_by_id'=>$.POST['c_by_id'],
        'created_by_user'=>$.POST['c_by_user'],
        'updated_by_id'=>$current_user->ID,
        'updated_by_user'=>$current_user->user_login,
        'status'=>$.POST['status'],
        'status_note'=>$.POST['status_note'],
        'update_time'=>current_time('mysql', 1),
    );
    $wpdb->insert($wpdb->prefix.'wpsp_ticket_logs', $valueslogs);

    $sql="select name
    FROM {$wpdb->prefix}wpsp_catagories WHERE id=".$POST['category'];
    $category = $wpdb->get_row( $sql );

    $to=array();
    $to=array_merge(explode("\n", $emailSettings['administrator_emails']), $to);

    $args=array('role'=>'whistleblower_supervisor');
    $supervisors=get_users( $args );
    foreach ( $supervisors as $supervisor ){
        if ( $supervisor->ID != $current_user->ID ){
            $to[] = $supervisor->user_email;
        }
    }

    $sql="select subject, created_by, guest_email, assigned_to
    FROM {$wpdb->prefix}wpsp_ticket WHERE id=".$POST['ticket_id'];
    $ticket = $wpdb->get_row( $sql );

    if ( $ticket->assigned_to != 0 && $ticket->assigned_to != $current_user->ID )
    {
        $assigned_to=get_userdata( $ticket->assigned_to );
        if ( $emailSettings['agent_email_notification']==1 )
        {
            $to[] = $assigned_to->user_email;
        }
    }

    if ( $ticket->created_by ){
        if ( $ticket->created_by != $current_user->ID ){
            $created_by=get_userdata( $ticket->created_by );
            $to[] = $created_by->user_email;
        }
    }
    else {
        $to[] = $ticket->guest_email;
    }

    $subject='[Report #' . $POST['ticket_id'] . ']' . '[' . $POST['status'] . ']' . ' ' . stripslashes(
        htmlspecialchars_decode( $ticket->subject, ENT_QUOTES ) );

    $body='<table style="border:1px solid #000000;border-collapse: collapse;">';
    $body.='<tr style="border:1px solid #000000;">
        <th style="border:1px solid #000000;padding:2px;text-align:center;">Report</
        th>
        <th style="border:1px solid #000000;padding:2px;text-align:center;">Status</
        th>
        <th style="border:1px solid #000000;padding:2px;text-align:center;">Category
        </th>
        <th style="border:1px solid #000000;padding:2px;text-align:center;">Priority
        </th>
        <th style="border:1px solid #000000;padding:2px;text-align:center;">Updated
        By</th>
        <th style="border:1px solid #000000;padding:2px;text-align:center;">Subject
        </th>
    </tr>';
    $body.='<tr style="border:1px solid #000000;">
        <td style="border:1px solid #000000;padding:2px;text-align:center;">#'.
        $POST['ticket_id'] . '</td>
        <td style="border:1px solid #000000;padding:2px;text-align:center;">' . $POST
        ['status'] . '</td>
        <td style="border:1px solid #000000;padding:2px;text-align:center;">' .
        $category->name . '</td>
        <td style="border:1px solid #000000;padding:2px;text-align:center;">' . $POST
        ['priority'] . '</td>
        <td style="border:1px solid #000000;padding:2px;text-align:center;">' .
        $current_user->display_name . '</td>
        <td style="border:1px solid #000000;padding:2px;text-align:center;">' .
        $ticket->subject . '</td>
    </tr>';
    $body.='</table>';

```

```

$headers = "MIME-Version: 1.0" . "\r\n";
$headers .= "Content-type: text/html; charset=UTF-8" . "\r\n";
$headers .= "From: ".$emailSettings['default_from_name']. '<'.$emailSettings['default_from_email
    '].'>' . "\r\n";

$to=array_values( array_filter( filter_var_array( array_unique($to), FILTER_VALIDATE_EMAIL));

wp_mail($to,$subject,$body,$headers);
$message_changestatus='Changes%20to%20Report'. $_POST['ticket_id'].'%20have%20been%20made.';
sendSMS($supervisor->contact_no,$message_changestatus);
//sms();
?>

```

#### 46. setEmailSettings.php

```

<?php
global $wpdb;
$cu = wp_get_current_user();
if ($cu->has_cap('manage_options')) {
    $emailSettings=array(
        'admin_new_ticket'=>$_POST['admin_new_ticket'],
        'admin_reply_ticket'=>$_POST['admin_reply_ticket'],
        'default_from_email'=>$_POST['default_from_email'],
        'default_from_name'=>$_POST['default_from_name'],
        'administrator_emails'=>$_POST['administrator_emails'],
        'agent_email_notification'=> $_POST['agent_email_notification'],

// SMS Settings
        'allow_sms'=> $_POST['allow_sms'],
        'clickatell_user'=> $_POST['clickatell_user'],
        'clickatell_password'=> $_POST['clickatell_password'],
        'clickatell_api_id'=> $_POST['clickatell_api_id']
    );
    update_option('wpsp_email_notification_settings',$emailSettings);
}

$sqlcontact='select * FROM {'$wpdb->prefix}users LEFT JOIN {'$wpdb->prefix}usermeta ON {'$wpdb->prefix
    }users.'.ID' = {'$wpdb->prefix}usermeta.'.user_id' WHERE 'meta_key' = {'$wpdb->prefix}
    capabilities' AND ('meta_value' LIKE '%administrator%' OR 'meta_value' LIKE '%supervisor%' OR '
    meta_value' LIKE '%agent%')";
$contactlist = $wpdb->get_results( $sqlcontact );

foreach($contactlist as $userlist){
    if(strlen($_POST['contact_no_'. $userlist->ID]) == 12)
        $contact = $_POST['contact_no_'. $userlist->ID];
    else
        $contact = '0';

    $values=array(
        'contact_no'=>$contact,
    );

    $wpdb->update($wpdb->prefix.'.users',$values,array('ID'=>$userlist->ID));
}
?>

```

#### 47. setGeneralSettings.php

```

<?php
global $wpdb;
$cu = wp_get_current_user();
if ($cu->has_cap('manage_options')) {
    $generalSettings=array(
        'post_id'=>$_POST['post_id'],
        'enable_support_button'=>$_POST['enable_support_button'],
        'support_button_position'=>$_POST['support_button_position'],
        'enable_guest_ticket'=>$_POST['enable_guest_ticket'],
        'fbAppID'=>$_POST['fbAppID'],
        'fbAppSecret'=>$_POST['fbAppSecret'],
        'enable_slider_menu'=>$_POST['enable_slider_menu'],
        'support_title'=>$_POST['support_title'],
        'support_phone_number'=>$_POST['support_phone_number'],
        'display_skype_chat'=>$_POST['display_skype_chat'],
        'display_skype_call'=>$_POST['display_skype_call'],
        'default_ticket_category'=>$_POST['default_ticket_category'],
        'enable_default_login'=>$_POST['enable_default_login'],
        'enable_user_selection_public_private'=>$_POST['
            enable_user_selection_public_private'],
        'default_ticket_type'=>$_POST['default_ticket_type'],
        'allow_agents_to_assign_tickets'=>$_POST['allow_agents_to_assign_tickets'],
        'allow_agents_to_delete_tickets'=>$_POST['allow_agents_to_delete_tickets'],
        'allow_attachment_for_guest_ticket'=>$_POST['allow_attachment_guest_ticket']
    );
    update_option('wpsp_general_settings',$generalSettings);
}

$wpdb->update($wpdb->prefix.'.options',array('option_value'=>$_POST['spamFilter']),array('option_name
    '=>'spam_filter'));
?>

```

## 48. setRoleManagement.php

```

<?php
if ( ! defined( 'ABSPATH' ) ) exit; // Exit if accessed directly

$cu = wp_get_current_user();
if ( !$cu->has_cap( 'manage_options' ) ) die();

$roleManage=get_option( 'wpsp_role_management' );

if ( $POST[ 'agent_role' ]==NULL){
    $roleManage[ 'agents' ]=array ();
}
else $roleManage[ 'agents' ]=$POST[ 'agent_role ' ];

if ( $POST[ 'supervisor_role' ]==NULL){
    $roleManage[ 'supervisors' ]=array ();
}
else $roleManage[ 'supervisors' ]=$POST[ 'supervisor_role ' ];

/*****Added for front end ticket restriction*****/
if (isset ( $POST[ 'front_ticket_all' ] ) ){
    $roleManage[ 'front_ticket_all' ]=true;
}
else $roleManage[ 'front_ticket_all' ]=false;

if (isset ( $POST[ 'front_ticket ' ] ) ){
    $roleManage[ 'front_ticket ' ]=array_merge ( array ( 'administrator ' , 'whistleblower_agent ' , 'whistleblower-supervisor ' ) , $POST[ 'front_ticket ' ] );
}
else $roleManage[ 'front_ticket ' ]=array ( 'administrator ' , 'whistleblower_agent ' , 'whistleblower-supervisor ' );
/*****End*****/

update_option ( 'wpsp_role_management' , $roleManage );

$roleManage=get_option ( 'wpsp_role_management' );

global $wp_roles;
$userRoles=$wp_roles->roles;
foreach ( $userRoles as $roleSlug=>$role ){
    if ( $roleSlug=='administrator ' || $roleSlug=='whistleblower_agent ' || $roleSlug=='whistleblower-supervisor ' ) continue;
    $role = get_role ( $roleSlug );
    $role->remove_cap ( 'manage_whistleblower_ticket ' );
    $role->remove_cap ( 'manage_whistleblower_agent ' );
}
$userRoles=$wp_roles->roles;
foreach ( $userRoles as $roleSlug=>$role ){
    if ( $roleSlug=='administrator ' || $roleSlug=='whistleblower_agent ' || $roleSlug=='whistleblower-supervisor ' ) continue;
    if ( is_numeric ( array_search ( $roleSlug , $roleManage[ 'agents ' ] ) ) ){
        $role = get_role ( $roleSlug );
        $role->add_cap ( 'manage_whistleblower_ticket ' );
    }
    if ( is_numeric ( array_search ( $roleSlug , $roleManage[ 'supervisors ' ] ) ) ){
        $role = get_role ( $roleSlug );
        $role->add_cap ( 'manage_whistleblower_ticket ' );
        $role->add_cap ( 'manage_whistleblower_agent ' );
    }
}
?>

```

## 49. setTicketAssignment.php

```

<?php
global $wpdb;
global $current_user;
include WCE_PLUGIN_DIR . 'includes/admin/sendSMS.php';
get_currentuserinfo ();
$emailSettings=get_option ( 'wpsp_email_notification_settings ' );
$generalSettings=get_option ( 'wpsp_general_settings ' );

if ( ( $current_user->has_cap ( 'manage_whistleblower_ticket ' ) && $generalSettings[ 'allow_agents_to_assign_tickets' ]==0 && !$current_user->has_cap ( 'manage_whistleblower_agent ' ) ) || ( !$current_user->has_cap ( 'manage_whistleblower_ticket ' ) && !$current_user->has_cap ( 'manage_whistleblower_agent ' ) ) ){
    echo "Sorry You don't have permission to access this!!!";
    die ();
}

/*****/
$sql="select subject , assigned_to
FROM { $wpdb->prefix } wpsp_ticket WHERE id=" . $POST[ 'ticket_id ' ];
$ticket = $wpdb->get_row ( $sql );
/*****/

$values=array (
    'assigned_to'=>$POST[ 'agent_id ' ],
    'update_time'=>current_time ( 'mysql' , 1 ),
    'updated_by'=>$current_user->ID

```

```

);
$wpdb->update($wpdb->prefix.'wpsp_ticket',$values,array('id'=>$_POST['ticket_id']));

if($_POST['agent_id']==0){ die(); }

$to=array();
$to=array_merge(explode("\n",$emailSettings['administrator_emails']),$to);
/*****
if($ticket->assigned_to != 0 && $ticket->assigned_to != $current_user->ID)
{
    $assigned_to=get_userdata($ticket->assigned_to);
    if($emailSettings['agent_email_notification']==1)
    {
        $to[]=$assigned_to->user_email;
    }
}
else
{
    if (!isset($assigned_to) || !is_object($assigned_to)) {
        $assigned_to = new stdClass;
    }
    $assigned_to->display_name="None";
}
/*****/

$args=array('role'=>'whistleblower_supervisor');
$supervisors=get_users($args);
foreach ($supervisors as $supervisor){
    if($supervisor->ID!=$current_user->ID){
        $to[]=$supervisor->user_email;
    }
}

$agent=get_userdata($_POST['agent_id']);
if($emailSettings['agent_email_notification']==1)
{
    $to[]=$agent->user_email;
}

$subject='Report #'.$_POST['ticket_id'].' assigned to '.$agent->display_name.' by '.$current_user->display_name;

$body='<table style="border:1px solid #000000;border-collapse: collapse;">';
$body.='<tr style="border:1px solid #000000;">
    <th style="border:1px solid #000000;padding:2px;text-align:center;">Report</th>
    <th style="border:1px solid #000000;padding:2px;text-align:center;">Assigned to</th>
    <th style="border:1px solid #000000;padding:2px;text-align:center;">Previously Assigned to</th>
    <th style="border:1px solid #000000;padding:2px;text-align:center;">Updated By</th>
    <th style="border:1px solid #000000;padding:2px;text-align:center;">Subject</th>
</tr>';
$body.='<tr style="border:1px solid #000000;">
    <td style="border:1px solid #000000;padding:2px;text-align:center;">#'.$_POST['ticket_id'].'</td>
    <td style="border:1px solid #000000;padding:2px;text-align:center;">'.$agent->display_name.'</td>
    <td style="border:1px solid #000000;padding:2px;text-align:center;">'.$assigned_to->display_name.'</td>
    <td style="border:1px solid #000000;padding:2px;text-align:center;">'.$current_user->display_name.'</td>
    <td style="border:1px solid #000000;padding:2px;text-align:center;">'.$ticket->subject.'</td>
</tr>';
$body.='</table>';

$headers = "MIME-Version: 1.0" . "\r\n";
$headers .= "Content-type: text/html; charset=UTF-8" . "\r\n";
$headers .= 'From: '.$emailSettings['default_from_name'].' <'.$emailSettings['default_from_email'].'>' . "\r\n";

$to=array_values(array_filter(filter_var_array(array_unique($to), FILTER_VALIDATE_EMAIL)));

wp_mail($to,$subject,$body,$headers);
$message_assigned = 'Report%20No.%20'.$_POST['ticket_id'];
$message_assigned .= '%20assigned%20to%20'.$agent->display_name.'.';
sendSMS($assigned_to->contact_no,$message_assigned);

?>

```

#### 50. setWitnessForm.php

```

<?php
global $wpdb;
global $current_user;

```

```

get_currentuserinfo();
$emailSettings=get_option( 'wpsp_email_notification_settings' );

if(strlen($_POST['witness_contact'].$userlist->ID) == 12)
    $contact = $_POST['witness_contact'].$userlist->ID;
else
    $contact = '0';

$values=array(
    'witness_name'=>$_POST['witness_name'],
    'witness_contact'=>$contact,
    'witness_email'=>$_POST['witness_email'],
    'witness_notes'=>$_POST['witness_notes'],
);
$wpdb->update($wpdb->prefix.'wpsp_ticket',$values,array('id'=>$_POST['ticket_id']));

$to=array();
$to=array_merge(explode("\n",$emailSettings['administrator_emails']),$to);

$args=array('role'=>'whistleblower_supervisor');
$supervisors=get_users($args);
foreach ($supervisors as $supervisor){
    if($supervisor->ID!=$current_user->ID){
        $to[]=$supervisor->user_email;
    }
}

$sql="select *
FROM {$wpdb->prefix}wpsp_ticket WHERE id=".$_POST['ticket_id'];
$ticket = $wpdb->get_row($sql);

if($ticket->assigned_to != 0 && $ticket->assigned_to!=$current_user->ID)
{
    $assigned_to=get_userdata($ticket->assigned_to);
    if($emailSettings['agent_email_notification']==1)
    {
        $to[]=$assigned_to->user_email;
    }
}

if($ticket->created_by){
    if($ticket->created_by != $current_user->ID){
        $created_by=get_userdata($ticket->created_by);
        $to[]=$created_by->user_email;
    }
}
else {
    $to[]=$ticket->guest_email;
}

$subject='[Report #'.$_POST['ticket_id'].'] ['.$ticket->status.'] '.stripslashes(
    htmlspecialchars_decode($ticket->subject,ENT_QUOTES));

$body='Report #'.$_POST['ticket_id'].' - '.$ticket->subject.'  
';
$body.='Status: '.$ticket->status.'  
';
$body.='<br><br>';
$body.='WITNESS FORM:<br>';
$body.='Name: '.$_POST['witness_name'].'<br>';
$body.='Contact No.: '.$_POST['witness_contact'].'<br>';
$body.='Email: '.$_POST['witness_email'].'<br>';
$body.='Notes: '.$_POST['witness_notes'].'<br>';

$headers = "MIME-Version: 1.0" . "\r\n";
$headers .= "Content-type: text/html; charset=UTF-8" . "\r\n";
$headers .= "From: ".$emailSettings['default_from_name'].' <'.$emailSettings['default_from_email']
    .'>' . "\r\n";

$to=array_values(array_filter(filter_var_array(array_unique($to), FILTER_VALIDATE_EMAIL)));

wp_mail($to,$subject,$body,$headers);
?>

```

#### 51. showFAQ.php

```

<a href="<?php echo admin_url('admin.php?page=whistleblower-faq&type=add');?>" class="btn btn-
    primary">+ Add New</a>
<br><br>
<?php
global $wpdb;

$sql="select * from {$wpdb->prefix}wpsp_faq";
$faqs = $wpdb->get_results($sql);
?>
<table class="table table-striped table-hover">
    <tr>
        <th style="width: 50px;">#</th>
        <th><?php _e('Question','whistleblower-responsive');?></th>
        <th><?php _e('Action','whistleblower-responsive');?></th>
    </tr>

```

```

        </tr>
        <?php
        foreach ( $faqs as $faq ){ ?>
            <tr>
                <td style="width: 50px;"><?php echo $faq->id;?></td>
                <td><?php echo $faq->question;?></td>
                <td>
                    <a href="<?php echo admin_url( 'admin.php?page=whistleblower-faq&type
                    =edit&id=' . $faq->id );?>" class="btn btn-info">Edit </a>
                    <button class="btn btn-danger" onclick="deleteFAQ(<?php echo $faq->
                    id;?>);">Delete</button>
                </td>
            </tr>
        </table>
        <?php }?>
        <?php
        if ( !$faqs ){ ?>
            <div style="text-align: center;">No Guidelines & Policies Found</div>
            <hr>
        </?php }?>
        <script type="text/javascript">
            function deleteFAQ(id){
                if (confirm(" Are you sure?")){
                    location.href="<?php echo admin_url( 'admin.php?page=whistleblower-faq&type=
                    delete&noheader=true ' );?>&id="+id;
                }
            }
        </script>

```

## 52. statistics.php

```

<?php
global $wpdb;

$sql="select id from {$wpdb->prefix}wpsp.ticket where status='open'";
$tickets = $wpdb->get_results( $sql );
$total_open_ticket=$wpdb->num_rows;

$sql="select id from {$wpdb->prefix}wpsp.ticket where status='not_within_jurisdiction'";
$tickets = $wpdb->get_results( $sql );
$total_cantsolve_ticket=$wpdb->num_rows;

$sql="select id from {$wpdb->prefix}wpsp.ticket where status='hoax'";
$tickets = $wpdb->get_results( $sql );
$total_hoax_ticket=$wpdb->num_rows;

$sql="select id from {$wpdb->prefix}wpsp.ticket where status='spam'";
$tickets = $wpdb->get_results( $sql );
$total_spam_ticket=$wpdb->num_rows;

$sql="select id from {$wpdb->prefix}wpsp.ticket where status='processing'";
$tickets = $wpdb->get_results( $sql );
$total_processing_ticket=$wpdb->num_rows;

$sql="select id from {$wpdb->prefix}wpsp.ticket where status='filed'";
$tickets = $wpdb->get_results( $sql );
$total_filed_ticket=$wpdb->num_rows;

$sql="select id from {$wpdb->prefix}wpsp.ticket where status='open' and assigned_to=0";
$tickets = $wpdb->get_results( $sql );
$total_none_open_ticket=$wpdb->num_rows;

$sql="select id from {$wpdb->prefix}wpsp.ticket where status='not_within_jurisdiction' and
assigned_to=0";
$tickets = $wpdb->get_results( $sql );
$total_none_cantsolve_ticket=$wpdb->num_rows;

$sql="select id from {$wpdb->prefix}wpsp.ticket where status='hoax' and assigned_to=0";
$tickets = $wpdb->get_results( $sql );
$total_none_hoax_ticket=$wpdb->num_rows;

$sql="select id from {$wpdb->prefix}wpsp.ticket where status='spam' and assigned_to=0";
$tickets = $wpdb->get_results( $sql );
$total_none_spam_ticket=$wpdb->num_rows;

$sql="select id from {$wpdb->prefix}wpsp.ticket where status='processing' and assigned_to=0";
$tickets = $wpdb->get_results( $sql );
$total_none_processing_ticket=$wpdb->num_rows;

$sql="select id from {$wpdb->prefix}wpsp.ticket where status='filed' and assigned_to=0";
$tickets = $wpdb->get_results( $sql );
$total_none_filed_ticket=$wpdb->num_rows;

$total_closed = $total_cantsolve_ticket + $total_hoax_ticket + $total_spam_ticket;

/*if ($SERVER['REQUEST_METHOD'] == 'POST') {
    $sqlexportfile="SELECT * INTO OUTFILE 'C:/xampp/htdocs/wordpress4/wp-content/plugins/
    whistleblower/export.csv' FIELDS TERMINATED BY ',' FROM {$wpdb->prefix}wpsp.ticket_logs
    ORDER by update_time ASC";
}

```



```

        $wpdb->get_results( $sqlexportfile );
    }*/
    ?>
<style>
@-moz-document url-prefix() {
    fieldset { display: table-cell; }
}
</style>
<form action="admin.php" method="GET">
<input type="hidden" name="page" value="whistleblower">
<table>
    <tr>
        <td><span class="label label-info wpsp_title_label"><?php _e('Select a report to
            view ', 'whistleblower-responsive ');?></span></td>
        <td> &nbsp; </td>
        <td> <select name="status">
            <option value="open"> <?php _e('Open ', 'whistleblower-responsive ')
                ;?></option>
            <option value="processing"> <?php _e('Processing ', 'whistleblower-
                responsive ');?></option>
            <option value="filed"> <?php _e('Case Filed ', 'whistleblower-
                responsive ');?></option>
            <option value="unresolved"> <?php _e('Unresolved ', 'whistleblower-
                responsive ');?></option>
        </select></td>
        <td> &nbsp; </td>
        <td><button class="btn btn-primary" type="submit"><?php _e('View Reports ', '
            whistleblower-responsive ');?></button> </td>
    </tr>
</table>
<hr>
<span class="label label-danger stat_heading"><?php echo --('Open Reports ', 'whistleblower-responsive
    '), ': '. $total_open_ticket;?></span>
<span class="label label-warning stat_heading"><?php echo --('Processing Reports ', 'whistleblower-
    responsive '), ': '. $total_processing_ticket;?></span>
<span class="label label-success stat_heading"><?php echo --('Filed Reports ', 'whistleblower-
    responsive '), ': '. $total_filed_ticket;?></span>
<span class="label label-danger stat_heading"><?php echo --('Closed Unresolved Reports ', '
    whistleblower-responsive '), ': '. $total_closed;?></span><br><br>
</form>
<div class="table-responsive">
    <table class="table table-striped">
        <tr>
            <th><?php _e('Assigned to ', 'whistleblower-responsive ');?></th>
            <th><?php _e('Open Reports ', 'whistleblower-responsive ');?></th>
            <th><?php _e('Processing Reports ', 'whistleblower-responsive ');?></th>
            <th><?php _e('Filed Reports ', 'whistleblower-responsive ');?></th>
        </tr>
        <tr>
            <td><?php _e('None ', 'whistleblower-responsive ');?></td>
            <td><span class="label label-danger stat_coloumn_lable"><?php _e(
                $total_none_open_ticket , 'whistleblower-responsive ');?></span></td>
            <td><span class="label label-warning stat_coloumn_lable"><?php _e(
                $total_none_processing_ticket , 'whistleblower-responsive ');?></span></td>
            <td><span class="label label-success stat_coloumn_lable"><?php _e(
                $total_none_filed_ticket , 'whistleblower-responsive ');?></span></td>
        </tr>
        <?php
        $roleManage=get_option( 'wpsp_role_management' );
        $agents=array();
        $agents=array_merge($agents ,get_users(array('orderby'=>'display_name', 'role'=>'
            whistleblower_agent')));
        $agents=array_merge($agents ,get_users(array('orderby'=>'display_name', 'role'=>'
            whistleblower_supervisor')));
        $agents=array_merge($agents ,get_users(array('orderby'=>'display_name', 'role'=>'
            administrator')));
        foreach($roleManage['agents'] as $agentRole)
        {
            $agents=array_merge($agents ,get_users(array('orderby'=>'display_name', 'role'
                =>$agentRole)));
        }
        foreach($roleManage['supervisors'] as $supervisorRole)
        {
            $agents=array_merge($agents ,get_users(array('orderby'=>'display_name', 'role'
                =>$supervisorRole)));
        }
        foreach ($agents as $agent){
            $sql="select id from {$wpdb->prefix}wpsp-ticket where status='open' and
                assigned_to=".$agent->ID;
            $tickets = $wpdb->get_results( $sql );
            $total_agent_open_ticket=$wpdb->num_rows;

            $sql="select id from {$wpdb->prefix}wpsp-ticket where status='processing'
                and assigned_to=".$agent->ID;
            $tickets = $wpdb->get_results( $sql );
            $total_agent_processing_ticket=$wpdb->num_rows;

            $sql="select id from {$wpdb->prefix}wpsp-ticket where status='filed' and
                assigned_to=".$agent->ID;

```

```

$tickets = $wpdb->get_results( $sql );
$total_agent_files_ticket=$wpdb->num_rows;

echo '<tr>
                                <td>'. $agent->display_name.'</td>
                                <td><span class="label label-danger
                                stat_coloumn_label">'. _n(
                                $total_agent_open_ticket , 'whistleblower -
                                responsive ').'</span></td>
                                <td><span class="label label-warning
                                stat_coloumn_label">'. _n(
                                $total_agent_processing_ticket , 'whistleblower -
                                responsive ').'</span></td>
                                <td><span class="label label-success
                                stat_coloumn_label">'. _n(
                                $total_agent_files_ticket , 'whistleblower -
                                responsive ').'</span></td>
                                </tr>';
}
?>
</table>
</div>

```

53. ticketfilter.php

```

<?php
global $wpdb;

$categories = $wpdb->get_results( "SELECT * FROM {$wpdb->prefix}wpsp_categories" );
$roleManage=get_option( 'wpsp_role_management' );
$agents=array();
$agents=array_merge( $agents , get_users( array( 'orderby'=>'display_name' , 'role'=>'whistleblower-agent' ) ) );
$agents=array_merge( $agents , get_users( array( 'orderby'=>'display_name' , 'role'=>'whistleblower-supervisor' ) ) );
$agents=array_merge( $agents , get_users( array( 'orderby'=>'display_name' , 'role'=>'administrator' ) ) );
foreach( $roleManage[ 'agents' ] as $agentRole )
{
    $agents=array_merge( $agents , get_users( array( 'orderby'=>'display_name' , 'role'=>$agentRole ) ) );
}
foreach( $roleManage[ 'supervisors' ] as $supervisorRole )
{
    $agents=array_merge( $agents , get_users( array( 'orderby'=>'display_name' , 'role'=>$supervisorRole ) ) );
}
?>
<div class="filter_item">
    <table>
        <tr>
            <td>
                <input type="checkbox" id="filter_by_archive" name="filter_by_archive"> <?php _e('View Archives | ', 'whistleblower-responsive');?></input>
            </td>
        </tr>
    </table>
</div>
<div class="filter_item">
    <table>
        <tr>
            <td><?php _e('Status: ', 'whistleblower-responsive');?></td>
            <td>
                <select id="filter_by_status">
                    <option value="all"><?php _e('All ', 'whistleblower-responsive');?></option>
                    <?php if( isset( $_GET[ 'status' ] ) && $_GET[ 'status' ] == 'open' ) {?>
                        <option value="open" selected="selected"><?php _e('New report ', 'whistleblower-responsive');?></option>
                    <?php } else { ?>
                        <option value="open"><?php _e('New report ', 'whistleblower-responsive');?></option>
                    <?php }?>
                    <option value="not_within_jurisdiction"><?php _e('Not within jurisdiction ', 'whistleblower-responsive');?></option>
                    <option value="hoax"><?php _e('Case identified as hoax ', 'whistleblower-responsive');?></option>
                    <option value="spam"><?php _e('Spam ', 'whistleblower-responsive');?></option>
                    <?php if( isset( $_GET[ 'status' ] ) && $_GET[ 'status' ] == 'processing' ) {?>
                        <option value="processing" selected="selected"><?php _e('Processing ', 'whistleblower-responsive');?></option>
                    <?php } else { ?>
                        <option value="processing"><?php _e('Processing ', 'whistleblower-responsive');?></option>
                    <?php }?>
                    <option value="filed"><?php _e('Case Filed ', 'whistleblower-responsive');?></option>
                </select>
            </td>
        </tr>
    </table>
</div>

```

```

<?php if(isset($_GET['status']) && $_GET['status'] == '
    unresolved') {?>
<option value="unresolved" selected="selected"><?php _e('
    Unresolved', 'whistleblower-responsive');?></option>
<?php }?>
<?php
$sql_status="select * from {$wpdb->prefix}wpsp_custom_status
    ";
$custom_statuses=$wpdb->get_results($sql_status);
$total_statuses=$wpdb->num_rows;
if($total_statuses)
{
    foreach($custom_statuses as $custom_status){?>
        <option value="<?php echo $custom_status->
            name?>"><?php echo $custom_status->name
                ;?></option>
        <?php
        }
    }?>
</select>
</td>
</tr>
</table>
</div>
<div class="filter_item">
<table>
<tr>
<td><?php _e('Category:', 'whistleblower-responsive');?></td>
<td>
<select id="filter_by_category">
<?php if(isset($_GET['status']) && $_GET['status'] == '
    unresolved') {?>
<option value="all" selected="selected"><?php _e('All', '
    whistleblower-responsive');?></option>
<?php } else {?>
<option value="all"><?php _e('All', 'whistleblower-responsive
    ');?></option>
<?php }?>
<?php
/*foreach ($categories as $category){
    if (!isset($_GET['status']))
        echo '<option value="'. $category->id.'" >'.
            $category->name.'</option>';
}*/
foreach ($categories as $category){
    if ($category->id == '1' && !isset($_GET['status']))
        echo '<option value="'. $category->id.'"
            selected="selected" >'. $category->name
                .'</option>';
    else
        echo '<option value="'. $category->id.'" >'.
            $category->name.'</option>';
}
?>
</select>
</td>
</tr>
</table>
</div>
<?php
$cu=wp_get_current_user();
if($cu->has_cap('manage_whistleblower_agent') && $cu->has_cap('manage_whistleblower_ticket'))
{
?>
<div class="filter_item">
<table>
<tr>
<td><?php _e('Assigned to:', 'whistleblower-responsive');?></td>
<td>
<select id="filter_by_assigned_to">
<option value="all"><?php _e('All', 'whistleblower-responsive
    ');?></option>
<option value="0"><?php _e('None', 'whistleblower-responsive
    ');?></option>
<?php
foreach ($agents as $agent){
?>
<option value="<?php echo $agent->ID;?>"><?php echo
    $agent->display_name;?></option>
<?php
}
?>
</select>
</td>
</tr>
</table>
</div>
<?php
}
else

```

```

{?}
<input type="hidden" id="filter_by_assigned_to" value="<?php echo $cu->ID;?>">
<?php
}?
<div class="filter_item">
  <table>
    <tr>
      <td><?php _e('Priority:', 'whistleblower-responsive');?></td>
      <td>
        <select id="filter_by_priority">
          <option value="all"><?php _e('All', 'whistleblower-responsive');?></option>
          <option value="normal"><?php _e('Normal', 'whistleblower-responsive');?></option>
          <option value="high"><?php _e('High', 'whistleblower-responsive');?></option>
          <option value="medium"><?php _e('Medium', 'whistleblower-responsive');?></option>
          <option value="low"><?php _e('Low', 'whistleblower-responsive');?></option>
        </select>
      </td>
    </tr>
  </table>
</div>
<div class="filter_item">
  <table>
    <tr>
      <td><?php _e('No of Reports:', 'whistleblower-responsive');?></td>
      <td>
        <select id="filter_by_no_of_ticket">
          <option value="10"><?php _e('10', 'whistleblower-responsive');?></option>
          <option value="20"><?php _e('20', 'whistleblower-responsive');?></option>
          <option value="30"><?php _e('30', 'whistleblower-responsive');?></option>
          <option value="40"><?php _e('40', 'whistleblower-responsive');?></option>
          <option value="50"><?php _e('50', 'whistleblower-responsive');?></option>
        </select>
      </td>
    </tr>
  </table>
</div>
<div style="visibility: hidden" class="filter_item">
  <table>
    <tr>
      <td><?php _e('Type:', 'whistleblower-responsive');?></td>
      <td>
        <select id="filter_by_type">
          <option value="all"><?php _e('All', 'whistleblower-responsive');?></option>
          <option value="user"><?php _e('User', 'whistleblower-responsive');?></option>
          <option value="guest"><?php _e('Guest', 'whistleblower-responsive');?></option>
        </select>
      </td>
    </tr>
  </table>
</div>
<div class="filter_item">
  <table>
    <tr>
      <td><?php _e('By:', 'whistleblower-responsive');?></td>
      <td>
        <select id="filter_by_selection">
          <option value="id"><?php _e('ID', 'whistleblower-responsive');?></option>
          <option value="text" selected ><?php _e('Text', 'whistleblower-responsive');?></option>
          <option value="keyword"><?php _e('Keyword', 'whistleblower-responsive');?></option>
          <option value="created_by"><?php _e('Created By', 'whistleblower-responsive');?></option>
        </select>
      </td>
    </tr>
  </table>
</div>
<div class="filter_search">
  <table>
    <tr>
      <td><input type="text" id="filter_by_search" size="10" placeholder="<?php _e('Search...', 'whistleblower-responsive');?>" /></td>
    </tr>
  </table>
</div>

```

```
</table>
</div>
```

54. ticketfilterfront.php

```

<?php
global $wpdb;
$categories = $wpdb->get_results( "SELECT * FROM {$wpdb->prefix}wpsp_catagories" );
$roleManage=get_option( 'wpsp_role_management' );
$agents=array();
$agents=array_merge($agents , get_users(array('orderby'=>'display_name', 'role'=>'whistleblower-agent')));
$agents=array_merge($agents , get_users(array('orderby'=>'display_name', 'role'=>'
whistleblower-supervisor')));
$agents=array_merge($agents , get_users(array('orderby'=>'display_name', 'role'=>'administrator')));
foreach($roleManage['agents'] as $agentRole)
{
    $agents=array_merge($agents , get_users(array('orderby'=>'display_name', 'role'=>$agentRole));
}
foreach($roleManage['supervisors'] as $supervisorRole)
{
    $agents=array_merge($agents , get_users(array('orderby'=>'display_name', 'role'=>
$supervisorRole));
}
?>
<div class="filter_item">
<table>
<tr>
<td>
<input type="checkbox" id="filter_by_archive_front" name="
filter_by_archive_front"> <?php _e('View Archives| ',
whistleblower-responsive');?></input>
</td>
</tr>
</table>
</div>
<div class="filter_item">
<table>
<tr>
<td><?php _e('Status:', 'whistleblower-responsive');?></td>
<td>
<select id="filter_by_status_front">
<option value="all"><?php _e('All', 'whistleblower-responsive
');?></option>
<option value="open"><?php _e('New report', 'whistleblower-
responsive');?></option>
<option value="not_within_jurisdiction"><?php _e('Not within
jurisdiction', 'whistleblower-responsive');?></option>
<option value="hoax"><?php _e('Case identified as hoax', '
whistleblower-responsive');?></option>
<option value="spam"><?php _e('Spam', 'whistleblower-
responsive');?></option>
<option value="processing"><?php _e('Processing', '
whistleblower-responsive');?></option>
<option value="filed"><?php _e('Case Filed', 'whistleblower-
responsive');?></option>
<?php
$sql_status="select * from {$wpdb->prefix}wpsp_custom_status
";
$custom_statuses=$wpdb->get_results($sql_status);
$total_statuses=$wpdb->num_rows;
if($total_statuses)
{
    foreach($custom_statuses as $custom_status){?>
        <option value="<?php echo $custom_status->
name?>"><?php echo $custom_status->name
;?></option>
    }
?>
</select>
</td>
</tr>
</table>
</div>
<div class="filter_item">
<table>
<tr>
<td><?php _e('Category:', 'whistleblower-responsive');?></td>
<td>
<select id="filter_by_category_front">
<option value="all"><?php _e('All', 'whistleblower-responsive
');?></option>
<?php
/*foreach ($categories as $category){
    echo '<option value="' . $category->id.'" >'.
$category->name.'</option >';
}*/

```

```

//make category set to none
foreach ($categories as $category){
    if ($category->id == '1'){
        echo '<option value="' . $category->id . '"
            selected="selected" >' . $category->name
            . '</option >';
    }
    else
        echo '<option value="' . $category->id . '" >' .
            $category->name . '</option >';
}
?>
</select>
</td>
</tr>
</table>
</div>
<div class="filter_item">
<table>
<tr>
<td><?php _e('No of Reports:', 'whistleblower-responsive ');?></td>
<td>
<select id="filter_by_no_of_ticket_front">
<option value="10"><?php _e('10', 'whistleblower-responsive ')
?></option>
<option value="20"><?php _e('20', 'whistleblower-responsive ')
?></option>
<option value="30"><?php _e('30', 'whistleblower-responsive ')
?></option>
<option value="40"><?php _e('40', 'whistleblower-responsive ')
?></option>
<option value="50"><?php _e('50', 'whistleblower-responsive ')
?></option>
</select>
</td>
</tr>
</table>
</div>
<div class="filter_item">
<table>
<tr>
<td><?php _e('By:', 'whistleblower-responsive ');?></td>
<td>
<select id="filter_by_selection_front">
<option value="id"><?php _e('ID', 'whistleblower-responsive ')
?></option>
<option value="text" selected ><?php _e('Text', '
whistleblower-responsive ');?></option>
<option value="keyword" selected ><?php _e('Keyword', '
whistleblower-responsive ');?></option>
</select>
</td>
</tr>
</table>
</div>
<div class="filter_search">
<table>
<tr>
<td><input type="text" id="filter_by_search_front" size="10" placeholder="<?
php _e('Search...', 'whistleblower-responsive ');?>" /></td>
</tr>
</table>
</div>

```

55. updateCategory.php

```

<?php
global $wpdb;
$cu = wp_get_current_user();
if ($cu->has_cap('manage_options')) {
    $values=array('name'=>$_POST['cat_name'], 'default_assignee'=>$_POST['cat_assignee']);
    $wpdb->update($wpdb->prefix . 'wpsp_catagories', $values, array('id'=>$_POST['cat_id']));
}
?>

```

56. updateFaqCategory.php

```

<?php
global $wpdb;
$cu = wp_get_current_user();
if ($cu->has_cap('manage_options')) {
    $values=array('name'=>$_POST['faq_cat_name']);
    $wpdb->update($wpdb->prefix . 'wpsp-faq-catagories', $values, array('id'=>$_POST['faq_cat_id']));
}
?>

```

## 57. admin.css

```

body{
    background-color: transparent !important;
}
#settingsGeneral .settingsGeneralContainer ,
#settingsGeneral .wait ,
#settingsCategories .settingsCategoriesContainer ,
#settingsCategories .wait ,
#settingsMail .settingsMailContainer ,
#settingsMail .wait{display: none;}
.wpsp_admin_panel{width: 99%; margin-top: 20px;}
.wpsp_support_admin_welcome{float: right; margin-top: -19px;}
#support_link{text-align: center; margin-top: 50px;}
.wpsp_title_label{font-size: 13px !important;}
.stat_heading{font-size: 24px !important;font-weight: bold !important;}
.stat_coloumn_lable{font-size: 15px !important;font-weight: bold !important;}

```

## 58. adminsettings.css

```

.settingsGeneralContainer ,. settingsCategoriesContainer ,. settingsMailContainer ,. wait {
    width: 100%;
    min-height: 400px;
}
.wait{
    text-align: center;
    padding-top: 175px;
}
.catEdit{
    cursor: pointer;
}
.catDelete{
    cursor: pointer;
    margin-left: 5px;
}
label.required_label{
    margin: 15px;
}
#createCategoryContainer,#editCategoryContainer{
    background-color: #eeeeee;
    border-radius: 10px;
    padding: 10px;
    margin-bottom: 20px;
}
#catDisplayTableContainer{margin-top: 10px;}
#newCatName,#editCatName{width: 250px;margin-bottom: 10px;}
#editCategoryContainer{display: none;}
#tblEmailFrom td{vertical-align: middle;padding: 10px;}
#txtFromEmail,#txtFromName{width: 300px;}
#cmbEmail_admin_new_ticket,#cmbEmail_admin_reply_ticket{vertical-align: middle;}
#cmbEmail_admin_new_ticket_label,#cmbEmail_admin_reply_ticket{padding-left: 10px;padding-top:2px;
    vertical-align: middle;}
#setSupportPage{margin-top: 14px;}
.tblGeneralStingsTdFirst{vertical-align: middle;}
.tblGeneralStingsTdSecond{padding-left: 10px;padding-top:2px; vertical-align: middle;}
#setBtnPosition{margin-top: 14px;}
.facebookAppTdFirst{vertical-align: middle;padding: 10px;text-align: left;}
.wpspRdbSecond{margin-left: 15px;}
#setSupportPage{width: 80px !important;}
#add_custom_menu_container { padding: 20px; background-color: #eeeeee;border-radius: 10px;margin-top
: 20px; }
.seperator_menu_items { padding-left: 10px;padding-right: 10px; }
#cusom_slider_menu_icon { cursor: pointer;width: 40px; height: 40px; }
#add_custom_menu_container td{ padding: 5px; }
#menuDisplayTableContainer td{ vertical-align: top; }
.cusom_slider_menu_icon{ width: 40px;height: 40px; }
#newFaqCatName,#editFaqCatName{width: 250px;margin-bottom: 10px;}
#createFaqCategoryContainer,#editFaqCategoryContainer{
    background-color: #eeeeee;
    border-radius: 10px;
    padding: 10px;
    margin-bottom: 20px;
}
#editFaqCategoryContainer{display: none;}
#faqCatDisplayTableContainer{margin-top: 10px;}
#guest_ticket_submission_message{margin-top: 10px; width: 95%; overflow-y:hidden;}
#tblContactNoContainer tr td{
    padding: 10px;
}
#tblContactNoContainer tr {
    border: solid 1px #f4f4f4;
    border-left: 0px;
    border-right:0px;
}
#tblContactNoContainer tr:nth-child(2n+1) {

```

```

        background: #fafafa;
    }
    #tblContactNoContainer, #tblContactNoContainer tr, #tblContactNoContainer th, #tblContactNoContainer
    td{
        border: none;
    }
}

```

59. displayticket.css

```

.ticket_list, .ticket_indivisual, .ticket_assignment, .wait{
    width: 100%;
    min-height: 400px;
}
.wait{
    text-align: center;
    padding-top: 175px;
}
.ticket_filter{
    margin: 10px 0;
    padding-left: 5px;
    width: 100%;
    height: 40px;
    background-color: #eeeeee;
}
.filter_item{
    float: left;
}
.ticket_filter td{
    height: 40px;
    padding: 2px;
    vertical-align: middle;
    text-align: left;
}
.filter_search{
    float: right;
    margin-right: 5px;
}

#theadReplyContainer{
    width: 100%;
    margin-top: 20px;
    background-color: #eeeeee;
    padding: 10px;
    border-radius: 10px;
}

#replyFloatedContainer{
    width: 100%;
    height: 60px;
    margin-top: 10px;
}

.replyFloatLeft{
    width: 120px;
    height: 60px;
    float: left;
}
.replyFloatRight{
    margin: 10px;
    float: right;
}

.threadContainer{
    width: 100%;
    margin-top: 20px;
    background-color: #eeeeee;
    padding: 10px;
    border-radius: 10px;
}

.gravatar_container{
    width: 60px;
    height: 60px;
    float: left;
}
.threadInfo{
    width: 190px;
    height: 60px;
    padding-left: 10px;
    float: left;
}
.threadUserName{
    font-size: 16px;
    font-weight: bold;
}
.threadUserType, .threadCreateTime{
    font-style: italic;
}
.threadBody{
    width: 100%;
    margin-top: 20px;
}

```



```

}
.threadAttachment{
    width: 100%;
    font-style: italic;
    margin-top: 20px;
}
.attachment_link{
    color: blue;
    cursor: pointer;
}
#tblChangeStatusContainer td{
    padding: 10px;
}
}

#tblChangeStatusContainer, #tblChangeStatusContainer tr, #tblChangeStatusContainer th, #tblChangeStatusContainer td{
    border: none !important;
}

#create_ticket_subject{width: 95%; margin-top: 10px;}
#create_ticket_body{margin-top: 10px; width: 95%; overflow-y: hidden;}
#create_ticket_category, #create_ticket_priority, .create_ticket_attachment{margin-top: 10px;}
.ticket_list, .ticket_individual, .ticket_assignment, #ticketContainer .wait{display: none;}
#agentSignature{width: 95%; overflow-y: hidden; margin-top: 10px;}
#txtAgentSkypeId{width: 150px;}
.secondRadioButton{margin-left: 15px;}
#saveAgentSettingsBtn{margin-top: 10px;}
.changeTicketSubBtn, .wsp_ticket_nav_btn, #reply_ticket_status, #reply_ticket_category, #reply_ticket_priority, #wsp_reply_attachment{
    margin-top: 10px !important;}
]}
#replyBody{width: 100% !important;}
#wsp_reply_attach_label{font-weight: bold; font-style: italic;}
#create_ticket .wait{display: none;}
.filter_item select, #replyFloatedContainer select{width: 80px !important;}

@-moz-document url-prefix() {
    fieldset { display: table-cell; }
}

@media only screen and (min-width: 320px) and (max-width: 379px) {
    .ticket_filter{
        height: 240px;
    }
    #replyFloatedContainer{
        height: 340px;
    }
    .replyFloatLeft{
        width: 250px;
        height: 73px;
    }
    .replyFloatRight{
        float: left;
        margin-left: 0px;
    }
}

@media only screen and (min-width: 380px) and (max-width: 507px) {
    .ticket_filter{
        height: 162px;
    }
    #replyFloatedContainer{
        height: 340px;
    }
    .replyFloatLeft{
        width: 200px;
        height: 73px;
    }
    .replyFloatRight{
        float: left;
        margin-left: 0px;
    }
}

@media only screen and (min-width: 507px) and (max-width: 597px) {
    #replyFloatedContainer{
        height: 121px;
    }
    .replyFloatLeft{
        width: 200px;
        height: 73px;
    }
    .replyFloatRight{
        float: right;
    }
}

@media only screen and (min-width: 597px) and (max-width: 668px) {
    #replyFloatedContainer{
        height: 133px;
    }
    .replyFloatLeft{

```

```

        width: 150px;
        height: 73px;
    }
    .replyFloatRight{
        float: right;
    }
}

@media only screen and (min-width:669px) and (max-width: 750px) {
    #replyFloatedContainer{
        height: 133px;
    }
    .replyFloatLeft{
        width: 180px;
        height: 73px;
    }
    .replyFloatRight{
        float: right;
    }
}

@media only screen and (min-width:751px) and (max-width: 1000px) {
    #replyFloatedContainer{
        height: 133px;
    }
    .replyFloatLeft{
        width: 120px;
        height: 73px;
    }
    .replyFloatRight{
        float: right;
    }
}

@media only screen and (min-width:508px) and (max-width: 608px) {
    .ticket_filter{
        height: 120px;
    }
}

@media only screen and (min-width:609px) and (max-width: 1303px) {
    .ticket_filter{
        height: 80px;
    }
}

```

60. public.css

```

#frontEndReplyTbl , #frontEndReplyTbl td,#frontEndReplyTbl tr,#frontEndReplyTbl th,#attachFileType ,
.replyUserInfo ,.replyUserInfo td,.replyUserInfo th,.replyUserInfo tr
{
    border: none;
}
#frontEndReplyTbl td{
    vertical-align: middle;
}
#attachFileType{
    width: 200px;
}
.support_bs{
    width: 100%;
}
#loginContainer h3,#facebook_login_btn{
    text-align: center;
}
#wsp_wait{
    text-align: center;margin: 100px auto 100px auto;display: none;
}
#wsp_wait img{ text-align: center; }
#ticketContainer .ticket_list ,
#ticketContainer .ticket_indivisual ,
#ticketContainer .wait ,
#create_ticket .wait{display: none;}
#support_skype_chat_body,#support_skype_call_body{min-width: 250px;min-height: 300px;text-align:
center;}
#supportChatContainer,#supportCallContainer{width: 100%;display: none;}
#support_skype_chat_body .wait img,#support_skype_call_body .wait img{margin-top: 134px;}
#tblFontEndTickets ,.changeTicketSubBtn,#reply_ticket_status,#reply_ticket_category,#
reply_ticket_priority{margin-top: 10px !important;}
#theadReplyContainer,#frontEndReplyTbl ,.theadContainer{width: 95%;}
#replyBody{width: 95%;overflow-y:hidden;}
.replyUserInfo{width: 95%;margin-top: -9px;}
.replyUserInfoImage{width: 60px;padding-top: 9px;vertical-align:top;}
#wsp_reply_attach_label{font-weight: bold;font-style: italic;}
.replyUserDataContainer{padding-left: 5px;vertical-align:top;}
.nicEdit-pane input{padding: 0px !important;}

.support_bs code{
    background-color: #f9f2f4 !important;
    padding: 2px 4px !important;
    border: none !important;
    box-shadow: none !important;
}

```

```

        width: 5px !important;
        display: inline !important;
    }

    .ticket_filter {
        background-color: #EEEEEE;
        height: auto;
        margin: 10px 0;
        padding-left: 5px;
        width: 100%;
    }

    .faq_filter {
        height: auto;
        margin: 10px 0;
        padding-left: 5px;
        width: 100%;
    }

    .faq_item {
        float: left;
    }

    .faq_search {
        width: 15%;
        margin-right: 5px;
    }

    .faq_container {
        float: left;
    }

    .faq_item table {
        border: none !important;
        margin: 0 !important;
        padding: 0 !important;
    }

    .faq_item td {
        border: none;
    }

    .faq_search td {
        border: none;
    }

    .faq_search table {
        border: none;
        margin: 0 !important;
        padding: 0 !important;
    }

    #filter_by_faq_search_front { height: 30px !important; }

    .filter_item {
        float: left;
    }

    .filter_item table {
        border: none !important;
        margin: 0 !important;
        padding: 0 !important;
    }

    .filter_item td {
        border: none;
    }

    .filter_search td {
        border: none;
    }

    .filter_search table {
        border: none;
        margin: 0 !important;
        padding: 0 !important;
    }

    #filter_by_search_front { height: 24px !important; }

    .ticket_list {
        float: left;
    }

    #filter_by_no_of_ticket {
        width: 10px;
    }

    @media only screen and (min-width: 320px) and (max-width: 450px) {
        .support_bs .category, .support_bs .priority {
            display: none;
        }
    }

```

```

    }
}
@media only screen and (min-width:451px) and (max-width: 499px) {
    .support.bs .category{
        display: none;
    }
}

```

#### 61. adminsettings.js

```

jQuery(document).ready(function(){
    getGeneralSettings();
    jQuery('#tab_general_container').click(function(){
        getGeneralSettings();
    });
    jQuery('#tab_category_container').click(function(){
        getCategorySettings();
    });
    jQuery('#tab_mail_container').click(function(){
        getMailSettings();
    });
    jQuery('#tab_slider_menu_container').click(function(){
        getCustomSliderMenus();
    });
    jQuery('#tab_role_manage_menu_container').click(function(){
        getRollManagementSettings();
    });
    jQuery('#tab_custom_fields').click(function(){
        getCustomFields();
    });
    jQuery('#tab_faq_category_container').click(function(){
        getFaqCategorySettings();
    });
    jQuery('#tab_custom_css_container').click(function(){
        getCustomCSSSettings();
    });
});

function getGeneralSettings(){
    jQuery('#settingsGeneral .settingsGeneralContainer').hide();
    jQuery('#settingsGeneral .wait').show();

    var data = {
        'action': 'getGeneralSettings'
    };

    jQuery.post(display_ticket_data.wpsp_ajax_url, data, function(response) {
        jQuery('#settingsGeneral .wait').hide();
        jQuery('#settingsGeneral .settingsGeneralContainer').html(response);
        jQuery('#settingsGeneral .settingsGeneralContainer').show();
    });
}

function setGeneralSettings(){
    jQuery('#settingsGeneral .settingsGeneralContainer').hide();
    jQuery('#settingsGeneral .wait').show();
    var enable_btn=0;
    if(jQuery('#setEnableSupportBtn').is(':checked')){
        enable_btn=1;
    }
    var enable_guest_ticket=0;
    if(jQuery('#setEnableGuestTicket').is(':checked')){
        enable_guest_ticket=1;
    }
    var enable_default_login=0;
    if(jQuery('#setEnableDefaultLogin').is(':checked')){
        enable_default_login=1;
    }
    var enable_ticket_type_selection_for_front_end=0;
    if(jQuery('#enableUserSelectionPublicPrivate').is(':checked')){
        enable_ticket_type_selection_for_front_end=1;
    }
    var allow_agents_to_assign_tickets=0;
    if(jQuery('#setAgentTicketAssign').is(':checked')){
        allow_agents_to_assign_tickets=1;
    }
    var allow_agents_to_delete_tickets=0;
    if(jQuery('#setAgentTicketDelete').is(':checked')){
        allow_agents_to_delete_tickets=1;
    }
    var allow_attachment_guest_ticket=0;
    if(jQuery('#setAllowAttachmentGuestTicket').is(':checked')){
        allow_attachment_guest_ticket=1;
    }
    var data = {

```

```

        'action': 'setGeneralSettings',
        'post_id': jQuery('#setSupportPage').val(),
        'enable_support_button': enable_btn,
        'support_button_position': jQuery('#setBtnPosition').val(),
        'enable_guest_ticket': enable_guest_ticket,
        'fbAppID': jQuery('#fbAppID').val(),
        'fbAppSecret': jQuery('#fbAppSecret').val(),
        'enable_slider_menu': jQuery('input[name=rdbEnableSliderMenu]:checked').val(),
        'support_title': jQuery('#txtSupportTitle').val(),
        'support_phone_number': jQuery('#txtPhoneNumber').val(),
        'display_skype_chat': jQuery('input[name=rdbAvailableChat]:checked').val(),
        'display_skype_call': jQuery('input[name=rdbAvailableCall]:checked').val(),
        'default_ticket_category': jQuery('#default_ticket_category').val(),
        'enable_default_login': enable_default_login,
        'enable_user_selection_public_private': enable_ticket_type_selection_for_front_end,
        'default_ticket_type': jQuery('#setDefaultTicketType').val(),
        'allow_agents_to_assign_tickets': allow_agents_to_assign_tickets,
        'allow_agents_to_delete_tickets': allow_agents_to_delete_tickets,
        'allow_attachment_guest_ticket': allow_attachment_guest_ticket,
        'spamFilter': jQuery('#spamFilter').val(),
    };

    jQuery.post(display_ticket_data.wpsp_ajax_url, data, function(response) {
        getGeneralSettings();
    });
}

function getCategorySettings(){
    jQuery('#settingsCategories .wait').show();
    jQuery('#settingsCategories .settingsCategoriesContainer').hide();

    var data = {
        'action': 'getCategories'
    };

    jQuery.post(display_ticket_data.wpsp_ajax_url, data, function(response) {
        jQuery('#settingsCategories .wait').hide();
        jQuery('#settingsCategories .settingsCategoriesContainer').html(response);
        jQuery('#settingsCategories .settingsCategoriesContainer').show();
    });
}

function getMailSettings(){
    jQuery('#settingsMail .wait').show();
    jQuery('#settingsMail .settingsMailContainer').hide();

    var data = {
        'action': 'getEmailNotificationSettings'
    };

    jQuery.post(display_ticket_data.wpsp_ajax_url, data, function(response) {
        jQuery('#settingsMail .wait').hide();
        jQuery('#settingsMail .settingsMailContainer').html(response);
        jQuery('#settingsMail .settingsMailContainer').show();
    });
}

function createNewCategory(){
    if(jQuery('#newCatName').val().trim()!=''){
        jQuery('#settingsCategories .wait').show();
        jQuery('#settingsCategories .settingsCategoriesContainer').hide();

        var data = {
            'action': 'createNewCategory',
            'cat_name': jQuery('#newCatName').val(),
            'cat_assignee': jQuery('#setCatAgent').val()
        };

        jQuery.post(display_ticket_data.wpsp_ajax_url, data, function(response) {
            getCategorySettings();
        });
    }
    else{
        alert(display_ticket_data.insert_cat_name);
        jQuery('#newCatName').val('');
        jQuery('#newCatName').focus();
    }
}

function editCategory(id ,name, default_assignee){
    jQuery('#editCategoryContainer').show();
    jQuery('#editCatID').val(id);
    jQuery('#editCatName').val(name);
    jQuery('#editCatAgent').val(default_assignee);
    window.location.href='#editCategoryContainer';
    jQuery('#editCatName').focus();
}

function updateCategory(){
    if(jQuery('#editCatName').val().trim()!=''){
        jQuery('#settingsCategories .wait').show();
        jQuery('#settingsCategories .settingsCategoriesContainer').hide();
    }
}

```

```

var data = {
    'action': 'updateCategory',
    'cat_id': jQuery('#editCatID').val(),
    'cat_name': jQuery('#editCatName').val(),
    'cat_assignee': jQuery('#editCatAgent').val()
};

jQuery.post(display_ticket_data.wpsp_ajax_url, data, function(response) {
    getCategorySettings();
});
}
else{
    alert(display_ticket_data.insert_cat_name);
    jQuery('#editCatName').val('');
    jQuery('#editCatName').focus();
}
}

function deleteCategory(id,name){
    var str="All reports in this category will be moved to None Reports.\nAre you sure to delete
"+name+"?";
    if(confirm(str)){
        jQuery('#settingsCategories .wait').show();
        jQuery('#settingsCategories .settingsCategoriesContainer').hide();

        var data = {
            'action': 'deleteCategory',
            'cat_id': id
        };

        jQuery.post(display_ticket_data.wpsp_ajax_url, data, function(response) {
            getCategorySettings();
        });
    }
}

function setEmailSettings(){
    if(jQuery('#adminEmails').val().trim()!=''){
        jQuery('#settingsMail .wait').show();
        jQuery('#settingsMail .settingsMailContainer').hide();
        var admin_new_ticket=0;
        if(jQuery('#email_admin_new_ticket').is(':checked')){
            admin_new_ticket=1;
        }
        var admin_reply_ticket=0;
        if(jQuery('#email_admin_reply_ticket').is(':checked')){
            admin_reply_ticket=1;
        }
        var agent_email_notification=0;
        if(jQuery('#setAgentEmailNotification').is(':checked')){
            agent_email_notification=1;
        }
        var allow_sms=0;
        if(jQuery('#allow_sms').is(':checked')){
            allow_sms=1;
        }
        var data = {
            'action': 'setEmailSettings',
            'admin_new_ticket': admin_new_ticket,
            'admin_reply_ticket': admin_reply_ticket,
            'default_from_email': jQuery('#txtFromEmail').val(),
            'default_from_name': jQuery('#txtFromName').val(),
            'administrator_emails': jQuery('#adminEmails').val(),
            'agent_email_notification': agent_email_notification,
            'allow_sms': allow_sms,
            'clickatell_user': jQuery('#clickatell_user').val(),
            'clickatell_password': jQuery('#clickatell_password').val(),
            'clickatell_api_id': jQuery('#clickatell_api_id').val(),
            'contact_no_1': jQuery('#contact_no_1').val(),
            'contact_no_2': jQuery('#contact_no_2').val(),
            'contact_no_3': jQuery('#contact_no_3').val(),
            'contact_no_4': jQuery('#contact_no_4').val(),
            'contact_no_5': jQuery('#contact_no_5').val(),
        };

        jQuery.post(display_ticket_data.wpsp_ajax_url, data, function(response) {
            getMailSettings();
        });
    }
    else{
        alert(display_ticket_data.insert_admin_email_add);
    }
}

function getCustomSliderMenus(){
    jQuery('#settingsCustomSliderMenu .wait').show();
    jQuery('#settingsCustomSliderMenu .settingsSliderMenuContainer').hide();

    var data = {
        'action': 'getCustomSliderMenus'
    }
}

```

```

    };
    jQuery.post(display_ticket_data.wpsp_ajax_url, data, function(response) {
        jQuery("#settingsCustomSliderMenu .wait").hide();
        jQuery("#settingsCustomSliderMenu .settingsSliderMenuContainer").html(response);
        jQuery("#settingsCustomSliderMenu .settingsSliderMenuContainer").show();
    });
}

function change_default_menu_icon(){
    tb_show('', 'media-upload.php?type=image&amp;amp;TB_iframe=true');

    /* temporarily redefine send_to_editor() */
    window.send_to_editor = function(html)
    {
        imgurl = jQuery('img',html).attr('src');
        jQuery("#custom_menu_icon").val(imgurl); /*assign the value of the image src to the
            input*/
        jQuery("#cusom-slider-menu-icon").attr('src',imgurl);
        tb_remove();
    };
    return false;
}

function create_custom_panel_menu(){
    if(jQuery("#custom_menu_text").val().trim()==''){
        alert(display_ticket_data.insert_menu_text);
        jQuery("#custom_menu_text").focus();
        return;
    }
    if(jQuery("#custom_menu_url").val().trim()==''){
        alert(display_ticket_data.insert_redirection_url);
        jQuery("#custom_menu_url").focus();
        return;
    }
    jQuery("#settingsCustomSliderMenu .wait").show();
    jQuery("#settingsCustomSliderMenu .settingsSliderMenuContainer").hide();

    var data = {
        'action': 'addCustomSliderMenu',
        'custom_menu_text': jQuery("#custom_menu_text").val().trim(),
        'custom_menu_url': jQuery("#custom_menu_url").val().trim(),
        'custom_menu_icon': jQuery("#custom_menu_icon").val()
    };

    jQuery.post(display_ticket_data.wpsp_ajax_url, data, function(response) {
        getCustomSliderMenus();
    });
}

function delete_custom_menu(menu_id){
    if(confirm(display_ticket_data.sure)){
        jQuery("#settingsCustomSliderMenu .wait").show();
        jQuery("#settingsCustomSliderMenu .settingsSliderMenuContainer").hide();

        var data = {
            'action': 'deleteCustomSliderMenu',
            'menu_id': menu_id
        };

        jQuery.post(display_ticket_data.wpsp_ajax_url, data, function(response) {
            getCustomSliderMenus();
        });
    }
}

function getRollManagementSettings(){
    jQuery("#settingsRoleManegementMenu .wait").show();
    jQuery("#settingsRoleManegementMenu .settingsRoleManegementMenuContainer").hide();

    var data = {
        'action': 'getRollManagementSettings'
    };

    jQuery.post(display_ticket_data.wpsp_ajax_url, data, function(response) {
        jQuery("#settingsRoleManegementMenu .wait").hide();
        jQuery("#settingsRoleManegementMenu .settingsRoleManegementMenuContainer").html(
            response);
        jQuery("#settingsRoleManegementMenu .settingsRoleManegementMenuContainer").show();
    });
}

function setRoleManagement(){
    jQuery("#settingsRoleManegementMenu .wait").show();
    jQuery("#settingsRoleManegementMenu .settingsRoleManegementMenuContainer").hide();

    var agent_role = jQuery("input[name='agentRole'\\[\\]']:checked")
    .map(function(){return jQuery(this).val();}).get();

    var supervisor_role = jQuery("input[name='supervisorRole'\\[\\]']:checked")
    .map(function(){return jQuery(this).val();}).get();
}

```

```

        var front_ticket_all = jQuery("input[name='front_ticket_all']:checked").val();

        var front_ticket = jQuery("input[name='frontTicketRole\\[\\]\\[\\]']:checked")
        .map(function(){return jQuery(this).val();}).get();

        var data = {
            'action': 'setRoleManagement',
            'agent_role': agent_role,
            'supervisor_role': supervisor_role,
            'front_ticket_all': front_ticket_all,
            'front_ticket': front_ticket
        };

        jQuery.post(display_ticket_data.wpsp_ajax_url, data, function(response) {
            getRollManagementSettings();
        });
    }

    function getCustomFields(){
        jQuery("#settingsCustomFields .wait").show();
        jQuery("#settingsCustomFields .settingsCustomFieldsContainer").hide();

        var data = {
            'action': 'getCustomFields'
        };

        jQuery.post(display_ticket_data.wpsp_ajax_url, data, function(response) {
            jQuery("#settingsCustomFields .wait").hide();
            jQuery("#settingsCustomFields .settingsCustomFieldsContainer").html(response);
            jQuery("#settingsCustomFields .settingsCustomFieldsContainer").show();
        });
    }

    function createNewCustomField(){
        if(jQuery("#newCatName").val().trim()!=''){
            if(jQuery("#newFieldType").val()=='2' && jQuery("#newFieldOptions").val().trim()
                !='' || (jQuery("#newFieldType").val()=='1')){
                jQuery("#settingsCustomFields .wait").show();
                jQuery("#settingsCustomFields .settingsCustomFieldsContainer").hide();
                var required=0;
                if(jQuery("#newCatRequired").attr('checked'))
                {
                    required=1;
                }
                var data = {
                    'action': 'createNewCustomField',
                    'label':jQuery("#newCatName").val(),
                    'required':required,
                    'field_type':jQuery("#newFieldType").val(),
                    'field_options':jQuery("#newFieldOptions").val()
                };

                jQuery.post(display_ticket_data.wpsp_ajax_url, data, function(response) {
                    getCustomFields();
                });
            }
            else
            {
                alert(display_ticket_data.insert_field_label);
                jQuery("#newFieldOptions").val('');
                jQuery("#newFieldOptions").focus();
            }
        }
        else{
            alert(display_ticket_data.insert_field_label);
            jQuery("#newCatName").val('');
            jQuery("#newCatName").focus();
        }
    }

    function editCustomField(id,name,required,field_type,field_options){
        jQuery("#editCategoryContainer").show();
        jQuery("#editCatID").val(id);
        jQuery("#editCatName").val(name);
        if(required=='1')
        {
            jQuery("#editCatRequired").prop('checked',true);
        }
        else
        {
            jQuery("#editCatRequired").prop('checked',false);
        }
        jQuery("#editFieldType").val(field_type);
        if(field_type=='2')
        {
            jQuery("#edit-field-options").show();
        }
        jQuery("#editFieldOptions").val(field_options.replace(/<br>/g,'\n'));
        window.location.href='#editCategoryContainer';
        jQuery("#editCatName").focus();
    }
}

```



```

function updateCustomField() {
    if (jQuery('#editCatName').val().trim() != '') {
        if ((jQuery('#editFieldType').val() == '2' && jQuery('#editFieldOptions').val().trim()
            != '') || (jQuery('#editFieldType').val() == '1')) {
            jQuery('#settingsCustomFields').wait().show();
            jQuery('#settingsCustomFields.settingsCustomFieldsContainer').hide();
            var required = 0;
            if (jQuery('#editCatRequired').attr('checked')) {
                required = 1;
            }

            var data = {
                'action': 'updateCustomField',
                'field_id': jQuery('#editCatID').val(),
                'label': jQuery('#editCatName').val(),
                'required': required,
                'field_type': jQuery('#editFieldType').val(),
                'field_options': jQuery('#editFieldOptions').val()
            };

            jQuery.post(display_ticket_data.wpsp_ajax_url, data, function(response) {
                getCustomFields();
            });
        }
        else {
            alert(display_ticket_data.insert_field_label);
            jQuery('#editFieldOptions').val('');
            jQuery('#editFieldOptions').focus();
        }
    }
    else {
        alert(display_ticket_data.insert_field_label);
        jQuery('#editCatName').val('');
        jQuery('#editCatName').focus();
    }
}

function deleteCustomField(id, name) {
    var str = "All Data related to this field will be deleted from all tickets.\nAre you sure to
        delete " + name + "?";
    if (confirm(str)) {
        jQuery('#settingsCustomFields').wait().show();
        jQuery('#settingsCustomFields.settingsCustomFieldsContainer').hide();

        var data = {
            'action': 'deleteCustomField',
            'field_id': id
        };

        jQuery.post(display_ticket_data.wpsp_ajax_url, data, function(response) {
            getCustomFields();
        });
    }
}

/*****Added for front end role restriction*****/
function allow_front_role_new_tickets() {
    var front_ticket_all = jQuery("input[name='front_ticket_all']:checked")
        .map(function() { return jQuery(this).val(); }).get();
    if (front_ticket_all == "1") {
        jQuery("input[name='frontTicketRole']").prop('disabled', true);
    }
    else {
        jQuery("input[name='frontTicketRole']").prop('disabled', false);
    }
}

/*****End*****/

function select_field_type_options() {
    var field_type = jQuery('#newFieldType').val();
    if (field_type == "1") {
        jQuery('#field_options').hide();
    }
    else if (field_type == "2") {
        jQuery('#field_options').show();
    }
}

function select_field_type_options_edit() {
    var field_type = jQuery('#editFieldType').val();
    if (field_type == "1") {
        jQuery('#edit_field_options').hide();
    }
    else if (field_type == "2") {
        jQuery('#edit_field_options').show();
    }
}

```

```

        jQuery('#edit_field_options').show();
    }
}

function getFaqCategorySettings(){
    jQuery('#settingsFaqCategory .wait').show();
    jQuery('#settingsFaqCategory .settingsCategoriesContainer').hide();

    var data = {
        'action': 'getFaqCategories'
    };

    jQuery.post(display_ticket_data.wpsp_ajax_url, data, function(response) {
        jQuery('#settingsFaqCategory .wait').hide();
        jQuery('#settingsFaqCategory .settingsFaqCategoryContainer').html(response);
        jQuery('#settingsFaqCategory .settingsFaqCategoryContainer').show();
    });
}

function createNewFaqCategory(){
    if(jQuery('#newFaqCatName').val().trim()!=''){
        jQuery('#settingsFaqCategory .wait').show();
        jQuery('#settingsFaqCategory .settingsFaqCategoryContainer').hide();

        var data = {
            'action': 'createNewFaqCategory',
            'faq_cat_name':jQuery('#newFaqCatName').val()
        };

        jQuery.post(display_ticket_data.wpsp_ajax_url, data, function(response) {
            getFaqCategorySettings();
        });
    }
    else{
        alert('Please insert category name!');
        jQuery('#newFaqCatName').val('');
        jQuery('#newFaqCatName').focus();
    }
}

function editFaqCategory(id,name){
    jQuery('#editFaqCategoryContainer').show();
    jQuery('#editFaqCatID').val(id);
    jQuery('#editFaqCatName').val(name);
    window.location.href='#editFaqCategoryContainer';
    jQuery('#editFaqCatName').focus();
}

function updateFaqCategory(){
    if(jQuery('#editFaqCatName').val().trim()!=''){
        jQuery('#settingsFaqCategory .wait').show();
        jQuery('#settingsFaqCategory .settingsFaqCategoryContainer').hide();

        var data = {
            'action': 'updateFaqCategory',
            'faq_cat_id': jQuery('#editFaqCatID').val(),
            'faq_cat_name':jQuery('#editFaqCatName').val()
        };

        jQuery.post(display_ticket_data.wpsp_ajax_url, data, function(response) {
            getFaqCategorySettings();
        });
    }
    else{
        alert('Please insert category name!');
        jQuery('#editFaqCatName').val('');
        jQuery('#editFaqCatName').focus();
    }
}

function deleteFaqCategory(id,name){
    var str="All FAQs in this category will be moved to None Reports.\nAre you sure to delete
"+name+"?";
    if(confirm(str)){
        jQuery('#settingsFaqCategory .wait').show();
        jQuery('#settingsFaqCategory .settingsFaqCategoriesContainer').hide();

        var data = {
            'action': 'deleteFaqCategory',
            'faq_cat_id': id
        };

        jQuery.post(display_ticket_data.wpsp_ajax_url, data, function(response) {
            getFaqCategorySettings();
        });
    }
}

function getCustomCSSSettings(){
    jQuery('#settingsCustomCSS .wait').show();
    jQuery('#settingsCustomCSS .settingsCustomCSSContainer').hide();
}

```

```

var data = {
    'action': 'getCustomCSSSettings'
};

jQuery.post(display_ticket_data.wpsp_ajax_url, data, function(response) {
    jQuery('#settingsCustomCSS .wait').hide();
    jQuery('#settingsCustomCSS .settingsCustomCSSContainer').html(response);
    jQuery('#settingsCustomCSS .settingsCustomCSSContainer').show();
});
}

function setCustomCSSSettings(){
    jQuery('#settingsCustomCSS .settingsCustomCSSContainer').hide();
    jQuery('#settingsCustomCSS .wait').show();
    var data = {
        'action': 'setCustomCSSSettings',
        'custom_css': jQuery('#wp-support-plus-custom-css').val()
    };

    jQuery.post(display_ticket_data.wpsp_ajax_url, data, function(response) {
        getCustomCSSSettings();
    });
}

```

## 62. displayticket.js

```

var page_no=0;
jQuery(document).ready(function(){
    getTickets();

    jQuery('#tab_ticket_container').click(function(){
        jQuery('#filter_by_type').val('all');
        jQuery('#filter_by_status').val('all');
        jQuery('#filter_by_category').val('1');
        jQuery('#filter_by_assigned_to').val('all');
        jQuery('#filter_by_priority').val('all');
        jQuery('#filter_by_no_of_ticket').val('10');
        jQuery('#filter_by_selection').val('text');
        jQuery('#filter_by_search').val('');
        jQuery('#filter_by_archive').val('0');
        page_no=0;
        getTickets();
    });

    jQuery('#tab_create_ticket').click(function(){
        jQuery('#create_ticket_container').hide();
        jQuery('#create_ticket .wait').show();
        var data = {
            'action': 'getCreateTicketForm',
            'backend': 1
        };
        jQuery.post(display_ticket_data.wpsp_ajax_url, data, function(response) {
            jQuery('#create_ticket_container').html(response);
            jQuery('#create_ticket .wait').hide();
            jQuery('#create_ticket_container').show(function(){
                new nicEditor({fullPanel: true,maxHeight: 500}).panelInstance('create_ticket_body');
                jQuery('#frmCreateNewTicket').unbind('submit');
                jQuery('#frmCreateNewTicket').submit(function(e){
                    if(validateTicketSubmit() && validatePhoneNumber()){
                        jQuery('#create_ticket_container').hide();
                        jQuery('#create_ticket .wait').show();
                        jQuery('#guest_name').val(jQuery('#create_ticket_guest_user_name').val());
                        jQuery('#guest_email').val(jQuery('#create_ticket_guest_user_email').val());
                        jQuery('#type_user_default').val(jQuery('#create_ticket_user_type').val());
                        if(jQuery('#create_ticket_user_type').val()=='guest')
                        {
                            jQuery('#create_ticket_as_user_id').val('0')
                        }
                        ;
                        jQuery.ajax({
                            url: display_ticket_data.wpsp_ajax_url,
                            type: 'POST',
                            data: new FormData( this ),
                            processData: false,
                            contentType: false
                        })
                        .done(function( msg ) {
                            if(msg==1){
                                jQuery('#tab_ticket_container')[0].click();
                            }
                        });
                    }
                });
            });
            e.preventDefault();
        });
    });
});

```

```

    });
    jQuery('#tab_agent_settings').click(function(){
        jQuery('#agent_settings #agent_settings_area').hide();
        jQuery('#agent_settings .wait').show();

        var data = {
            'action': 'getAgentSettings'
        };

        jQuery.post(display_ticket_data.wpsp_ajax_url, data, function(response) {
            jQuery('#agent_settings .wait').hide();
            jQuery('#agent_settings #agent_settings_area').html(response);
            jQuery('#agent_settings #agent_settings_area').show();
        });
    });

    jQuery("#filter_by_type,#filter_by_status,#filter_by_category,#filter_by_priority,#filter_by_no_of_ticket,#filter_by_assigned_to").change(function(){
        page_no=0;
        getTickets();
    });

    jQuery("#filter_by_archive").click(function(){
        if(this.checked == true)
            jQuery("#filter_by_archive").val('1');
        else
            jQuery("#filter_by_archive").val('0');
        page_no=0;
        getTickets();
    });

    jQuery('#filter_by_search').keyup(function(){
        page_no=0;
        getTickets();
    });
});

function replyTicket(e, obj){
    jQuery('#replyBody').val(jQuery('.nicEdit-main').html());
    if(validateReplyTicketSubmit()){
        jQuery('#ticketContainer .ticket_individual').hide();
        jQuery('#ticketContainer .wait').show();

        jQuery.ajax({
            url: display_ticket_data.wpsp_ajax_url,
            type: 'POST',
            data: new FormData( obj ),
            processData: false,
            contentType: false
        })
        .done(function( msg ) {
            if(msg==1){
                jQuery('#tab-ticket-container')[0].click();
            }
        });
    }
    e.preventDefault();
}

function getTickets(){
    jQuery('#ticketContainer .ticket_list,#ticketContainer .ticket_individual,#ticketContainer .ticket_assignment').hide();
    jQuery('#ticketContainer .ticket_filter,#ticketContainer .wait').show();

    var data = {
        'action': 'getTickets',
        'type': jQuery('#filter_by_type').val(),
        'status': jQuery('#filter_by_status').val(),
        'category': jQuery('#filter_by_category').val(),
        'assign_to': jQuery('#filter_by_assigned_to').val(),
        'priority': jQuery('#filter_by_priority').val(),
        'no_of_ticket': jQuery('#filter_by_no_of_ticket').val(),
        'search_by': jQuery('#filter_by_selection').val(),
        'search': jQuery('#filter_by_search').val(),
        'archive': jQuery('#filter_by_archive').val(),
        'page_no': page_no
    };

    jQuery.post(display_ticket_data.wpsp_ajax_url, data, function(response) {
        jQuery('#ticketContainer .wait').hide();
        jQuery('#ticketContainer .ticket_list').html(response);
        jQuery('#ticketContainer .ticket_list').show();
    });
}

function getTicketsByStatus(status_id){
    jQuery('#filter_by_status').val(status_id),
    getTickets();
}

```

```

function openTicket(ticket_id){
    jQuery('#ticketContainer .ticket_filter,#ticketContainer .ticket_list,#ticketContainer .
        ticket_individual,#ticketContainer .ticket_assignment').hide();
    jQuery('#ticketContainer .wait').show();

    var data = {
        'action': 'openTicket',
        'ticket_id': ticket_id
    };

    jQuery.post(display_ticket_data.wpsp_ajax_url, data, function(response) {
        jQuery('#ticketContainer .wait').hide();
        jQuery('#ticketContainer .ticket_individual').html(response);
        jQuery('#ticketContainer .ticket_individual').show(function(){
            new nicEditor({fullPanel : true,maxHeight : 500}).panelInstance('replyBody')
                ;
        });
    });
}

function load_prev_page(prev_page_no){
    if(prev_page_no!=0){
        page_no=prev_page_no-1;
        getTickets();
    }
}

function load_next_page(next_page_no){
    if(next_page_no!=page_no){
        page_no=next_page_no;
        getTickets();
    }
}

function validateTicketSubmit(){
    var flag=true;
    jQuery.each(jQuery('#frmCreateNewTicket').find('.wpsp_required'),function(){
        if(jQuery(this).val().trim()==''){
            alert(display_ticket_data.insert_all_required);
            jQuery(this).focus();
            flag=false;
            return false;
        }
    });
    if(!flag){return false;}
    if(jQuery('#create_ticket_body').val().trim()=='<br>'){
        alert(display_ticket_data.insert_all_required);
        return false;
    }
    return true;
}

function validatePhoneNumber(){
    if(jQuery('#witness_contact').val().length == 12 || jQuery('#witness_contact').val().length
        == 0 ) {
        return true;
    }
    else {
        alert(" Please enter a valid phone number or leave it blank.");
        return false;
    }
}

function validateReplyTicketSubmit(){
    if(jQuery('#replyBody').val().trim()=='<br>'){
        alert(display_ticket_data.reply_not_empty);
        return false;
    }
    return true;
}

function backToTicketFromIndisual(){
    getTickets();
}

function setSignature(id){
    jQuery('#agent_settings #agent_settings_area').hide();
    jQuery('#agent_settings .wait').show();

    var data = {
        'action': 'setAgentSettings',
        'id':id,
        'signature':jQuery('#agentSignature').val(),
        'skype_id':jQuery('#txtAgentSkypeId').val(),
        'chat_availability':jQuery('input[name=rdbAvailableChat]:checked').val(),
        'call_availability':jQuery('input[name=rdbAvailableCall]:checked').val()
    };

    jQuery.post(display_ticket_data.wpsp_ajax_url, data, function(response) {
        jQuery('#tab-agent-settings')[0].click();
    });
}

```

```

}

function assignAgent(ticket_id){
    jQuery('#ticketContainer .ticket_indivisual').hide();
    jQuery('#ticketContainer .wait').show();

    var data = {
        'action': 'getTicketAssignment',
        'ticket_id': ticket_id
    };

    jQuery.post(display_ticket_data.wpsp_ajax_url, data, function(response) {
        jQuery('#ticketContainer .wait').hide();
        jQuery('#ticketContainer .ticket_assignment').html(response);
        jQuery('#ticketContainer .ticket_assignment').show();
    });
}

function setTicketAssignment(ticket_id){
    jQuery('#ticketContainer .ticket_assignment').hide();
    jQuery('#ticketContainer .wait').show();

    var data = {
        'action': 'setTicketAssignment',
        'ticket_id': ticket_id,
        'agent_id': jQuery('#assignTicketAgentId').val()
    };

    jQuery.post(display_ticket_data.wpsp_ajax_url, data, function(response) {
        getTickets();
    });
}

function deleteTicket(ticket_id){
    if(confirm(display_ticket_data.sure_to_delete+"\n("+display_ticket_data.can_not_undone+""))){
        jQuery('#ticketContainer .ticket_indivisual').hide();
        jQuery('#ticketContainer .wait').show();

        var data = {
            'action': 'deleteTicket',
            'ticket_id': ticket_id
        };

        jQuery.post(display_ticket_data.wpsp_ajax_url, data, function(response) {
            getTickets();
        });
    }
}

function getChangeTicketStatus(ticket_id){
    jQuery('#ticketContainer .ticket_indivisual').hide();
    jQuery('#ticketContainer .wait').show();

    var data = {
        'action': 'getChangeTicketStatus',
        'ticket_id': ticket_id
    };

    jQuery.post(display_ticket_data.wpsp_ajax_url, data, function(response) {
        jQuery('#ticketContainer .wait').hide();
        jQuery('#ticketContainer .ticket_assignment').html(response);
        jQuery('#ticketContainer .ticket_assignment').show();
    });
}

function setChangeTicketStatus(ticket_id){
    jQuery('#ticketContainer .ticket_assignment').hide();
    jQuery('#ticketContainer .wait').show();

    var data = {
        'action': 'setChangeTicketStatus',
        'ticket_id': ticket_id,
        'subject': jQuery('#subject').val(),
        'c_by_id': jQuery('#created_by_id').val(),
        'c_by_user': jQuery('#created_by_user').val(),
        'status': jQuery('#change_status_ticket_status').val(),
        'status_note': jQuery('#status_note').val(),
        'category': jQuery('#change_status_category').val(),
        'priority': jQuery('#change_status_priority').val(),
        'ticket_type': jQuery('#change_status_type').val(),
        'keyword': jQuery('#keyword').val()
    };

    jQuery.post(display_ticket_data.wpsp_ajax_url, data, function(response) {
        getTickets();
    });
}

function getWitnessForm(ticket_id){
    jQuery('#ticketContainer .ticket_indivisual').hide();
    jQuery('#ticketContainer .wait').show();
}

```

```

    var data = {
        'action': 'getWitnessForm',
        'ticket_id': ticket_id
    };

    jQuery.post(display_ticket_data.wpsp_ajax_url, data, function(response) {
        jQuery('#ticketContainer .wait').hide();
        jQuery('#ticketContainer .ticket_individual').html(response);
        jQuery('#ticketContainer .ticket_individual').show();
    });
}

function setWitnessForm(ticket_id){
    jQuery('#ticketContainer .ticket_individual').hide();
    jQuery('#ticketContainer .wait').show();

    var data = {
        'action': 'setWitnessForm',
        'ticket_id': ticket_id,
        'witness_name': jQuery('#witness_name').val(),
        'witness_contact': jQuery('#witness_contact').val(),
        'witness_email': jQuery('#witness_email').val(),
        'witness_notes': jQuery('#witness_notes').val(),
    };

    jQuery.post(display_ticket_data.wpsp_ajax_url, data, function(response) {
        if (validatePhoneNumber())
            getTickets();
        else
            getWitnessForm(ticket_id);
    });
}

function change_user_type(){
    var user_type=jQuery('#create_ticket_user_type').val();
    if(user_type=="user")
    {
        jQuery('#user_type_user').show();
        jQuery('#user_type_guest').hide();
        jQuery('#create_ticket_guest_user_name').removeClass('wpsp_required');
        jQuery('#create_ticket_guest_user_email').removeClass('wpsp_required');
    }
    else if(user_type=="guest")
    {
        jQuery('#user_type_user').hide();
        jQuery('#user_type_guest').show();
        jQuery('#create_ticket_guest_user_name').addClass('wpsp_required');
        jQuery('#create_ticket_guest_user_email').addClass('wpsp_required');
    }
}

function archiveTicket(ticket_id){
    if(confirm("Are you sure you want to Archive this report: \n("+display_ticket_data.can_not_undone+""))
    {
        jQuery('#ticketContainer .ticket_individual').hide();
        jQuery('#ticketContainer .wait').show();

        var data = {
            'action': 'archiveTicket',
            'ticket_id': ticket_id
        };

        jQuery.post(display_ticket_data.wpsp_ajax_url, data, function(response) {
            getTickets();
        });
    }
}

```

63. nicEditlatest.js

64. public.js

```

var page_no=0;

jQuery(document).ready(function(){
    getTickets();

    jQuery('#tab_ticket_container').click(function(){
        page_no=0;

        /*****divi themecompatibility*****/
        jQuery('#tab_create_ticket').parent().removeClass('active');
        jQuery('#tab_faq').parent().removeClass('active');
        jQuery('#tab_ticket_container').parent().addClass('active');
        jQuery('#create_ticket').removeClass('active');
        jQuery('#FAQ-TAB').removeClass('active');
        jQuery('#ticketContainer').addClass('active');
        /*****divi themecompatibility*****/
    });
}

```

```

        if (display_ticket_data.user_logged_in==1){
            jQuery('#filter_by_status_front ').val('all');
            jQuery('#filter_by_category_front ').val('1');
            jQuery('#filter_by_no_of_ticket_front ').val('10');
            jQuery('#filter_by_selection_front ').val('text');
            jQuery('#filter_by_search_front ').val('');
            jQuery('#filter_by_archive_front ').val('0');
            page_no=0;
            getTickets ();
        }
    });
    jQuery('#tab_faq ').click (function () {

        /*****divi themecompatibility*****/
        jQuery('#tab_ticket_container ').parent ().removeClass ('active ');
        jQuery('#tab_create_ticket ').parent ().removeClass ('active ');
        jQuery('#tab_faq ').parent ().addClass ('active ');
        jQuery('#ticketContainer ').removeClass ('active ');
        jQuery('#create_ticket ').removeClass ('active ');
        jQuery('#FAQ-TAB').addClass ('active ');
        /*****divi themecompatibility*****/

        jQuery ('.faq-filter ').show ();
        jQuery ('#faq_container ').hide ();
        jQuery ('#FAQ-TAB .wait ').show ();
        jQuery ('#filter_by_faq_category_front ').val ('all '),
        jQuery ('#filter_by_faq_search_front ').val (''),
        page_no_faq=0;
        var data = {
            'action': 'getFrontEndFAQ',
            'page_no': page_no_faq
        };

        jQuery .post (display_ticket_data .wspsp_ajax_url , data , function (response) {
            jQuery ('#FAQ-TAB .wait ').hide ();
            jQuery ('#faq_container ').html (response);
            jQuery ('#faq_container ').show ();
        });

    });

    jQuery ("#filter_by_faq_category_front ").change (function () {
        page_no_faq=0;
        getFaqs ();
    });

    jQuery ('#filter_by_faq_search_front ').keyup (function () {
        page_no_faq=0;
        getFaqs ();
    });

    jQuery ('#tab_create_ticket ').click (function () {

        /*****divi themecompatibility*****/
        jQuery('#tab_ticket_container ').parent ().removeClass ('active ');
        jQuery('#tab_faq ').parent ().removeClass ('active ');
        jQuery('#tab_create_ticket ').parent ().addClass ('active ');
        jQuery('#ticketContainer ').removeClass ('active ');
        jQuery('#FAQ-TAB').removeClass ('active ');
        jQuery('#create_ticket ').addClass ('active ');
        /*****divi themecompatibility*****/

        jQuery ('#create_ticket_container ').hide ();
        jQuery ('#create_ticket .wait ').show ();
        var data = {
            'action': 'getCreateTicketForm ',
            'backend': 0
        };

        jQuery .post (display_ticket_data .wspsp_ajax_url , data , function (response) {
            jQuery ('#create_ticket_container ').html (response);
            jQuery ('#create_ticket .wait ').hide ();
            jQuery ('#create_ticket_container ').show ();
            new nicEditor ({fullPanel : true,maxHeight : 500}).panelInstance ('
                create_ticket_body ');
            jQuery ('#frmCreateNewTicket ').unbind ('submit ');
            jQuery ('#frmCreateNewTicket ').submit (function (e ) {
                if (validateTicketSubmit () && validatePhoneNumber ()) {
                    jQuery ('#create_ticket_container ').hide ();
                    jQuery ('#create_ticket .wait ').show ();
                    jQuery .ajax ( {
                        url: display_ticket_data .wspsp_ajax_url ,
                        type: 'POST',
                        data: new FormData ( this ),
                        processData: false ,
                        contentType: false
                    })
                    .done (function ( msg ) {
                        if (msg==1){
                            jQuery ('#tab_ticket_container ')[0].click ();
                        }
                        else {
                            jQuery ('#create_ticket_container ').html (msg);
                        }
                    });
                }
            });
        });
    });

```



```

                jQuery('#create_ticket .wait').hide();
                jQuery('#create_ticket_container').show();
            }
        });
    });
    e.preventDefault();
});
});
jQuery('#frmCreateNewTicketGeuest').submit(function(e){
    e.preventDefault();
    if(validateTicketSubmitGuest()){
        jQuery('#create_ticket_container').hide();
        jQuery('#create_ticket .wait').show();
        jQuery.ajax({
            url: display_ticket_data.wpsp_ajax_url,
            type: 'POST',
            data: new FormData(this),
            processData: false,
            contentType: false
        })
        .done(function(msg){
            if(msg=='1'){
                jQuery('#create_ticket .wait').hide();
                jQuery('#create_ticket_container').show();
                jQuery('#create_ticket_container').html(display_ticket_data.shortly_get_back);
            }
            else{
                jQuery('#create_ticket_container').html(msg);
                jQuery('#create_ticket .wait').hide();
                jQuery('#create_ticket_container').show();
            }
        });
    }
    e.preventDefault();
});
jQuery("#filter_by_status_front,#filter_by_category_front,#filter_by_no_of_ticket_front").
    change(function(){
        page_no=0;
        getTickets();
    });
jQuery("#filter_by_archive_front").click(function(){
    if(this.checked == true)
        jQuery("#filter_by_archive_front").val('1');
    else
        jQuery("#filter_by_archive_front").val('0');
    page_no=0;
    getTickets();
});
jQuery('#filter_by_search_front').keyup(function(){
    page_no=0;
    getTickets();
});
});

function replyTicket(e,obj){
    jQuery('#replyBody').val(jQuery('#nicEdit-main').html());
    if(validateReplyTicketSubmit()){
        jQuery('#ticketContainer .ticket_indivisual').hide();
        jQuery('#ticketContainer .wait').show();
        jQuery.ajax({
            url: display_ticket_data.wpsp_ajax_url,
            type: 'POST',
            data: new FormData(obj),
            processData: false,
            contentType: false
        })
        .done(function(msg){
            if(msg==1){
                jQuery('#tab_ticket_container')[0].click();
            }
            else{
                jQuery('#ticketContainer .ticket_indivisual').html(msg);
                jQuery('#ticketContainer .wait').hide();
                jQuery('#ticketContainer .ticket_indivisual').show();
            }
        });
    }
    e.preventDefault();
}

function getTickets(){

```

```

jQuery('#ticketContainer .ticket_list,#ticketContainer .ticket_individual,#ticketContainer .
ticket_assignment').hide();
jQuery('#ticketContainer .ticket_filter,#ticketContainer .wait').show();

var data = {
    'action': 'getFrontEndTickets',
    'status': jQuery('#filter_by_status_front').val(),
    'category': jQuery('#filter_by_category_front').val(),
    'no_of_ticket': jQuery('#filter_by_no_of_ticket_front').val(),
    'search_by': jQuery('#filter_by_selection_front').val(),
    'search': jQuery('#filter_by_search_front').val(),
    'archive': jQuery('#filter_by_archive_front').val(),
    'page_no': page_no
};

jQuery.post(display_ticket_data.wpsp_ajax_url, data, function(response) {
    jQuery('#ticketContainer .wait').hide();
    jQuery('#ticketContainer .ticket_list').html(response);
    jQuery('#ticketContainer .ticket_list').show();
    var body = jQuery("html, body");
    body.animate({scrollTop:0}, '500', 'swing', function() {});
});
}

function openTicket(ticket_id){
    jQuery('#ticketContainer .ticket_filter,#ticketContainer .ticket_list,#ticketContainer .
ticket_individual').hide();
    jQuery('#ticketContainer .wait').show();

    var data = {
        'action': 'openTicketFront',
        'ticket_id': ticket_id
    };

    jQuery.post(display_ticket_data.wpsp_ajax_url, data, function(response) {
        jQuery('#ticketContainer .wait').hide();
        jQuery('#ticketContainer .ticket_individual').html(response);
        jQuery('#ticketContainer .ticket_individual').show();
        new nicEditor({fullPanel : true,maxHeight : 500}).panelInstance('replyBody');
        var body = jQuery("html, body");
        body.animate({scrollTop:0}, '500', 'swing', function() {});
    });
}

function load_prev_page(prev_page_no){
    if(prev_page_no!=0){
        page_no=prev_page_no-1;
        getTickets();
    }
}

function load_next_page(next_page_no){
    if(next_page_no!=page_no){
        page_no=next_page_no;
        getTickets();
    }
}

function validateTicketSubmit(){
    var flag=true;
    jQuery.each(jQuery('#frmCreateNewTicket').find('.wpsp_required'),function(){
        if(jQuery(this).val().trim()==''){
            alert(display_ticket_data.insert_all_required);
            jQuery(this).focus();
            flag=false;
            return false;
        }
    });
    if(!flag){return false;}
    if(jQuery('#create_ticket_body').val().trim()=='<br>'){
        alert(display_ticket_data.insert_all_required);
        return false;
    }
    return true;
}

function validateTicketSubmitGuest(){
    var flag=true;
    jQuery.each(jQuery('#frmCreateNewTicketGeuest').find('.wpsp_required'),function(){
        if(jQuery(this).val().trim()==''){
            alert(display_ticket_data.insert_all_required);
            jQuery(this).focus();
            flag=false;
            return false;
        }
    });
    if(!flag){return false;}
    if(jQuery('#create_ticket_body_guest').val().trim()=='<br>'){
        alert(display_ticket_data.insert_all_required);
        return false;
    }
    return true;
}

```

```

}

function validateReplyTicketSubmit () {
    if (jQuery('#replyBody').val().trim()=='<br>'){
        alert (display_ticket_data.reply_not_empty);
        return false;
    }
    return true;
}

function validatePhoneNumber () {
    if (jQuery('#witness_contact').val().length == 12 || jQuery('#witness_contact').val().length
        == 0 ) {
        return true;
    }
    else {
        alert (" Please enter a valid phone number or leave it blank.");
        return false;
    }
}

function backToTicketFromIndisual () {
    getTickets ();
}

function setSignature (id) {
    jQuery('#agent_settings #agent_settings_area').hide ();
    jQuery('#agent_settings .wait').show ();

    var data = {
        'action': 'setAgentSettings',
        'id': id,
        'signature': jQuery('#agentSignature').val ()
    };

    jQuery.post (display_ticket_data.wpsp_ajax_url, data, function (response) {
        jQuery('#tab_agent_settings')[0].click ();
    });
}

function getChangeTicketStatus (ticket_id) {
    jQuery('#ticketContainer .ticket_indivisual').hide ();
    jQuery('#ticketContainer .wait').show ();

    var data = {
        'action': 'getChangeTicketStatus',
        'ticket_id': ticket_id
    };

    jQuery.post (display_ticket_data.wpsp_ajax_url, data, function (response) {
        jQuery('#ticketContainer .wait').hide ();
        jQuery('#ticketContainer .ticket_indivisual').html (response);
        jQuery('#ticketContainer .ticket_indivisual').show ();
    });
}

function setChangeTicketStatus (ticket_id) {
    jQuery('#ticketContainer .ticket_indivisual').hide ();
    jQuery('#ticketContainer .wait').show ();

    var data = {
        'action': 'setChangeTicketStatus',
        'ticket_id': ticket_id,
        'subject': jQuery('#subject').val (),
        'c_by_id': jQuery('#created_by_id').val (),
        'c_by_user': jQuery('#created_by_user').val (),
        'status': jQuery('#change_status_ticket_status').val (),
        'status_note': jQuery('#status_note').val (),
        'category': jQuery('#change_status_category').val (),
        'priority': jQuery('#change_status_priority').val (),
        'ticket_type': jQuery('#change_status_type').val (),
        'keyword': jQuery('#keyword').val ()
    };

    jQuery.post (display_ticket_data.wpsp_ajax_url, data, function (response) {
        getTickets ();
    });
}

function getWitnessForm (ticket_id) {
    jQuery('#ticketContainer .ticket_indivisual').hide ();
    jQuery('#ticketContainer .wait').show ();

    var data = {
        'action': 'getWitnessForm',
        'ticket_id': ticket_id
    };

    jQuery.post (display_ticket_data.wpsp_ajax_url, data, function (response) {
        jQuery('#ticketContainer .wait').hide ();
        jQuery('#ticketContainer .ticket_indivisual').html (response);
        jQuery('#ticketContainer .ticket_indivisual').show ();
    });
}

```

```

    });
}

function setWitnessForm(ticket_id){
jQuery('#ticketContainer .ticket_individual').hide();
jQuery('#ticketContainer .wait').show();

var data = {
'action': 'setWitnessForm',
'ticket_id': ticket_id,
'witness_name': jQuery('#witness_name').val(),
'witness_contact': jQuery('#witness_contact').val(),
'witness_email': jQuery('#witness_email').val(),
'witness_notes': jQuery('#witness_notes').val(),
};

jQuery.post(display_ticket_data.wsp_ajax_url, data, function(response) {
if (validatePhoneNumber())
getTickets();
else
getWitnessForm(ticket_id);
});
}

function loginGuestFacebook(){
var data = {
'action': 'loginGuestFacebook',
'name': wsp_fUserName,
'username': wsp_fUserId,
'email': wsp_fUserEmail
};

jQuery.post(display_ticket_data.wsp_ajax_url, data, function(response) {
location.reload(true);
});
}

function getFaqs(){
jQuery('#FAQ_TAB #faq_container').hide();
jQuery('#FAQ_TAB .faq_filter, #faq_container .wait').show();

var data = {
'action': 'getFrontEndFAQ',
'category': jQuery('#filter_by_faq_category_front').val(),
'search': jQuery('#filter_by_faq_search_front').val(),
'page_no': page_no_faq
};

jQuery.post(display_ticket_data.wsp_ajax_url, data, function(response) {
jQuery('#faq_container .wait').hide();
jQuery('#FAQ_TAB #faq_container').html(response);
jQuery('#FAQ_TAB #faq_container').show();
});
}

function openFAQ(id){
jQuery('#faq_container').hide();
jQuery('#FAQ_TAB .wait').show();
jQuery('.faq_filter').hide();

var data = {
'action': 'openFrontEndFAQ',
'id': id
};

jQuery.post(display_ticket_data.wsp_ajax_url, data, function(response) {
jQuery('#FAQ_TAB .wait').hide();
jQuery('#faq_container').html(response);
jQuery('#faq_container').show();
});
}

function triggerFAQ(){
jQuery('#tab_faq')[0].click();
}

function load_prev_page_faq(prev_page_no){
if(prev_page_no!=0){
page_no_faq=prev_page_no-1;
getFaqs();
}
}

function load_next_page_faq(next_page_no){
if(next_page_no!=page_no){
page_no_faq=next_page_no;
getFaqs();
}
}

function assignAgent(ticket_id){

```

```

jQuery('#ticketContainer .ticket_individual').hide();
jQuery('#ticketContainer .wait').show();

var data = {
    'action': 'getTicketAssignment',
    'ticket_id': ticket_id
};

jQuery.post(display_ticket_data.wpsp_ajax_url, data, function(response) {
    jQuery('#ticketContainer .wait').hide();
    jQuery('#ticketContainer .ticket_assignment').html(response);
    jQuery('#ticketContainer .ticket_assignment').show();
});
}

function setTicketAssignment(ticket_id){
    jQuery('#ticketContainer .ticket_assignment').hide();
    jQuery('#ticketContainer .wait').show();

    var data = {
        'action': 'setTicketAssignment',
        'ticket_id': ticket_id,
        'agent_id': jQuery('#assignTicketAgentId').val()
    };

    jQuery.post(display_ticket_data.wpsp_ajax_url, data, function(response) {
        getTickets();
    });
}

function deleteTicket(ticket_id){
    if(confirm(display_ticket_data.sure_to_delete+"\n"+display_ticket_data.can_not_undone+""))
    {
        jQuery('#ticketContainer .ticket_individual').hide();
        jQuery('#ticketContainer .wait').show();

        var data = {
            'action': 'deleteTicket',
            'ticket_id': ticket_id
        };

        jQuery.post(display_ticket_data.wpsp_ajax_url, data, function(response) {
            getTickets();
        });
    }
}

function archiveTicket(ticket_id){
    if(confirm("Are you sure you want to Archive this report: \n"+display_ticket_data.can_not_undone+""))
    {
        jQuery('#ticketContainer .ticket_individual').hide();
        jQuery('#ticketContainer .wait').show();

        var data = {
            'action': 'archiveTicket',
            'ticket_id': ticket_id
        };

        jQuery.post(display_ticket_data.wpsp_ajax_url, data, function(response) {
            getTickets();
        });
    }
}

```

65. bootstrapmin.js

66. bootstrap.css

```

.support_bs /*!
 * Bootstrap v3.1.1 (http://getbootstrap.com)
 * Copyright 2011–2014 Twitter, Inc.
 * Licensed under MIT (https://github.com/twbs/bootstrap/blob/master/LICENSE)
 */

/*! normalize.css v3.0.0 | MIT License | git.io/normalize */
.support_bs{
    font-family: "Helvetica Neue", Helvetica, Arial, sans-serif !important;
    font-size: 14px !important;
    line-height: 1.42857143 !important;
    color: #333 !important;
    background-color: #fff !important;
}
.support_bs a {
    background: transparent;
}
.support_bs a:active,
.support_bs a:hover {
    outline: 0;
}
.support_bs abbr[title] {

```

```

    border-bottom: 1px dotted;
}
.support_bs b,
.support_bs strong {
    font-weight: bold;
}
.support_bs dfn {
    font-style: italic;
}
.support_bs h1 {
    margin: .67em 0;
    font-size: 2em;
}
.support_bs mark {
    color: #000;
    background: #ff0;
}
.support_bs small {
    font-size: 80%;
}
.support_bs sub,
.support_bs sup {
    position: relative;
    font-size: 75%;
    line-height: 0;
    vertical-align: baseline;
}
.support_bs sup {
    top: -.5em;
}
.support_bs sub {
    bottom: -.25em;
}
.support_bs img {
    border: 0;
}
.support_bs svg:not(:root) {
    overflow: hidden;
}
.support_bs figure {
    margin: 1em 40px;
}
.support_bs hr {
    height: 0;
    -moz-box-sizing: content-box;
    box-sizing: content-box;
}
.support_bs pre {
    overflow: auto;
}
.support_bs code,
.support_bs kbd,
.support_bs pre,
.support_bs samp {
    font-family: monospace, monospace;
    font-size: 1em;
}
.support_bs button,
.support_bs input,
.support_bs optgroup,
.support_bs select,
.support_bs textarea {
    margin: 0;
    font: inherit;
    color: inherit;
}
.support_bs button {
    overflow: visible;
}
.support_bs button,
.support_bs select {
    text-transform: none;
}
.support_bs button,
.support_bs input[type="button"],
.support_bs input[type="reset"],
.support_bs input[type="submit"] {
    -webkit-appearance: button;
    cursor: pointer;
}
.support_bs button[disabled],
.support_bs input[disabled] {
    cursor: default;
}
.support_bs button::-moz-focus-inner,
.support_bs input::-moz-focus-inner {
    padding: 0;
    border: 0;
}
.support_bs input {
    line-height: normal;
}

```

```

.support_bs input[type="checkbox"],
.support_bs input[type="radio"] {
  box-sizing: border-box;
  padding: 0;
}
.support_bs input[type="number"]::-webkit-inner-spin-button,
.support_bs input[type="number"]::-webkit-outer-spin-button {
  height: auto;
}
.support_bs input[type="search"] {
  -webkit-box-sizing: content-box;
  -moz-box-sizing: content-box;
  box-sizing: content-box;
  -webkit-appearance: textfield;
}
.support_bs input[type="search"]::-webkit-search-cancel-button,
.support_bs input[type="search"]::-webkit-search-decoration {
  -webkit-appearance: none;
}
.support_bs fieldset {
  padding: .35em .625em .75em;
  margin: 0 2px;
  border: 1px solid #c0c0c0;
}
.support_bs legend {
  padding: 0;
  border: 0;
}
.support_bs textarea {
  overflow: auto;
}
.support_bs optgroup {
  font-weight: bold;
}
.support_bs table {
  border-spacing: 0;
  border-collapse: collapse;
}
.support_bs td,
.support_bs th {
  padding: 0;
}

.support_bs input,
.support_bs button,
.support_bs select,
.support_bs textarea {
  font-family: inherit;
  font-size: inherit;
  line-height: inherit;
}
.support_bs a {
  color: #428bca;
  text-decoration: none;
}
.support_bs a:hover,
.support_bs a:focus {
  color: #2a6496;
  text-decoration: underline;
}
.support_bs a:focus {
  outline: thin dotted;
  outline: 5px auto -webkit-focus-ring-color;
  outline-offset: -2px;
}
.support_bs figure {
  margin: 0;
}
.support_bs img {
  vertical-align: middle;
}
.support_bs .img-responsive,
.support_bs .thumbnail > img,
.support_bs .thumbnail a > img,
.support_bs .carousel-inner > .item > img,
.support_bs .carousel-inner > .item > a > img {
  display: block;
  max-width: 100%;
  height: auto;
}
.support_bs .img-rounded {
  border-radius: 6px;
}
.support_bs .img-thumbnail {
  display: inline-block;
  max-width: 100%;
  height: auto;
  padding: 4px;
  line-height: 1.42857143;
  background-color: #fff;
  border: 1px solid #ddd;
  border-radius: 4px;
}

```

```

    -webkit-transition: all .2s ease-in-out;
    transition: all .2s ease-in-out;
}
.support_bs .img-circle {
    border-radius: 50%;
}
.support_bs hr {
    margin-top: 20px;
    margin-bottom: 20px;
    border: 0;
    border-top: 1px solid #eee;
}
.support_bs .sr-only {
    position: absolute;
    width: 1px;
    height: 1px;
    padding: 0;
    margin: -1px;
    overflow: hidden;
    clip: rect(0, 0, 0, 0);
    border: 0;
}
.support_bs h1,
.support_bs h2,
.support_bs h3,
.support_bs h4,
.support_bs h5,
.support_bs h6,
.support_bs .h1,
.support_bs .h2,
.support_bs .h3,
.support_bs .h4,
.support_bs .h5,
.support_bs .h6 {
    font-family: inherit;
    font-weight: 500;
    line-height: 1.1;
    color: inherit;
}
.support_bs h1 small,
.support_bs h2 small,
.support_bs h3 small,
.support_bs h4 small,
.support_bs h5 small,
.support_bs h6 small,
.support_bs .h1 small,
.support_bs .h2 small,
.support_bs .h3 small,
.support_bs .h4 small,
.support_bs .h5 small,
.support_bs .h6 small,
.support_bs h1 .small,
.support_bs h2 .small,
.support_bs h3 .small,
.support_bs h4 .small,
.support_bs h5 .small,
.support_bs h6 .small,
.support_bs .h1 .small,
.support_bs .h2 .small,
.support_bs .h3 .small,
.support_bs .h4 .small,
.support_bs .h5 .small,
.support_bs .h6 .small {
    font-weight: normal;
    line-height: 1;
    color: #999;
}
.support_bs h1,
.support_bs .h1,
.support_bs h2,
.support_bs .h2,
.support_bs h3,
.support_bs .h3 {
    margin-top: 20px;
    margin-bottom: 10px;
}
.support_bs h1 small,
.support_bs .h1 small,
.support_bs h2 small,
.support_bs .h2 small,
.support_bs h3 small,
.support_bs .h3 small,
.support_bs h1 .small,
.support_bs .h1 .small,
.support_bs h2 .small,
.support_bs .h2 .small,
.support_bs h3 .small,
.support_bs .h3 .small {
    font-size: 65%;
}
.support_bs h4,
.support_bs .h4,

```



```

.support_bs h5,
.support_bs .h5,
.support_bs h6,
.support_bs .h6 {
  margin-top: 10px;
  margin-bottom: 10px;
}
.support_bs h4 small,
.support_bs .h4 small,
.support_bs h5 small,
.support_bs .h5 small,
.support_bs h6 small,
.support_bs .h6 small,
.support_bs h4 .small,
.support_bs .h4 .small,
.support_bs h5 .small,
.support_bs .h5 .small,
.support_bs h6 .small,
.support_bs .h6 .small {
  font-size: 75%;
}
.support_bs h1,
.support_bs .h1 {
  font-size: 36px;
}
.support_bs h2,
.support_bs .h2 {
  font-size: 30px;
}
.support_bs h3,
.support_bs .h3 {
  font-size: 24px;
}
.support_bs h4,
.support_bs .h4 {
  font-size: 18px;
}
.support_bs h5,
.support_bs .h5 {
  font-size: 14px;
}
.support_bs h6,
.support_bs .h6 {
  font-size: 12px;
}
.support_bs p {
  margin: 0 0 10px;
}
.support_bs .lead {
  margin-bottom: 20px;
  font-size: 16px;
  font-weight: 200;
  line-height: 1.4;
}

.support_bs small,
.support_bs .small {
  font-size: 85%;
}
.support_bs cite {
  font-style: normal;
}
.support_bs .text-left {
  text-align: left;
}
.support_bs .text-right {
  text-align: right;
}
.support_bs .text-center {
  text-align: center;
}
.support_bs .text-justify {
  text-align: justify;
}
.support_bs .text-muted {
  color: #999;
}
.support_bs .text-primary {
  color: #428bca;
}
.support_bs a.text-primary:hover {
  color: #3071a9;
}
.support_bs .text-success {
  color: #3c763d;
}
.support_bs a.text-success:hover {
  color: #2b542c;
}
.support_bs .text-filed {
  color: #ffffff;
}

```

```

.support_bs a.text-filed:hover {
  color: #2b542c;
}
.support_bs .text-info {
  color: #31708f;
}
.support_bs a.text-info:hover {
  color: #245269;
}
.support_bs .text-warning {
  color: #8a6d3b;
}
.support_bs a.text-warning:hover {
  color: #66512c;
}
.support_bs .text-danger {
  color: #a94442;
}
.support_bs a.text-danger:hover {
  color: #843534;
}
.support_bs .bg-primary {
  color: #fff;
  background-color: #428bca;
}
.support_bs a.bg-primary:hover {
  background-color: #3071a9;
}
.support_bs .bg-success {
  background-color: #dff0d8;
}
.support_bs a.bg-success:hover {
  background-color: #c1e2b3;
}
.support_bs .bg-info {
  background-color: #d9edf7;
}
.support_bs a.bg-info:hover {
  background-color: #afd9ee;
}
.support_bs .bg-warning {
  background-color: #fcf8e3;
}
.support_bs a.bg-warning:hover {
  background-color: #f7ecb5;
}
.support_bs .bg-danger {
  background-color: #f2dede;
}
.support_bs a.bg-danger:hover {
  background-color: #e4b9b9;
}
.support_bs .page-header {
  padding-bottom: 9px;
  margin: 40px 0 20px;
  border-bottom: 1px solid #eee;
}
.support_bs ul,
.support_bs ol {
  margin-top: 0;
  margin-bottom: 10px;
}
.support_bs ul ul,
.support_bs ol ul,
.support_bs ul ol,
.support_bs ol ol {
  margin-bottom: 0;
}
.support_bs .list-unstyled {
  padding-left: 0;
  list-style: none;
}
.support_bs .list-inline {
  padding-left: 0;
  margin-left: -5px;
  list-style: none;
}
.support_bs .list-inline > li {
  display: inline-block;
  padding-right: 5px;
  padding-left: 5px;
}
.support_bs dl {
  margin-top: 0;
  margin-bottom: 20px;
}
.support_bs dt,
.support_bs dd {
  line-height: 1.42857143;
}
.support_bs dt {
  font-weight: bold;
}

```

```

}
.support_bs dd {
  margin-left: 0;
}
.support_bs abbr[title],
.support_bs abbr[data-original-title] {
  cursor: help;
  border-bottom: 1px dotted #999;
}
.support_bs .initialism {
  font-size: 90%;
  text-transform: uppercase;
}
.support_bs blockquote {
  padding: 10px 20px;
  margin: 0 0 20px;
  font-size: 17.5px;
  border-left: 5px solid #eee;
}
.support_bs blockquote p:last-child,
.support_bs blockquote ul:last-child,
.support_bs blockquote ol:last-child {
  margin-bottom: 0;
}
.support_bs blockquote footer,
.support_bs blockquote small,
.support_bs blockquote .small {
  display: block;
  font-size: 80%;
  line-height: 1.42857143;
  color: #999;
}
.support_bs blockquote footer:before,
.support_bs blockquote small:before,
.support_bs blockquote .small:before {
  content: '\2014 \00A0';
}
.support_bs .blockquote-reverse,
.support_bs blockquote.pull-right {
  padding-right: 15px;
  padding-left: 0;
  text-align: right;
  border-right: 5px solid #eee;
  border-left: 0;
}
.support_bs .blockquote-reverse footer:before,
.support_bs blockquote.pull-right footer:before,
.support_bs .blockquote-reverse small:before,
.support_bs blockquote.pull-right small:before,
.support_bs .blockquote-reverse .small:before,
.support_bs blockquote.pull-right .small:before {
  content: '';
}
.support_bs .blockquote-reverse footer:after,
.support_bs blockquote.pull-right footer:after,
.support_bs .blockquote-reverse small:after,
.support_bs blockquote.pull-right small:after,
.support_bs .blockquote-reverse .small:after,
.support_bs blockquote.pull-right .small:after {
  content: '\00A0 \2014';
}
.support_bs blockquote:before,
.support_bs blockquote:after {
  content: " ";
}
.support_bs address {
  margin-bottom: 20px;
  font-style: normal;
  line-height: 1.42857143;
}
.support_bs code,
.support_bs kbd,
.support_bs pre,
.support_bs samp {
  font-family: Menlo, Monaco, Consolas, "Courier New", monospace;
}
.support_bs code {
  padding: 2px 4px;
  font-size: 90%;
  color: #c7254e;
  white-space: nowrap;
  background-color: #f9f2f4;
  border-radius: 4px;
}
.support_bs kbd {
  padding: 2px 4px;
  font-size: 90%;
  color: #fff;
  background-color: #333;
  border-radius: 3px;
  box-shadow: inset 0 -1px 0 rgba(0, 0, 0, .25);
}

```

```

.support_bs pre {
  display: block;
  padding: 9.5px;
  margin: 0 0 10px;
  font-size: 13px;
  line-height: 1.42857143;
  color: #333;
  word-break: break-all;
  word-wrap: break-word;
  background-color: #f5f5f5;
  border: 1px solid #ccc;
  border-radius: 4px;
}
.support_bs pre code {
  padding: 0;
  font-size: inherit;
  color: inherit;
  white-space: pre-wrap;
  background-color: transparent;
  border-radius: 0;
}
.support_bs .pre-scrollable {
  max-height: 340px;
  overflow-y: scroll;
}
.support_bs .container {
  padding-right: 15px;
  padding-left: 15px;
  margin-right: auto;
  margin-left: auto;
}
.support_bs .container-fluid {
  padding-right: 15px;
  padding-left: 15px;
  margin-right: auto;
  margin-left: auto;
}
.support_bs .row {
  margin-right: -15px;
  margin-left: -15px;
}
.support_bs table {
  max-width: 100%;
  background-color: transparent;
}
.support_bs th {
  text-align: left;
}
.support_bs .table {
  width: 100%;
  margin-bottom: 20px;
}
.support_bs .table > thead > tr > th,
.support_bs .table > tbody > tr > th,
.support_bs .table > tfoot > tr > th,
.support_bs .table > thead > tr > td,
.support_bs .table > tbody > tr > td,
.support_bs .table > tfoot > tr > td {
  padding: 8px;
  line-height: 1.42857143;
  vertical-align: top;
  border-top: 1px solid #ddd;
}
.support_bs .table > thead > tr > th {
  vertical-align: bottom;
  border-bottom: 2px solid #ddd;
}
.support_bs .table > caption + thead > tr:first-child > th,
.support_bs .table > colgroup + thead > tr:first-child > th,
.support_bs .table > thead:first-child > tr:first-child > th,
.support_bs .table > caption + thead > tr:first-child > td,
.support_bs .table > colgroup + thead > tr:first-child > td,
.support_bs .table > thead:first-child > tr:first-child > td {
  border-top: 0;
}
.support_bs .table > tbody + tbody {
  border-top: 2px solid #ddd;
}
.support_bs .table .table {
  background-color: #fff;
}
.support_bs .table-condensed > thead > tr > th,
.support_bs .table-condensed > tbody > tr > th,
.support_bs .table-condensed > tfoot > tr > th,
.support_bs .table-condensed > thead > tr > td,
.support_bs .table-condensed > tbody > tr > td,
.support_bs .table-condensed > tfoot > tr > td {
  padding: 5px;
}
.support_bs .table-bordered {
  border: 1px solid #ddd;
}

```

```

.support_bs .table-bordered > thead > tr > th,
.support_bs .table-bordered > tbody > tr > th,
.support_bs .table-bordered > tfoot > tr > th,
.support_bs .table-bordered > thead > tr > td,
.support_bs .table-bordered > tbody > tr > td,
.support_bs .table-bordered > tfoot > tr > td {
  border: 1px solid #ddd;
}
.support_bs .table-bordered > thead > tr > th,
.support_bs .table-bordered > thead > tr > td {
  border-bottom-width: 2px;
}
.support_bs .table-striped > tbody > tr:nth-child(odd) > td,
.support_bs .table-striped > tbody > tr:nth-child(odd) > th {
  background-color: #f9f9f9;
}
.support_bs .table-hover > tbody > tr:hover > td,
.support_bs .table-hover > tbody > tr:hover > th {
  background-color: #f5f5f5;
}
.support_bs table col[class*="col-"] {
  position: static;
  display: table-column;
  float: none;
}
.support_bs table td[class*="col-"],
.support_bs table th[class*="col-"] {
  position: static;
  display: table-cell;
  float: none;
}
.support_bs .table > thead > tr > td.active,
.support_bs .table > tbody > tr > td.active,
.support_bs .table > tfoot > tr > td.active,
.support_bs .table > thead > tr > th.active,
.support_bs .table > tbody > tr > th.active,
.support_bs .table > tfoot > tr > th.active,
.support_bs .table > thead > tr.active > td,
.support_bs .table > tbody > tr.active > td,
.support_bs .table > tfoot > tr.active > td,
.support_bs .table > thead > tr.active > th,
.support_bs .table > tbody > tr.active > th,
.support_bs .table > tfoot > tr.active > th {
  background-color: #f5f5f5;
}
.support_bs .table-hover > tbody > tr > td.active:hover,
.support_bs .table-hover > tbody > tr > th.active:hover,
.support_bs .table-hover > tbody > tr.active:hover > td,
.support_bs .table-hover > tbody > tr.active:hover > th {
  background-color: #e8e8e8;
}
.support_bs .table > thead > tr > td.success,
.support_bs .table > tbody > tr > td.success,
.support_bs .table > tfoot > tr > td.success,
.support_bs .table > thead > tr > th.success,
.support_bs .table > tbody > tr > th.success,
.support_bs .table > tfoot > tr > th.success,
.support_bs .table > thead > tr.success > td,
.support_bs .table > tbody > tr.success > td,
.support_bs .table > tfoot > tr.success > td,
.support_bs .table > thead > tr.success > th,
.support_bs .table > tbody > tr.success > th,
.support_bs .table > tfoot > tr.success > th {
  background-color: #dff0d8;
}
.support_bs .table-hover > tbody > tr > td.success:hover,
.support_bs .table-hover > tbody > tr > th.success:hover,
.support_bs .table-hover > tbody > tr.success:hover > td,
.support_bs .table-hover > tbody > tr.success:hover > th {
  background-color: #d0e9c6;
}
.support_bs .table > thead > tr > td.info,
.support_bs .table > tbody > tr > td.info,
.support_bs .table > tfoot > tr > td.info,
.support_bs .table > thead > tr > th.info,
.support_bs .table > tbody > tr > th.info,
.support_bs .table > tfoot > tr > th.info,
.support_bs .table > thead > tr.info > td,
.support_bs .table > tbody > tr.info > td,
.support_bs .table > tfoot > tr.info > td,
.support_bs .table > thead > tr.info > th,
.support_bs .table > tbody > tr.info > th,
.support_bs .table > tfoot > tr.info > th {
  background-color: #d9edf7;
}
.support_bs .table-hover > tbody > tr > td.info:hover,
.support_bs .table-hover > tbody > tr > th.info:hover,
.support_bs .table-hover > tbody > tr.info:hover > td,
.support_bs .table-hover > tbody > tr.info:hover > th {
  background-color: #c4e3f3;
}
.support_bs .table > thead > tr > td.warning,

```

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.support_bs .table > tbody > tr > td.warning,
.support_bs .table > tfoot > tr > td.warning,
.support_bs .table > tbody > tr > th.warning,
.support_bs .table > tfoot > tr > th.warning,
.support_bs .table > tbody > tr > th.warning > td,
.support_bs .table > tfoot > tr > th.warning > td,
.support_bs .table > tbody > tr.warning > td,
.support_bs .table > tfoot > tr.warning > td,
.support_bs .table > tbody > tr.warning > th,
.support_bs .table > tfoot > tr.warning > th {
  background-color: #fcf8e3;
}
.support_bs .table-hover > tbody > tr > td.warning:hover,
.support_bs .table-hover > tbody > tr > th.warning:hover,
.support_bs .table-hover > tbody > tr.warning:hover > td,
.support_bs .table-hover > tbody > tr.warning:hover > th {
  background-color: #faf2cc;
}
.support_bs .table > tbody > tr > td.danger,
.support_bs .table > tfoot > tr > td.danger,
.support_bs .table > tbody > tr > th.danger,
.support_bs .table > tfoot > tr > th.danger,
.support_bs .table > tbody > tr.danger > td,
.support_bs .table > tfoot > tr.danger > td,
.support_bs .table > tbody > tr.danger > th,
.support_bs .table > tfoot > tr.danger > th {
  background-color: #f2dede;
}
.support_bs .table-hover > tbody > tr > td.danger:hover,
.support_bs .table-hover > tbody > tr > th.danger:hover,
.support_bs .table-hover > tbody > tr.danger:hover > td,
.support_bs .table-hover > tbody > tr.danger:hover > th {
  background-color: #ebcccc;
}
.support_bs fieldset {
  min-width: 0;
  padding: 0;
  margin: 0;
  border: 0;
}
.support_bs legend {
  display: block;
  width: 100%;
  padding: 0;
  margin-bottom: 20px;
  font-size: 21px;
  line-height: inherit;
  color: #333;
  border: 0;
  border-bottom: 1px solid #e5e5e5;
}
.support_bs label {
  display: inline-block;
  margin-bottom: 5px;
  font-weight: bold;
}
.support_bs input[type="search"] {
  -webkit-box-sizing: border-box;
  -moz-box-sizing: border-box;
  box-sizing: border-box;
}
.support_bs input[type="radio"],
.support_bs input[type="checkbox"] {
  margin: 4px 0 0;
  margin-top: 1px \9;
  /* IE8-9 */
  line-height: normal;
}
.support_bs input[type="file"] {
  display: block;
}
.support_bs input[type="range"] {
  display: block;
  width: 100%;
}
.support_bs select[multiple],
.support_bs select[size] {
  height: auto;
}
.support_bs input[type="file"]:focus,
.support_bs input[type="radio"]:focus,
.support_bs input[type="checkbox"]:focus {
  outline: thin dotted;
  outline: 5px auto -webkit-focus-ring-color;
  outline-offset: -2px;
}
.support_bs output {

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display: block;
padding-top: 7px;
font-size: 14px;
line-height: 1.42857143;
color: #555;
}
.support_bs .form-control {
display: block;
width: 100%;
height: 34px;
padding: 6px 12px;
font-size: 14px;
line-height: 1.42857143;
color: #555;
background-color: #fff;
background-image: none;
border: 1px solid #ccc;
border-radius: 4px;
-webkit-box-shadow: inset 0 1px 1px rgba(0, 0, 0, .075);
box-shadow: inset 0 1px 1px rgba(0, 0, 0, .075);
-webkit-transition: border-color ease-in-out .15s, box-shadow ease-in-out .15s;
transition: border-color ease-in-out .15s, box-shadow ease-in-out .15s;
}
.support_bs .form-control:focus {
border-color: #66afe9;
outline: 0;
-webkit-box-shadow: inset 0 1px 1px rgba(0,0,0,.075), 0 0 8px rgba(102, 175, 233, .6);
box-shadow: inset 0 1px 1px rgba(0,0,0,.075), 0 0 8px rgba(102, 175, 233, .6);
}
.support_bs .form-control::-moz-placeholder {
color: #999;
opacity: 1;
}
.support_bs .form-control:-ms-input-placeholder {
color: #999;
}
.support_bs .form-control::-webkit-input-placeholder {
color: #999;
}
.support_bs .form-control[disabled],
.support_bs .form-control[readonly],
.support_bs fieldset[disabled] .form-control {
cursor: not-allowed;
background-color: #eee;
opacity: 1;
}
.support_bs textarea.form-control {
height: auto;
}
.support_bs input[type="search"] {
-webkit-appearance: none;
}
.support_bs input[type="date"] {
line-height: 34px;
}
.support_bs .form-group {
margin-bottom: 15px;
}
.support_bs .radio,
.support_bs .checkbox {
display: block;
min-height: 20px;
padding-left: 20px;
margin-top: 10px;
margin-bottom: 10px;
}
.support_bs .radio label,
.support_bs .checkbox label {
display: inline;
font-weight: normal;
cursor: pointer;
}
.support_bs .radio input[type="radio"],
.support_bs .radio-inline input[type="radio"],
.support_bs .checkbox input[type="checkbox"],
.support_bs .checkbox-inline input[type="checkbox"] {
float: left;
margin-left: -20px;
}
.support_bs .radio + .radio,
.support_bs .checkbox + .checkbox {
margin-top: -5px;
}
.support_bs .radio-inline,
.support_bs .checkbox-inline {
display: inline-block;
padding-left: 20px;
margin-bottom: 0;
font-weight: normal;
vertical-align: middle;
cursor: pointer;
}
}

```

```

.support_bs .radio-inline + .radio-inline ,
.support_bs .checkbox-inline + .checkbox-inline {
  margin-top: 0;
  margin-left: 10px;
}
.support_bs input[type="radio"][disabled],
.support_bs input[type="checkbox"][disabled],
.support_bs .radio[disabled],
.support_bs .radio-inline[disabled],
.support_bs .checkbox[disabled],
.support_bs .checkbox-inline[disabled],
.support_bs fieldset[disabled] input[type="radio"],
.support_bs fieldset[disabled] input[type="checkbox"],
.support_bs fieldset[disabled] .radio,
.support_bs fieldset[disabled] .radio-inline,
.support_bs fieldset[disabled] .checkbox,
.support_bs fieldset[disabled] .checkbox-inline {
  cursor: not-allowed;
}
.support_bs .input-sm {
  height: 30px;
  padding: 5px 10px;
  font-size: 12px;
  line-height: 1.5;
  border-radius: 3px;
}
.support_bs select.input-sm {
  height: 30px;
  line-height: 30px;
}
.support_bs textarea.input-sm,
.support_bs select[multiple].input-sm {
  height: auto;
}
.support_bs .input-lg {
  height: 46px;
  padding: 10px 16px;
  font-size: 18px;
  line-height: 1.33;
  border-radius: 6px;
}
.support_bs select.input-lg {
  height: 46px;
  line-height: 46px;
}
.support_bs textarea.input-lg,
.support_bs select[multiple].input-lg {
  height: auto;
}
.support_bs .has-feedback {
  position: relative;
}
.support_bs .has-feedback .form-control {
  padding-right: 42.5px;
}
.support_bs .has-feedback .form-control-feedback {
  position: absolute;
  top: 25px;
  right: 0;
  display: block;
  width: 34px;
  height: 34px;
  line-height: 34px;
  text-align: center;
}
.support_bs .has-success .help-block,
.support_bs .has-success .control-label,
.support_bs .has-success .radio,
.support_bs .has-success .checkbox,
.support_bs .has-success .radio-inline,
.support_bs .has-success .checkbox-inline {
  color: #3c763d;
}
.support_bs .has-success .form-control {
  border-color: #3c763d;
  -webkit-box-shadow: inset 0 1px 1px rgba(0, 0, 0, .075);
  box-shadow: inset 0 1px 1px rgba(0, 0, 0, .075);
}
.support_bs .has-success .form-control:focus {
  border-color: #2b542c;
  -webkit-box-shadow: inset 0 1px 1px rgba(0, 0, 0, .075), 0 0 6px #67b168;
  box-shadow: inset 0 1px 1px rgba(0, 0, 0, .075), 0 0 6px #67b168;
}
.support_bs .has-success .input-group-addon {
  color: #3c763d;
  background-color: #dff0d8;
  border-color: #3c763d;
}
.support_bs .has-success .form-control-feedback {
  color: #3c763d;
}
.support_bs .has-warning .help-block,

```



```

.support_bs .has-warning .control-label ,
.support_bs .has-warning .radio ,
.support_bs .has-warning .checkbox ,
.support_bs .has-warning .radio-inline ,
.support_bs .has-warning .checkbox-inline {
  color: #8a6d3b;
}
.support_bs .has-warning .form-control {
  border-color: #8a6d3b;
  -webkit-box-shadow: inset 0 1px 1px rgba(0, 0, 0, .075);
  box-shadow: inset 0 1px 1px rgba(0, 0, 0, .075);
}
.support_bs .has-warning .form-control:focus {
  border-color: #66512c;
  -webkit-box-shadow: inset 0 1px 1px rgba(0, 0, 0, .075), 0 0 6px #c0a16b;
  box-shadow: inset 0 1px 1px rgba(0, 0, 0, .075), 0 0 6px #c0a16b;
}
.support_bs .has-warning .input-group-addon {
  color: #8a6d3b;
  background-color: #fcf8e3;
  border-color: #8a6d3b;
}
.support_bs .has-warning .form-control-feedback {
  color: #8a6d3b;
}
.support_bs .has-error .help-block ,
.support_bs .has-error .control-label ,
.support_bs .has-error .radio ,
.support_bs .has-error .checkbox ,
.support_bs .has-error .radio-inline ,
.support_bs .has-error .checkbox-inline {
  color: #a94442;
}
.support_bs .has-error .form-control {
  border-color: #a94442;
  -webkit-box-shadow: inset 0 1px 1px rgba(0, 0, 0, .075);
  box-shadow: inset 0 1px 1px rgba(0, 0, 0, .075);
}
.support_bs .has-error .form-control:focus {
  border-color: #843534;
  -webkit-box-shadow: inset 0 1px 1px rgba(0, 0, 0, .075), 0 0 6px #ce8483;
  box-shadow: inset 0 1px 1px rgba(0, 0, 0, .075), 0 0 6px #ce8483;
}
.support_bs .has-error .input-group-addon {
  color: #a94442;
  background-color: #f2dede;
  border-color: #a94442;
}
.support_bs .has-error .form-control-feedback {
  color: #a94442;
}
.support_bs .form-control-static {
  margin-bottom: 0;
}
.support_bs .help-block {
  display: block;
  margin-top: 5px;
  margin-bottom: 10px;
  color: #737373;
}
.support_bs .form-horizontal .control-label ,
.support_bs .form-horizontal .radio ,
.support_bs .form-horizontal .checkbox ,
.support_bs .form-horizontal .radio-inline ,
.support_bs .form-horizontal .checkbox-inline {
  padding-top: 7px;
  margin-top: 0;
  margin-bottom: 0;
}
.support_bs .form-horizontal .radio ,
.support_bs .form-horizontal .checkbox {
  min-height: 27px;
}
.support_bs .form-horizontal .form-group {
  margin-right: -15px;
  margin-left: -15px;
}
.support_bs .form-horizontal .form-control-static {
  padding-top: 7px;
}
.support_bs .form-horizontal .has-feedback .form-control-feedback {
  top: 0;
  right: 15px;
}
.support_bs .btn {
  display: inline-block;
  padding: 6px 12px;
  margin-bottom: 0;
  font-size: 14px;
  font-weight: normal;
  line-height: 1.42857143;
  text-align: center;
}

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white-space: nowrap;
vertical-align: middle;
cursor: pointer;
-webkit-user-select: none;
  -moz-user-select: none;
  -ms-user-select: none;
   user-select: none;
background-image: none;
border: 1px solid transparent;
border-radius: 4px;
}
.support_bs .btn:focus,
.support_bs .btn:active:focus,
.support_bs .btn.active:focus {
  outline: thin dotted;
  outline: 5px auto -webkit-focus-ring-color;
  outline-offset: -2px;
}
.support_bs .btn:hover,
.support_bs .btn:focus {
  color: #333;
  text-decoration: none;
}
.support_bs .btn:active,
.support_bs .btn.active {
  background-image: none;
  outline: 0;
  -webkit-box-shadow: inset 0 3px 5px rgba(0, 0, 0, .125);
  box-shadow: inset 0 3px 5px rgba(0, 0, 0, .125);
}
.support_bs .btn.disabled,
.support_bs .btn[disabled],
.support_bs fieldset[disabled] .btn {
  pointer-events: none;
  cursor: not-allowed;
  filter: alpha(opacity=65);
  -webkit-box-shadow: none;
  box-shadow: none;
  opacity: .65;
}
.support_bs .btn-default {
  color: #333;
  background-color: #fff;
  border-color: #ccc;
}
.support_bs .btn-default:hover,
.support_bs .btn-default:focus,
.support_bs .btn-default:active,
.support_bs .btn-default.active,
.support_bs .open .dropdown-toggle.btn-default {
  color: #333;
  background-color: #ebebeb;
  border-color: #adadad;
}
.support_bs .btn-default:active,
.support_bs .btn-default.active,
.support_bs .open .dropdown-toggle.btn-default {
  background-image: none;
}
.support_bs .btn-default.disabled,
.support_bs .btn-default[disabled],
.support_bs fieldset[disabled] .btn-default,
.support_bs .btn-default.disabled:hover,
.support_bs .btn-default[disabled]:hover,
.support_bs fieldset[disabled] .btn-default:hover,
.support_bs .btn-default.disabled:focus,
.support_bs .btn-default[disabled]:focus,
.support_bs fieldset[disabled] .btn-default:focus,
.support_bs .btn-default.disabled:active,
.support_bs .btn-default[disabled]:active,
.support_bs fieldset[disabled] .btn-default:active,
.support_bs .btn-default.disabled.active,
.support_bs .btn-default[disabled].active,
.support_bs fieldset[disabled] .btn-default.active {
  background-color: #fff;
  border-color: #ccc;
}
.support_bs .btn-default .badge {
  color: #fff;
  background-color: #333;
}
.support_bs .btn-primary {
  color: #fff;
  background-color: #428bca;
  border-color: #357ebd;
}
.support_bs .btn-primary:hover,
.support_bs .btn-primary:focus,
.support_bs .btn-primary:active,
.support_bs .btn-primary.active,
.support_bs .open .dropdown-toggle.btn-primary {
  color: #fff;

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    background-color: #3276b1;
    border-color: #285e8e;
}
.support_bs .btn-primary:active,
.support_bs .btn-primary.active,
.support_bs .open .dropdown-toggle.btn-primary {
    background-image: none;
}
.support_bs .btn-primary.disabled,
.support_bs .btn-primary[disabled],
.support_bs fieldset[disabled] .btn-primary,
.support_bs .btn-primary.disabled:hover,
.support_bs .btn-primary[disabled]:hover,
.support_bs fieldset[disabled] .btn-primary:hover,
.support_bs .btn-primary.disabled:focus,
.support_bs .btn-primary[disabled]:focus,
.support_bs fieldset[disabled] .btn-primary:focus,
.support_bs .btn-primary.disabled:active,
.support_bs .btn-primary[disabled]:active,
.support_bs fieldset[disabled] .btn-primary:active,
.support_bs .btn-primary.disabled.active,
.support_bs .btn-primary[disabled].active,
.support_bs fieldset[disabled] .btn-primary.active {
    background-color: #428bca;
    border-color: #357ebd;
}
.support_bs .btn-primary .badge {
    color: #428bca;
    background-color: #fff;
}
.support_bs .btn-success {
    color: #fff;
    background-color: #5cb85c;
    border-color: #4cae4c;
}
.support_bs .btn-success:hover,
.support_bs .btn-success:focus,
.support_bs .btn-success:active,
.support_bs .btn-success.active,
.support_bs .open .dropdown-toggle.btn-success {
    color: #fff;
    background-color: #47a447;
    border-color: #398439;
}
.support_bs .btn-success:active,
.support_bs .btn-success.active,
.support_bs .open .dropdown-toggle.btn-success {
    background-image: none;
}
.support_bs .btn-success.disabled,
.support_bs .btn-success[disabled],
.support_bs fieldset[disabled] .btn-success,
.support_bs .btn-success.disabled:hover,
.support_bs .btn-success[disabled]:hover,
.support_bs fieldset[disabled] .btn-success:hover,
.support_bs .btn-success.disabled:focus,
.support_bs .btn-success[disabled]:focus,
.support_bs fieldset[disabled] .btn-success:focus,
.support_bs .btn-success.disabled:active,
.support_bs .btn-success[disabled]:active,
.support_bs fieldset[disabled] .btn-success:active,
.support_bs .btn-success.disabled.active,
.support_bs .btn-success[disabled].active,
.support_bs fieldset[disabled] .btn-success.active {
    background-color: #5cb85c;
    border-color: #4cae4c;
}
.support_bs .btn-success .badge {
    color: #5cb85c;
    background-color: #fff;
}
.support_bs .btn-info {
    color: #fff;
    background-color: #5bc0de;
    border-color: #46b8da;
}
.support_bs .btn-info:hover,
.support_bs .btn-info:focus,
.support_bs .btn-info:active,
.support_bs .btn-info.active,
.support_bs .open .dropdown-toggle.btn-info {
    color: #fff;
    background-color: #39b3d7;
    border-color: #269abc;
}
.support_bs .btn-info:active,
.support_bs .btn-info.active,
.support_bs .open .dropdown-toggle.btn-info {
    background-image: none;
}
.support_bs .btn-info.disabled,
.support_bs .btn-info[disabled],

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```

.support_bs fieldset [disabled] .btn-info ,
.support_bs .btn-info .disabled :hover ,
.support_bs .btn-info [disabled] :hover ,
.support_bs fieldset [disabled] .btn-info :hover ,
.support_bs .btn-info .disabled :focus ,
.support_bs .btn-info [disabled] :focus ,
.support_bs fieldset [disabled] .btn-info :focus ,
.support_bs .btn-info .disabled :active ,
.support_bs .btn-info [disabled] :active ,
.support_bs fieldset [disabled] .btn-info :active ,
.support_bs .btn-info .disabled :active ,
.support_bs .btn-info [disabled] :active ,
.support_bs fieldset [disabled] .btn-info .active {
  background-color: #5bc0de;
  border-color: #46b8da;
}
.support_bs .btn-info .badge {
  color: #5bc0de;
  background-color: #fff;
}
.support_bs .btn-warning {
  color: #fff;
  background-color: #f0ad4e;
  border-color: #eea236;
}
.support_bs .btn-warning :hover ,
.support_bs .btn-warning :focus ,
.support_bs .btn-warning :active ,
.support_bs .btn-warning .active ,
.support_bs .open .dropdown-toggle .btn-warning {
  color: #fff;
  background-color: #ed9c28;
  border-color: #d58512;
}
.support_bs .btn-warning :active ,
.support_bs .btn-warning .active ,
.support_bs .open .dropdown-toggle .btn-warning {
  background-image: none;
}
.support_bs .btn-warning .disabled ,
.support_bs .btn-warning [disabled] ,
.support_bs fieldset [disabled] .btn-warning ,
.support_bs .btn-warning .disabled :hover ,
.support_bs .btn-warning [disabled] :hover ,
.support_bs fieldset [disabled] .btn-warning :hover ,
.support_bs .btn-warning .disabled :focus ,
.support_bs .btn-warning [disabled] :focus ,
.support_bs fieldset [disabled] .btn-warning :focus ,
.support_bs .btn-warning .disabled :active ,
.support_bs .btn-warning [disabled] :active ,
.support_bs fieldset [disabled] .btn-warning :active ,
.support_bs .btn-warning .disabled .active ,
.support_bs .btn-warning [disabled] .active ,
.support_bs fieldset [disabled] .btn-warning .active {
  background-color: #f0ad4e;
  border-color: #eea236;
}
.support_bs .btn-warning .badge {
  color: #f0ad4e;
  background-color: #fff;
}
.support_bs .btn-danger {
  color: #fff;
  background-color: #d9534f;
  border-color: #d43f3a;
}
.support_bs .btn-danger :hover ,
.support_bs .btn-danger :focus ,
.support_bs .btn-danger :active ,
.support_bs .btn-danger .active ,
.support_bs .open .dropdown-toggle .btn-danger {
  color: #fff;
  background-color: #d2322d;
  border-color: #ac2925;
}
.support_bs .btn-danger :active ,
.support_bs .btn-danger .active ,
.support_bs .open .dropdown-toggle .btn-danger {
  background-image: none;
}
.support_bs .btn-danger .disabled ,
.support_bs .btn-danger [disabled] ,
.support_bs fieldset [disabled] .btn-danger ,
.support_bs .btn-danger .disabled :hover ,
.support_bs .btn-danger [disabled] :hover ,
.support_bs fieldset [disabled] .btn-danger :hover ,
.support_bs .btn-danger .disabled :focus ,
.support_bs .btn-danger [disabled] :focus ,
.support_bs fieldset [disabled] .btn-danger :focus ,
.support_bs .btn-danger .disabled :active ,
.support_bs .btn-danger [disabled] :active ,
.support_bs fieldset [disabled] .btn-danger :active ,

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.support_bs .btn-danger.disabled.active ,
.support_bs .btn-danger[disabled].active ,
.support_bs fieldset[disabled] .btn-danger.active {
  background-color: #d9534f;
  border-color: #d43f3a;
}
.support_bs .btn-danger .badge {
  color: #d9534f;
  background-color: #fff;
}
.support_bs .btn-link {
  font-weight: normal;
  color: #428bca;
  cursor: pointer;
  border-radius: 0;
}
.support_bs .btn-link ,
.support_bs .btn-link:active ,
.support_bs .btn-link[disabled] ,
.support_bs fieldset[disabled] .btn-link {
  background-color: transparent;
  -webkit-box-shadow: none;
  box-shadow: none;
}
.support_bs .btn-link ,
.support_bs .btn-link:hover ,
.support_bs .btn-link:focus ,
.support_bs .btn-link:active {
  border-color: transparent;
}
.support_bs .btn-link:hover ,
.support_bs .btn-link:focus {
  color: #2a6496;
  text-decoration: underline;
  background-color: transparent;
}
.support_bs .btn-link[disabled]:hover ,
.support_bs fieldset[disabled] .btn-link:hover ,
.support_bs .btn-link[disabled]:focus ,
.support_bs fieldset[disabled] .btn-link:focus {
  color: #999;
  text-decoration: none;
}
.support_bs .btn-lg ,
.support_bs .btn-group-lg > .btn {
  padding: 10px 16px;
  font-size: 18px;
  line-height: 1.33;
  border-radius: 6px;
}
.support_bs .btn-sm ,
.support_bs .btn-group-sm > .btn {
  padding: 5px 10px;
  font-size: 12px;
  line-height: 1.5;
  border-radius: 3px;
}
.support_bs .btn-xs ,
.support_bs .btn-group-xs > .btn {
  padding: 1px 5px;
  font-size: 12px;
  line-height: 1.5;
  border-radius: 3px;
}
.support_bs .btn-block {
  display: block;
  width: 100%;
  padding-right: 0;
  padding-left: 0;
}
.support_bs .btn-block + .btn-block {
  margin-top: 5px;
}
.support_bs input[type="submit"].btn-block ,
.support_bs input[type="reset"].btn-block ,
.support_bs input[type="button"].btn-block {
  width: 100%;
}
.support_bs .fade {
  opacity: 0;
  -webkit-transition: opacity .15s linear;
  transition: opacity .15s linear;
}
.support_bs .fade.in {
  opacity: 1;
}
.support_bs .collapse {
  display: none;
}
.support_bs .collapse.in {
  display: block;
}

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.support_bs .collapsing {
  position: relative;
  height: 0;
  overflow: hidden;
  -webkit-transition: height .35s ease;
  transition: height .35s ease;
}
.support_bs .caret {
  display: inline-block;
  width: 0;
  height: 0;
  margin-left: 2px;
  vertical-align: middle;
  border-top: 4px solid;
  border-right: 4px solid transparent;
  border-left: 4px solid transparent;
}
.support_bs .dropdown {
  position: relative;
}
.support_bs .dropdown-toggle:focus {
  outline: 0;
}
.support_bs .dropdown-menu {
  position: absolute;
  top: 100%;
  left: 0;
  z-index: 1000;
  display: none;
  float: left;
  min-width: 160px;
  padding: 5px 0;
  margin: 2px 0 0;
  font-size: 14px;
  list-style: none;
  background-color: #fff;
  background-clip: padding-box;
  border: 1px solid #ccc;
  border: 1px solid rgba(0, 0, 0, .15);
  border-radius: 4px;
  -webkit-box-shadow: 0 6px 12px rgba(0, 0, 0, .175);
  box-shadow: 0 6px 12px rgba(0, 0, 0, .175);
}
.support_bs .dropdown-menu.pull-right {
  right: 0;
  left: auto;
}
.support_bs .dropdown-menu .divider {
  height: 1px;
  margin: 9px 0;
  overflow: hidden;
  background-color: #e5e5e5;
}
.support_bs .dropdown-menu > li > a {
  display: block;
  padding: 3px 20px;
  clear: both;
  font-weight: normal;
  line-height: 1.42857143;
  color: #333;
  white-space: nowrap;
}
.support_bs .dropdown-menu > li > a:hover,
.support_bs .dropdown-menu > li > a:focus {
  color: #262626;
  text-decoration: none;
  background-color: #f5f5f5;
}
.support_bs .dropdown-menu > .active > a,
.support_bs .dropdown-menu > .active > a:hover,
.support_bs .dropdown-menu > .active > a:focus {
  color: #fff;
  text-decoration: none;
  background-color: #428bca;
  outline: 0;
}
.support_bs .dropdown-menu > .disabled > a,
.support_bs .dropdown-menu > .disabled > a:hover,
.support_bs .dropdown-menu > .disabled > a:focus {
  color: #999;
}
.support_bs .dropdown-menu > .disabled > a:hover,
.support_bs .dropdown-menu > .disabled > a:focus {
  text-decoration: none;
  cursor: not-allowed;
  background-color: transparent;
  background-image: none;
  filter: progid:DXImageTransform.Microsoft.gradient(enabled = false);
}
.support_bs .open > .dropdown-menu {
  display: block;
}

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.support_bs .open > a {
  outline: 0;
}
.support_bs .dropdown-menu-right {
  right: 0;
  left: auto;
}
.support_bs .dropdown-menu-left {
  right: auto;
  left: 0;
}
.support_bs .dropdown-header {
  display: block;
  padding: 3px 20px;
  font-size: 12px;
  line-height: 1.42857143;
  color: #999;
}
.support_bs .dropdown-backdrop {
  position: fixed;
  top: 0;
  right: 0;
  bottom: 0;
  left: 0;
  z-index: 990;
}
.support_bs .pull-right > .dropdown-menu {
  right: 0;
  left: auto;
}
.support_bs .dropdown .caret,
.support_bs .navbar-fixed-bottom .dropdown .caret {
  content: " ";
  border-top: 0;
  border-bottom: 4px solid;
}
.support_bs .dropdown .dropdown-menu,
.support_bs .navbar-fixed-bottom .dropdown .dropdown-menu {
  top: auto;
  bottom: 100%;
  margin-bottom: 1px;
}
.support_bs .btn-group,
.support_bs .btn-group-vertical {
  position: relative;
  display: inline-block;
  vertical-align: middle;
}
.support_bs .btn-group > .btn,
.support_bs .btn-group-vertical > .btn {
  position: relative;
  float: left;
}
.support_bs .btn-group > .btn:hover,
.support_bs .btn-group-vertical > .btn:hover,
.support_bs .btn-group > .btn:focus,
.support_bs .btn-group-vertical > .btn:focus,
.support_bs .btn-group > .btn.active,
.support_bs .btn-group-vertical > .btn.active,
.support_bs .btn-group > .btn.active,
.support_bs .btn-group-vertical > .btn.active {
  z-index: 2;
}
.support_bs .btn-group > .btn:focus,
.support_bs .btn-group-vertical > .btn:focus {
  outline: none;
}
.support_bs .btn-group .btn + .btn,
.support_bs .btn-group .btn + .btn-group,
.support_bs .btn-group .btn-group + .btn,
.support_bs .btn-group .btn-group + .btn-group {
  margin-left: -1px;
}
.support_bs .btn-toolbar {
  margin-left: -5px;
}
.support_bs .btn-toolbar .btn-group,
.support_bs .btn-toolbar .input-group {
  float: left;
}
.support_bs .btn-toolbar > .btn,
.support_bs .btn-toolbar > .btn-group,
.support_bs .btn-toolbar > .input-group {
  margin-left: 5px;
}
.support_bs .btn-group > .btn:not(:first-child):not(:last-child):not(.dropdown-toggle) {
  border-radius: 0;
}
.support_bs .btn-group > .btn:first-child {
  margin-left: 0;
}
.support_bs .btn-group > .btn:first-child:not(:last-child):not(.dropdown-toggle) {

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border-top-right-radius: 0;
border-bottom-right-radius: 0;
}
.support_bs .btn-group > .btn:last-child:not(:first-child),
.support_bs .btn-group > .dropdown-toggle:not(:first-child) {
border-top-left-radius: 0;
border-bottom-left-radius: 0;
}
.support_bs .btn-group > .btn-group {
float: left;
}
.support_bs .btn-group > .btn-group:not(:first-child):not(:last-child) > .btn {
border-radius: 0;
}
.support_bs .btn-group > .btn-group:first-child > .btn:last-child,
.support_bs .btn-group > .btn-group:first-child > .dropdown-toggle {
border-top-right-radius: 0;
border-bottom-right-radius: 0;
}
.support_bs .btn-group > .btn-group:last-child > .btn:first-child {
border-top-left-radius: 0;
border-bottom-left-radius: 0;
}
.support_bs .btn-group .dropdown-toggle:active,
.support_bs .btn-group.open .dropdown-toggle {
outline: 0;
}
.support_bs .btn-group > .btn + .dropdown-toggle {
padding-right: 8px;
padding-left: 8px;
}
.support_bs .btn-group > .btn-lg + .dropdown-toggle {
padding-right: 12px;
padding-left: 12px;
}
.support_bs .btn-group.open .dropdown-toggle {
-webkit-box-shadow: inset 0 3px 5px rgba(0, 0, 0, .125);
box-shadow: inset 0 3px 5px rgba(0, 0, 0, .125);
}
.support_bs .btn-group.open .dropdown-toggle.btn-link {
-webkit-box-shadow: none;
box-shadow: none;
}
.support_bs .btn .caret {
margin-left: 0;
}
.support_bs .btn-lg .caret {
border-width: 5px 5px 0;
border-bottom-width: 0;
}
.support_bs .dropup .btn-lg .caret {
border-width: 0 5px 5px;
}
.support_bs .btn-group-vertical > .btn,
.support_bs .btn-group-vertical > .btn-group,
.support_bs .btn-group-vertical > .btn-group > .btn {
display: block;
float: none;
width: 100%;
max-width: 100%;
}
.support_bs .btn-group-vertical > .btn-group > .btn {
float: none;
}
.support_bs .btn-group-vertical > .btn + .btn,
.support_bs .btn-group-vertical > .btn + .btn-group,
.support_bs .btn-group-vertical > .btn-group + .btn,
.support_bs .btn-group-vertical > .btn-group + .btn-group {
margin-top: -1px;
margin-left: 0;
}
.support_bs .btn-group-vertical > .btn:not(:first-child):not(:last-child) {
border-radius: 0;
}
.support_bs .btn-group-vertical > .btn:first-child:not(:last-child) {
border-top-right-radius: 4px;
border-bottom-right-radius: 0;
border-bottom-left-radius: 0;
}
.support_bs .btn-group-vertical > .btn:last-child:not(:first-child) {
border-top-left-radius: 0;
border-top-right-radius: 0;
border-bottom-left-radius: 4px;
}
.support_bs .btn-group-vertical > .btn-group:not(:first-child):not(:last-child) > .btn {
border-radius: 0;
}
.support_bs .btn-group-vertical > .btn-group:first-child:not(:last-child) > .btn:last-child,
.support_bs .btn-group-vertical > .btn-group:first-child:not(:last-child) > .dropdown-toggle {
border-bottom-right-radius: 0;
border-bottom-left-radius: 0;
}
}

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.support_bs .btn-group-vertical > .btn-group:last-child:not(:first-child) > .btn:first-child {
  border-top-left-radius: 0;
  border-top-right-radius: 0;
}
.support_bs .btn-group-justified {
  display: table;
  width: 100%;
  table-layout: fixed;
  border-collapse: separate;
}
.support_bs .btn-group-justified > .btn,
.support_bs .btn-group-justified > .btn-group {
  display: table-cell;
  float: none;
  width: 1%;
}
.support_bs .btn-group-justified > .btn-group .btn {
  width: 100%;
}
.support_bs [data-toggle="buttons"] > .btn > input[type="radio"],
.support_bs [data-toggle="buttons"] > .btn > input[type="checkbox"] {
  display: none;
}
.support_bs .input-group {
  position: relative;
  display: table;
  border-collapse: separate;
}
.support_bs .input-group[class*="col-"] {
  float: none;
  padding-right: 0;
  padding-left: 0;
}
.support_bs .input-group .form-control {
  position: relative;
  z-index: 2;
  float: left;
  width: 100%;
  margin-bottom: 0;
}
.support_bs .input-group-lg > .form-control,
.support_bs .input-group-lg > .input-group-addon,
.support_bs .input-group-lg > .input-group-btn > .btn {
  height: 46px;
  padding: 10px 16px;
  font-size: 18px;
  line-height: 1.33;
  border-radius: 6px;
}
.support_bs select.input-group-lg > .form-control,
.support_bs select.input-group-lg > .input-group-addon,
.support_bs select.input-group-lg > .input-group-btn > .btn {
  height: 46px;
  line-height: 46px;
}
.support_bs textarea.input-group-lg > .form-control,
.support_bs textarea.input-group-lg > .input-group-addon,
.support_bs textarea.input-group-lg > .input-group-btn > .btn,
.support_bs select[multiple].input-group-lg > .form-control,
.support_bs select[multiple].input-group-lg > .input-group-addon,
.support_bs select[multiple].input-group-lg > .input-group-btn > .btn {
  height: auto;
}
.support_bs .input-group-sm > .form-control,
.support_bs .input-group-sm > .input-group-addon,
.support_bs .input-group-sm > .input-group-btn > .btn {
  height: 30px;
  padding: 5px 10px;
  font-size: 12px;
  line-height: 1.5;
  border-radius: 3px;
}
.support_bs select.input-group-sm > .form-control,
.support_bs select.input-group-sm > .input-group-addon,
.support_bs select.input-group-sm > .input-group-btn > .btn {
  height: 30px;
  line-height: 30px;
}
.support_bs textarea.input-group-sm > .form-control,
.support_bs textarea.input-group-sm > .input-group-addon,
.support_bs textarea.input-group-sm > .input-group-btn > .btn,
.support_bs select[multiple].input-group-sm > .form-control,
.support_bs select[multiple].input-group-sm > .input-group-addon,
.support_bs select[multiple].input-group-sm > .input-group-btn > .btn {
  height: auto;
}
.support_bs .input-group-addon,
.support_bs .input-group-btn,
.support_bs .input-group .form-control {
  display: table-cell;
}
.support_bs .input-group-addon:not(:first-child):not(:last-child),

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.support_bs .input-group-btn:not(:first-child):not(:last-child),
.support_bs .input-group .form-control:not(:first-child):not(:last-child) {
  border-radius: 0;
}
.support_bs .input-group-addon,
.support_bs .input-group-btn {
  width: 1%;
  white-space: nowrap;
  vertical-align: middle;
}
.support_bs .input-group-addon {
  padding: 6px 12px;
  font-size: 14px;
  font-weight: normal;
  line-height: 1;
  color: #555;
  text-align: center;
  background-color: #eee;
  border: 1px solid #ccc;
  border-radius: 4px;
}
.support_bs .input-group-addon.input-sm {
  padding: 5px 10px;
  font-size: 12px;
  border-radius: 3px;
}
.support_bs .input-group-addon.input-lg {
  padding: 10px 16px;
  font-size: 18px;
  border-radius: 6px;
}
.support_bs .input-group-addon input[type="radio"],
.support_bs .input-group-addon input[type="checkbox"] {
  margin-top: 0;
}
.support_bs .input-group .form-control:first-child,
.support_bs .input-group-addon:first-child,
.support_bs .input-group-btn:first-child > .btn,
.support_bs .input-group-btn:first-child > .btn-group > .btn,
.support_bs .input-group-btn:first-child > .dropdown-toggle,
.support_bs .input-group-btn:last-child > .btn:not(:last-child):not(.dropdown-toggle),
.support_bs .input-group-btn:last-child > .btn-group:not(:last-child) > .btn {
  border-top-right-radius: 0;
  border-bottom-right-radius: 0;
}
.support_bs .input-group-addon:first-child {
  border-right: 0;
}
.support_bs .input-group .form-control:last-child,
.support_bs .input-group-addon:last-child,
.support_bs .input-group-btn:last-child > .btn,
.support_bs .input-group-btn:last-child > .btn-group > .btn,
.support_bs .input-group-btn:last-child > .dropdown-toggle,
.support_bs .input-group-btn:first-child > .btn:not(:first-child),
.support_bs .input-group-btn:first-child > .btn-group:not(:first-child) > .btn {
  border-top-left-radius: 0;
  border-bottom-left-radius: 0;
}
.support_bs .input-group-addon:last-child {
  border-left: 0;
}
.support_bs .input-group-btn {
  position: relative;
  font-size: 0;
  white-space: nowrap;
}
.support_bs .input-group-btn > .btn {
  position: relative;
}
.support_bs .input-group-btn > .btn + .btn {
  margin-left: -1px;
}
.support_bs .input-group-btn > .btn:hover,
.support_bs .input-group-btn > .btn:focus,
.support_bs .input-group-btn > .btn:active {
  z-index: 2;
}
.support_bs .input-group-btn:first-child > .btn,
.support_bs .input-group-btn:first-child > .btn-group {
  margin-right: -1px;
}
.support_bs .input-group-btn:last-child > .btn,
.support_bs .input-group-btn:last-child > .btn-group {
  margin-left: -1px;
}
.support_bs .nav {
  padding-left: 0;
  margin-bottom: 0;
  list-style: none;
}
.support_bs .nav > li {
  position: relative;
}

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    display: block;
}
.support_bs .nav > li > a {
    position: relative;
    display: block;
    padding: 10px 15px;
}
.support_bs .nav > li > a:hover,
.support_bs .nav > li > a:focus {
    text-decoration: none;
    background-color: #eee;
}
.support_bs .nav > li.disabled > a {
    color: #999;
}
.support_bs .nav > li.disabled > a:hover,
.support_bs .nav > li.disabled > a:focus {
    color: #999;
    text-decoration: none;
    cursor: not-allowed;
    background-color: transparent;
}
.support_bs .nav .open > a,
.support_bs .nav .open > a:hover,
.support_bs .nav .open > a:focus {
    background-color: #eee;
    border-color: #428bca;
}
.support_bs .nav .nav-divider {
    height: 1px;
    margin: 9px 0;
    overflow: hidden;
    background-color: #e5e5e5;
}
.support_bs .nav > li > a > img {
    max-width: none;
}
.support_bs .nav-tabs {
    border-bottom: 1px solid #ddd;
}
.support_bs .nav-tabs > li {
    float: left;
    margin-bottom: -1px;
}
.support_bs .nav-tabs > li > a {
    margin-right: 2px;
    line-height: 1.42857143;
    border: 1px solid transparent;
    border-radius: 4px 4px 0 0;
}
.support_bs .nav-tabs > li > a:hover {
    border-color: #eee #eee #ddd;
}
.support_bs .nav-tabs > li.active > a,
.support_bs .nav-tabs > li.active > a:hover,
.support_bs .nav-tabs > li.active > a:focus {
    color: #555;
    cursor: default;
    background-color: #fff;
    border: 1px solid #ddd;
    border-bottom-color: transparent;
}
.support_bs .nav-tabs.nav-justified {
    width: 100%;
    border-bottom: 0;
}
.support_bs .nav-tabs.nav-justified > li {
    float: none;
}
.support_bs .nav-tabs.nav-justified > li > a {
    margin-bottom: 5px;
    text-align: center;
}
.support_bs .nav-tabs.nav-justified > .dropdown .dropdown-menu {
    top: auto;
    left: auto;
}
.support_bs .nav-tabs.nav-justified > li > a {
    margin-right: 0;
    border-radius: 4px;
}
.support_bs .nav-tabs.nav-justified > .active > a,
.support_bs .nav-tabs.nav-justified > .active > a:hover,
.support_bs .nav-tabs.nav-justified > .active > a:focus {
    border: 1px solid #ddd;
}
.support_bs .nav-pills > li {
    float: left;
}
.support_bs .nav-pills > li > a {
    border-radius: 4px;
}

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}
.support_bs .nav-pills > li + li {
  margin-left: 2px;
}
.support_bs .nav-pills > li.active > a,
.support_bs .nav-pills > li.active > a:hover,
.support_bs .nav-pills > li.active > a:focus {
  color: #fff;
  background-color: #428bca;
}
.support_bs .nav-stacked > li {
  float: none;
}
.support_bs .nav-stacked > li + li {
  margin-top: 2px;
  margin-left: 0;
}
.support_bs .nav-justified {
  width: 100%;
}
.support_bs .nav-justified > li {
  float: none;
}
.support_bs .nav-justified > li > a {
  margin-bottom: 5px;
  text-align: center;
}
.support_bs .nav-justified > .dropdown .dropdown-menu {
  top: auto;
  left: auto;
}
.support_bs .nav-tabs-justified {
  border-bottom: 0;
}
.support_bs .nav-tabs-justified > li > a {
  margin-right: 0;
  border-radius: 4px;
}
.support_bs .nav-tabs-justified > .active > a,
.support_bs .nav-tabs-justified > .active > a:hover,
.support_bs .nav-tabs-justified > .active > a:focus {
  border: 1px solid #ddd;
}
.support_bs .tab-content > .tab-pane {
  display: none;
}
.support_bs .tab-content > .active {
  display: block;
}
.support_bs .nav-tabs .dropdown-menu {
  margin-top: -1px;
  border-top-left-radius: 0;
  border-top-right-radius: 0;
}
.support_bs .navbar {
  position: relative;
  min-height: 50px;
  margin-bottom: 20px;
  border: 1px solid transparent;
}
@media (min-width: 768px) {
  .support_bs .navbar {
    border-radius: 4px;
  }
}
@media (min-width: 768px) {
  .support_bs .navbar-header {
    float: left;
  }
}
.support_bs .navbar-collapse {
  max-height: 340px;
  padding-right: 15px;
  padding-left: 15px;
  overflow-x: visible;
  -webkit-overflow-scrolling: touch;
  border-top: 1px solid transparent;
  box-shadow: inset 0 1px 0 rgba(255, 255, 255, .1);
}
.support_bs .navbar-collapse.in {
  overflow-y: auto;
}
@media (min-width: 768px) {
  .support_bs .navbar-collapse {
    width: auto;
    border-top: 0;
    box-shadow: none;
  }
  .support_bs .navbar-collapse.collapse {
    display: block !important;
    height: auto !important;
    padding-bottom: 0;
  }
}

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        overflow: visible !important;
    }
    .support_bs .navbar-collapse.in {
        overflow-y: visible;
    }
    .support_bs .navbar-fixed-top .navbar-collapse,
    .support_bs .navbar-static-top .navbar-collapse,
    .support_bs .navbar-fixed-bottom .navbar-collapse {
        padding-right: 0;
        padding-left: 0;
    }
}
.support_bs .container > .navbar-header,
.support_bs .container-fluid > .navbar-header,
.support_bs .container > .navbar-collapse,
.support_bs .container-fluid > .navbar-collapse {
    margin-right: -15px;
    margin-left: -15px;
}
@media (min-width: 768px) {
    .support_bs .container > .navbar-header,
    .support_bs .container-fluid > .navbar-header,
    .support_bs .container > .navbar-collapse,
    .support_bs .container-fluid > .navbar-collapse {
        margin-right: 0;
        margin-left: 0;
    }
}
.support_bs .navbar-static-top {
    z-index: 1000;
    border-width: 0 0 1px;
}
@media (min-width: 768px) {
    .support_bs .navbar-static-top {
        border-radius: 0;
    }
}
.support_bs .navbar-fixed-top,
.support_bs .navbar-fixed-bottom {
    position: fixed;
    right: 0;
    left: 0;
    z-index: 1030;
}
@media (min-width: 768px) {
    .support_bs .navbar-fixed-top,
    .support_bs .navbar-fixed-bottom {
        border-radius: 0;
    }
}
.support_bs .navbar-fixed-top {
    top: 0;
    border-width: 0 0 1px;
}
.support_bs .navbar-fixed-bottom {
    bottom: 0;
    margin-bottom: 0;
    border-width: 1px 0 0;
}
.support_bs .navbar-brand {
    float: left;
    height: 50px;
    padding: 15px 15px;
    font-size: 18px;
    line-height: 20px;
}
.support_bs .navbar-brand:hover,
.support_bs .navbar-brand:focus {
    text-decoration: none;
}
@media (min-width: 768px) {
    .support_bs .navbar > .container .navbar-brand,
    .support_bs .navbar > .container-fluid .navbar-brand {
        margin-left: -15px;
    }
}
.support_bs .navbar-toggle {
    position: relative;
    float: right;
    padding: 9px 10px;
    margin-top: 8px;
    margin-right: 15px;
    margin-bottom: 8px;
    background-color: transparent;
    background-image: none;
    border: 1px solid transparent;
    border-radius: 4px;
}
.support_bs .navbar-toggle:focus {
    outline: none;
}
.support_bs .navbar-toggle .icon-bar {

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    display: block;
    width: 22px;
    height: 2px;
    border-radius: 1px;
}
.support_bs .navbar-toggle .icon-bar + .icon-bar {
    margin-top: 4px;
}
@media (min-width: 768px) {
    .support_bs .navbar-toggle {
        display: none;
    }
}
.support_bs .navbar-nav {
    margin: 7.5px -15px;
}
.support_bs .navbar-nav > li > a {
    padding-top: 10px;
    padding-bottom: 10px;
    line-height: 20px;
}
@media (max-width: 767px) {
    .support_bs .navbar-nav .open .dropdown-menu {
        position: static;
        float: none;
        width: auto;
        margin-top: 0;
        background-color: transparent;
        border: 0;
        box-shadow: none;
    }
    .support_bs .navbar-nav .open .dropdown-menu > li > a,
    .support_bs .navbar-nav .open .dropdown-menu .dropdown-header {
        padding: 5px 15px 5px 25px;
    }
    .support_bs .navbar-nav .open .dropdown-menu > li > a {
        line-height: 20px;
    }
    .support_bs .navbar-nav .open .dropdown-menu > li > a:hover,
    .support_bs .navbar-nav .open .dropdown-menu > li > a:focus {
        background-image: none;
    }
}
@media (min-width: 768px) {
    .support_bs .navbar-nav {
        float: left;
        margin: 0;
    }
    .support_bs .navbar-nav > li {
        float: left;
    }
    .support_bs .navbar-nav > li > a {
        padding-top: 15px;
        padding-bottom: 15px;
    }
    .support_bs .navbar-nav .navbar-right:last-child {
        margin-right: -15px;
    }
}
@media (min-width: 768px) {
    .support_bs .navbar-left {
        float: left !important;
    }
    .support_bs .navbar-right {
        float: right !important;
    }
}
.support_bs .navbar-form {
    padding: 10px 15px;
    margin-top: 8px;
    margin-right: -15px;
    margin-bottom: 8px;
    margin-left: -15px;
    border-top: 1px solid transparent;
    border-bottom: 1px solid transparent;
    -webkit-box-shadow: inset 0 1px 0 rgba(255, 255, 255, .1), 0 1px 0 rgba(255, 255, 255, .1);
    box-shadow: inset 0 1px 0 rgba(255, 255, 255, .1), 0 1px 0 rgba(255, 255, 255, .1);
}
@media (min-width: 768px) {
    .support_bs .navbar-form .form-group {
        display: inline-block;
        margin-bottom: 0;
        vertical-align: middle;
    }
    .support_bs .navbar-form .form-control {
        display: inline-block;
        width: auto;
        vertical-align: middle;
    }
    .support_bs .navbar-form .input-group > .form-control {
        width: 100%;
    }
}

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.support_bs .navbar-form .control-label {
  margin-bottom: 0;
  vertical-align: middle;
}
.support_bs .navbar-form .radio,
.support_bs .navbar-form .checkbox {
  display: inline-block;
  padding-left: 0;
  margin-top: 0;
  margin-bottom: 0;
  vertical-align: middle;
}
.support_bs .navbar-form .radio input[type="radio"],
.support_bs .navbar-form .checkbox input[type="checkbox"] {
  float: none;
  margin-left: 0;
}
.support_bs .navbar-form .has-feedback .form-control-feedback {
  top: 0;
}
}
@media (max-width: 767px) {
  .support_bs .navbar-form .form-group {
    margin-bottom: 5px;
  }
}
@media (min-width: 768px) {
  .support_bs .navbar-form {
    width: auto;
    padding-top: 0;
    padding-bottom: 0;
    margin-right: 0;
    margin-left: 0;
    border: 0;
    -webkit-box-shadow: none;
    box-shadow: none;
  }
  .support_bs .navbar-form .navbar-right:last-child {
    margin-right: -15px;
  }
}
.support_bs .navbar-nav > li > .dropdown-menu {
  margin-top: 0;
  border-top-left-radius: 0;
  border-top-right-radius: 0;
}
.support_bs .navbar-fixed-bottom .navbar-nav > li > .dropdown-menu {
  border-bottom-right-radius: 0;
  border-bottom-left-radius: 0;
}
.support_bs .navbar-btn {
  margin-top: 8px;
  margin-bottom: 8px;
}
.support_bs .navbar-btn.btn-sm {
  margin-top: 10px;
  margin-bottom: 10px;
}
.support_bs .navbar-btn.btn-xs {
  margin-top: 14px;
  margin-bottom: 14px;
}
.support_bs .navbar-text {
  margin-top: 15px;
  margin-bottom: 15px;
}
}
@media (min-width: 768px) {
  .support_bs .navbar-text {
    float: left;
    margin-right: 15px;
    margin-left: 15px;
  }
  .support_bs .navbar-text .navbar-right:last-child {
    margin-right: 0;
  }
}
.support_bs .navbar-default {
  background-color: #f8f8f8;
  border-color: #e7e7e7;
}
.support_bs .navbar-default .navbar-brand {
  color: #777;
}
.support_bs .navbar-default .navbar-brand:hover,
.support_bs .navbar-default .navbar-brand:focus {
  color: #5e5e5e;
  background-color: transparent;
}
.support_bs .navbar-default .navbar-text {
  color: #777;
}
}
.support_bs .navbar-default .navbar-nav > li > a {

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    color: #777;
}
.support_bs .navbar-default .navbar-nav > li > a:hover,
.support_bs .navbar-default .navbar-nav > li > a:focus {
    color: #333;
    background-color: transparent;
}
.support_bs .navbar-default .navbar-nav > .active > a,
.support_bs .navbar-default .navbar-nav > .active > a:hover,
.support_bs .navbar-default .navbar-nav > .active > a:focus {
    color: #555;
    background-color: #e7e7e7;
}
.support_bs .navbar-default .navbar-nav > .disabled > a,
.support_bs .navbar-default .navbar-nav > .disabled > a:hover,
.support_bs .navbar-default .navbar-nav > .disabled > a:focus {
    color: #ccc;
    background-color: transparent;
}
.support_bs .navbar-default .navbar-toggle {
    border-color: #ddd;
}
.support_bs .navbar-default .navbar-toggle:hover,
.support_bs .navbar-default .navbar-toggle:focus {
    background-color: #ddd;
}
.support_bs .navbar-default .navbar-toggle .icon-bar {
    background-color: #888;
}
.support_bs .navbar-default .navbar-collapse,
.support_bs .navbar-default .navbar-form {
    border-color: #e7e7e7;
}
.support_bs .navbar-default .navbar-nav > .open > a,
.support_bs .navbar-default .navbar-nav > .open > a:hover,
.support_bs .navbar-default .navbar-nav > .open > a:focus {
    color: #555;
    background-color: #e7e7e7;
}
@media (max-width: 767px) {
    .support_bs .navbar-default .navbar-nav .open .dropdown-menu > li > a {
        color: #777;
    }
    .support_bs .navbar-default .navbar-nav .open .dropdown-menu > li > a:hover,
    .support_bs .navbar-default .navbar-nav .open .dropdown-menu > li > a:focus {
        color: #333;
        background-color: transparent;
    }
    .support_bs .navbar-default .navbar-nav .open .dropdown-menu > .active > a,
    .support_bs .navbar-default .navbar-nav .open .dropdown-menu > .active > a:hover,
    .support_bs .navbar-default .navbar-nav .open .dropdown-menu > .active > a:focus {
        color: #555;
        background-color: #e7e7e7;
    }
    .support_bs .navbar-default .navbar-nav .open .dropdown-menu > .disabled > a,
    .support_bs .navbar-default .navbar-nav .open .dropdown-menu > .disabled > a:hover,
    .support_bs .navbar-default .navbar-nav .open .dropdown-menu > .disabled > a:focus {
        color: #ccc;
        background-color: transparent;
    }
}
.support_bs .navbar-default .navbar-link {
    color: #777;
}
.support_bs .navbar-default .navbar-link:hover {
    color: #333;
}
.support_bs .navbar-inverse {
    background-color: #222;
    border-color: #080808;
}
.support_bs .navbar-inverse .navbar-brand {
    color: #999;
}
.support_bs .navbar-inverse .navbar-brand:hover,
.support_bs .navbar-inverse .navbar-brand:focus {
    color: #fff;
    background-color: transparent;
}
.support_bs .navbar-inverse .navbar-text {
    color: #999;
}
.support_bs .navbar-inverse .navbar-nav > li > a {
    color: #999;
}
.support_bs .navbar-inverse .navbar-nav > li > a:hover,
.support_bs .navbar-inverse .navbar-nav > li > a:focus {
    color: #fff;
    background-color: transparent;
}
.support_bs .navbar-inverse .navbar-nav > .active > a,
.support_bs .navbar-inverse .navbar-nav > .active > a:hover,

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.support_bs .navbar-inverse .navbar-nav > .active > a:focus {
  color: #fff;
  background-color: #080808;
}
.support_bs .navbar-inverse .navbar-nav > .disabled > a,
.support_bs .navbar-inverse .navbar-nav > .disabled > a:hover,
.support_bs .navbar-inverse .navbar-nav > .disabled > a:focus {
  color: #444;
  background-color: transparent;
}
.support_bs .navbar-inverse .navbar-toggle {
  border-color: #333;
}
.support_bs .navbar-inverse .navbar-toggle:hover,
.support_bs .navbar-inverse .navbar-toggle:focus {
  background-color: #333;
}
.support_bs .navbar-inverse .navbar-toggle .icon-bar {
  background-color: #fff;
}
.support_bs .navbar-inverse .navbar-collapse,
.support_bs .navbar-inverse .navbar-form {
  border-color: #101010;
}
.support_bs .navbar-inverse .navbar-nav > .open > a,
.support_bs .navbar-inverse .navbar-nav > .open > a:hover,
.support_bs .navbar-inverse .navbar-nav > .open > a:focus {
  color: #fff;
  background-color: #080808;
}
@media (max-width: 767px) {
  .support_bs .navbar-inverse .navbar-nav .open .dropdown-menu > .dropdown-header {
    border-color: #080808;
  }
  .support_bs .navbar-inverse .navbar-nav .open .dropdown-menu .divider {
    background-color: #080808;
  }
  .support_bs .navbar-inverse .navbar-nav .open .dropdown-menu > li > a {
    color: #999;
  }
  .support_bs .navbar-inverse .navbar-nav .open .dropdown-menu > li > a:hover,
  .support_bs .navbar-inverse .navbar-nav .open .dropdown-menu > li > a:focus {
    color: #fff;
    background-color: transparent;
  }
  .support_bs .navbar-inverse .navbar-nav .open .dropdown-menu > .active > a,
  .support_bs .navbar-inverse .navbar-nav .open .dropdown-menu > .active > a:hover,
  .support_bs .navbar-inverse .navbar-nav .open .dropdown-menu > .active > a:focus {
    color: #fff;
    background-color: #080808;
  }
  .support_bs .navbar-inverse .navbar-nav .open .dropdown-menu > .disabled > a,
  .support_bs .navbar-inverse .navbar-nav .open .dropdown-menu > .disabled > a:hover,
  .support_bs .navbar-inverse .navbar-nav .open .dropdown-menu > .disabled > a:focus {
    color: #444;
    background-color: transparent;
  }
}
.support_bs .navbar-inverse .navbar-link {
  color: #999;
}
.support_bs .navbar-inverse .navbar-link:hover {
  color: #fff;
}
.support_bs .breadcrumb {
  padding: 8px 15px;
  margin-bottom: 20px;
  list-style: none;
  background-color: #f5f5f5;
  border-radius: 4px;
}
.support_bs .breadcrumb > li {
  display: inline-block;
}
.support_bs .breadcrumb > li + li:before {
  padding: 0 5px;
  color: #ccc;
  content: "\00a0";
}
.support_bs .breadcrumb > .active {
  color: #999;
}
.support_bs .pagination {
  display: inline-block;
  padding-left: 0;
  margin: 20px 0;
  border-radius: 4px;
}
.support_bs .pagination > li {
  display: inline;
}
.support_bs .pagination > li > a,

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.support_bs .pagination > li > span {
  position: relative;
  float: left;
  padding: 6px 12px;
  margin-left: -1px;
  line-height: 1.42857143;
  color: #428bca;
  text-decoration: none;
  background-color: #fff;
  border: 1px solid #ddd;
}
.support_bs .pagination > li:first-child > a,
.support_bs .pagination > li:first-child > span {
  margin-left: 0;
  border-top-left-radius: 4px;
  border-bottom-left-radius: 4px;
}
.support_bs .pagination > li:last-child > a,
.support_bs .pagination > li:last-child > span {
  border-top-right-radius: 4px;
  border-bottom-right-radius: 4px;
}
.support_bs .pagination > li > a:hover,
.support_bs .pagination > li > span:hover,
.support_bs .pagination > li > a:focus,
.support_bs .pagination > li > span:focus {
  color: #2a6496;
  background-color: #eee;
  border-color: #ddd;
}
.support_bs .pagination > .active > a,
.support_bs .pagination > .active > span,
.support_bs .pagination > .active > a:hover,
.support_bs .pagination > .active > span:hover,
.support_bs .pagination > .active > a:focus,
.support_bs .pagination > .active > span:focus {
  z-index: 2;
  color: #fff;
  cursor: default;
  background-color: #428bca;
  border-color: #428bca;
}
.support_bs .pagination > .disabled > span,
.support_bs .pagination > .disabled > span:hover,
.support_bs .pagination > .disabled > span:focus,
.support_bs .pagination > .disabled > a,
.support_bs .pagination > .disabled > a:hover,
.support_bs .pagination > .disabled > a:focus {
  color: #999;
  cursor: not-allowed;
  background-color: #fff;
  border-color: #ddd;
}
.support_bs .pagination-lg > li > a,
.support_bs .pagination-lg > li > span {
  padding: 10px 16px;
  font-size: 18px;
}
.support_bs .pagination-lg > li:first-child > a,
.support_bs .pagination-lg > li:first-child > span {
  border-top-left-radius: 6px;
  border-bottom-left-radius: 6px;
}
.support_bs .pagination-lg > li:last-child > a,
.support_bs .pagination-lg > li:last-child > span {
  border-top-right-radius: 6px;
  border-bottom-right-radius: 6px;
}
.support_bs .pagination-sm > li > a,
.support_bs .pagination-sm > li > span {
  padding: 5px 10px;
  font-size: 12px;
}
.support_bs .pagination-sm > li:first-child > a,
.support_bs .pagination-sm > li:first-child > span {
  border-top-left-radius: 3px;
  border-bottom-left-radius: 3px;
}
.support_bs .pagination-sm > li:last-child > a,
.support_bs .pagination-sm > li:last-child > span {
  border-top-right-radius: 3px;
  border-bottom-right-radius: 3px;
}
.support_bs .pager {
  padding-left: 0;
  margin: 20px 0;
  text-align: center;
  list-style: none;
}
.support_bs .pager li {
  display: inline;
}

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.support_bs .pager li > a,
.support_bs .pager li > span {
  display: inline-block;
  padding: 5px 14px;
  background-color: #fff;
  border: 1px solid #ddd;
  border-radius: 15px;
}
.support_bs .pager li > a:hover,
.support_bs .pager li > a:focus {
  text-decoration: none;
  background-color: #eee;
}
.support_bs .pager .next > a,
.support_bs .pager .next > span {
  float: right;
}
.support_bs .pager .previous > a,
.support_bs .pager .previous > span {
  float: left;
}
.support_bs .pager .disabled > a,
.support_bs .pager .disabled > a:hover,
.support_bs .pager .disabled > a:focus,
.support_bs .pager .disabled > span {
  color: #999;
  cursor: not-allowed;
  background-color: #fff;
}
.support_bs .label {
  display: inline;
  padding: .2em .6em .3em;
  font-size: 75%;
  font-weight: bold;
  line-height: 1;
  color: #fff;
  text-align: center;
  white-space: nowrap;
  vertical-align: baseline;
  border-radius: .25em;
}
.support_bs .label[href]:hover,
.support_bs .label[href]:focus {
  color: #fff;
  text-decoration: none;
  cursor: pointer;
}
.support_bs .label.empty {
  display: none;
}
.support_bs .btn .label {
  position: relative;
  top: -1px;
}
.support_bs .label-default {
  background-color: #999;
}
.support_bs .label-default[href]:hover,
.support_bs .label-default[href]:focus {
  background-color: #808080;
}
.support_bs .label-primary {
  background-color: #428bca;
}
.support_bs .label-primary[href]:hover,
.support_bs .label-primary[href]:focus {
  background-color: #3071a9;
}
.support_bs .label-success {
  background-color: #5cb85c;
}
.support_bs .label-success[href]:hover,
.support_bs .label-success[href]:focus {
  background-color: #449d44;
}
.support_bs .label-info {
  background-color: #5bc0de;
}
.support_bs .label-info[href]:hover,
.support_bs .label-info[href]:focus {
  background-color: #31b0d5;
}
.support_bs .label-warning {
  background-color: #f0ad4e;
}
.support_bs .label-warning[href]:hover,
.support_bs .label-warning[href]:focus {
  background-color: #ec971f;
}
.support_bs .label-danger {
  background-color: #d9534f;
}

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.support_bs .label-danger[href]:hover,
.support_bs .label-danger[href]:focus {
  background-color: #c9302c;
}
.support_bs .label-white {
  background-color: #B0B0B0;
}
.support_bs .label-white[href]:hover,
.support_bs .label-white[href]:focus {
  background-color: #C0C0C0;
}
.support_bs .badge {
  display: inline-block;
  min-width: 10px;
  padding: 3px 7px;
  font-size: 12px;
  font-weight: bold;
  line-height: 1;
  color: #fff;
  text-align: center;
  white-space: nowrap;
  vertical-align: baseline;
  background-color: #999;
  border-radius: 10px;
}
.support_bs .badge:empty {
  display: none;
}
.support_bs .btn .badge {
  position: relative;
  top: -1px;
}
.support_bs .btn-xs .badge {
  top: 0;
  padding: 1px 5px;
}
.support_bs a.badge:hover,
.support_bs a.badge:focus {
  color: #fff;
  text-decoration: none;
  cursor: pointer;
}
.support_bs a.list-group-item.active > .badge,
.support_bs .nav-pills > .active > a > .badge {
  color: #428bca;
  background-color: #fff;
}
.support_bs .nav-pills > li > a > .badge {
  margin-left: 3px;
}
.support_bs .jumbotron {
  padding: 30px;
  margin-bottom: 30px;
  color: inherit;
  background-color: #eee;
}
.support_bs .jumbotron h1,
.support_bs .jumbotron .h1 {
  color: inherit;
}
.support_bs .jumbotron p {
  margin-bottom: 15px;
  font-size: 21px;
  font-weight: 200;
}
.support_bs .container .jumbotron {
  border-radius: 6px;
}
.support_bs .jumbotron .container {
  max-width: 100%;
}
@media screen and (min-width: 768px) {
  .support_bs .jumbotron {
    padding-top: 48px;
    padding-bottom: 48px;
  }
  .support_bs .container .jumbotron {
    padding-right: 60px;
    padding-left: 60px;
  }
  .support_bs .jumbotron h1,
  .support_bs .jumbotron .h1 {
    font-size: 63px;
  }
}
.support_bs .thumbnail {
  display: block;
  padding: 4px;
  margin-bottom: 20px;
  line-height: 1.42857143;
  background-color: #fff;
  border: 1px solid #ddd;
}

```

```

border-radius: 4px;
-webkit-transition: all .2s ease-in-out;
transition: all .2s ease-in-out;
}
.support_bs .thumbnail > img,
.support_bs .thumbnail a > img {
margin-right: auto;
margin-left: auto;
}
.support_bs a.thumbnail:hover,
.support_bs a.thumbnail:focus,
.support_bs a.thumbnail.active {
border-color: #428bca;
}
.support_bs .thumbnail .caption {
padding: 9px;
color: #333;
}
.support_bs .alert {
padding: 15px;
margin-bottom: 20px;
border: 1px solid transparent;
border-radius: 4px;
}
.support_bs .alert h4 {
margin-top: 0;
color: inherit;
}
.support_bs .alert .alert-link {
font-weight: bold;
}
.support_bs .alert > p,
.support_bs .alert > ul {
margin-bottom: 0;
}
.support_bs .alert > p + p {
margin-top: 5px;
}
.support_bs .alert-dismissable {
padding-right: 35px;
}
.support_bs .alert-dismissable .close {
position: relative;
top: -2px;
right: -21px;
color: inherit;
}
.support_bs .alert-success {
color: #3c763d;
background-color: #dff0d8;
border-color: #d6e9c6;
}
.support_bs .alert-success hr {
border-top-color: #c9e2b3;
}
.support_bs .alert-success .alert-link {
color: #2b542c;
}
.support_bs .alert-info {
color: #31708f;
background-color: #d9edf7;
border-color: #bce8f1;
}
.support_bs .alert-info hr {
border-top-color: #a6e1ec;
}
.support_bs .alert-info .alert-link {
color: #245269;
}
.support_bs .alert-warning {
color: #8a6d3b;
background-color: #fcf8e3;
border-color: #faebcc;
}
.support_bs .alert-warning hr {
border-top-color: #f7e1b5;
}
.support_bs .alert-warning .alert-link {
color: #66512c;
}
.support_bs .alert-danger {
color: #a94442;
background-color: #f2dede;
border-color: #ebccd1;
}
.support_bs .alert-danger hr {
border-top-color: #e4b9c0;
}
.support_bs .alert-danger .alert-link {
color: #843534;
}
@-webkit-keyframes progress-bar-stripes {

```

```

    from {
      background-position: 40px 0;
    }
    to {
      background-position: 0 0;
    }
  }
}
@keyframes progress-bar-stripes {
  {
    background-position: 40px 0;
  }
  to {
    background-position: 0 0;
  }
}
.support_bs .progress {
  height: 20px;
  margin-bottom: 20px;
  overflow: hidden;
  background-color: #f5f5f5;
  border-radius: 4px;
  -webkit-box-shadow: inset 0 1px 2px rgba(0, 0, 0, .1);
  box-shadow: inset 0 1px 2px rgba(0, 0, 0, .1);
}
.support_bs .progress-bar {
  float: left;
  width: 0;
  height: 100%;
  font-size: 12px;
  line-height: 20px;
  color: #fff;
  text-align: center;
  background-color: #428bca;
  -webkit-box-shadow: inset 0 -1px 0 rgba(0, 0, 0, .15);
  box-shadow: inset 0 -1px 0 rgba(0, 0, 0, .15);
  -webkit-transition: width .6s ease;
  transition: width .6s ease;
}
.support_bs .progress-striped .progress-bar {
  background-image: -webkit-linear-gradient(45deg, rgba(255, 255, 255, .15) 25%, transparent 25%,
    transparent 50%, rgba(255, 255, 255, .15) 50%, rgba(255, 255, 255, .15) 75%, transparent 75%,
    transparent);
  background-image: linear-gradient(45deg, rgba(255, 255, 255, .15) 25%, transparent 25%,
    transparent 50%, rgba(255, 255, 255, .15) 50%, rgba(255, 255, 255, .15) 75%, transparent 75%,
    transparent);
  background-size: 40px 40px;
}
.support_bs .progress.active .progress-bar {
  -webkit-animation: progress-bar-stripes 2s linear infinite;
  animation: progress-bar-stripes 2s linear infinite;
}
.support_bs .progress-bar-success {
  background-color: #5cb85c;
}
.support_bs .progress-striped .progress-bar-success {
  background-image: -webkit-linear-gradient(45deg, rgba(255, 255, 255, .15) 25%, transparent 25%,
    transparent 50%, rgba(255, 255, 255, .15) 50%, rgba(255, 255, 255, .15) 75%, transparent 75%,
    transparent);
  background-image: linear-gradient(45deg, rgba(255, 255, 255, .15) 25%, transparent 25%,
    transparent 50%, rgba(255, 255, 255, .15) 50%, rgba(255, 255, 255, .15) 75%, transparent 75%,
    transparent);
}
.support_bs .progress-bar-info {
  background-color: #5bc0de;
}
.support_bs .progress-striped .progress-bar-info {
  background-image: -webkit-linear-gradient(45deg, rgba(255, 255, 255, .15) 25%, transparent 25%,
    transparent 50%, rgba(255, 255, 255, .15) 50%, rgba(255, 255, 255, .15) 75%, transparent 75%,
    transparent);
  background-image: linear-gradient(45deg, rgba(255, 255, 255, .15) 25%, transparent 25%,
    transparent 50%, rgba(255, 255, 255, .15) 50%, rgba(255, 255, 255, .15) 75%, transparent 75%,
    transparent);
}
.support_bs .progress-bar-warning {
  background-color: #f0ad4e;
}
.support_bs .progress-striped .progress-bar-warning {
  background-image: -webkit-linear-gradient(45deg, rgba(255, 255, 255, .15) 25%, transparent 25%,
    transparent 50%, rgba(255, 255, 255, .15) 50%, rgba(255, 255, 255, .15) 75%, transparent 75%,
    transparent);
  background-image: linear-gradient(45deg, rgba(255, 255, 255, .15) 25%, transparent 25%,
    transparent 50%, rgba(255, 255, 255, .15) 50%, rgba(255, 255, 255, .15) 75%, transparent 75%,
    transparent);
}
.support_bs .progress-bar-danger {
  background-color: #d9534f;
}
.support_bs .progress-striped .progress-bar-danger {
  background-image: -webkit-linear-gradient(45deg, rgba(255, 255, 255, .15) 25%, transparent 25%,
    transparent 50%, rgba(255, 255, 255, .15) 50%, rgba(255, 255, 255, .15) 75%, transparent 75%,
    transparent);
  background-image: linear-gradient(45deg, rgba(255, 255, 255, .15) 25%, transparent 25%,
    transparent 50%, rgba(255, 255, 255, .15) 50%, rgba(255, 255, 255, .15) 75%, transparent 75%,
    transparent);
}

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        transparent 50%, rgba(255, 255, 255, .15) 50%, rgba(255, 255, 255, .15) 75%, transparent 75%,
        transparent);
    }
    .support_bs .media,
    .support_bs .media-body {
        overflow: hidden;
        zoom: 1;
    }
    .support_bs .media,
    .support_bs .media .media {
        margin-top: 15px;
    }
    .support_bs .media:first-child {
        margin-top: 0;
    }
    .support_bs .media-object {
        display: block;
    }
    .support_bs .media-heading {
        margin: 0 0 5px;
    }
    .support_bs .media > .pull-left {
        margin-right: 10px;
    }
    .support_bs .media > .pull-right {
        margin-left: 10px;
    }
    .support_bs .media-list {
        padding-left: 0;
        list-style: none;
    }
    .support_bs .list-group {
        padding-left: 0;
        margin-bottom: 20px;
    }
    .support_bs .list-group-item {
        position: relative;
        display: block;
        padding: 10px 15px;
        margin-bottom: -1px;
        background-color: #fff;
        border: 1px solid #ddd;
    }
    .support_bs .list-group-item:first-child {
        border-top-left-radius: 4px;
        border-top-right-radius: 4px;
    }
    .support_bs .list-group-item:last-child {
        margin-bottom: 0;
        border-bottom-right-radius: 4px;
        border-bottom-left-radius: 4px;
    }
    .support_bs .list-group-item > .badge {
        float: right;
    }
    .support_bs .list-group-item > .badge + .badge {
        margin-right: 5px;
    }
    .support_bs a.list-group-item {
        color: #555;
    }
    .support_bs a.list-group-item .list-group-item-heading {
        color: #333;
    }
    .support_bs a.list-group-item:hover,
    .support_bs a.list-group-item:focus {
        text-decoration: none;
        background-color: #f5f5f5;
    }
    .support_bs a.list-group-item.active,
    .support_bs a.list-group-item.active:hover,
    .support_bs a.list-group-item.active:focus {
        z-index: 2;
        color: #fff;
        background-color: #428bca;
        border-color: #428bca;
    }
    .support_bs a.list-group-item.active .list-group-item-heading,
    .support_bs a.list-group-item.active:hover .list-group-item-heading,
    .support_bs a.list-group-item.active:focus .list-group-item-heading {
        color: inherit;
    }
    .support_bs a.list-group-item.active .list-group-item-text,
    .support_bs a.list-group-item.active:hover .list-group-item-text,
    .support_bs a.list-group-item.active:focus .list-group-item-text {
        color: #e1edf7;
    }
    .support_bs .list-group-item-success {
        color: #3c763d;
        background-color: #dff0d8;
    }
    .support_bs a.list-group-item-success {

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    color: #3c763d;
}
.support_bs a.list-group-item-success .list-group-item-heading {
    color: inherit;
}
.support_bs a.list-group-item-success: hover,
.support_bs a.list-group-item-success: focus {
    color: #3c763d;
    background-color: #d0e9c6;
}
.support_bs a.list-group-item-success.active,
.support_bs a.list-group-item-success.active: hover,
.support_bs a.list-group-item-success.active: focus {
    color: #fff;
    background-color: #3c763d;
    border-color: #3c763d;
}
.support_bs .list-group-item-info {
    color: #31708f;
    background-color: #d9edf7;
}
.support_bs a.list-group-item-info {
    color: #31708f;
}
.support_bs a.list-group-item-info .list-group-item-heading {
    color: inherit;
}
.support_bs a.list-group-item-info: hover,
.support_bs a.list-group-item-info: focus {
    color: #31708f;
    background-color: #c4e3f3;
}
.support_bs a.list-group-item-info.active,
.support_bs a.list-group-item-info.active: hover,
.support_bs a.list-group-item-info.active: focus {
    color: #fff;
    background-color: #31708f;
    border-color: #31708f;
}
.support_bs .list-group-item-warning {
    color: #8a6d3b;
    background-color: #fcf8e3;
}
.support_bs a.list-group-item-warning {
    color: #8a6d3b;
}
.support_bs a.list-group-item-warning .list-group-item-heading {
    color: inherit;
}
.support_bs a.list-group-item-warning: hover,
.support_bs a.list-group-item-warning: focus {
    color: #8a6d3b;
    background-color: #faf2cc;
}
.support_bs a.list-group-item-warning.active,
.support_bs a.list-group-item-warning.active: hover,
.support_bs a.list-group-item-warning.active: focus {
    color: #fff;
    background-color: #8a6d3b;
    border-color: #8a6d3b;
}
.support_bs .list-group-item-danger {
    color: #a94442;
    background-color: #f2dede;
}
.support_bs a.list-group-item-danger {
    color: #a94442;
}
.support_bs a.list-group-item-danger .list-group-item-heading {
    color: inherit;
}
.support_bs a.list-group-item-danger: hover,
.support_bs a.list-group-item-danger: focus {
    color: #a94442;
    background-color: #ebcccc;
}
.support_bs a.list-group-item-danger.active,
.support_bs a.list-group-item-danger.active: hover,
.support_bs a.list-group-item-danger.active: focus {
    color: #fff;
    background-color: #a94442;
    border-color: #a94442;
}
.support_bs .list-group-item-heading {
    margin-top: 0;
    margin-bottom: 5px;
}
.support_bs .list-group-item-text {
    margin-bottom: 0;
    line-height: 1.3;
}
.support_bs .panel {

```



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margin-bottom: 20px;
background-color: #fff;
border: 1px solid transparent;
border-radius: 4px;
-webkit-box-shadow: 0 1px 1px rgba(0, 0, 0, .05);
      box-shadow: 0 1px 1px rgba(0, 0, 0, .05);
}
.support_bs .panel-body {
padding: 15px;
}
.support_bs .panel-heading {
padding: 10px 15px;
border-bottom: 1px solid transparent;
border-top-left-radius: 3px;
border-top-right-radius: 3px;
}
.support_bs .panel-heading > .dropdown .dropdown-toggle {
color: inherit;
}
.support_bs .panel-title {
margin-top: 0;
margin-bottom: 0;
font-size: 16px;
color: inherit;
}
.support_bs .panel-title > a {
color: inherit;
}
.support_bs .panel-footer {
padding: 10px 15px;
background-color: #f5f5f5;
border-top: 1px solid #ddd;
border-bottom-right-radius: 3px;
border-bottom-left-radius: 3px;
}
.support_bs .panel > .list-group {
margin-bottom: 0;
}
.support_bs .panel > .list-group .list-group-item {
border-width: 1px 0;
border-radius: 0;
}
.support_bs .panel > .list-group:first-child .list-group-item:first-child {
border-top: 0;
border-top-left-radius: 3px;
border-top-right-radius: 3px;
}
.support_bs .panel > .list-group:last-child .list-group-item:last-child {
border-bottom: 0;
border-bottom-right-radius: 3px;
border-bottom-left-radius: 3px;
}
.support_bs .panel-heading + .list-group .list-group-item:first-child {
border-top-width: 0;
}
.support_bs .panel > .table,
.support_bs .panel > .table-responsive > .table {
margin-bottom: 0;
}
.support_bs .panel > .table:first-child,
.support_bs .panel > .table-responsive:first-child > .table:first-child {
border-top-left-radius: 3px;
border-top-right-radius: 3px;
}
.support_bs .panel > .table:first-child > thead:first-child > tr:first-child td:first-child,
.support_bs .panel > .table-responsive:first-child > .table:first-child > thead:first-child > tr:
  first-child td:first-child,
.support_bs .panel > .table:first-child > tbody:first-child > tr:first-child td:first-child,
.support_bs .panel > .table-responsive:first-child > .table:first-child > tbody:first-child > tr:
  first-child td:first-child,
.support_bs .panel > .table:first-child > thead:first-child > tr:first-child th:first-child,
.support_bs .panel > .table-responsive:first-child > .table:first-child > thead:first-child > tr:
  first-child th:first-child,
.support_bs .support_bs .panel > .table:first-child > tbody:first-child > tr:first-child th: first-
  child,
.support_bs .panel > .table-responsive:first-child > .table:first-child > tbody:first-child > tr:
  first-child th:first-child {
border-top-left-radius: 3px;
}
.support_bs .panel > .table:first-child > thead:first-child > tr:first-child td:last-child,
.support_bs .panel > .table-responsive:first-child > .table:first-child > thead:first-child > tr:
  first-child td:last-child,
.support_bs .panel > .table:first-child > tbody:first-child > tr:first-child td:last-child,
.support_bs .panel > .table-responsive:first-child > .table:first-child > tbody:first-child > tr:
  first-child td:last-child,
.support_bs .panel > .table:first-child > thead:first-child > tr:first-child th:last-child,
.support_bs .panel > .table-responsive:first-child > .table:first-child > thead:first-child > tr:
  first-child th:last-child,
.support_bs .panel > .table:first-child > tbody:first-child > tr:first-child th: last-child,
.support_bs .panel > .table-responsive:first-child > .table:first-child > tbody:first-child > tr:
  first-child th: last-child {
border-top-right-radius: 3px;
}

```



```

border-bottom: 0;
}
.support_bs .panel > .table-responsive {
margin-bottom: 0;
border: 0;
}
.support_bs .panel-group {
margin-bottom: 20px;
}
.support_bs .panel-group .panel {
margin-bottom: 0;
overflow: hidden;
border-radius: 4px;
}
.support_bs .panel-group .panel + .panel {
margin-top: 5px;
}
.support_bs .panel-group .panel-heading {
border-bottom: 0;
}
.support_bs .panel-group .panel-heading + .panel-collapse .panel-body {
border-top: 1px solid #ddd;
}
.support_bs .panel-group .panel-footer {
border-top: 0;
}
.support_bs .panel-group .panel-footer + .panel-collapse .panel-body {
border-bottom: 1px solid #ddd;
}
.support_bs .panel-default {
border-color: #ddd;
}
.support_bs .panel-default > .panel-heading {
color: #333;
background-color: #f5f5f5;
border-color: #ddd;
}
.support_bs .panel-default > .panel-heading + .panel-collapse .panel-body {
border-top-color: #ddd;
}
.support_bs .panel-default > .panel-footer + .panel-collapse .panel-body {
border-bottom-color: #ddd;
}
.support_bs .panel-primary {
border-color: #428bca;
}
.support_bs .panel-primary > .panel-heading {
color: #fff;
background-color: #428bca;
border-color: #428bca;
}
.support_bs .panel-primary > .panel-heading + .panel-collapse .panel-body {
border-top-color: #428bca;
}
.support_bs .panel-primary > .panel-footer + .panel-collapse .panel-body {
border-bottom-color: #428bca;
}
.support_bs .panel-success {
border-color: #d6e9c6;
}
.support_bs .panel-success > .panel-heading {
color: #3c763d;
background-color: #dff0d8;
border-color: #d6e9c6;
}
.support_bs .panel-success > .panel-heading + .panel-collapse .panel-body {
border-top-color: #d6e9c6;
}
.support_bs .panel-success > .panel-footer + .panel-collapse .panel-body {
border-bottom-color: #d6e9c6;
}
.support_bs .panel-info {
border-color: #bce8f1;
}
.support_bs .panel-info > .panel-heading {
color: #31708f;
background-color: #d9edf7;
border-color: #bce8f1;
}
.support_bs .panel-info > .panel-heading + .panel-collapse .panel-body {
border-top-color: #bce8f1;
}
.support_bs .panel-info > .panel-footer + .panel-collapse .panel-body {
border-bottom-color: #bce8f1;
}
.support_bs .panel-warning {
border-color: #faebcc;
}
.support_bs .panel-warning > .panel-heading {
color: #8a6d3b;
background-color: #fcf8e3;
border-color: #faebcc;
}

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```

}
.support_bs .panel-warning > .panel-heading + .panel-collapse .panel-body {
  border-top-color: #faebcc;
}
.support_bs .panel-warning > .panel-footer + .panel-collapse .panel-body {
  border-bottom-color: #faebcc;
}
.support_bs .panel-danger {
  border-color: #ebccd1;
}
.support_bs .panel-danger > .panel-heading {
  color: #a94442;
  background-color: #f2dede;
  border-color: #ebccd1;
}
.support_bs .panel-danger > .panel-heading + .panel-collapse .panel-body {
  border-top-color: #ebccd1;
}
.support_bs .panel-danger > .panel-footer + .panel-collapse .panel-body {
  border-bottom-color: #ebccd1;
}
}
.support_bs .well {
  min-height: 20px;
  padding: 19px;
  margin-bottom: 20px;
  background-color: #f5f5f5;
  border: 1px solid #e3e3e3;
  border-radius: 4px;
  -webkit-box-shadow: inset 0 1px 1px rgba(0, 0, 0, .05);
  box-shadow: inset 0 1px 1px rgba(0, 0, 0, .05);
}
.support_bs .well blockquote {
  border-color: #ddd;
  border-color: rgba(0, 0, 0, .15);
}
.support_bs .well-lg {
  padding: 24px;
  border-radius: 6px;
}
.support_bs .well-sm {
  padding: 9px;
  border-radius: 3px;
}
}
.support_bs .close {
  float: right;
  font-size: 21px;
  font-weight: bold;
  line-height: 1;
  color: #000;
  text-shadow: 0 1px 0 #fff;
  filter: alpha(opacity=20);
  opacity: .2;
}
.support_bs .close:hover,
.support_bs .close:focus {
  color: #000;
  text-decoration: none;
  cursor: pointer;
  filter: alpha(opacity=50);
  opacity: .5;
}
}
.support_bs button.close {
  -webkit-appearance: none;
  padding: 0;
  cursor: pointer;
  background: transparent;
  border: 0;
}
}
.support_bs .modal-open {
  overflow: hidden;
}
}
.support_bs .modal {
  position: fixed;
  top: 0;
  right: 0;
  bottom: 0;
  left: 0;
  z-index: 1050;
  display: none;
  overflow: auto;
  overflow-y: scroll;
  -webkit-overflow-scrolling: touch;
  outline: 0;
}
}
.support_bs .modal.fade .modal-dialog {
  -webkit-transition: -webkit-transform .3s ease-out;
  -moz-transition: -moz-transform .3s ease-out;
  -o-transition: -o-transform .3s ease-out;
  transition: transform .3s ease-out;
  -webkit-transform: translate(0, -25%);
  -ms-transform: translate(0, -25%);
  transform: translate(0, -25%);
}

```

```

}
.support_bs .modal.in .modal-dialog {
  -webkit-transform: translate(0, 0);
  -ms-transform: translate(0, 0);
  transform: translate(0, 0);
}
.support_bs .modal-dialog {
  position: relative;
  width: auto;
  margin: 10px;
}
.support_bs .modal-content {
  position: relative;
  background-color: #fff;
  background-clip: padding-box;
  border: 1px solid #999;
  border: 1px solid rgba(0, 0, 0, .2);
  border-radius: 6px;
  outline: none;
  -webkit-box-shadow: 0 3px 9px rgba(0, 0, 0, .5);
  box-shadow: 0 3px 9px rgba(0, 0, 0, .5);
}
.support_bs .modal-backdrop {
  position: fixed;
  top: 0;
  right: 0;
  bottom: 0;
  left: 0;
  z-index: 1040;
  background-color: #000;
}
.support_bs .modal-backdrop.fade {
  filter: alpha(opacity=0);
  opacity: 0;
}
.support_bs .modal-backdrop.in {
  filter: alpha(opacity=50);
  opacity: .5;
}
.support_bs .modal-header {
  min-height: 16.42857143px;
  padding: 15px;
  border-bottom: 1px solid #e5e5e5;
}
.support_bs .modal-header .close {
  margin-top: -2px;
}
.support_bs .modal-title {
  margin: 0;
  line-height: 1.42857143;
}
.support_bs .modal-body {
  position: relative;
  padding: 20px;
}
.support_bs .modal-footer {
  padding: 19px 20px 20px;
  margin-top: 15px;
  text-align: right;
  border-top: 1px solid #e5e5e5;
}
.support_bs .modal-footer .btn + .btn {
  margin-bottom: 0;
  margin-left: 5px;
}
.support_bs .modal-footer .btn-group .btn + .btn {
  margin-left: -1px;
}
.support_bs .modal-footer .btn-block + .btn-block {
  margin-left: 0;
}
@media (min-width: 768px) {
  .support_bs .modal-dialog {
    width: 600px;
    margin: 30px auto;
  }
  .support_bs .modal-content {
    -webkit-box-shadow: 0 5px 15px rgba(0, 0, 0, .5);
    box-shadow: 0 5px 15px rgba(0, 0, 0, .5);
  }
  .support_bs .modal-sm {
    width: 300px;
  }
}
@media (min-width: 992px) {
  .support_bs .modal-lg {
    width: 900px;
  }
}
.support_bs .tooltip {
  position: absolute;
  z-index: 1030;
}

```

```

display: block;
font-size: 12px;
line-height: 1.4;
visibility: visible;
filter: alpha(opacity=0);
opacity: 0;
}
.support_bs .tooltip.in {
  filter: alpha(opacity=90);
  opacity: .9;
}
.support_bs .tooltip.top {
  padding: 5px 0;
  margin-top: -3px;
}
.support_bs .tooltip.right {
  padding: 0 5px;
  margin-left: 3px;
}
.support_bs .tooltip.bottom {
  padding: 5px 0;
  margin-top: 3px;
}
.support_bs .tooltip.left {
  padding: 0 5px;
  margin-left: -3px;
}
.support_bs .tooltip-inner {
  max-width: 200px;
  padding: 3px 8px;
  color: #fff;
  text-align: center;
  text-decoration: none;
  background-color: #000;
  border-radius: 4px;
}
.support_bs .tooltip-arrow {
  position: absolute;
  width: 0;
  height: 0;
  border-color: transparent;
  border-style: solid;
}
.support_bs .tooltip.top .tooltip-arrow {
  bottom: 0;
  left: 50%;
  margin-left: -5px;
  border-width: 5px 5px 0;
  border-top-color: #000;
}
.support_bs .tooltip.top-left .tooltip-arrow {
  bottom: 0;
  left: 5px;
  border-width: 5px 5px 0;
  border-top-color: #000;
}
.support_bs .tooltip.top-right .tooltip-arrow {
  right: 5px;
  bottom: 0;
  border-width: 5px 5px 0;
  border-top-color: #000;
}
.support_bs .tooltip.right .tooltip-arrow {
  top: 50%;
  left: 0;
  margin-top: -5px;
  border-width: 5px 5px 5px 0;
  border-right-color: #000;
}
.support_bs .tooltip.left .tooltip-arrow {
  top: 50%;
  right: 0;
  margin-top: -5px;
  border-width: 5px 0 5px 5px;
  border-left-color: #000;
}
.support_bs .tooltip.bottom .tooltip-arrow {
  top: 0;
  left: 50%;
  margin-left: -5px;
  border-width: 0 5px 5px;
  border-bottom-color: #000;
}
.support_bs .tooltip.bottom-left .tooltip-arrow {
  top: 0;
  left: 5px;
  border-width: 0 5px 5px;
  border-bottom-color: #000;
}
.support_bs .tooltip.bottom-right .tooltip-arrow {
  top: 0;
  right: 5px;
}

```

```

border-width: 0 5px 5px;
border-bottom-color: #000;
}
.support_bs .popover {
position: absolute;
top: 0;
left: 0;
z-index: 1010;
display: none;
max-width: 276px;
padding: 1px;
text-align: left;
white-space: normal;
background-color: #fff;
background-clip: padding-box;
border: 1px solid #ccc;
border: 1px solid rgba(0, 0, 0, .2);
border-radius: 6px;
-webkit-box-shadow: 0 5px 10px rgba(0, 0, 0, .2);
box-shadow: 0 5px 10px rgba(0, 0, 0, .2);
}
.support_bs .popover.top {
margin-top: -10px;
}
.support_bs .popover.right {
margin-left: 10px;
}
.support_bs .popover.bottom {
margin-top: 10px;
}
.support_bs .popover.left {
margin-left: -10px;
}
.support_bs .popover-title {
padding: 8px 14px;
margin: 0;
font-size: 14px;
font-weight: normal;
line-height: 18px;
background-color: #f7f7f7;
border-bottom: 1px solid #ebeb;
border-radius: 5px 5px 0 0;
}
.support_bs .popover-content {
padding: 9px 14px;
}
.support_bs .popover > .arrow,
.support_bs .popover > .arrow:after {
position: absolute;
display: block;
width: 0;
height: 0;
border-color: transparent;
border-style: solid;
}
.support_bs .popover > .arrow {
border-width: 11px;
}
.support_bs .popover > .arrow:after {
content: " ";
border-width: 10px;
}
.support_bs .popover.top > .arrow {
bottom: -11px;
left: 50%;
margin-left: -11px;
border-top-color: #999;
border-top-color: rgba(0, 0, 0, .25);
border-bottom-width: 0;
}
.support_bs .popover.top > .arrow:after {
bottom: 1px;
margin-left: -10px;
content: " ";
border-top-color: #fff;
border-bottom-width: 0;
}
.support_bs .popover.right > .arrow {
top: 50%;
left: -11px;
margin-top: -11px;
border-right-color: #999;
border-right-color: rgba(0, 0, 0, .25);
border-left-width: 0;
}
.support_bs .popover.right > .arrow:after {
bottom: -10px;
left: 1px;
content: " ";
border-right-color: #fff;
border-left-width: 0;
}
}

```

```

.support_bs .popover.bottom > .arrow {
  top: -11px;
  left: 50%;
  margin-left: -11px;
  border-top-width: 0;
  border-bottom-color: #999;
  border-bottom-color: rgba(0, 0, 0, .25);
}
.support_bs .popover.bottom > .arrow:after {
  top: 1px;
  margin-left: -10px;
  content: " ";
  border-top-width: 0;
  border-bottom-color: #fff;
}
.support_bs .popover.left > .arrow {
  top: 50%;
  right: -11px;
  margin-top: -11px;
  border-right-width: 0;
  border-left-color: #999;
  border-left-color: rgba(0, 0, 0, .25);
}
.support_bs .popover.left > .arrow:after {
  right: 1px;
  bottom: -10px;
  content: " ";
  border-right-width: 0;
  border-left-color: #fff;
}
.support_bs .carousel {
  position: relative;
}
.support_bs .carousel-inner {
  position: relative;
  width: 100%;
  overflow: hidden;
}
.support_bs .carousel-inner > .item {
  position: relative;
  display: none;
  -webkit-transition: .6s ease-in-out left;
  transition: .6s ease-in-out left;
}
.support_bs .carousel-inner > .item > img,
.support_bs .carousel-inner > .item > a > img {
  line-height: 1;
}
.support_bs .carousel-inner > .active,
.support_bs .carousel-inner > .next,
.support_bs .carousel-inner > .prev {
  display: block;
}
.support_bs .carousel-inner > .active {
  left: 0;
}
.support_bs .carousel-inner > .next,
.support_bs .carousel-inner > .prev {
  position: absolute;
  top: 0;
  width: 100%;
}
.support_bs .carousel-inner > .next {
  left: 100%;
}
.support_bs .carousel-inner > .prev {
  left: -100%;
}
.support_bs .carousel-inner > .next.left,
.support_bs .carousel-inner > .prev.right {
  left: 0;
}
.support_bs .carousel-inner > .active.left {
  left: -100%;
}
.support_bs .carousel-inner > .active.right {
  left: 100%;
}
.support_bs .carousel-control {
  position: absolute;
  top: 0;
  bottom: 0;
  left: 0;
  width: 15%;
  font-size: 20px;
  color: #fff;
  text-align: center;
  text-shadow: 0 1px 2px rgba(0, 0, 0, .6);
  filter: alpha(opacity=50);
  opacity: .5;
}
.support_bs .carousel-control.left {

```



```

background-image: -webkit-linear-gradient(left, color-stop(rgba(0, 0, 0, .5) 0%), color-stop(rgba(0, 0, 0, .0001) 100%));
background-image: linear-gradient(to right, rgba(0, 0, 0, .5) 0%, rgba(0, 0, 0, .0001) 100%);
filter: progid:DXImageTransform.Microsoft.gradient(startColorstr='#80000000', endColorstr='#00000000', GradientType=1);
background-repeat: repeat-x;
}
.support_bs .carousel-control.right {
right: 0;
left: auto;
background-image: -webkit-linear-gradient(left, color-stop(rgba(0, 0, 0, .0001) 0%), color-stop(rgba(0, 0, 0, .5) 100%));
background-image: linear-gradient(to right, rgba(0, 0, 0, .0001) 0%, rgba(0, 0, 0, .5) 100%);
filter: progid:DXImageTransform.Microsoft.gradient(startColorstr='#00000000', endColorstr='#80000000', GradientType=1);
background-repeat: repeat-x;
}
.support_bs .carousel-control:hover,
.support_bs .carousel-control:focus {
color: #fff;
text-decoration: none;
filter: alpha(opacity=90);
outline: none;
opacity: .9;
}
.support_bs .carousel-control .icon-prev,
.support_bs .carousel-control .icon-next,
.support_bs .carousel-control .glyphicon-chevron-left,
.support_bs .carousel-control .glyphicon-chevron-right {
position: absolute;
top: 50%;
z-index: 5;
display: inline-block;
}
.support_bs .carousel-control .icon-prev,
.support_bs .carousel-control .glyphicon-chevron-left {
left: 50%;
}
.support_bs .carousel-control .icon-next,
.support_bs .carousel-control .glyphicon-chevron-right {
right: 50%;
}
.support_bs .carousel-control .icon-prev,
.support_bs .carousel-control .icon-next {
width: 20px;
height: 20px;
margin-top: -10px;
margin-left: -10px;
font-family: serif;
}
.support_bs .carousel-control .icon-prev:before {
content: '\2039';
}
.support_bs .carousel-control .icon-next:before {
content: '\203a';
}
.support_bs .carousel-indicators {
position: absolute;
bottom: 10px;
left: 50%;
z-index: 15;
width: 60%;
padding-left: 0;
margin-left: -30%;
text-align: center;
list-style: none;
}
.support_bs .carousel-indicators li {
display: inline-block;
width: 10px;
height: 10px;
margin: 1px;
text-indent: -999px;
cursor: pointer;
background-color: #000 \9;
background-color: rgba(0, 0, 0, 0);
border: 1px solid #fff;
border-radius: 10px;
}
.support_bs .carousel-indicators .active {
width: 12px;
height: 12px;
margin: 0;
background-color: #fff;
}
.support_bs .carousel-caption {
position: absolute;
right: 15%;
bottom: 20px;
left: 15%;
}

```

```

z-index: 10;
padding-top: 20px;
padding-bottom: 20px;
color: #fff;
text-align: center;
text-shadow: 0 1px 2px rgba(0, 0, 0, .6);
}
.support_bs .carousel-caption .btn {
text-shadow: none;
}
@media screen and (min-width: 768px) {
.support_bs .carousel-control .glyphicon-chevron-left ,
.support_bs .carousel-control .glyphicon-chevron-right ,
.support_bs .carousel-control .icon-prev ,
.support_bs .carousel-control .icon-next {
width: 30px;
height: 30px;
margin-top: -15px;
margin-left: -15px;
font-size: 30px;
}
.support_bs .carousel-caption {
right: 20%;
left: 20%;
padding-bottom: 30px;
}
.support_bs .carousel-indicators {
bottom: 20px;
}
}
.support_bs .clearfix: before ,
.support_bs .clearfix: after ,
.support_bs .container: before ,
.support_bs .container: after ,
.support_bs .container-fluid: before ,
.support_bs .container-fluid: after ,
.support_bs .row: before ,
.support_bs .row: after ,
.support_bs .form-horizontal .form-group: before ,
.support_bs .form-horizontal .form-group: after ,
.support_bs .btn-toolbar: before ,
.support_bs .btn-toolbar: after ,
.support_bs .btn-group-vertical > .btn-group: before ,
.support_bs .btn-group-vertical > .btn-group: after ,
.support_bs .nav: before ,
.support_bs .nav: after ,
.support_bs .navbar: before ,
.support_bs .navbar: after ,
.support_bs .navbar-header: before ,
.support_bs .navbar-header: after ,
.support_bs .navbar-collapse: before ,
.support_bs .navbar-collapse: after ,
.support_bs .pager: before ,
.support_bs .pager: after ,
.support_bs .panel-body: before ,
.support_bs .panel-body: after ,
.support_bs .modal-footer: before ,
.support_bs .modal-footer: after {
display: table;
content: " ";
}
.support_bs .clearfix: after ,
.support_bs .container: after ,
.support_bs .container-fluid: after ,
.support_bs .row: after ,
.support_bs .form-horizontal .form-group: after ,
.support_bs .btn-toolbar: after ,
.support_bs .btn-group-vertical > .btn-group: after ,
.support_bs .nav: after ,
.support_bs .navbar: after ,
.support_bs .navbar-header: after ,
.support_bs .navbar-collapse: after ,
.support_bs .pager: after ,
.support_bs .panel-body: after ,
.support_bs .modal-footer: after {
clear: both;
}
.support_bs .center-block {
display: block;
margin-right: auto;
margin-left: auto;
}
.support_bs .pull-right {
float: right !important;
}
.support_bs .pull-left {
float: left !important;
}
.support_bs .hide {
display: none !important;
}
.support_bs .show {

```

```

    display: block !important;
}
.support_bs .invisible {
    visibility: hidden;
}
.support_bs .text-hide {
    font: 0/0 a;
    color: transparent;
    text-shadow: none;
    background-color: transparent;
    border: 0;
}
.support_bs .hidden {
    display: none !important;
    visibility: hidden !important;
}
.support_bs .affix {
    position: fixed;
}
}
@-ms-viewport {
    width: device-width;
}
}
.support_bs .visible-xs,
.support_bs .visible-sm,
.support_bs .visible-md,
.support_bs .visible-lg {
    display: none !important;
}
}
@media (max-width: 767px) {
    .support_bs .visible-xs {
        display: block !important;
    }
    .support_bs table.visible-xs {
        display: table;
    }
    .support_bs tr.visible-xs {
        display: table-row !important;
    }
    .support_bs th.visible-xs,
    .support_bs td.visible-xs {
        display: table-cell !important;
    }
}
}
@media (min-width: 768px) and (max-width: 991px) {
    .support_bs .visible-sm {
        display: block !important;
    }
    .support_bs table.visible-sm {
        display: table;
    }
    .support_bs tr.visible-sm {
        display: table-row !important;
    }
    .support_bs th.visible-sm,
    .support_bs td.visible-sm {
        display: table-cell !important;
    }
}
}
@media (min-width: 992px) and (max-width: 1199px) {
    .support_bs .visible-md {
        display: block !important;
    }
    .support_bs table.visible-md {
        display: table;
    }
    .support_bs tr.visible-md {
        display: table-row !important;
    }
    .support_bs th.visible-md,
    .support_bs td.visible-md {
        display: table-cell !important;
    }
}
}
@media (min-width: 1200px) {
    .support_bs .visible-lg {
        display: block !important;
    }
    .support_bs table.visible-lg {
        display: table;
    }
    .support_bs tr.visible-lg {
        display: table-row !important;
    }
    .support_bs th.visible-lg,
    .support_bs td.visible-lg {
        display: table-cell !important;
    }
}
}
}
@media (max-width: 767px) {
    .support_bs .hidden-xs {
        display: none !important;
    }
}
}

```

```

}
@media (min-width: 768px) and (max-width: 991px) {
  .support_bs .hidden-sm {
    display: none !important;
  }
}
@media (min-width: 992px) and (max-width: 1199px) {
  .support_bs .hidden-md {
    display: none !important;
  }
}
@media (min-width: 1200px) {
  .support_bs .hidden-lg {
    display: none !important;
  }
}
.support_bs .visible-print {
  display: none !important;
}
@media print {
  .support_bs .visible-print {
    display: block !important;
  }
  .support_bs table.visible-print {
    display: table;
  }
  .support_bs tr.visible-print {
    display: table-row !important;
  }
  .support_bs th.visible-print,
  .support_bs td.visible-print {
    display: table-cell !important;
  }
}
}

```

#### 67. bootstrapmin.css

```

/*!
 * Bootstrap v3.1.1 (http://getbootstrap.com)
 * Copyright 2011-2014 Twitter, Inc.
 * Licensed under MIT (https://github.com/twbs/bootstrap/blob/master/LICENSE)
 */

/*! normalize.css v3.0.0 | MIT License | git.io/normalize *//html{
  font-family:sans-serif;
  -ms-text-size-adjust:100%;
  -webkit-text-size-adjust:100%
}

body{
  margin:0
}

article,aside,details,figcaption,figure,footer,header,hgroup,main,nav,section,summary{
  display:block
}

audio,canvas,progress,video{
  display:inline-block;
  vertical-align:baseline
}

audio:not([controls]){
  display:none;
  height:0
}

[hidden],template{
  display:none
}

a{
  background:0 0
}

a:active,a:hover{
  outline:0
}

abbr[title]{
  border-bottom:1px dotted
}

b,strong{
  font-weight:700
}

dfn{
  font-style:italic
}

```

```

h1{
    font-size:2em;
    margin:.67em 0
}

mark{
    background:#ff0;
    color:#000
}

small{
    font-size:80%
}

sub,sup{
    font-size:75%;
    line-height:0;
    position:relative;
    vertical-align:baseline
}

sup{
    top:-.5em
}

sub{
    bottom:-.25em
}

img{
    border:0
}

svg:not(:root){
    overflow:hidden
}

figure{
    margin:1em 40px
}

hr{
    -moz-box-sizing:content-box;
    box-sizing:content-box;
    height:0
}

pre{
    overflow:auto
}

code,kbd,pre,samp{
    font-family:monospace,monospace;
    font-size:1em
}

button,input,optgroup,select,textarea{
    color:inherit;
    font:inherit;
    margin:0
}

button{
    overflow:visible
}

button,select{
    text-transform:none
}

button,html input[type=button],input[type=reset],input[type=submit]{
    -webkit-appearance:button;
    cursor:pointer
}

button[disabled],html input[disabled]{
    cursor:default
}

button::-moz-focus-inner,input::-moz-focus-inner{
    border:0;
    padding:0
}

input{
    line-height:normal
}

input[type=checkbox],input[type=radio]{
    box-sizing:border-box;
    padding:0
}

```

```

input [type=number]::-webkit-inner-spin-button, input [type=number]::-webkit-outer-spin-button{
    height: auto
}

input [type=search]{
    -webkit-appearance: textfield;
    -moz-box-sizing: content-box;
    -webkit-box-sizing: content-box;
    box-sizing: content-box
}

input [type=search]::-webkit-search-cancel-button, input [type=search]::-webkit-search-decoration{
    -webkit-appearance: none
}

fieldset{
    border: 1px solid silver;
    margin: 0 2px;
    padding: .35em .625em .75em
}

legend{
    border: 0;
    padding: 0
}

textarea{
    overflow: auto
}

optgroup{
    font-weight: 700
}

table{
    border-collapse: collapse;
    border-spacing: 0
}

td, th{
    padding: 0
}

@media print {
    *{
        text-shadow: none !important;
        color: #000 !important;
        background: transparent !important;
        box-shadow: none !important
    }

    a, a:visited{
        text-decoration: underline
    }

    a[href]:after{
        content: " (" attr(href) ")"
    }

    abbr[title]:after{
        content: " (" attr(title) ")"
    }

    a[href^="javascript:"]:after, a[href^="#"]:after{
        content: ""
    }

    pre, blockquote{
        border: 1px solid #999;
        page-break-inside: avoid
    }

    thead{
        display: table-header-group
    }

    tr, img{
        page-break-inside: avoid
    }

    img{
        max-width: 100% !important
    }

    p, h2, h3{
        orphans: 3;
        widows: 3
    }

    h2, h3{
        page-break-after: avoid
    }
}

```

```

    }
    select{
        background:#fff!important
    }
    .navbar{
        display:none
    }
    .table td,.table th{
        background-color:#fff!important
    }
    .btn>.caret,.dropdown>.btn>.caret{
        border-top-color:#000!important
    }
    .label{
        border:1px solid #000
    }
    .table{
        border-collapse:collapse!important
    }
    .table-bordered th,.table-bordered td{
        border:1px solid #ddd!important
    }
}
*{
    -webkit-box-sizing:border-box;
    -moz-box-sizing:border-box;
    box-sizing:border-box
}
:before,:after{
    -webkit-box-sizing:border-box;
    -moz-box-sizing:border-box;
    box-sizing:border-box
}
html{
    font-size:62.5%;
    -webkit-tap-highlight-color:rgba(0,0,0,0)
}
body{
    font-family:"Helvetica Neue",Helvetica,Arial,sans-serif;
    font-size:14px;
    line-height:1.42857143;
    color:#333;
    background-color:#fff
}
input,button,select,textarea{
    font-family:inherit;
    font-size:inherit;
    line-height:inherit
}
a{
    color:#428bca;
    text-decoration:none
}
a:hover,a:focus{
    color:#2a6496;
    text-decoration:underline
}
a:focus{
    outline:thin dotted;
    outline:5px auto -webkit-focus-ring-color;
    outline-offset:-2px
}
figure{
    margin:0
}
img{
    vertical-align:middle
}
.img-responsive,.thumbnail>img,.thumbnail a>img,.carousel-inner>.item>img,.carousel-inner>.item>a>
img{
    display:block;
    max-width:100%;
    height:auto
}

```

```

}
.img-rounded{
    border-radius:6px
}
.img-thumbnail{
    padding:4px;
    line-height:1.42857143;
    background-color:#fff;
    border:1px solid #ddd;
    border-radius:4px;
    -webkit-transition:all .2s ease-in-out;
    transition:all .2s ease-in-out;
    display:inline-block;
    max-width:100%;
    height:auto
}
.img-circle{
    border-radius:50%
}
hr{
    margin-top:20px;
    margin-bottom:20px;
    border:0;
    border-top:1px solid #eee
}
.sr-only{
    position:absolute;
    width:1px;
    height:1px;
    margin:-1px;
    padding:0;
    overflow:hidden;
    clip:rect(0,0,0,0);
    border:0
}
h1,h2,h3,h4,h5,h6,.h1,.h2,.h3,.h4,.h5,.h6{
    font-family:inherit;
    font-weight:500;
    line-height:1.1;
    color:inherit
}
h1 small,h2 small,h3 small,h4 small,h5 small,h6 small,.h1 small,.h2 small,.h3 small,.h4 small,.h5
small,.h6 small,h1 .small,h2 .small,h3 .small,h4 .small,h5 .small,h6 .small,.h1 .small,.h2 .
small,.h3 .small,.h4 .small,.h5 .small,.h6 .small{
    font-weight:400;
    line-height:1;
    color:#999
}
h1,.h1,h2,.h2,h3,.h3{
    margin-top:20px;
    margin-bottom:10px
}
h1 small,.h1 small,h2 small,.h2 small,h3 small,.h3 small,h1 .small,.h1 .small,h2 .small,.h2 .small,
h3 .small,.h3 .small{
    font-size:65%
}
h4,.h4,h5,.h5,h6,.h6{
    margin-top:10px;
    margin-bottom:10px
}
h4 small,.h4 small,h5 small,.h5 small,h6 small,.h6 small,h4 .small,.h4 .small,h5 .small,.h5 .small,
h6 .small,.h6 .small{
    font-size:75%
}
h1,.h1{
    font-size:36px
}
h2,.h2{
    font-size:30px
}
h3,.h3{
    font-size:24px
}
h4,.h4{
    font-size:18px
}

```



```

h5,.h5{
  font-size:14px
}
h6,.h6{
  font-size:12px
}
p{
  margin:0 0 10px
}
.lead{
  margin-bottom:20px;
  font-size:16px;
  font-weight:200;
  line-height:1.4
}
@media (min-width:768px){
  .lead{
    font-size:21px
  }
}
small,.small{
  font-size:85%
}
cite{
  font-style:normal
}
.text-left{
  text-align:left
}
.text-right{
  text-align:right
}
.text-center{
  text-align:center
}
.text-justify{
  text-align:justify
}
.text-muted{
  color:#999
}
.text-primary{
  color:#428bca
}
a.text-primary:hover{
  color:#3071a9
}
.text-success{
  color:#3c763d
}
a.text-success:hover{
  color:#2b542c
}
.text-white{
  color:#3c763d
}
a.text-white:hover{
  color:#2b542c
}
.text-info{
  color:#31708f
}
a.text-info:hover{
  color:#245269
}
.text-warning{
  color:#8a6d3b
}
a.text-warning:hover{
  color:#66512c
}

```

```

}
.text-danger{
    color:#a94442
}
a.text-danger: hover{
    color:#843534
}
.bg-primary{
    color:#fff;
    background-color:#428bca
}
a.bg-primary: hover{
    background-color:#3071a9
}
.bg-success{
    background-color:#dff0d8
}
a.bg-success: hover{
    background-color:#c1e2b3
}
.bg-white{
    background-color:#dff0d8
}
a.bg-white: hover{
    background-color:#c1e2b3
}
.bg-info{
    background-color:#d9edf7
}
a.bg-info: hover{
    background-color:#afd9ee
}
.bg-warning{
    background-color:#fcf8e3
}
a.bg-warning: hover{
    background-color:#f7ecb5
}
.bg-danger{
    background-color:#f2dede
}
a.bg-danger: hover{
    background-color:#e4b9b9
}
.page-header{
    padding-bottom:9px;
    margin:40px 0 20px;
    border-bottom:1px solid #eee
}
ul, ol{
    margin-top:0;
    margin-bottom:10px
}
ul ul, ol ul, ul ol, ol ol{
    margin-bottom:0
}
.list-unstyled{
    padding-left:0;
    list-style:none
}
.list-inline{
    padding-left:0;
    list-style:none;
    margin-left:-5px
}
.list-inline>li{
    display:inline-block;
    padding-left:5px;
    padding-right:5px
}
dl{

```

```

        margin-top:0;
        margin-bottom:20px
    }
    dt,dd{
        line-height:1.42857143
    }
    dt{
        font-weight:700
    }
    dd{
        margin-left:0
    }
    @media (min-width:768px){
        .dl-horizontal dt{
            float:left;
            width:160px;
            clear:left;
            text-align:right;
            overflow:hidden;
            text-overflow:ellipsis;
            white-space:nowrap
        }
        .dl-horizontal dd{
            margin-left:180px
        }
    }
    abbr[title],abbr[data-original-title]{
        cursor:help;
        border-bottom:1px dotted #999
    }
    .initialism{
        font-size:90%;
        text-transform:uppercase
    }
    blockquote{
        padding:10px 20px;
        margin:0 0 20px;
        font-size:17.5px;
        border-left:5px solid #eee
    }
    blockquote p:last-child,blockquote ul:last-child,blockquote ol:last-child{
        margin-bottom:0
    }
    blockquote footer,blockquote small,blockquote .small{
        display:block;
        font-size:80%;
        line-height:1.42857143;
        color:#999
    }
    blockquote footer:before,blockquote small:before,blockquote .small:before{
        content:'\2014 \00A0'
    }
    .blockquote-reverse,blockquote.pull-right{
        padding-right:15px;
        padding-left:0;
        border-right:5px solid #eee;
        border-left:0;
        text-align:right
    }
    .blockquote-reverse footer:before,blockquote.pull-right footer:before, .blockquote-reverse small:
    before,blockquote.pull-right small:before, .blockquote-reverse .small:before,blockquote.pull-
    right .small:before{
        content:''
    }
    .blockquote-reverse footer:after,blockquote.pull-right footer:after, .blockquote-reverse small:after,
    blockquote.pull-right small:after, .blockquote-reverse .small:after,blockquote.pull-right .small
    :after{
        content:'\00A0 \2014'
    }
    blockquote:before,blockquote:after{
        content:""
    }
    address{
        margin-bottom:20px;
        font-style:normal;

```

```

        line-height:1.42857143
    }
    code, kbd, pre, samp{
        font-family: Menlo, Monaco, Consolas, "Courier New", monospace
    }
    code{
        padding:2px 4px;
        font-size:90%;
        color:#c7254e;
        background-color:#f9f2f4;
        white-space:nowrap;
        border-radius:4px
    }
    kbd{
        padding:2px 4px;
        font-size:90%;
        color:#fff;
        background-color:#333;
        border-radius:3px;
        box-shadow: inset 0 -1px 0 rgba(0,0,0,.25)
    }
    pre{
        display: block;
        padding:9.5px;
        margin:0 0 10px;
        font-size:13px;
        line-height:1.42857143;
        word-break:break-all;
        word-wrap:break-word;
        color:#333;
        background-color:#f5f5f5;
        border:1px solid #ccc;
        border-radius:4px
    }
    pre code{
        padding:0;
        font-size:inherit;
        color:inherit;
        white-space:pre-wrap;
        background-color:transparent;
        border-radius:0
    }
    .pre-scrollable{
        max-height:340px;
        overflow-y:scroll
    }
    .container{
        margin-right:auto;
        margin-left:auto;
        padding-left:15px;
        padding-right:15px
    }
    @media (min-width:768px){
        .container{
            width:750px
        }
    }
    @media (min-width:992px){
        .container{
            width:970px
        }
    }
    @media (min-width:1200px){
        .container{
            width:1170px
        }
    }
    .container-fluid{
        margin-right:auto;
        margin-left:auto;
        padding-left:15px;
        padding-right:15px
    }
    .row{
        margin-left:-15px;
        margin-right:-15px
    }

```

```

.col-xs-1,.col-sm-1,.col-md-1,.col-lg-1,.col-xs-2,.col-sm-2,.col-md-2,.col-lg-2,.col-xs-3,.col-sm-3,.col-md-3,.col-lg-3,.col-xs-4,.col-sm-4,.col-md-4,.col-lg-4,.col-xs-5,.col-sm-5,.col-md-5,.col-lg-5,.col-xs-6,.col-sm-6,.col-md-6,.col-lg-6,.col-xs-7,.col-sm-7,.col-md-7,.col-lg-7,.col-xs-8,.col-sm-8,.col-md-8,.col-lg-8,.col-xs-9,.col-sm-9,.col-md-9,.col-lg-9,.col-xs-10,.col-sm-10,.col-md-10,.col-lg-10,.col-xs-11,.col-sm-11,.col-md-11,.col-lg-11,.col-xs-12,.col-sm-12,.col-md-12,.col-lg-12{
    position: relative;
    min-height: 1px;
    padding-left: 15px;
    padding-right: 15px;
}

.col-xs-1,.col-xs-2,.col-xs-3,.col-xs-4,.col-xs-5,.col-xs-6,.col-xs-7,.col-xs-8,.col-xs-9,.col-xs-10,.col-xs-11,.col-xs-12{
    float: left;
}

.col-xs-12{
    width: 100%;
}

.col-xs-11{
    width: 91.66666667%;
}

.col-xs-10{
    width: 83.33333333%;
}

.col-xs-9{
    width: 75%;
}

.col-xs-8{
    width: 66.66666667%;
}

.col-xs-7{
    width: 58.33333333%;
}

.col-xs-6{
    width: 50%;
}

.col-xs-5{
    width: 41.66666667%;
}

.col-xs-4{
    width: 33.33333333%;
}

.col-xs-3{
    width: 25%;
}

.col-xs-2{
    width: 16.66666667%;
}

.col-xs-1{
    width: 8.33333333%;
}

.col-xs-pull-12{
    right: 100%;
}

.col-xs-pull-11{
    right: 91.66666667%;
}

.col-xs-pull-10{
    right: 83.33333333%;
}

.col-xs-pull-9{
    right: 75%;
}

.col-xs-pull-8{
    right: 66.66666667%;
}

.col-xs-pull-7{
    right: 58.33333333%;
}

.col-xs-pull-6{
    right: 50%;
}

```

```

}
.col-xs-pull-5{
    right:41.66666667%
}
.col-xs-pull-4{
    right:33.33333333%
}
.col-xs-pull-3{
    right:25%
}
.col-xs-pull-2{
    right:16.66666667%
}
.col-xs-pull-1{
    right:8.33333333%
}
.col-xs-pull-0{
    right:0
}
.col-xs-push-12{
    left:100%
}
.col-xs-push-11{
    left:91.66666667%
}
.col-xs-push-10{
    left:83.33333333%
}
.col-xs-push-9{
    left:75%
}
.col-xs-push-8{
    left:66.66666667%
}
.col-xs-push-7{
    left:58.33333333%
}
.col-xs-push-6{
    left:50%
}
.col-xs-push-5{
    left:41.66666667%
}
.col-xs-push-4{
    left:33.33333333%
}
.col-xs-push-3{
    left:25%
}
.col-xs-push-2{
    left:16.66666667%
}
.col-xs-push-1{
    left:8.33333333%
}
.col-xs-push-0{
    left:0
}
.col-xs-offset-12{
    margin-left:100%
}
.col-xs-offset-11{
    margin-left:91.66666667%
}
.col-xs-offset-10{
    margin-left:83.33333333%
}
.col-xs-offset-9{
    margin-left:75%
}

```

```

}
.col-xs-offset-8{
    margin-left:66.66666667%
}
.col-xs-offset-7{
    margin-left:58.33333333%
}
.col-xs-offset-6{
    margin-left:50%
}
.col-xs-offset-5{
    margin-left:41.66666667%
}
.col-xs-offset-4{
    margin-left:33.33333333%
}
.col-xs-offset-3{
    margin-left:25%
}
.col-xs-offset-2{
    margin-left:16.66666667%
}
.col-xs-offset-1{
    margin-left:8.33333333%
}
.col-xs-offset-0{
    margin-left:0
}
@media (min-width:768px){
    .col-sm-1,.col-sm-2,.col-sm-3,.col-sm-4,.col-sm-5,.col-sm-6,.col-sm-7,.col-sm-8,.col-sm-9,.
        col-sm-10,.col-sm-11,.col-sm-12{
        float:left
    }
    .col-sm-12{
        width:100%
    }
    .col-sm-11{
        width:91.66666667%
    }
    .col-sm-10{
        width:83.33333333%
    }
    .col-sm-9{
        width:75%
    }
    .col-sm-8{
        width:66.66666667%
    }
    .col-sm-7{
        width:58.33333333%
    }
    .col-sm-6{
        width:50%
    }
    .col-sm-5{
        width:41.66666667%
    }
    .col-sm-4{
        width:33.33333333%
    }
    .col-sm-3{
        width:25%
    }
    .col-sm-2{
        width:16.66666667%
    }
    .col-sm-1{
        width:8.33333333%
    }
}

```

```

.col-sm-pull-12{
    right:100%
}
.col-sm-pull-11{
    right:91.66666667%
}
.col-sm-pull-10{
    right:83.33333333%
}
.col-sm-pull-9{
    right:75%
}
.col-sm-pull-8{
    right:66.66666667%
}
.col-sm-pull-7{
    right:58.33333333%
}
.col-sm-pull-6{
    right:50%
}
.col-sm-pull-5{
    right:41.66666667%
}
.col-sm-pull-4{
    right:33.33333333%
}
.col-sm-pull-3{
    right:25%
}
.col-sm-pull-2{
    right:16.66666667%
}
.col-sm-pull-1{
    right:8.33333333%
}
.col-sm-pull-0{
    right:0
}
.col-sm-push-12{
    left:100%
}
.col-sm-push-11{
    left:91.66666667%
}
.col-sm-push-10{
    left:83.33333333%
}
.col-sm-push-9{
    left:75%
}
.col-sm-push-8{
    left:66.66666667%
}
.col-sm-push-7{
    left:58.33333333%
}
.col-sm-push-6{
    left:50%
}
.col-sm-push-5{
    left:41.66666667%
}
.col-sm-push-4{
    left:33.33333333%
}
.col-sm-push-3{
    left:25%
}
}

```



```

.col-sm-push-2{
    left:16.66666667%
}

.col-sm-push-1{
    left:8.33333333%
}

.col-sm-push-0{
    left:0
}

.col-sm-offset-12{
    margin-left:100%
}

.col-sm-offset-11{
    margin-left:91.66666667%
}

.col-sm-offset-10{
    margin-left:83.33333333%
}

.col-sm-offset-9{
    margin-left:75%
}

.col-sm-offset-8{
    margin-left:66.66666667%
}

.col-sm-offset-7{
    margin-left:58.33333333%
}

.col-sm-offset-6{
    margin-left:50%
}

.col-sm-offset-5{
    margin-left:41.66666667%
}

.col-sm-offset-4{
    margin-left:33.33333333%
}

.col-sm-offset-3{
    margin-left:25%
}

.col-sm-offset-2{
    margin-left:16.66666667%
}

.col-sm-offset-1{
    margin-left:8.33333333%
}

.col-sm-offset-0{
    margin-left:0
}
}

@media (min-width:992px){
.col-md-1,.col-md-2,.col-md-3,.col-md-4,.col-md-5,.col-md-6,.col-md-7,.col-md-8,.col-md-9,.
    col-md-10,.col-md-11,.col-md-12{
        float:left
    }

.col-md-12{
    width:100%
}

.col-md-11{
    width:91.66666667%
}

.col-md-10{
    width:83.33333333%
}

.col-md-9{
    width:75%
}

.col-md-8{
    width:66.66666667%
}
}

```

```

.col-md-7{
    width:58.33333333%
}
.col-md-6{
    width:50%
}
.col-md-5{
    width:41.66666667%
}
.col-md-4{
    width:33.33333333%
}
.col-md-3{
    width:25%
}
.col-md-2{
    width:16.66666667%
}
.col-md-1{
    width:8.33333333%
}
.col-md-pull-12{
    right:100%
}
.col-md-pull-11{
    right:91.66666667%
}
.col-md-pull-10{
    right:83.33333333%
}
.col-md-pull-9{
    right:75%
}
.col-md-pull-8{
    right:66.66666667%
}
.col-md-pull-7{
    right:58.33333333%
}
.col-md-pull-6{
    right:50%
}
.col-md-pull-5{
    right:41.66666667%
}
.col-md-pull-4{
    right:33.33333333%
}
.col-md-pull-3{
    right:25%
}
.col-md-pull-2{
    right:16.66666667%
}
.col-md-pull-1{
    right:8.33333333%
}
.col-md-pull-0{
    right:0
}
.col-md-push-12{
    left:100%
}
.col-md-push-11{
    left:91.66666667%
}
.col-md-push-10{
    left:83.33333333%
}

```

```

.col-md-push-9{
    left:75%
}

.col-md-push-8{
    left:66.66666667%
}

.col-md-push-7{
    left:58.33333333%
}

.col-md-push-6{
    left:50%
}

.col-md-push-5{
    left:41.66666667%
}

.col-md-push-4{
    left:33.33333333%
}

.col-md-push-3{
    left:25%
}

.col-md-push-2{
    left:16.66666667%
}

.col-md-push-1{
    left:8.33333333%
}

.col-md-push-0{
    left:0
}

.col-md-offset-12{
    margin-left:100%
}

.col-md-offset-11{
    margin-left:91.66666667%
}

.col-md-offset-10{
    margin-left:83.33333333%
}

.col-md-offset-9{
    margin-left:75%
}

.col-md-offset-8{
    margin-left:66.66666667%
}

.col-md-offset-7{
    margin-left:58.33333333%
}

.col-md-offset-6{
    margin-left:50%
}

.col-md-offset-5{
    margin-left:41.66666667%
}

.col-md-offset-4{
    margin-left:33.33333333%
}

.col-md-offset-3{
    margin-left:25%
}

.col-md-offset-2{
    margin-left:16.66666667%
}

.col-md-offset-1{
    margin-left:8.33333333%
}

.col-md-offset-0{
    margin-left:0
}

```

```

}
@media (min-width:1200px){
  .col-lg-1,.col-lg-2,.col-lg-3,.col-lg-4,.col-lg-5,.col-lg-6,.col-lg-7,.col-lg-8,.col-lg-9,.
  col-lg-10,.col-lg-11,.col-lg-12{
    float:left
  }
  .col-lg-12{
    width:100%
  }
  .col-lg-11{
    width:91.66666667%
  }
  .col-lg-10{
    width:83.33333333%
  }
  .col-lg-9{
    width:75%
  }
  .col-lg-8{
    width:66.66666667%
  }
  .col-lg-7{
    width:58.33333333%
  }
  .col-lg-6{
    width:50%
  }
  .col-lg-5{
    width:41.66666667%
  }
  .col-lg-4{
    width:33.33333333%
  }
  .col-lg-3{
    width:25%
  }
  .col-lg-2{
    width:16.66666667%
  }
  .col-lg-1{
    width:8.33333333%
  }
  .col-lg-pull-12{
    right:100%
  }
  .col-lg-pull-11{
    right:91.66666667%
  }
  .col-lg-pull-10{
    right:83.33333333%
  }
  .col-lg-pull-9{
    right:75%
  }
  .col-lg-pull-8{
    right:66.66666667%
  }
  .col-lg-pull-7{
    right:58.33333333%
  }
  .col-lg-pull-6{
    right:50%
  }
  .col-lg-pull-5{
    right:41.66666667%
  }
  .col-lg-pull-4{
    right:33.33333333%
  }
}

```

```

.col-lg-pull-3{
    right:25%
}

.col-lg-pull-2{
    right:16.66666667%
}

.col-lg-pull-1{
    right:8.33333333%
}

.col-lg-pull-0{
    right:0
}

.col-lg-push-12{
    left:100%
}

.col-lg-push-11{
    left:91.66666667%
}

.col-lg-push-10{
    left:83.33333333%
}

.col-lg-push-9{
    left:75%
}

.col-lg-push-8{
    left:66.66666667%
}

.col-lg-push-7{
    left:58.33333333%
}

.col-lg-push-6{
    left:50%
}

.col-lg-push-5{
    left:41.66666667%
}

.col-lg-push-4{
    left:33.33333333%
}

.col-lg-push-3{
    left:25%
}

.col-lg-push-2{
    left:16.66666667%
}

.col-lg-push-1{
    left:8.33333333%
}

.col-lg-push-0{
    left:0
}

.col-lg-offset-12{
    margin-left:100%
}

.col-lg-offset-11{
    margin-left:91.66666667%
}

.col-lg-offset-10{
    margin-left:83.33333333%
}

.col-lg-offset-9{
    margin-left:75%
}

.col-lg-offset-8{
    margin-left:66.66666667%
}

.col-lg-offset-7{
    margin-left:58.33333333%
}

```

```

.col-lg-offset-6{
    margin-left:50%
}

.col-lg-offset-5{
    margin-left:41.66666667%
}

.col-lg-offset-4{
    margin-left:33.33333333%
}

.col-lg-offset-3{
    margin-left:25%
}

.col-lg-offset-2{
    margin-left:16.66666667%
}

.col-lg-offset-1{
    margin-left:8.33333333%
}

.col-lg-offset-0{
    margin-left:0
}

}

table{
    max-width:100%;
    background-color:transparent
}

th{
    text-align:left
}

.table{
    width:100%;
    margin-bottom:20px
}

.table>thead>tr>th,.table>tbody>tr>th,.table>tfoot>tr>th,.table>thead>tr>td,.table>tbody>tr>td,.
table>tfoot>tr>td{
    padding:8px;
    line-height:1.42857143;
    vertical-align:top;
    border-top:1px solid #ddd
}

.table>thead>tr>th{
    vertical-align:bottom;
    border-bottom:2px solid #ddd
}

.table>caption+thead>tr:first-child>th,.table>colgroup+thead>tr:first-child>th,.table>thead:first-
child>tr:first-child>th,.table>caption+thead>tr:first-child>td,.table>colgroup+thead>tr:first-
child>td,.table>thead:first-child>tr:first-child>td{
    border-top:0
}

.table>tbody+tbody{
    border-top:2px solid #ddd
}

.table .table{
    background-color:#fff
}

.table-condensed>thead>tr>th,.table-condensed>tbody>tr>th,.table-condensed>tfoot>tr>th,.table-
condensed>thead>tr>td,.table-condensed>tbody>tr>td,.table-condensed>tfoot>tr>td{
    padding:5px
}

.table-bordered{
    border:1px solid #ddd
}

.table-bordered>thead>tr>th,.table-bordered>tbody>tr>th,.table-bordered>tfoot>tr>th,.table-bordered>
thead>tr>td,.table-bordered>tbody>tr>td,.table-bordered>tfoot>tr>td{
    border:1px solid #ddd
}

.table-bordered>thead>tr>th,.table-bordered>thead>tr>td{
    border-bottom-width:2px
}

.table-striped>tbody>tr:nth-child(odd)>td,.table-striped>tbody>tr:nth-child(odd)>th{
    background-color:#f9f9f9
}

```

```

.table-hover>tbody>tr: hover>td, .table-hover>tbody>tr: hover>th{
    background-color:#f5f5f5
}

table col[ class*=col-]{
    position: static;
    float: none;
    display: table-column
}

table td[ class*=col-], table th[ class*=col-]{
    position: static;
    float: none;
    display: table-cell
}

.table>thead>tr>td. active, .table>tbody>tr>td. active, .table>tfoot>tr>td. active, .table>thead>tr>th.
active, .table>tbody>tr>th. active, .table>tfoot>tr>th. active, .table>thead>tr. active>td, .table>
tbody>tr. active>td, .table>tfoot>tr. active>td, .table>thead>tr. active>th, .table>tbody>tr. active>
th, .table>tfoot>tr. active>th{
    background-color:#f5f5f5
}

.table-hover>tbody>tr>td. active: hover, .table-hover>tbody>tr>th. active: hover, .table-hover>tbody>tr.
active: hover>td, .table-hover>tbody>tr. active: hover>th{
    background-color:#e8e8e8
}

.table>thead>tr>td. success, .table>tbody>tr>td. success, .table>tfoot>tr>td. success, .table>thead>tr>th.
success, .table>tbody>tr>th. success, .table>tfoot>tr>th. success, .table>thead>tr. success>td, .table
>tbody>tr. success>td, .table>tfoot>tr. success>td, .table>thead>tr. success>th, .table>tbody>tr.
success>th, .table>tfoot>tr. success>th{
    background-color:#dff0d8
}

.table-hover>tbody>tr>td. success: hover, .table-hover>tbody>tr>th. success: hover, .table-hover>tbody>tr.
success: hover>td, .table-hover>tbody>tr. success: hover>th{
    background-color:#d0e9c6
}

.table>thead>tr>td. white, .table>tbody>tr>td. white, .table>tfoot>tr>td. white, .table>thead>tr>th. white
, .table>tbody>tr>th. white, .table>tfoot>tr>th. white, .table>thead>tr. white>td, .table>tbody>tr.
white>td, .table>tfoot>tr. white>td, .table>thead>tr. white>th, .table>tbody>tr. white>th, .table>
tfoot>tr. white>th{
    background-color:#ffffff
}

.table-hover>tbody>tr>td. white: hover, .table-hover>tbody>tr>th. white: hover, .table-hover>tbody>tr.
white: hover>td, .table-hover>tbody>tr. white: hover>th{
    background-color:#f0f0f0
}

.table>thead>tr>td. info, .table>tbody>tr>td. info, .table>tfoot>tr>td. info, .table>thead>tr>th. info, .
table>tbody>tr>th. info, .table>tfoot>tr>th. info, .table>thead>tr. info>td, .table>tbody>tr. info>td
, .table>tfoot>tr. info>td, .table>thead>tr. info>th, .table>tbody>tr. info>th, .table>tfoot>tr. info>
th{
    background-color:#d9edf7
}

.table-hover>tbody>tr>td. info: hover, .table-hover>tbody>tr>th. info: hover, .table-hover>tbody>tr. info:
hover>td, .table-hover>tbody>tr. info: hover>th{
    background-color:#c4e3f3
}

.table>thead>tr>td. warning, .table>tbody>tr>td. warning, .table>tfoot>tr>td. warning, .table>thead>tr>th.
warning, .table>tbody>tr>th. warning, .table>tfoot>tr>th. warning, .table>thead>tr. warning>td, .table
>tbody>tr. warning>td, .table>tfoot>tr. warning>td, .table>thead>tr. warning>th, .table>tbody>tr.
warning>th, .table>tfoot>tr. warning>th{
    background-color:#fcf8e3
}

.table-hover>tbody>tr>td. warning: hover, .table-hover>tbody>tr>th. warning: hover, .table-hover>tbody>tr.
warning: hover>td, .table-hover>tbody>tr. warning: hover>th{
    background-color:#faf2cc
}

.table>thead>tr>td. danger, .table>tbody>tr>td. danger, .table>tfoot>tr>td. danger, .table>thead>tr>th.
danger, .table>tbody>tr>th. danger, .table>tfoot>tr>th. danger, .table>thead>tr. danger>td, .table>
tbody>tr. danger>td, .table>tfoot>tr. danger>td, .table>thead>tr. danger>th, .table>tbody>tr. danger>
th, .table>tfoot>tr. danger>th{
    background-color:#f2dede
}

.table-hover>tbody>tr>td. danger: hover, .table-hover>tbody>tr>th. danger: hover, .table-hover>tbody>tr.
danger: hover>td, .table-hover>tbody>tr. danger: hover>th{
    background-color:#ebcccc
}

@media (max-width:767px){
    .table-responsive{
        width:100%;
    }
}

```

```

        margin-bottom:15px;
        overflow-y:hidden;
        overflow-x:scroll;
        -ms-overflow-style:-ms-autohiding-scrollbar;
        border:1px solid #ddd;
        -webkit-overflow-scrolling:touch
    }

    .table-responsive>.table{
        margin-bottom:0
    }

    .table-responsive>.table>thead>tr>th,.table-responsive>.table>tbody>tr>th,.table-responsive
    >.table>tfoot>tr>th,.table-responsive>.table>thead>tr>td,.table-responsive>.table>tbody
    >tr>td,.table-responsive>.table>tfoot>tr>td{
        white-space:nowrap
    }

    .table-responsive>.table-bordered{
        border:0
    }

    .table-responsive>.table-bordered>thead>tr>th:first-child,.table-responsive>.table-bordered>
    tbody>tr>th:first-child,.table-responsive>.table-bordered>tfoot>tr>th:first-child,.
    table-responsive>.table-bordered>thead>tr>td:first-child,.table-responsive>.table-
    bordered>tbody>tr>td:first-child,.table-responsive>.table-bordered>tfoot>tr>td:first-
    child{
        border-left:0
    }

    .table-responsive>.table-bordered>thead>tr>th:last-child,.table-responsive>.table-bordered>
    tbody>tr>th:last-child,.table-responsive>.table-bordered>tfoot>tr>th:last-child,.table-
    responsive>.table-bordered>thead>tr>td:last-child,.table-responsive>.table-bordered>
    tbody>tr>td:last-child,.table-responsive>.table-bordered>tfoot>tr>td:last-child{
        border-right:0
    }

    .table-responsive>.table-bordered>tbody>tr:last-child>th,.table-responsive>.table-bordered>
    tfoot>tr:last-child>th,.table-responsive>.table-bordered>tbody>tr:last-child>td,.table-
    responsive>.table-bordered>tfoot>tr:last-child>td{
        border-bottom:0
    }
}

fieldset{
    padding:0;
    margin:0;
    border:0;
    min-width:0
}

legend{
    display:block;
    width:100%;
    padding:0;
    margin-bottom:20px;
    font-size:21px;
    line-height:inherit;
    color:#333;
    border:0;
    border-bottom:1px solid #e5e5e5
}

label{
    display:inline-block;
    margin-bottom:5px;
    font-weight:700
}

input[type=search]{
    -webkit-box-sizing:border-box;
    -moz-box-sizing:border-box;
    box-sizing:border-box
}

input[type=radio],input[type=checkbox]{
    margin:4px 0 0;
    margin-top:1px \9;
    line-height:normal
}

input[type=file]{
    display:block
}

input[type=range]{
    display:block;
    width:100%
}

select[multiple],select[size]{

```



```

        height:auto
    }
input[type=file]:focus,input[type=radio]:focus,input[type=checkbox]:focus{
    outline:thin dotted;
    outline:5px auto -webkit-focus-ring-color;
    outline-offset:-2px
}
output{
    display:block;
    padding-top:7px;
    font-size:14px;
    line-height:1.42857143;
    color:#555
}
.form-control{
    display:block;
    width:100%;
    height:34px;
    padding:6px 12px;
    font-size:14px;
    line-height:1.42857143;
    color:#555;
    background-color:#fff;
    background-image:none;
    border:1px solid #ccc;
    border-radius:4px;
    -webkit-box-shadow:inset 0 1px 1px rgba(0,0,0,.075);
    box-shadow:inset 0 1px 1px rgba(0,0,0,.075);
    -webkit-transition:border-color ease-in-out .15s,box-shadow ease-in-out .15s;
    transition:border-color ease-in-out .15s,box-shadow ease-in-out .15s
}
.form-control:focus{
    border-color:#66afe9;
    outline:0;
    -webkit-box-shadow:inset 0 1px 1px rgba(0,0,0,.075),0 0 8px rgba(102,175,233,.6);
    box-shadow:inset 0 1px 1px rgba(0,0,0,.075),0 0 8px rgba(102,175,233,.6)
}
.form-control::-moz-placeholder{
    color:#999;
    opacity:1
}
.form-control:-ms-input-placeholder{
    color:#999
}
.form-control::-webkit-input-placeholder{
    color:#999
}
.form-control[disabled],.form-control[readonly],fieldset[disabled] .form-control{
    cursor:not-allowed;
    background-color:#eee;
    opacity:1
}
textarea.form-control{
    height:auto
}
input[type=search]{
    -webkit-appearance:none
}
input[type=date]{
    line-height:34px
}
.form-group{
    margin-bottom:15px
}
.radio,.checkbox{
    display:block;
    min-height:20px;
    margin-top:10px;
    margin-bottom:10px;
    padding-left:20px
}
.radio label,.checkbox label{
    display:inline;
    font-weight:400;
    cursor:pointer
}
.radio input[type=radio],.radio-inline input[type=radio],.checkbox input[type=checkbox],.checkbox-

```

```

    inline input[type=checkbox]{
      float:left;
      margin-left:-20px
    }
  .radio+.radio,.checkbox+.checkbox{
    margin-top:-5px
  }
  .radio-inline,.checkbox-inline{
    display:inline-block;
    padding-left:20px;
    margin-bottom:0;
    vertical-align:middle;
    font-weight:400;
    cursor:pointer
  }
  .radio-inline+.radio-inline,.checkbox-inline+.checkbox-inline{
    margin-top:0;
    margin-left:10px
  }
  input[type=radio][disabled],input[type=checkbox][disabled],.radio[disabled],.radio-inline[disabled],.checkbox[disabled],.checkbox-inline[disabled],fieldset[disabled] input[type=radio],fieldset[disabled] input[type=checkbox],fieldset[disabled] .radio,fieldset[disabled] .radio-inline,fieldset[disabled] .checkbox,fieldset[disabled] .checkbox-inline{
    cursor:not-allowed
  }
  .input-sm{
    height:30px;
    padding:5px 10px;
    font-size:12px;
    line-height:1.5;
    border-radius:3px
  }
  select.input-sm{
    height:30px;
    line-height:30px
  }
  textarea.input-sm,select[multiple].input-sm{
    height:auto
  }
  .input-lg{
    height:46px;
    padding:10px 16px;
    font-size:18px;
    line-height:1.33;
    border-radius:6px
  }
  select.input-lg{
    height:46px;
    line-height:46px
  }
  textarea.input-lg,select[multiple].input-lg{
    height:auto
  }
  .has-feedback{
    position:relative
  }
  .has-feedback .form-control{
    padding-right:42.5px
  }
  .has-feedback .form-control-feedback{
    position:absolute;
    top:25px;
    right:0;
    display:block;
    width:34px;
    height:34px;
    line-height:34px;
    text-align:center
  }
  .has-success .help-block,.has-success .control-label,.has-success .radio,.has-success .checkbox,.has-success .radio-inline,.has-success .checkbox-inline{
    color:#3c763d
  }
  .has-success .form-control{
    border-color:#3c763d;
    -webkit-box-shadow:inset 0 1px 1px rgba(0,0,0,.075);
    box-shadow:inset 0 1px 1px rgba(0,0,0,.075)
  }

```

```

}

.has-success .form-control:focus{
    border-color:#2b542c;
    -webkit-box-shadow:inset 0 1px 1px rgba(0,0,0,.075),0 0 6px #67b168;
    box-shadow:inset 0 1px 1px rgba(0,0,0,.075),0 0 6px #67b168
}

.has-success .input-group-addon{
    color:#3c763d;
    border-color:#3c763d;
    background-color:#dff0d8
}

.has-success .form-control-feedback{
    color:#3c763d
}

.has-warning .help-block,.has-warning .control-label,.has-warning .radio,.has-warning .checkbox,.has
-warning .radio-inline,.has-warning .checkbox-inline{
    color:#8a6d3b
}

.has-warning .form-control{
    border-color:#8a6d3b;
    -webkit-box-shadow:inset 0 1px 1px rgba(0,0,0,.075);
    box-shadow:inset 0 1px 1px rgba(0,0,0,.075)
}

.has-warning .form-control:focus{
    border-color:#66512c;
    -webkit-box-shadow:inset 0 1px 1px rgba(0,0,0,.075),0 0 6px #c0a16b;
    box-shadow:inset 0 1px 1px rgba(0,0,0,.075),0 0 6px #c0a16b
}

.has-warning .input-group-addon{
    color:#8a6d3b;
    border-color:#8a6d3b;
    background-color:#fcf8e3
}

.has-warning .form-control-feedback{
    color:#8a6d3b
}

.has-error .help-block,.has-error .control-label,.has-error .radio,.has-error .checkbox,.has-error .
radio-inline,.has-error .checkbox-inline{
    color:#a94442
}

.has-error .form-control{
    border-color:#a94442;
    -webkit-box-shadow:inset 0 1px 1px rgba(0,0,0,.075);
    box-shadow:inset 0 1px 1px rgba(0,0,0,.075)
}

.has-error .form-control:focus{
    border-color:#843534;
    -webkit-box-shadow:inset 0 1px 1px rgba(0,0,0,.075),0 0 6px #ce8483;
    box-shadow:inset 0 1px 1px rgba(0,0,0,.075),0 0 6px #ce8483
}

.has-error .input-group-addon{
    color:#a94442;
    border-color:#a94442;
    background-color:#f2dede
}

.has-error .form-control-feedback{
    color:#a94442
}

.form-control-static{
    margin-bottom:0
}

.help-block{
    display:block;
    margin-top:5px;
    margin-bottom:10px;
    color:#737373
}

@media (min-width:768px){
    .form-inline .form-group{
        display:inline-block;
        margin-bottom:0;
        vertical-align:middle
    }

    .form-inline .form-control{
        display:inline-block;
    }
}

```

```

        width:auto;
        vertical-align:middle
    }

    .form-inline .input-group>.form-control{
        width:100%
    }

    .form-inline .control-label{
        margin-bottom:0;
        vertical-align:middle
    }

    .form-inline .radio,.form-inline .checkboxbox{
        display:inline-block;
        margin-top:0;
        margin-bottom:0;
        padding-left:0;
        vertical-align:middle
    }

    .form-inline .radio input[type=radio],.form-inline .checkboxbox input[type=checkbox]{
        float:none;
        margin-left:0
    }

    .form-inline .has-feedback .form-control-feedback{
        top:0
    }
}

.form-horizontal .control-label,.form-horizontal .radio,.form-horizontal .checkboxbox,.form-horizontal
.radio-inline,.form-horizontal .checkboxbox-inline{
    margin-top:0;
    margin-bottom:0;
    padding-top:7px
}

.form-horizontal .radio,.form-horizontal .checkboxbox{
    min-height:27px
}

.form-horizontal .form-group{
    margin-left:-15px;
    margin-right:-15px
}

.form-horizontal .form-control-static{
    padding-top:7px
}

@media (min-width:768px){
    .form-horizontal .control-label{
        text-align:right
    }
}

.form-horizontal .has-feedback .form-control-feedback{
    top:0;
    right:15px
}

.btn{
    display:inline-block;
    margin-bottom:0;
    font-weight:400;
    text-align:center;
    vertical-align:middle;
    cursor:pointer;
    background-image:none;
    border:1px solid transparent;
    white-space:nowrap;
    padding:6px 12px;
    font-size:14px;
    line-height:1.42857143;
    border-radius:4px;
    -webkit-user-select:none;
    -moz-user-select:none;
    -ms-user-select:none;
    user-select:none
}

.btn:focus,.btn:active:focus,.btn.active:focus{
    outline:thin dotted;
    outline:5px auto -webkit-focus-ring-color;
    outline-offset:-2px
}

.btn:hover,.btn:focus{
    color:#333;
}

```

```

        text-decoration: none
    }

    .btn: active, .btn.active {
        outline: 0;
        background-image: none;
        -webkit-box-shadow: inset 0 3px 5px rgba(0,0,0,.125);
        box-shadow: inset 0 3px 5px rgba(0,0,0,.125)
    }

    .btn.disabled, .btn[disabled], fieldset[disabled] .btn {
        cursor: not-allowed;
        pointer-events: none;
        opacity: .65;
        filter: alpha(opacity=65);
        -webkit-box-shadow: none;
        box-shadow: none
    }

    .btn-default {
        color: #333;
        background-color: #fff;
        border-color: #ccc
    }

    .btn-default: hover, .btn-default: focus, .btn-default: active, .btn-default.active, .open .dropdown-toggle
        .btn-default {
        color: #333;
        background-color: #ebebeb;
        border-color: #adadad
    }

    .btn-default: active, .btn-default.active, .open .dropdown-toggle .btn-default {
        background-image: none
    }

    .btn-default.disabled, .btn-default[disabled], fieldset[disabled] .btn-default, .btn-default.disabled:
        hover, .btn-default[disabled]: hover, fieldset[disabled] .btn-default: hover, .btn-default.disabled:
        focus, .btn-default[disabled]: focus, fieldset[disabled] .btn-default: focus, .btn-default.disabled:
        active, .btn-default[disabled]: active, fieldset[disabled] .btn-default: active, .btn-default.
        disabled.active, .btn-default[disabled].active, fieldset[disabled] .btn-default.active {
        background-color: #fff;
        border-color: #ccc
    }

    .btn-default .badge {
        color: #fff;
        background-color: #333
    }

    .btn-primary {
        color: #fff;
        background-color: #428bca;
        border-color: #357ebd
    }

    .btn-primary: hover, .btn-primary: focus, .btn-primary: active, .btn-primary.active, .open .dropdown-toggle
        .btn-primary {
        color: #fff;
        background-color: #3276b1;
        border-color: #285e8e
    }

    .btn-primary: active, .btn-primary.active, .open .dropdown-toggle .btn-primary {
        background-image: none
    }

    .btn-primary.disabled, .btn-primary[disabled], fieldset[disabled] .btn-primary, .btn-primary.disabled:
        hover, .btn-primary[disabled]: hover, fieldset[disabled] .btn-primary: hover, .btn-primary.disabled:
        focus, .btn-primary[disabled]: focus, fieldset[disabled] .btn-primary: focus, .btn-primary.disabled:
        active, .btn-primary[disabled]: active, fieldset[disabled] .btn-primary: active, .btn-primary.
        disabled.active, .btn-primary[disabled].active, fieldset[disabled] .btn-primary.active {
        background-color: #428bca;
        border-color: #357ebd
    }

    .btn-primary .badge {
        color: #428bca;
        background-color: #fff
    }

    .btn-success {
        color: #fff;
        background-color: #5cb85c;
        border-color: #4cae4c
    }

    .btn-success: hover, .btn-success: focus, .btn-success: active, .btn-success.active, .open .dropdown-toggle
        .btn-success {
        color: #fff;
        background-color: #47a447;
        border-color: #398439
    }

```

```

}

.btn-success: active, .btn-success.active, .open .dropdown-toggle.btn-success{
    background-image: none
}

.btn-success.disabled, .btn-success[disabled], fieldset[disabled] .btn-success, .btn-success.disabled:
    hover, .btn-success[disabled]:hover, fieldset[disabled] .btn-success: hover, .btn-success.disabled:
    focus, .btn-success[disabled]:focus, fieldset[disabled] .btn-success: focus, .btn-success.disabled:
    active, .btn-success[disabled]:active, fieldset[disabled] .btn-success: active, .btn-success.
    disabled.active, .btn-success[disabled].active, fieldset[disabled] .btn-success.active{
    background-color: #5cb85c;
    border-color: #4cae4c
}

.btn-success .badge{
    color: #5cb85c;
    background-color: #fff
}

.btn-info{
    color: #fff;
    background-color: #5bc0de;
    border-color: #46b8da
}

.btn-info: hover, .btn-info: focus, .btn-info: active, .btn-info.active, .open .dropdown-toggle.btn-info{
    color: #fff;
    background-color: #39b3d7;
    border-color: #269abc
}

.btn-info: active, .btn-info.active, .open .dropdown-toggle.btn-info{
    background-image: none
}

.btn-info.disabled, .btn-info[disabled], fieldset[disabled] .btn-info, .btn-info.disabled: hover, .btn-
    info[disabled]:hover, fieldset[disabled] .btn-info: hover, .btn-info.disabled: focus, .btn-info[
    disabled]:focus, fieldset[disabled] .btn-info: focus, .btn-info.disabled: active, .btn-info[disabled]
    :active, fieldset[disabled] .btn-info: active, .btn-info.disabled.active, .btn-info[disabled].
    active, fieldset[disabled] .btn-info.active{
    background-color: #5bc0de;
    border-color: #46b8da
}

.btn-info .badge{
    color: #5bc0de;
    background-color: #fff
}

.btn-warning{
    color: #fff;
    background-color: #f0ad4e;
    border-color: #eea236
}

.btn-warning: hover, .btn-warning: focus, .btn-warning: active, .btn-warning.active, .open .dropdown-toggle
    .btn-warning{
    color: #fff;
    background-color: #ed9c28;
    border-color: #d58512
}

.btn-warning: active, .btn-warning.active, .open .dropdown-toggle.btn-warning{
    background-image: none
}

.btn-warning.disabled, .btn-warning[disabled], fieldset[disabled] .btn-warning, .btn-warning.disabled:
    hover, .btn-warning[disabled]:hover, fieldset[disabled] .btn-warning: hover, .btn-warning.disabled:
    focus, .btn-warning[disabled]:focus, fieldset[disabled] .btn-warning: focus, .btn-warning.disabled:
    active, .btn-warning[disabled]:active, fieldset[disabled] .btn-warning: active, .btn-warning.
    disabled.active, .btn-warning[disabled].active, fieldset[disabled] .btn-warning.active{
    background-color: #f0ad4e;
    border-color: #eea236
}

.btn-warning .badge{
    color: #f0ad4e;
    background-color: #fff
}

.btn-danger{
    color: #fff;
    background-color: #d9534f;
    border-color: #d43f3a
}

.btn-danger: hover, .btn-danger: focus, .btn-danger: active, .btn-danger.active, .open .dropdown-toggle.btn
    -danger{
    color: #fff;
    background-color: #d2322d;
    border-color: #ac2925
}

```

```

}

.btn-danger:active, .btn-danger.active, .open .dropdown-toggle.btn-danger{
    background-image:none
}

.btn-danger.disabled, .btn-danger[disabled], fieldset[disabled] .btn-danger, .btn-danger.disabled:hover,
.btn-danger[disabled]:hover, fieldset[disabled] .btn-danger:hover, .btn-danger.disabled:focus,
.btn-danger[disabled]:focus, fieldset[disabled] .btn-danger:focus, .btn-danger.disabled:active,
.btn-danger[disabled]:active, fieldset[disabled] .btn-danger:active, .btn-danger.disabled.active,
.btn-danger[disabled].active, fieldset[disabled] .btn-danger.active{
    background-color:#d9534f;
    border-color:#d43f3a
}

.btn-danger .badge{
    color:#d9534f;
    background-color:#fff
}

.btn-link{
    color:#428bca;
    font-weight:400;
    cursor:pointer;
    border-radius:0
}

.btn-link, .btn-link:active, .btn-link[disabled], fieldset[disabled] .btn-link{
    background-color:transparent;
    -webkit-box-shadow:none;
    box-shadow:none
}

.btn-link, .btn-link:hover, .btn-link:focus, .btn-link:active{
    border-color:transparent
}

.btn-link:hover, .btn-link:focus{
    color:#2a6496;
    text-decoration:underline;
    background-color:transparent
}

.btn-link[disabled]:hover, fieldset[disabled] .btn-link:hover, .btn-link[disabled]:focus, fieldset[
disabled] .btn-link:focus{
    color:#999;
    text-decoration:none
}

.btn-lg, .btn-group-lg>.btn{
    padding:10px 16px;
    font-size:18px;
    line-height:1.33;
    border-radius:6px
}

.btn-sm, .btn-group-sm>.btn{
    padding:5px 10px;
    font-size:12px;
    line-height:1.5;
    border-radius:3px
}

.btn-xs, .btn-group-xs>.btn{
    padding:1px 5px;
    font-size:12px;
    line-height:1.5;
    border-radius:3px
}

.btn-block{
    display:block;
    width:100%;
    padding-left:0;
    padding-right:0
}

.btn-block+.btn-block{
    margin-top:5px
}

input[type=submit].btn-block, input[type=reset].btn-block, input[type=button].btn-block{
    width:100%
}

.fade{
    opacity:0;
    -webkit-transition:opacity .15s linear;
    transition:opacity .15s linear
}

.fade.in{

```

```

        opacity:1
    }
    .collapse{
        display:none
    }
    .collapse.in{
        display:block
    }
    .collapsing{
        position:relative;
        height:0;
        overflow:hidden;
        -webkit-transition:height .35s ease;
        transition:height .35s ease
    }
    @font-face{
        font-family:'Glyphicons Halflings';
        src:url(../fonts/glyphicons-halflings-regular.eot);
        src:url(../fonts/glyphicons-halflings-regular.eot?#iefix) format('embedded-opentype'),url(../fonts/glyphicons-halflings-regular.woff) format('woff'),url(../fonts/glyphicons-halflings-regular.ttf) format('truetype'),url(../fonts/glyphicons-halflings-regular.svg#glyphicons-halflingsregular) format('svg')
    }
    .glyphicon{
        position:relative;
        top:1px;
        display:inline-block;
        font-family:'Glyphicons Halflings';
        font-style:normal;
        font-weight:400;
        line-height:1;
        -webkit-font-smoothing:antialiased;
        -moz-osx-font-smoothing:grayscale
    }
    .glyphicon-asterisk:before{
        content:"\2a"
    }
    .glyphicon-plus:before{
        content:"\2b"
    }
    .glyphicon-euro:before{
        content:"\20ac"
    }
    .glyphicon-minus:before{
        content:"\2212"
    }
    .glyphicon-cloud:before{
        content:"\2601"
    }
    .glyphicon-envelope:before{
        content:"\2709"
    }
    .glyphicon-pencil:before{
        content:"\270f"
    }
    .glyphicon-glass:before{
        content:"\e001"
    }
    .glyphicon-music:before{
        content:"\e002"
    }
    .glyphicon-search:before{
        content:"\e003"
    }
    .glyphicon-heart:before{
        content:"\e005"
    }
    .glyphicon-star:before{
        content:"\e006"
    }
    .glyphicon-star-empty:before{
        content:"\e007"
    }
}

```



```
.glyphicon-user: before {
    content: "\e008"
}

.glyphicon-film: before {
    content: "\e009"
}

.glyphicon-th-large: before {
    content: "\e010"
}

.glyphicon-th: before {
    content: "\e011"
}

.glyphicon-th-list: before {
    content: "\e012"
}

.glyphicon-ok: before {
    content: "\e013"
}

.glyphicon-remove: before {
    content: "\e014"
}

.glyphicon-zoom-in: before {
    content: "\e015"
}

.glyphicon-zoom-out: before {
    content: "\e016"
}

.glyphicon-off: before {
    content: "\e017"
}

.glyphicon-signal: before {
    content: "\e018"
}

.glyphicon-cog: before {
    content: "\e019"
}

.glyphicon-trash: before {
    content: "\e020"
}

.glyphicon-home: before {
    content: "\e021"
}

.glyphicon-file: before {
    content: "\e022"
}

.glyphicon-time: before {
    content: "\e023"
}

.glyphicon-road: before {
    content: "\e024"
}

.glyphicon-download-alt: before {
    content: "\e025"
}

.glyphicon-download: before {
    content: "\e026"
}

.glyphicon-upload: before {
    content: "\e027"
}

.glyphicon-inbox: before {
    content: "\e028"
}

.glyphicon-play-circle: before {
    content: "\e029"
}

.glyphicon-repeat: before {
    content: "\e030"
}
```

```

.glyphicon-refresh: before {
    content: "\e031"
}

.glyphicon-list-alt: before {
    content: "\e032"
}

.glyphicon-lock: before {
    content: "\e033"
}

.glyphicon-flag: before {
    content: "\e034"
}

.glyphicon-headphones: before {
    content: "\e035"
}

.glyphicon-volume-off: before {
    content: "\e036"
}

.glyphicon-volume-down: before {
    content: "\e037"
}

.glyphicon-volume-up: before {
    content: "\e038"
}

.glyphicon-qrcode: before {
    content: "\e039"
}

.glyphicon-barcode: before {
    content: "\e040"
}

.glyphicon-tag: before {
    content: "\e041"
}

.glyphicon-tags: before {
    content: "\e042"
}

.glyphicon-book: before {
    content: "\e043"
}

.glyphicon-bookmark: before {
    content: "\e044"
}

.glyphicon-print: before {
    content: "\e045"
}

.glyphicon-camera: before {
    content: "\e046"
}

.glyphicon-font: before {
    content: "\e047"
}

.glyphicon-bold: before {
    content: "\e048"
}

.glyphicon-italic: before {
    content: "\e049"
}

.glyphicon-text-height: before {
    content: "\e050"
}

.glyphicon-text-width: before {
    content: "\e051"
}

.glyphicon-align-left: before {
    content: "\e052"
}

.glyphicon-align-center: before {
    content: "\e053"
}

```

```

.glyphicon-align-right: before {
    content: "\e054"
}

.glyphicon-align-justify: before {
    content: "\e055"
}

.glyphicon-list: before {
    content: "\e056"
}

.glyphicon-indent-left: before {
    content: "\e057"
}

.glyphicon-indent-right: before {
    content: "\e058"
}

.glyphicon-facetime-video: before {
    content: "\e059"
}

.glyphicon-picture: before {
    content: "\e060"
}

.glyphicon-map-marker: before {
    content: "\e062"
}

.glyphicon-adjust: before {
    content: "\e063"
}

.glyphicon-tint: before {
    content: "\e064"
}

.glyphicon-edit: before {
    content: "\e065"
}

.glyphicon-share: before {
    content: "\e066"
}

.glyphicon-check: before {
    content: "\e067"
}

.glyphicon-move: before {
    content: "\e068"
}

.glyphicon-step-backward: before {
    content: "\e069"
}

.glyphicon-fast-backward: before {
    content: "\e070"
}

.glyphicon-backward: before {
    content: "\e071"
}

.glyphicon-play: before {
    content: "\e072"
}

.glyphicon-pause: before {
    content: "\e073"
}

.glyphicon-stop: before {
    content: "\e074"
}

.glyphicon-forward: before {
    content: "\e075"
}

.glyphicon-fast-forward: before {
    content: "\e076"
}

.glyphicon-step-forward: before {
    content: "\e077"
}

```

```

.glyphicon-eject: before {
    content: "\e078"
}

.glyphicon-chevron-left: before {
    content: "\e079"
}

.glyphicon-chevron-right: before {
    content: "\e080"
}

.glyphicon-plus-sign: before {
    content: "\e081"
}

.glyphicon-minus-sign: before {
    content: "\e082"
}

.glyphicon-remove-sign: before {
    content: "\e083"
}

.glyphicon-ok-sign: before {
    content: "\e084"
}

.glyphicon-question-sign: before {
    content: "\e085"
}

.glyphicon-info-sign: before {
    content: "\e086"
}

.glyphicon-screenshot: before {
    content: "\e087"
}

.glyphicon-remove-circle: before {
    content: "\e088"
}

.glyphicon-ok-circle: before {
    content: "\e089"
}

.glyphicon-ban-circle: before {
    content: "\e090"
}

.glyphicon-arrow-left: before {
    content: "\e091"
}

.glyphicon-arrow-right: before {
    content: "\e092"
}

.glyphicon-arrow-up: before {
    content: "\e093"
}

.glyphicon-arrow-down: before {
    content: "\e094"
}

.glyphicon-share-alt: before {
    content: "\e095"
}

.glyphicon-resize-full: before {
    content: "\e096"
}

.glyphicon-resize-small: before {
    content: "\e097"
}

.glyphicon-exclamation-sign: before {
    content: "\e101"
}

.glyphicon-gift: before {
    content: "\e102"
}

.glyphicon-leaf: before {
    content: "\e103"
}

```

```

.glyphicon-fire:before{
    content:"\e104"
}

.glyphicon-eye-open:before{
    content:"\e105"
}

.glyphicon-eye-close:before{
    content:"\e106"
}

.glyphicon-warning-sign:before{
    content:"\e107"
}

.glyphicon-plane:before{
    content:"\e108"
}

.glyphicon-calendar:before{
    content:"\e109"
}

.glyphicon-random:before{
    content:"\e110"
}

.glyphicon-comment:before{
    content:"\e111"
}

.glyphicon-magnet:before{
    content:"\e112"
}

.glyphicon-chevron-up:before{
    content:"\e113"
}

.glyphicon-chevron-down:before{
    content:"\e114"
}

.glyphicon-retweet:before{
    content:"\e115"
}

.glyphicon-shopping-cart:before{
    content:"\e116"
}

.glyphicon-folder-close:before{
    content:"\e117"
}

.glyphicon-folder-open:before{
    content:"\e118"
}

.glyphicon-resize-vertical:before{
    content:"\e119"
}

.glyphicon-resize-horizontal:before{
    content:"\e120"
}

.glyphicon-hdd:before{
    content:"\e121"
}

.glyphicon-bullhorn:before{
    content:"\e122"
}

.glyphicon-bell:before{
    content:"\e123"
}

.glyphicon-certificate:before{
    content:"\e124"
}

.glyphicon-thumbs-up:before{
    content:"\e125"
}

.glyphicon-thumbs-down:before{
    content:"\e126"
}

```

```

.glyphicon-hand-right: before {
    content: "\e127"
}

.glyphicon-hand-left: before {
    content: "\e128"
}

.glyphicon-hand-up: before {
    content: "\e129"
}

.glyphicon-hand-down: before {
    content: "\e130"
}

.glyphicon-circle-arrow-right: before {
    content: "\e131"
}

.glyphicon-circle-arrow-left: before {
    content: "\e132"
}

.glyphicon-circle-arrow-up: before {
    content: "\e133"
}

.glyphicon-circle-arrow-down: before {
    content: "\e134"
}

.glyphicon-globe: before {
    content: "\e135"
}

.glyphicon-wrench: before {
    content: "\e136"
}

.glyphicon-tasks: before {
    content: "\e137"
}

.glyphicon-filter: before {
    content: "\e138"
}

.glyphicon-briefcase: before {
    content: "\e139"
}

.glyphicon-fullscreen: before {
    content: "\e140"
}

.glyphicon-dashboard: before {
    content: "\e141"
}

.glyphicon-paperclip: before {
    content: "\e142"
}

.glyphicon-heart-empty: before {
    content: "\e143"
}

.glyphicon-link: before {
    content: "\e144"
}

.glyphicon-phone: before {
    content: "\e145"
}

.glyphicon-pushpin: before {
    content: "\e146"
}

.glyphicon-usd: before {
    content: "\e148"
}

.glyphicon-gbp: before {
    content: "\e149"
}

.glyphicon-sort: before {
    content: "\e150"
}

```

```

.glyphicon-sort-by-alphabet: before {
    content: "\e151"
}

.glyphicon-sort-by-alphabet-alt: before {
    content: "\e152"
}

.glyphicon-sort-by-order: before {
    content: "\e153"
}

.glyphicon-sort-by-order-alt: before {
    content: "\e154"
}

.glyphicon-sort-by-attributes: before {
    content: "\e155"
}

.glyphicon-sort-by-attributes-alt: before {
    content: "\e156"
}

.glyphicon-unchecked: before {
    content: "\e157"
}

.glyphicon-expand: before {
    content: "\e158"
}

.glyphicon-collapse-down: before {
    content: "\e159"
}

.glyphicon-collapse-up: before {
    content: "\e160"
}

.glyphicon-log-in: before {
    content: "\e161"
}

.glyphicon-flash: before {
    content: "\e162"
}

.glyphicon-log-out: before {
    content: "\e163"
}

.glyphicon-new-window: before {
    content: "\e164"
}

.glyphicon-record: before {
    content: "\e165"
}

.glyphicon-save: before {
    content: "\e166"
}

.glyphicon-open: before {
    content: "\e167"
}

.glyphicon-saved: before {
    content: "\e168"
}

.glyphicon-import: before {
    content: "\e169"
}

.glyphicon-export: before {
    content: "\e170"
}

.glyphicon-send: before {
    content: "\e171"
}

.glyphicon-floppy-disk: before {
    content: "\e172"
}

.glyphicon-floppy-saved: before {
    content: "\e173"
}

```

```

.glyphicon-floppy-remove: before {
    content: "\e174"
}

.glyphicon-floppy-save: before {
    content: "\e175"
}

.glyphicon-floppy-open: before {
    content: "\e176"
}

.glyphicon-credit-card: before {
    content: "\e177"
}

.glyphicon-transfer: before {
    content: "\e178"
}

.glyphicon-cutlery: before {
    content: "\e179"
}

.glyphicon-header: before {
    content: "\e180"
}

.glyphicon-compressed: before {
    content: "\e181"
}

.glyphicon-earphone: before {
    content: "\e182"
}

.glyphicon-phone-alt: before {
    content: "\e183"
}

.glyphicon-tower: before {
    content: "\e184"
}

.glyphicon-stats: before {
    content: "\e185"
}

.glyphicon-sd-video: before {
    content: "\e186"
}

.glyphicon-hd-video: before {
    content: "\e187"
}

.glyphicon-subtitles: before {
    content: "\e188"
}

.glyphicon-sound-stereo: before {
    content: "\e189"
}

.glyphicon-sound-dolby: before {
    content: "\e190"
}

.glyphicon-sound-5-1: before {
    content: "\e191"
}

.glyphicon-sound-6-1: before {
    content: "\e192"
}

.glyphicon-sound-7-1: before {
    content: "\e193"
}

.glyphicon-copyright-mark: before {
    content: "\e194"
}

.glyphicon-registration-mark: before {
    content: "\e195"
}

.glyphicon-cloud-download: before {
    content: "\e197"
}

```



```

.glyphicon-cloud-upload:before{
    content:"\e198"
}

.glyphicon-tree-conifer:before{
    content:"\e199"
}

.glyphicon-tree-deciduous:before{
    content:"\e200"
}

.caret{
    display:inline-block;
    width:0;
    height:0;
    margin-left:2px;
    vertical-align:middle;
    border-top:4px solid;
    border-right:4px solid transparent;
    border-left:4px solid transparent
}

.dropdown{
    position:relative
}

.dropdown-toggle:focus{
    outline:0
}

.dropdown-menu{
    position:absolute;
    top:100%;
    left:0;
    z-index:1000;
    display:none;
    float:left;
    min-width:160px;
    padding:5px 0;
    margin:2px 0 0;
    list-style:none;
    font-size:14px;
    background-color:#fff;
    border:1px solid #ccc;
    border:1px solid rgba(0,0,0,.15);
    border-radius:4px;
    -webkit-box-shadow:0 6px 12px rgba(0,0,0,.175);
    box-shadow:0 6px 12px rgba(0,0,0,.175);
    background-clip:padding-box
}

.dropdown-menu.pull-right{
    right:0;
    left:auto
}

.dropdown-menu .divider{
    height:1px;
    margin:9px 0;
    overflow:hidden;
    background-color:#e5e5e5
}

.dropdown-menu>li>a{
    display:block;
    padding:3px 20px;
    clear:both;
    font-weight:400;
    line-height:1.42857143;
    color:#333;
    white-space:nowrap
}

.dropdown-menu>li>a:hover, .dropdown-menu>li>a:focus{
    text-decoration:none;
    color:#262626;
    background-color:#f5f5f5
}

.dropdown-menu>.active>a, .dropdown-menu>.active>a:hover, .dropdown-menu>.active>a:focus{
    color:#fff;
    text-decoration:none;
    outline:0;
    background-color:#428bca
}

.dropdown-menu>.disabled>a, .dropdown-menu>.disabled>a:hover, .dropdown-menu>.disabled>a:focus{
    color:#999
}

.dropdown-menu>.disabled>a:hover, .dropdown-menu>.disabled>a:focus{

```

```

        text-decoration: none;
        background-color: transparent;
        background-image: none;
        filter: progid:DXImageTransform.Microsoft.gradient(enabled=false);
        cursor: not-allowed
    }

    .open>.dropdown-menu{
        display: block
    }

    .open>a{
        outline: 0
    }

    .dropdown-menu-right {
        left: auto;
        right: 0
    }

    .dropdown-menu-left {
        left: 0;
        right: auto
    }

    .dropdown-header{
        display: block;
        padding: 3px 20px;
        font-size: 12px;
        line-height: 1.42857143;
        color: #999
    }

    .dropdown-backdrop{
        position: fixed;
        left: 0;
        right: 0;
        bottom: 0;
        top: 0;
        z-index: 990
    }

    .pull-right >.dropdown-menu{
        right: 0;
        left: auto
    }

    .dropup .caret, .navbar-fixed-bottom .dropdown .caret{
        border-top: 0;
        border-bottom: 4px solid;
        content: ""
    }

    .dropup .dropdown-menu, .navbar-fixed-bottom .dropdown .dropdown-menu{
        top: auto;
        bottom: 100%;
        margin-bottom: 1px
    }

    @media (min-width: 768px){
        .navbar-right .dropdown-menu{
            left: auto;
            right: 0
        }

        .navbar-right .dropdown-menu-left {
            left: 0;
            right: auto
        }
    }

    .btn-group, .btn-group-vertical{
        position: relative;
        display: inline-block;
        vertical-align: middle
    }

    .btn-group>.btn, .btn-group-vertical>.btn{
        position: relative;
        float: left
    }

    .btn-group>.btn:hover, .btn-group-vertical>.btn:hover, .btn-group>.btn:focus, .btn-group-vertical>.btn:
    focus, .btn-group>.btn:active, .btn-group-vertical>.btn:active, .btn-group>.btn.active, .btn-group-
    vertical>.btn.active{
        z-index: 2
    }

    .btn-group>.btn:focus, .btn-group-vertical>.btn:focus{
        outline: 0
    }

```

```

.btn-group .btn+.btn, .btn-group .btn+.btn-group, .btn-group .btn-group+.btn, .btn-group .btn-group+.
  btn-group{
  margin-left:-1px
}
.btn-toolbar{
  margin-left:-5px
}
.btn-toolbar .btn-group, .btn-toolbar .input-group{
  float:left
}
.btn-toolbar>.btn, .btn-toolbar>.btn-group, .btn-toolbar>.input-group{
  margin-left:5px
}
.btn-group>.btn:not(:first-child):not(:last-child):not(.dropdown-toggle){
  border-radius:0
}
.btn-group>.btn:first-child{
  margin-left:0
}
.btn-group>.btn:first-child:not(:last-child):not(.dropdown-toggle){
  border-bottom-right-radius:0;
  border-top-right-radius:0
}
.btn-group>.btn:last-child:not(:first-child), .btn-group>.dropdown-toggle:not(:first-child){
  border-bottom-left-radius:0;
  border-top-left-radius:0
}
.btn-group>.btn-group{
  float:left
}
.btn-group>.btn-group:not(:first-child):not(:last-child)>.btn{
  border-radius:0
}
.btn-group>.btn-group:first-child>.btn:last-child, .btn-group>.btn-group:first-child>.dropdown-toggle
  {
  border-bottom-right-radius:0;
  border-top-right-radius:0
}
.btn-group>.btn-group:last-child>.btn:first-child{
  border-bottom-left-radius:0;
  border-top-left-radius:0
}
.btn-group .dropdown-toggle:active, .btn-group.open .dropdown-toggle{
  outline:0
}
.btn-group>.btn+.dropdown-toggle{
  padding-left:8px;
  padding-right:8px
}
.btn-group>.btn-lg+.dropdown-toggle{
  padding-left:12px;
  padding-right:12px
}
.btn-group.open .dropdown-toggle{
  -webkit-box-shadow:inset 0 3px 5px rgba(0,0,0,.125);
  box-shadow:inset 0 3px 5px rgba(0,0,0,.125)
}
.btn-group.open .dropdown-toggle.btn-link{
  -webkit-box-shadow:none;
  box-shadow:none
}
.btn .caret{
  margin-left:0
}
.btn-lg .caret{
  border-width:5px 5px 0;
  border-bottom-width:0
}
.dropup .btn-lg .caret{
  border-width:0 5px 5px
}

```

```

.btn-group-vertical >.btn, .btn-group-vertical >.btn-group, .btn-group-vertical >.btn-group >.btn {
    display: block;
    float: none;
    width: 100%;
    max-width: 100%;
}

.btn-group-vertical >.btn-group >.btn {
    float: none;
}

.btn-group-vertical >.btn+.btn, .btn-group-vertical >.btn+.btn-group, .btn-group-vertical >.btn-group+.
    btn, .btn-group-vertical >.btn-group+.btn-group {
    margin-top: -1px;
    margin-left: 0;
}

.btn-group-vertical >.btn: not (: first-child): not (: last-child) {
    border-radius: 0;
}

.btn-group-vertical >.btn: first-child: not (: last-child) {
    border-top-right-radius: 4px;
    border-bottom-right-radius: 0;
    border-bottom-left-radius: 0;
}

.btn-group-vertical >.btn: last-child: not (: first-child) {
    border-bottom-left-radius: 4px;
    border-top-right-radius: 0;
    border-top-left-radius: 0;
}

.btn-group-vertical >.btn-group: not (: first-child): not (: last-child) >.btn {
    border-radius: 0;
}

.btn-group-vertical >.btn-group: first-child: not (: last-child) >.btn: last-child, .btn-group-vertical >.btn
    -group: first-child: not (: last-child) >.dropdown-toggle {
    border-bottom-right-radius: 0;
    border-bottom-left-radius: 0;
}

.btn-group-vertical >.btn-group: last-child: not (: first-child) >.btn: first-child {
    border-top-right-radius: 0;
    border-top-left-radius: 0;
}

.btn-group-justified {
    display: table;
    width: 100%;
    table-layout: fixed;
    border-collapse: separate;
}

.btn-group-justified >.btn, .btn-group-justified >.btn-group {
    float: none;
    display: table-cell;
    width: 1%;
}

.btn-group-justified >.btn-group .btn {
    width: 100%;
}

[data-toggle=buttons] >.btn >input [type=radio], [data-toggle=buttons] >.btn >input [type=checkbox] {
    display: none;
}

.input-group {
    position: relative;
    display: table;
    border-collapse: separate;
}

.input-group [class*=col-] {
    float: none;
    padding-left: 0;
    padding-right: 0;
}

.input-group .form-control {
    position: relative;
    z-index: 2;
    float: left;
    width: 100%;
    margin-bottom: 0;
}

.input-group-lg >.form-control, .input-group-lg >.input-group-addon, .input-group-lg >.input-group-btn >.
    btn {
    height: 46px;
}

```

```

padding:10px 16px;
font-size:18px;
line-height:1.33;
border-radius:6px
}

select.input-group-lg>.form-control , select.input-group-lg>.input-group-addon , select.input-group-lg>.
input-group-btn>.btn{
height:46px;
line-height:46px
}

textarea.input-group-lg>.form-control , textarea.input-group-lg>.input-group-addon , textarea.input-
group-lg>.input-group-btn>.btn , select[multiple].input-group-lg>.form-control , select[multiple].
input-group-lg>.input-group-addon , select[multiple].input-group-lg>.input-group-btn>.btn{
height:auto
}

.input-group-sm>.form-control , .input-group-sm>.input-group-addon , .input-group-sm>.input-group-btn>.
btn{
height:30px;
padding:5px 10px;
font-size:12px;
line-height:1.5;
border-radius:3px
}

select.input-group-sm>.form-control , select.input-group-sm>.input-group-addon , select.input-group-sm>.
input-group-btn>.btn{
height:30px;
line-height:30px
}

textarea.input-group-sm>.form-control , textarea.input-group-sm>.input-group-addon , textarea.input-
group-sm>.input-group-btn>.btn , select[multiple].input-group-sm>.form-control , select[multiple].
input-group-sm>.input-group-addon , select[multiple].input-group-sm>.input-group-btn>.btn{
height:auto
}

.input-group-addon , .input-group-btn , .input-group .form-control{
display:table-cell
}

.input-group-addon:not(:first-child):not(:last-child) , .input-group-btn:not(:first-child):not(:last-
child) , .input-group .form-control:not(:first-child):not(:last-child){
border-radius:0
}

.input-group-addon , .input-group-btn{
width:1%;
white-space:nowrap;
vertical-align:middle
}

.input-group-addon{
padding:6px 12px;
font-size:14px;
font-weight:400;
line-height:1;
color:#555;
text-align:center;
background-color:#eee;
border:1px solid #ccc;
border-radius:4px
}

.input-group-addon.input-sm{
padding:5px 10px;
font-size:12px;
border-radius:3px
}

.input-group-addon.input-lg{
padding:10px 16px;
font-size:18px;
border-radius:6px
}

.input-group-addon input[type=radio] , .input-group-addon input[type=checkbox]{
margin-top:0
}

.input-group .form-control:first-child , .input-group-addon:first-child , .input-group-btn:first-child>.
btn , .input-group-btn:first-child>.btn-group>.btn , .input-group-btn:first-child>.dropdown-toggle
, .input-group-btn:last-child>.btn:not(:last-child):not(.dropdown-toggle) , .input-group-btn:last-
child>.btn-group>.btn:last-child>.btn{
border-bottom-right-radius:0;
border-top-right-radius:0
}

.input-group-addon:first-child{
border-right:0
}

```

```

}
.input-group .form-control:last-child, .input-group-addon:last-child, .input-group-btn:last-child>.btn
, .input-group-btn:last-child>.btn-group>.btn, .input-group-btn:last-child>.dropdown-toggle, .
input-group-btn:first-child>.btn: not(:first-child), .input-group-btn:first-child>.btn-group: not
(:first-child)>.btn{
border-bottom-left-radius:0;
border-top-left-radius:0
}
.input-group-addon:last-child{
border-left:0
}
.input-group-btn{
position: relative;
font-size:0;
white-space: nowrap
}
.input-group-btn>.btn{
position: relative
}
.input-group-btn>.btn+.btn{
margin-left:-1px
}
.input-group-btn>.btn: hover, .input-group-btn>.btn: focus, .input-group-btn>.btn: active{
z-index:2
}
.input-group-btn:first-child>.btn, .input-group-btn:first-child>.btn-group{
margin-right:-1px
}
.input-group-btn:last-child>.btn, .input-group-btn:last-child>.btn-group{
margin-left:-1px
}
.nav{
margin-bottom:0;
padding-left:0;
list-style:none
}
.nav>li{
position: relative;
display: block
}
.nav>li>a{
position: relative;
display: block;
padding:10px 15px
}
.nav>li>a: hover, .nav>li>a: focus{
text-decoration: none;
background-color:#eee
}
.nav>li.disabled>a{
color:#999
}
.nav>li.disabled>a: hover, .nav>li.disabled>a: focus{
color:#999;
text-decoration: none;
background-color: transparent;
cursor: not-allowed
}
.nav .open>a, .nav .open>a: hover, .nav .open>a: focus{
background-color:#eee;
border-color:#428bca
}
.nav .nav-divider{
height:1px;
margin:9px 0;
overflow: hidden;
background-color:#e5e5e5
}
.nav>li>a>img{
max-width: none
}
.nav-tabs{
border-bottom:1px solid #ddd
}

```

```

.nav-tabs>li {
    float:left;
    margin-bottom:-1px
}

.nav-tabs>li>a {
    margin-right:2px;
    line-height:1.42857143;
    border:1px solid transparent;
    border-radius:4px 4px 0 0
}

.nav-tabs>li>a: hover {
    border-color:#eee #eee #ddd
}

.nav-tabs>li.active>a,.nav-tabs>li.active>a: hover,.nav-tabs>li.active>a: focus {
    color:#555;
    background-color:#fff;
    border:1px solid #ddd;
    border-bottom-color:transparent;
    cursor:default
}

.nav-tabs.nav-justified {
    width:100%;
    border-bottom:0
}

.nav-tabs.nav-justified>li {
    float:none
}

.nav-tabs.nav-justified>li>a {
    text-align:center;
    margin-bottom:5px
}

.nav-tabs.nav-justified>.dropdown .dropdown-menu {
    top:auto;
    left:auto
}

@media (min-width:768px) {
    .nav-tabs.nav-justified>li {
        display:table-cell;
        width:1%
    }

    .nav-tabs.nav-justified>li>a {
        margin-bottom:0
    }
}

.nav-tabs.nav-justified>li>a {
    margin-right:0;
    border-radius:4px
}

.nav-tabs.nav-justified>.active>a,.nav-tabs.nav-justified>.active>a: hover,.nav-tabs.nav-justified>.
    active>a: focus {
        border:1px solid #ddd
    }
}

@media (min-width:768px) {
    .nav-tabs.nav-justified>li>a {
        border-bottom:1px solid #ddd;
        border-radius:4px 4px 0 0
    }

    .nav-tabs.nav-justified>.active>a,.nav-tabs.nav-justified>.active>a: hover,.nav-tabs.nav-
        justified>.active>a: focus {
            border-bottom-color:#fff
        }
}

.nav-pills>li {
    float:left
}

.nav-pills>li>a {
    border-radius:4px
}

.nav-pills>li+li {
    margin-left:2px
}

.nav-pills>li.active>a,.nav-pills>li.active>a: hover,.nav-pills>li.active>a: focus {

```

```

        color:#fff;
        background-color:#428bca
    }

    .nav-stacked>li{
        float:none
    }

    .nav-stacked>li+li{
        margin-top:2px;
        margin-left:0
    }

    .nav-justified{
        width:100%
    }

    .nav-justified>li{
        float:none
    }

    .nav-justified>li>a{
        text-align:center;
        margin-bottom:5px
    }

    .nav-justified>.dropdown .dropdown-menu{
        top:auto;
        left:auto
    }

    @media (min-width:768px){
        .nav-justified>li{
            display:table-cell;
            width:1%
        }

        .nav-justified>li>a{
            margin-bottom:0
        }

    }

    .nav-tabs-justified{
        border-bottom:0
    }

    .nav-tabs-justified>li>a{
        margin-right:0;
        border-radius:4px
    }

    .nav-tabs-justified>.active>a,.nav-tabs-justified>.active>a:hover,.nav-tabs-justified>.active>a:
        focus{
            border:1px solid #ddd
        }

    @media (min-width:768px){
        .nav-tabs-justified>li>a{
            border-bottom:1px solid #ddd;
            border-radius:4px 4px 0 0
        }

        .nav-tabs-justified>.active>a,.nav-tabs-justified>.active>a:hover,.nav-tabs-justified>.
            active>a:focus{
                border-bottom-color:#fff
            }

    }

    .tab-content>.tab-pane{
        display:none
    }

    .tab-content>.active{
        display:block
    }

    .nav-tabs .dropdown-menu{
        margin-top:-1px;
        border-top-right-radius:0;
        border-top-left-radius:0
    }

    .navbar{
        position:relative;
        min-height:50px;
        margin-bottom:20px;
        border:1px solid transparent
    }

    @media (min-width:768px){

```



```

        .navbar{
            border-radius:4px
        }
    }
    @media (min-width:768px){
        .navbar-header{
            float:left
        }
    }
    .navbar-collapse{
        max-height:340px;
        overflow-x:visible;
        padding-right:15px;
        padding-left:15px;
        border-top:1px solid transparent;
        box-shadow:inset 0 1px 0 rgba(255,255,255,.1);
        -webkit-overflow-scrolling:touch
    }
    .navbar-collapse.in{
        overflow-y:auto
    }
    @media (min-width:768px){
        .navbar-collapse{
            width:auto;
            border-top:0;
            box-shadow:none
        }
        .navbar-collapse.collapse{
            display:block!important;
            height:auto!important;
            padding-bottom:0;
            overflow:visible!important
        }
        .navbar-collapse.in{
            overflow-y:visible
        }
        .navbar-fixed-top .navbar-collapse ,.navbar-static-top .navbar-collapse ,.navbar-fixed-bottom
        .navbar-collapse{
            padding-left:0;
            padding-right:0
        }
    }
    .container>.navbar-header ,.container-fluid>.navbar-header ,.container>.navbar-collapse ,.container-
    fluid>.navbar-collapse{
        margin-right:-15px;
        margin-left:-15px
    }
    @media (min-width:768px){
        .container>.navbar-header ,.container-fluid>.navbar-header ,.container>.navbar-collapse ,
        container-fluid>.navbar-collapse{
            margin-right:0;
            margin-left:0
        }
    }
    .navbar-static-top{
        z-index:1000;
        border-width:0 0 1px
    }
    @media (min-width:768px){
        .navbar-static-top{
            border-radius:0
        }
    }
    .navbar-fixed-top ,.navbar-fixed-bottom{
        position:fixed;
        right:0;
        left:0;
        z-index:1030
    }
    @media (min-width:768px){
        .navbar-fixed-top ,.navbar-fixed-bottom{
            border-radius:0
        }
    }

```

```

}

.navbar-fixed-top{
    top:0;
    border-width:0 0 1px
}

.navbar-fixed-bottom{
    bottom:0;
    margin-bottom:0;
    border-width:1px 0 0
}

.navbar-brand{
    float:left;
    padding:15px;
    font-size:18px;
    line-height:20px;
    height:50px
}

.navbar-brand:hover, .navbar-brand:focus{
    text-decoration:none
}

@media (min-width:768px){
    .navbar>.container .navbar-brand, .navbar>.container-fluid .navbar-brand{
        margin-left:-15px
    }
}

.navbar-toggle{
    position:relative;
    float:right;
    margin-right:15px;
    padding:9px 10px;
    margin-top:8px;
    margin-bottom:8px;
    background-color:transparent;
    background-image:none;
    border:1px solid transparent;
    border-radius:4px
}

.navbar-toggle:focus{
    outline:0
}

.navbar-toggle .icon-bar{
    display:block;
    width:22px;
    height:2px;
    border-radius:1px
}

.navbar-toggle .icon-bar+.icon-bar{
    margin-top:4px
}

@media (min-width:768px){
    .navbar-toggle{
        display:none
    }
}

.navbar-nav{
    margin:7.5px -15px
}

.navbar-nav>li>a{
    padding-top:10px;
    padding-bottom:10px;
    line-height:20px
}

@media (max-width:767px){
    .navbar-nav .open .dropdown-menu{
        position:static;
        float:none;
        width:auto;
        margin-top:0;
        background-color:transparent;
        border:0;
        box-shadow:none
    }

    .navbar-nav .open .dropdown-menu>li>a, .navbar-nav .open .dropdown-menu .dropdown-header{
        padding:5px 15px 5px 25px
    }
}

```

```

    .navbar-nav .open .dropdown-menu>li>a{
        line-height:20px
    }

    .navbar-nav .open .dropdown-menu>li>a:hover, .navbar-nav .open .dropdown-menu>li>a:focus{
        background-image:none
    }
}

@media (min-width:768px){
    .navbar-nav{
        float:left;
        margin:0
    }

    .navbar-nav>li{
        float:left
    }

    .navbar-nav>li>a{
        padding-top:15px;
        padding-bottom:15px
    }

    .navbar-nav .navbar-right:last-child{
        margin-right:-15px
    }
}

@media (min-width:768px){
    .navbar-left{
        float:left!important
    }

    .navbar-right{
        float:right!important
    }
}

.navbar-form{
    margin-left:-15px;
    margin-right:-15px;
    padding:10px 15px;
    border-top:1px solid transparent;
    border-bottom:1px solid transparent;
    -webkit-box-shadow:inset 0 1px 0 rgba(255,255,255,.1),0 1px 0 rgba(255,255,255,.1);
    box-shadow:inset 0 1px 0 rgba(255,255,255,.1),0 1px 0 rgba(255,255,255,.1);
    margin-top:8px;
    margin-bottom:8px
}

@media (min-width:768px){
    .navbar-form .form-group{
        display:inline-block;
        margin-bottom:0;
        vertical-align:middle
    }

    .navbar-form .form-control{
        display:inline-block;
        width:auto;
        vertical-align:middle
    }

    .navbar-form .input-group>.form-control{
        width:100%
    }

    .navbar-form .control-label{
        margin-bottom:0;
        vertical-align:middle
    }

    .navbar-form .radio, .navbar-form .checkbox{
        display:inline-block;
        margin-top:0;
        margin-bottom:0;
        padding-left:0;
        vertical-align:middle
    }

    .navbar-form .radio input[type=radio], .navbar-form .checkbox input[type=checkbox]{
        float:none;
        margin-left:0
    }

    .navbar-form .has-feedback .form-control-feedback{
        top:0
    }
}

```

```

}

@media (max-width:767px){
  .navbar-form .form-group{
    margin-bottom:5px
  }
}

@media (min-width:768px){
  .navbar-form{
    width:auto;
    border:0;
    margin-left:0;
    margin-right:0;
    padding-top:0;
    padding-bottom:0;
    -webkit-box-shadow:none;
    box-shadow:none
  }

  .navbar-form .navbar-right:last-child{
    margin-right:-15px
  }
}

.navbar-nav>li>.dropdown-menu{
  margin-top:0;
  border-top-right-radius:0;
  border-top-left-radius:0
}

.navbar-fixed-bottom .navbar-nav>li>.dropdown-menu{
  border-bottom-right-radius:0;
  border-bottom-left-radius:0
}

.navbar-btn{
  margin-top:8px;
  margin-bottom:8px
}

.navbar-btn.btn-sm{
  margin-top:10px;
  margin-bottom:10px
}

.navbar-btn.btn-xs{
  margin-top:14px;
  margin-bottom:14px
}

.navbar-text{
  margin-top:15px;
  margin-bottom:15px
}

@media (min-width:768px){
  .navbar-text{
    float:left;
    margin-left:15px;
    margin-right:15px
  }

  .navbar-text .navbar-right:last-child{
    margin-right:0
  }
}

.navbar-default{
  background-color:#f8f8f8;
  border-color:#e7e7e7
}

.navbar-default .navbar-brand{
  color:#777
}

.navbar-default .navbar-brand:hover,.navbar-default .navbar-brand:focus{
  color:#5e5e5e;
  background-color:transparent
}

.navbar-default .navbar-text{
  color:#777
}

.navbar-default .navbar-nav>li>a{
  color:#777
}

```

```

}
.navbar-default .navbar-nav>li>a:hover, .navbar-default .navbar-nav>li>a:focus{
    color:#333;
    background-color:transparent
}
.navbar-default .navbar-nav>.active>a, .navbar-default .navbar-nav>.active>a:hover, .navbar-default .
    navbar-nav>.active>a:focus{
    color:#555;
    background-color:#e7e7e7
}
.navbar-default .navbar-nav>.disabled>a, .navbar-default .navbar-nav>.disabled>a:hover, .navbar-
    default .navbar-nav>.disabled>a:focus{
    color:#ccc;
    background-color:transparent
}
.navbar-default .navbar-toggle{
    border-color:#ddd
}
.navbar-default .navbar-toggle:hover, .navbar-default .navbar-toggle:focus{
    background-color:#ddd
}
.navbar-default .navbar-toggle .icon-bar{
    background-color:#888
}
.navbar-default .navbar-collapse, .navbar-default .navbar-form{
    border-color:#e7e7e7
}
.navbar-default .navbar-nav>.open>a, .navbar-default .navbar-nav>.open>a:hover, .navbar-default .
    navbar-nav>.open>a:focus{
    background-color:#e7e7e7;
    color:#555
}
@media (max-width:767px){
    .navbar-default .navbar-nav .open .dropdown-menu>li>a{
        color:#777
    }
    .navbar-default .navbar-nav .open .dropdown-menu>li>a:hover, .navbar-default .navbar-nav .
        open .dropdown-menu>li>a:focus{
        color:#333;
        background-color:transparent
    }
    .navbar-default .navbar-nav .open .dropdown-menu>.active>a, .navbar-default .navbar-nav .open
        .dropdown-menu>.active>a:hover, .navbar-default .navbar-nav .open .dropdown-menu>.
        active>a:focus{
        color:#555;
        background-color:#e7e7e7
    }
    .navbar-default .navbar-nav .open .dropdown-menu>.disabled>a, .navbar-default .navbar-nav .
        open .dropdown-menu>.disabled>a:hover, .navbar-default .navbar-nav .open .dropdown-menu
        >.disabled>a:focus{
        color:#ccc;
        background-color:transparent
    }
}
.navbar-default .navbar-link{
    color:#777
}
.navbar-default .navbar-link:hover{
    color:#333
}
.navbar-inverse{
    background-color:#222;
    border-color:#080808
}
.navbar-inverse .navbar-brand{
    color:#999
}
.navbar-inverse .navbar-brand:hover, .navbar-inverse .navbar-brand:focus{
    color:#fff;
    background-color:transparent
}
.navbar-inverse .navbar-text{
    color:#999
}

```

```

}
.navbar-inverse .navbar-nav>li>a{
    color:#999
}
.navbar-inverse .navbar-nav>li>a:hover,.navbar-inverse .navbar-nav>li>a:focus{
    color:#fff;
    background-color:transparent
}
.navbar-inverse .navbar-nav>.active>a,.navbar-inverse .navbar-nav>.active>a:hover,.navbar-inverse .
    navbar-nav>.active>a:focus{
    color:#fff;
    background-color:#080808
}
.navbar-inverse .navbar-nav>.disabled>a,.navbar-inverse .navbar-nav>.disabled>a:hover,.navbar-
    inverse .navbar-nav>.disabled>a:focus{
    color:#444;
    background-color:transparent
}
.navbar-inverse .navbar-toggle{
    border-color:#333
}
.navbar-inverse .navbar-toggle:hover,.navbar-inverse .navbar-toggle:focus{
    background-color:#333
}
.navbar-inverse .navbar-toggle .icon-bar{
    background-color:#fff
}
.navbar-inverse .navbar-collapse,.navbar-inverse .navbar-form{
    border-color:#101010
}
.navbar-inverse .navbar-nav>.open>a,.navbar-inverse .navbar-nav>.open>a:hover,.navbar-inverse .
    navbar-nav>.open>a:focus{
    background-color:#080808;
    color:#fff
}
@media (max-width:767px){
    .navbar-inverse .navbar-nav .open .dropdown-menu>.dropdown-header{
        border-color:#080808
    }
    .navbar-inverse .navbar-nav .open .dropdown-menu .divider{
        background-color:#080808
    }
    .navbar-inverse .navbar-nav .open .dropdown-menu>li>a{
        color:#999
    }
    .navbar-inverse .navbar-nav .open .dropdown-menu>li>a:hover,.navbar-inverse .navbar-nav .
        open .dropdown-menu>li>a:focus{
        color:#fff;
        background-color:transparent
    }
    .navbar-inverse .navbar-nav .open .dropdown-menu>.active>a,.navbar-inverse .navbar-nav .open
        .dropdown-menu>.active>a:hover,.navbar-inverse .navbar-nav .open .dropdown-menu>.
        active>a:focus{
        color:#fff;
        background-color:#080808
    }
    .navbar-inverse .navbar-nav .open .dropdown-menu>.disabled>a,.navbar-inverse .navbar-nav .
        open .dropdown-menu>.disabled>a:hover,.navbar-inverse .navbar-nav .open .dropdown-menu
        >.disabled>a:focus{
        color:#444;
        background-color:transparent
    }
}
.navbar-inverse .navbar-link{
    color:#999
}
.navbar-inverse .navbar-link:hover{
    color:#fff
}
.breadcrumb{
    padding:8px 15px;
    margin-bottom:20px;
    list-style:none;
}

```

```

        background-color:#f5f5f5;
        border-radius:4px
    }
    .breadcrumb>li{
        display:inline-block
    }
    .breadcrumb>li+li:before{
        content:"/\00a0";
        padding:0 5px;
        color:#ccc
    }
    .breadcrumb>.active{
        color:#999
    }
    .pagination{
        display:inline-block;
        padding-left:0;
        margin:20px 0;
        border-radius:4px
    }
    .pagination>li{
        display:inline
    }
    .pagination>li>a,.pagination>li>span{
        position:relative;
        float:left;
        padding:6px 12px;
        line-height:1.42857143;
        text-decoration:none;
        color:#428bca;
        background-color:#fff;
        border:1px solid #ddd;
        margin-left:-1px
    }
    .pagination>li:first-child>a,.pagination>li:first-child>span{
        margin-left:0;
        border-bottom-left-radius:4px;
        border-top-left-radius:4px
    }
    .pagination>li:last-child>a,.pagination>li:last-child>span{
        border-bottom-right-radius:4px;
        border-top-right-radius:4px
    }
    .pagination>li>a:hover,.pagination>li>span:hover,.pagination>li>a:focus,.pagination>li>span:focus{
        color:#2a6496;
        background-color:#eee;
        border-color:#ddd
    }
    .pagination>.active>a,.pagination>.active>span,.pagination>.active>a:hover,.pagination>.active>span:
    hover,.pagination>.active>a:focus,.pagination>.active>span:focus{
        z-index:2;
        color:#fff;
        background-color:#428bca;
        border-color:#428bca;
        cursor:default
    }
    .pagination>.disabled>span,.pagination>.disabled>span:hover,.pagination>.disabled>span:focus,.
    pagination>.disabled>a,.pagination>.disabled>a:hover,.pagination>.disabled>a:focus{
        color:#999;
        background-color:#fff;
        border-color:#ddd;
        cursor:not-allowed
    }
    .pagination-lg>li>a,.pagination-lg>li>span{
        padding:10px 16px;
        font-size:18px
    }
    .pagination-lg>li:first-child>a,.pagination-lg>li:first-child>span{
        border-bottom-left-radius:6px;
        border-top-left-radius:6px
    }
    .pagination-lg>li:last-child>a,.pagination-lg>li:last-child>span{
        border-bottom-right-radius:6px;
        border-top-right-radius:6px
    }
    .pagination-sm>li>a,.pagination-sm>li>span{
        padding:5px 10px;

```

```

        font-size:12px
    }
    .pagination-sm>li:first-child>a,.pagination-sm>li:first-child>span{
        border-bottom-left-radius:3px;
        border-top-left-radius:3px
    }
    .pagination-sm>li:last-child>a,.pagination-sm>li:last-child>span{
        border-bottom-right-radius:3px;
        border-top-right-radius:3px
    }
    .pager{
        padding-left:0;
        margin:20px 0;
        list-style:none;
        text-align:center
    }
    .pager li{
        display:inline
    }
    .pager li>a,.pager li>span{
        display:inline-block;
        padding:5px 14px;
        background-color:#fff;
        border:1px solid #ddd;
        border-radius:15px
    }
    .pager li>a:hover,.pager li>a:focus{
        text-decoration:none;
        background-color:#eee
    }
    .pager .next>a,.pager .next>span{
        float:right
    }
    .pager .previous>a,.pager .previous>span{
        float:left
    }
    .pager .disabled>a,.pager .disabled>a:hover,.pager .disabled>a:focus,.pager .disabled>span{
        color:#999;
        background-color:#fff;
        cursor:not-allowed
    }
    .label{
        display:inline;
        padding:.2em .6em .3em;
        font-size:75%;
        font-weight:700;
        line-height:1;
        color:#fff;
        text-align:center;
        white-space:nowrap;
        vertical-align:baseline;
        border-radius:.25em
    }
    .label[href]:hover,.label[href]:focus{
        color:#fff;
        text-decoration:none;
        cursor:pointer
    }
    .label:empty{
        display:none
    }
    .btn .label{
        position:relative;
        top:-1px
    }
    .label-default{
        background-color:#999
    }
    .label-default[href]:hover,.label-default[href]:focus{
        background-color:gray
    }
    .label-primary{
        background-color:#428bca
    }
    .label-primary[href]:hover,.label-primary[href]:focus{

```



```

        background-color:#3071a9
    }
    .label-success{
        background-color:#5cb85c
    }
    .label-success[ href]:hover ,.label-success[ href]:focus{
        background-color:#449d44
    }
    .label-white{
        background-color:#B0B0B0
    }
    .label-white[ href]:hover ,.label-white[ href]:focus{
        background-color:#C0C0C0
    }
    .label-info{
        background-color:#5bc0de
    }
    .label-info[ href]:hover ,.label-info[ href]:focus{
        background-color:#31b0d5
    }
    .label-warning{
        background-color:#f0ad4e
    }
    .label-warning[ href]:hover ,.label-warning[ href]:focus{
        background-color:#ec971f
    }
    .label-danger{
        background-color:#d9534f
    }
    .label-danger[ href]:hover ,.label-danger[ href]:focus{
        background-color:#c9302c
    }
    .badge{
        display:inline-block;
        min-width:10px;
        padding:3px 7px;
        font-size:12px;
        font-weight:700;
        color:#fff;
        line-height:1;
        vertical-align:baseline;
        white-space:nowrap;
        text-align:center;
        background-color:#999;
        border-radius:10px
    }
    .badge:empty{
        display:none
    }
    .btn .badge{
        position:relative;
        top:-1px
    }
    .btn-xs .badge{
        top:0;
        padding:1px 5px
    }
    a.badge:hover ,a.badge:focus{
        color:#fff;
        text-decoration:none;
        cursor:pointer
    }
    a.list-group-item.active >.badge ,.nav-pills >.active >a >.badge{
        color:#428bca;
        background-color:#fff
    }
    .nav-pills >li >a >.badge{
        margin-left:3px
    }
    .jumbotron{
        padding:30px;
        margin-bottom:30px;
        color:inherit;
        background-color:#eee
    }

```

```

}

.jumbotron h1,.jumbotron .h1{
    color:inherit
}

.jumbotron p{
    margin-bottom:15px;
    font-size:21px;
    font-weight:200
}

.container .jumbotron{
    border-radius:6px
}

.jumbotron .container{
    max-width:100%
}

@media screen and (min-width:768px){
    .jumbotron{
        padding-top:48px;
        padding-bottom:48px
    }

    .container .jumbotron{
        padding-left:60px;
        padding-right:60px
    }

    .jumbotron h1,.jumbotron .h1{
        font-size:63px
    }
}

.thumbnail{
    display:block;
    padding:4px;
    margin-bottom:20px;
    line-height:1.42857143;
    background-color:#fff;
    border:1px solid #ddd;
    border-radius:4px;
    -webkit-transition:all .2s ease-in-out;
    transition:all .2s ease-in-out
}

.thumbnail>img,.thumbnail a>img{
    margin-left:auto;
    margin-right:auto
}

a.thumbnail:hover,a.thumbnail:focus,a.thumbnail.active{
    border-color:#428bca
}

.thumbnail .caption{
    padding:9px;
    color:#333
}

.alert{
    padding:15px;
    margin-bottom:20px;
    border:1px solid transparent;
    border-radius:4px
}

.alert h4{
    margin-top:0;
    color:inherit
}

.alert .alert-link{
    font-weight:700
}

.alert>p,.alert>ul{
    margin-bottom:0
}

.alert>p+p{
    margin-top:5px
}

.alert-dismissable{
    padding-right:35px
}

.alert-dismissable .close{

```

```

        position: relative;
        top: -2px;
        right: -21px;
        color: inherit
    }
}

.alert-success {
    background-color: #dff0d8;
    border-color: #d6e9c6;
    color: #3c763d
}

.alert-success hr {
    border-top-color: #c9e2b3
}

.alert-success .alert-link {
    color: #2b542c
}

.alert-info {
    background-color: #d9edf7;
    border-color: #bce8f1;
    color: #31708f
}

.alert-info hr {
    border-top-color: #a6e1ec
}

.alert-info .alert-link {
    color: #245269
}

.alert-warning {
    background-color: #fcf8e3;
    border-color: #faebcc;
    color: #8a6d3b
}

.alert-warning hr {
    border-top-color: #f7e1b5
}

.alert-warning .alert-link {
    color: #66512c
}

.alert-danger {
    background-color: #f2dede;
    border-color: #ebccd1;
    color: #a94442
}

.alert-danger hr {
    border-top-color: #e4b9c0
}

.alert-danger .alert-link {
    color: #843534
}

@-webkit-keyframes progress-bar-stripes {
    from {
        background-position: 40px 0
    }
    to {
        background-position: 0 0
    }
}

@keyframes progress-bar-stripes {
    from {
        background-position: 40px 0
    }
    to {
        background-position: 0 0
    }
}

.progress {
    overflow: hidden;
    height: 20px;
    margin-bottom: 20px;
    background-color: #f5f5f5;
    border-radius: 4px;
    -webkit-box-shadow: inset 0 1px 2px rgba(0,0,0,.1);
    box-shadow: inset 0 1px 2px rgba(0,0,0,.1)
}

```

```

}

.progress-bar{
  float:left;
  width:0;
  height:100%;
  font-size:12px;
  line-height:20px;
  color:#fff;
  text-align:center;
  background-color:#428bca;
  -webkit-box-shadow:inset 0 -1px 0 rgba(0,0,0,.15);
  box-shadow:inset 0 -1px 0 rgba(0,0,0,.15);
  -webkit-transition:width .6s ease;
  transition:width .6s ease
}

.progress-striped .progress-bar{
  background-image:-webkit-linear-gradient(45deg,rgba(255,255,255,.15) 25%,transparent 25%,
  transparent 50%,rgba(255,255,255,.15) 50%,rgba(255,255,255,.15) 75%,transparent 75%,
  transparent);
  background-image:linear-gradient(45deg,rgba(255,255,255,.15) 25%,transparent 25%,transparent
  50%,rgba(255,255,255,.15) 50%,rgba(255,255,255,.15) 75%,transparent 75%,transparent);
  background-size:40px 40px
}

.progress.active .progress-bar{
  -webkit-animation:progress-bar-stripes 2s linear infinite;
  animation:progress-bar-stripes 2s linear infinite
}

.progress-bar-success{
  background-color:#5cb85c
}

.progress-striped .progress-bar-success{
  background-image:-webkit-linear-gradient(45deg,rgba(255,255,255,.15) 25%,transparent 25%,
  transparent 50%,rgba(255,255,255,.15) 50%,rgba(255,255,255,.15) 75%,transparent 75%,
  transparent);
  background-image:linear-gradient(45deg,rgba(255,255,255,.15) 25%,transparent 25%,transparent
  50%,rgba(255,255,255,.15) 50%,rgba(255,255,255,.15) 75%,transparent 75%,transparent)
}

.progress-bar-white{
  background-color:#5cb85c
}

.progress-striped .progress-bar-white{
  background-image:-webkit-linear-gradient(45deg,rgba(255,255,255,.15) 25%,transparent 25%,
  transparent 50%,rgba(255,255,255,.15) 50%,rgba(255,255,255,.15) 75%,transparent 75%,
  transparent);
  background-image:linear-gradient(45deg,rgba(255,255,255,.15) 25%,transparent 25%,transparent
  50%,rgba(255,255,255,.15) 50%,rgba(255,255,255,.15) 75%,transparent 75%,transparent)
}

.progress-bar-info{
  background-color:#5bc0de
}

.progress-striped .progress-bar-info{
  background-image:-webkit-linear-gradient(45deg,rgba(255,255,255,.15) 25%,transparent 25%,
  transparent 50%,rgba(255,255,255,.15) 50%,rgba(255,255,255,.15) 75%,transparent 75%,
  transparent);
  background-image:linear-gradient(45deg,rgba(255,255,255,.15) 25%,transparent 25%,transparent
  50%,rgba(255,255,255,.15) 50%,rgba(255,255,255,.15) 75%,transparent 75%,transparent)
}

.progress-bar-warning{
  background-color:#f0ad4e
}

.progress-striped .progress-bar-warning{
  background-image:-webkit-linear-gradient(45deg,rgba(255,255,255,.15) 25%,transparent 25%,
  transparent 50%,rgba(255,255,255,.15) 50%,rgba(255,255,255,.15) 75%,transparent 75%,
  transparent);
  background-image:linear-gradient(45deg,rgba(255,255,255,.15) 25%,transparent 25%,transparent
  50%,rgba(255,255,255,.15) 50%,rgba(255,255,255,.15) 75%,transparent 75%,transparent)
}

.progress-bar-danger{
  background-color:#d9534f
}

.progress-striped .progress-bar-danger{
  background-image:-webkit-linear-gradient(45deg,rgba(255,255,255,.15) 25%,transparent 25%,
  transparent 50%,rgba(255,255,255,.15) 50%,rgba(255,255,255,.15) 75%,transparent 75%,
  transparent);
  background-image:linear-gradient(45deg,rgba(255,255,255,.15) 25%,transparent 25%,transparent
  50%,rgba(255,255,255,.15) 50%,rgba(255,255,255,.15) 75%,transparent 75%,transparent)
}

.media ,.media-body{

```

```

        overflow: hidden;
        zoom: 1
    }
    .media, .media .media {
        margin-top: 15px
    }
    .media: first-child {
        margin-top: 0
    }
    .media-object {
        display: block
    }
    .media-heading {
        margin: 0 0 5px
    }
    .media > .pull-left {
        margin-right: 10px
    }
    .media > .pull-right {
        margin-left: 10px
    }
    .media-list {
        padding-left: 0;
        list-style: none
    }
    .list-group {
        margin-bottom: 20px;
        padding-left: 0
    }
    .list-group-item {
        position: relative;
        display: block;
        padding: 10px 15px;
        margin-bottom: -1px;
        background-color: #fff;
        border: 1px solid #ddd
    }
    .list-group-item: first-child {
        border-top-right-radius: 4px;
        border-top-left-radius: 4px
    }
    .list-group-item: last-child {
        margin-bottom: 0;
        border-bottom-right-radius: 4px;
        border-bottom-left-radius: 4px
    }
    .list-group-item > .badge {
        float: right
    }
    .list-group-item > .badge + .badge {
        margin-right: 5px
    }
    a.list-group-item {
        color: #555
    }
    a.list-group-item .list-group-item-heading {
        color: #333
    }
    a.list-group-item: hover, a.list-group-item: focus {
        text-decoration: none;
        background-color: #f5f5f5
    }
    a.list-group-item: active, a.list-group-item: active: hover, a.list-group-item: active: focus {
        z-index: 2;
        color: #fff;
        background-color: #428bca;
        border-color: #428bca
    }
    a.list-group-item: active .list-group-item-heading, a.list-group-item: active: hover .list-group-item-
        heading, a.list-group-item: active: focus .list-group-item-heading {
        color: inherit
    }
    a.list-group-item: active .list-group-item-text, a.list-group-item: active: hover .list-group-item-text,

```

```

    a.list-group-item.active:focus .list-group-item-text{
        color:#e1edf7
    }
    .list-group-item-success{
        color:#3c763d;
        background-color:#dff0d8
    }
    a.list-group-item-success{
        color:#3c763d
    }
    a.list-group-item-success .list-group-item-heading{
        color:inherit
    }
    a.list-group-item-success:hover,a.list-group-item-success:focus{
        color:#3c763d;
        background-color:#d0e9c6
    }
    a.list-group-item-success.active,a.list-group-item-success.active:hover,a.list-group-item-success.
        active:focus{
        color:#fff;
        background-color:#3c763d;
        border-color:#3c763d
    }
    a.list-group-item-white{
        color:#3c763d
    }
    a.list-group-item-white .list-group-item-heading{
        color:inherit
    }
    a.list-group-item-white:hover,a.list-group-item-white:focus{
        color:#3c763d;
        background-color:#d0e9c6
    }
    a.list-group-item-white.active,a.list-group-item-white.active:hover,a.list-group-item-white.active:
        focus{
        color:#fff;
        background-color:#3c763d;
        border-color:#3c763d
    }
    .list-group-item-info{
        color:#31708f;
        background-color:#d9edf7
    }
    a.list-group-item-info{
        color:#31708f
    }
    a.list-group-item-info .list-group-item-heading{
        color:inherit
    }
    a.list-group-item-info:hover,a.list-group-item-info:focus{
        color:#31708f;
        background-color:#c4e3f3
    }
    a.list-group-item-info.active,a.list-group-item-info.active:hover,a.list-group-item-info.active:
        focus{
        color:#fff;
        background-color:#31708f;
        border-color:#31708f
    }
    .list-group-item-warning{
        color:#8a6d3b;
        background-color:#fcf8e3
    }
    a.list-group-item-warning{
        color:#8a6d3b
    }
    a.list-group-item-warning .list-group-item-heading{
        color:inherit
    }
    a.list-group-item-warning:hover,a.list-group-item-warning:focus{
        color:#8a6d3b;
        background-color:#faf2cc
    }
}

```

```

a.list-group-item-warning.active , a.list-group-item-warning.active: hover , a.list-group-item-warning .
  active: focus {
    color: #fff;
    background-color: #8a6d3b;
    border-color: #8a6d3b
  }

.list-group-item-danger {
  color: #a94442;
  background-color: #f2dede
}

a.list-group-item-danger {
  color: #a94442
}

a.list-group-item-danger .list-group-item-heading {
  color: inherit
}

a.list-group-item-danger: hover , a.list-group-item-danger: focus {
  color: #a94442;
  background-color: #ebcccc
}

a.list-group-item-danger.active , a.list-group-item-danger.active: hover , a.list-group-item-danger .
  active: focus {
    color: #fff;
    background-color: #a94442;
    border-color: #a94442
  }

.list-group-item-heading {
  margin-top: 0;
  margin-bottom: 5px
}

.list-group-item-text {
  margin-bottom: 0;
  line-height: 1.3
}

.panel {
  margin-bottom: 20px;
  background-color: #fff;
  border: 1px solid transparent;
  border-radius: 4px;
  -webkit-box-shadow: 0 1px 1px rgba(0,0,0,.05);
  box-shadow: 0 1px 1px rgba(0,0,0,.05)
}

.panel-body {
  padding: 15px
}

.panel-heading {
  padding: 10px 15px;
  border-bottom: 1px solid transparent;
  border-top-right-radius: 3px;
  border-top-left-radius: 3px
}

.panel-heading > .dropdown .dropdown-toggle {
  color: inherit
}

.panel-title {
  margin-top: 0;
  margin-bottom: 0;
  font-size: 16px;
  color: inherit
}

.panel-title > a {
  color: inherit
}

.panel-footer {
  padding: 10px 15px;
  background-color: #f5f5f5;
  border-top: 1px solid #ddd;
  border-bottom-right-radius: 3px;
  border-bottom-left-radius: 3px
}

.panel > .list-group {
  margin-bottom: 0
}

.panel > .list-group .list-group-item {
  border-width: 1px 0;
  border-radius: 0
}

```

```

}

.panel>.list-group:first-child .list-group-item:first-child{
    border-top:0;
    border-top-right-radius:3px;
    border-top-left-radius:3px
}

.panel>.list-group:last-child .list-group-item:last-child{
    border-bottom:0;
    border-bottom-right-radius:3px;
    border-bottom-left-radius:3px
}

.panel-heading+.list-group .list-group-item:first-child{
    border-top-width:0
}

.panel>.table,.panel>.table-responsive>.table{
    margin-bottom:0
}

.panel>.table:first-child,.panel>.table-responsive:first-child>.table:first-child{
    border-top-right-radius:3px;
    border-top-left-radius:3px
}

.panel>.table:first-child>thead:first-child>tr:first-child td:first-child,.panel>.table-responsive:
first-child>.table:first-child>thead:first-child>tr:first-child td:first-child,.panel>.table:
first-child>tbody:first-child>tr:first-child td:first-child,.panel>.table-responsive:
first-child>.table:first-child>tbody:first-child>tr:first-child td:first-child,.panel>.table:
first-child>thead:first-child>tr:first-child th:first-child,.panel>.table-responsive:
first-child>.table:
first-child>thead:first-child>tr:first-child th:first-child,.panel>.table-responsive:
first-child>.table:
first-child>tbody:first-child>tr:first-child th:first-child{
    border-top-left-radius:3px
}

.panel>.table:first-child>thead:first-child>tr:first-child td:last-child,.panel>.table-responsive:
first-child>.table:first-child>thead:first-child>tr:first-child td:last-child,.panel>.table:
first-child>tbody:first-child>tr:first-child td:last-child,.panel>.table-responsive:
first-child>.table:
first-child>thead:first-child>tr:first-child th:last-child,.panel>.table-responsive:
first-child>.table:
first-child>tbody:first-child>tr:first-child th:last-child,.panel>.table-responsive:
first-child>.table:
first-child>tbody:first-child>tr:first-child th:last-child{
    border-top-right-radius:3px
}

.panel>.table:last-child,.panel>.table-responsive:last-child>.table:last-child{
    border-bottom-right-radius:3px;
    border-bottom-left-radius:3px
}

.panel>.table:last-child>tbody:last-child>tr:last-child td:first-child,.panel>.table-responsive:
last-child>.table:
last-child>tbody:
last-child>tr:
last-child td:
first-child,.panel>.table:
last-child>tbody:
last-child>tr:
last-child td:
first-child,.panel>.table:
last-child>tbody:
last-child>tr:
last-child th:
first-child,.panel>.table:
last-child>tbody:
last-child>tr:
last-child th:
first-child,.panel>.table:
last-child>tbody:
last-child>tr:
last-child th:
first-child{
    border-bottom-left-radius:3px
}

.panel>.table:last-child>tbody:last-child>tr:last-child td:last-child,.panel>.table-responsive:
last-child>.table:
last-child>tbody:
last-child>tr:
last-child td:
last-child,.panel>.table:
last-child>tbody:
last-child>tr:
last-child td:
last-child,.panel>.table:
last-child>tbody:
last-child>tr:
last-child th:
last-child,.panel>.table:
last-child>tbody:
last-child>tr:
last-child th:
last-child{
    border-bottom-right-radius:3px
}

.panel>.table-bordered,.panel>.table-responsive>.table-bordered{
    border:0
}

.panel>.table-bordered>thead>tr>th:first-child,.panel>.table-responsive>.table-bordered>thead>tr>th:
first-child,.panel>.table-bordered>tbody>tr>th:first-child,.panel>.table-responsive>.table-
bordered>tbody>tr>th:first-child,.panel>.table-bordered>tfoot>tr>th:first-child,.panel>.table-
responsive>.table-bordered>tfoot>tr>th:first-child,.panel>.table-bordered>thead>tr>td:
first-

```



```

    child , .panel > .table-responsive > .table-bordered > <thead> <tr> <td> : first-child , .panel > .table-bordered >
tbody > <tr> <td> : first-child , .panel > .table-responsive > .table-bordered > <tbody> <tr> <td> : first-child , .panel
> .table-bordered > <tfoot> <tr> <td> : first-child , .panel > .table-responsive > .table-bordered > <tfoot> <tr> <td> :
first-child {
    border-left : 0
}
}

.panel > .table-bordered > <thead> <tr> <th> : last-child , .panel > .table-responsive > .table-bordered > <thead> <tr> <th> :
last-child , .panel > .table-bordered > <tbody> <tr> <th> : last-child , .panel > .table-responsive > .table-
bordered > <tbody> <tr> <th> : last-child , .panel > .table-bordered > <tfoot> <tr> <th> : last-child , .panel > .table-
responsive > .table-bordered > <tfoot> <tr> <th> : last-child , .panel > .table-bordered > <thead> <tr> <td> : last-child
, .panel > .table-responsive > .table-bordered > <thead> <tr> <td> : last-child , .panel > .table-bordered > <tbody>
<tr> <td> : last-child , .panel > .table-responsive > .table-bordered > <tbody> <tr> <td> : last-child , .panel > .table-
bordered > <tfoot> <tr> <td> : last-child , .panel > .table-responsive > .table-bordered > <tfoot> <tr> <td> : last-child
{
    border-right : 0
}
}

.panel > .table-bordered > <thead> <tr> : first-child <td> , .panel > .table-responsive > .table-bordered > <thead> <tr> :
first-child <td> , .panel > .table-bordered > <tbody> <tr> : first-child <td> , .panel > .table-responsive > .table-
bordered > <tbody> <tr> : first-child <td> , .panel > .table-bordered > <thead> <tr> : first-child <th> , .panel > .table-
responsive > .table-bordered > <thead> <tr> : first-child <th> , .panel > .table-bordered > <tbody> <tr> : first-child
<th> , .panel > .table-responsive > .table-bordered > <tbody> <tr> : first-child <th> {
    border-bottom : 0
}
}

.panel > .table-bordered > <tbody> <tr> : last-child <td> , .panel > .table-responsive > .table-bordered > <tbody> <tr> : last
-child <td> , .panel > .table-bordered > <tfoot> <tr> : last-child <td> , .panel > .table-responsive > .table-
bordered > <tfoot> <tr> : last-child <td> , .panel > .table-bordered > <tbody> <tr> : last-child <th> , .panel > .table-
responsive > .table-bordered > <tbody> <tr> : last-child <th> , .panel > .table-bordered > <tfoot> <tr> : last-child <th>
, .panel > .table-responsive > .table-bordered > <tfoot> <tr> : last-child <th> {
    border-bottom : 0
}
}

.panel > .table-responsive {
    border : 0;
    margin-bottom : 0
}
}

.panel-group {
    margin-bottom : 20px
}
}

.panel-group .panel {
    margin-bottom : 0;
    border-radius : 4px;
    overflow : hidden
}
}

.panel-group .panel+.panel {
    margin-top : 5px
}
}

.panel-group .panel-heading {
    border-bottom : 0
}
}

.panel-group .panel-heading+.panel-collapse .panel-body {
    border-top : 1px solid #ddd
}
}

.panel-group .panel-footer {
    border-top : 0
}
}

.panel-group .panel-footer+.panel-collapse .panel-body {
    border-bottom : 1px solid #ddd
}
}

.panel-default {
    border-color : #ddd
}
}

.panel-default > .panel-heading {
    color : #333;
    background-color : #f5f5f5;
    border-color : #ddd
}
}

.panel-default > .panel-heading+.panel-collapse .panel-body {
    border-top-color : #ddd
}
}

.panel-default > .panel-footer+.panel-collapse .panel-body {
    border-bottom-color : #ddd
}
}

.panel-primary {
    border-color : #428bca
}
}

.panel-primary > .panel-heading {

```

```

        color:#fff;
        background-color:#428bca;
        border-color:#428bca
    }

    .panel-primary>.panel-heading+.panel-collapse .panel-body{
        border-top-color:#428bca
    }

    .panel-primary>.panel-footer+.panel-collapse .panel-body{
        border-bottom-color:#428bca
    }

    .panel-success{
        border-color:#d6e9c6
    }

    .panel-success>.panel-heading{
        color:#3c763d;
        background-color:#dff0d8;
        border-color:#d6e9c6
    }

    .panel-success>.panel-heading+.panel-collapse .panel-body{
        border-top-color:#d6e9c6
    }

    .panel-success>.panel-footer+.panel-collapse .panel-body{
        border-bottom-color:#d6e9c6
    }

    .panel-white{
        border-color:#d6e9c6
    }

    .panel-white>.panel-heading{
        color:#3c763d;
        background-color:#dff0d8;
        border-color:#d6e9c6
    }

    .panel-white>.panel-heading+.panel-collapse .panel-body{
        border-top-color:#d6e9c6
    }

    .panel-white>.panel-footer+.panel-collapse .panel-body{
        border-bottom-color:#d6e9c6
    }

    .panel-info{
        border-color:#bce8f1
    }

    .panel-info>.panel-heading{
        color:#31708f;
        background-color:#d9edf7;
        border-color:#bce8f1
    }

    .panel-info>.panel-heading+.panel-collapse .panel-body{
        border-top-color:#bce8f1
    }

    .panel-info>.panel-footer+.panel-collapse .panel-body{
        border-bottom-color:#bce8f1
    }

    .panel-warning{
        border-color:#faebcc
    }

    .panel-warning>.panel-heading{
        color:#8a6d3b;
        background-color:#fcf8e3;
        border-color:#faebcc
    }

    .panel-warning>.panel-heading+.panel-collapse .panel-body{
        border-top-color:#faebcc
    }

    .panel-warning>.panel-footer+.panel-collapse .panel-body{
        border-bottom-color:#faebcc
    }

    .panel-danger{
        border-color:#ebccd1
    }

    .panel-danger>.panel-heading{
        color:#a94442;
        background-color:#f2dede;

```

```

        border-color:#ebccd1
    }

    .panel-danger>.panel-heading+.panel-collapse .panel-body{
        border-top-color:#ebccd1
    }

    .panel-danger>.panel-footer+.panel-collapse .panel-body{
        border-bottom-color:#ebccd1
    }

    .well{
        min-height:20px;
        padding:19px;
        margin-bottom:20px;
        background-color:#f5f5f5;
        border:1px solid #e3e3e3;
        border-radius:4px;
        -webkit-box-shadow:inset 0 1px 1px rgba(0,0,0,.05);
        box-shadow:inset 0 1px 1px rgba(0,0,0,.05)
    }

    .well blockquote{
        border-color:#ddd;
        border-color:rgba(0,0,0,.15)
    }

    .well-lg{
        padding:24px;
        border-radius:6px
    }

    .well-sm{
        padding:9px;
        border-radius:3px
    }

    .close{
        float:right;
        font-size:21px;
        font-weight:700;
        line-height:1;
        color:#000;
        text-shadow:0 1px 0 #fff;
        opacity:.2;
        filter:alpha(opacity=20)
    }

    .close:hover,.close:focus{
        color:#000;
        text-decoration:none;
        cursor:pointer;
        opacity:.5;
        filter:alpha(opacity=50)
    }

    button.close{
        padding:0;
        cursor:pointer;
        background:0 0;
        border:0;
        -webkit-appearance:none
    }

    .modal-open{
        overflow:hidden
    }

    .modal{
        display:none;
        overflow:auto;
        overflow-y:scroll;
        position:fixed;
        top:0;
        right:0;
        bottom:0;
        left:0;
        z-index:1050;
        -webkit-overflow-scrolling:touch;
        outline:0
    }

    .modal.fade .modal-dialog{
        -webkit-transform:translate(0,-25%);
        -ms-transform:translate(0,-25%);
        transform:translate(0,-25%);
        -webkit-transition:-webkit-transform .3s ease-out;
        -moz-transition:-moz-transform .3s ease-out;
        -o-transition:-o-transform .3s ease-out;
        transition:transform .3s ease-out
    }
}

```

```

.modal.in .modal-dialog{
  -webkit-transform:translate(0,0);
  -ms-transform:translate(0,0);
  transform:translate(0,0)
}

.modal-dialog{
  position:relative;
  width:auto;
  margin:10px
}

.modal-content{
  position:relative;
  background-color:#fff;
  border:1px solid #999;
  border:1px solid rgba(0,0,0,.2);
  border-radius:6px;
  -webkit-box-shadow:0 3px 9px rgba(0,0,0,.5);
  box-shadow:0 3px 9px rgba(0,0,0,.5);
  background-clip:padding-box;
  outline:0
}

.modal-backdrop{
  position:fixed;
  top:0;
  right:0;
  bottom:0;
  left:0;
  z-index:1040;
  background-color:#000
}

.modal-backdrop.fade{
  opacity:0;
  filter:alpha(opacity=0)
}

.modal-backdrop.in{
  opacity:.5;
  filter:alpha(opacity=50)
}

.modal-header{
  padding:15px;
  border-bottom:1px solid #e5e5e5;
  min-height:16.42857143px
}

.modal-header .close{
  margin-top:-2px
}

.modal-title{
  margin:0;
  line-height:1.42857143
}

.modal-body{
  position:relative;
  padding:20px
}

.modal-footer{
  margin-top:15px;
  padding:19px 20px 20px;
  text-align:right;
  border-top:1px solid #e5e5e5
}

.modal-footer .btn+.btn{
  margin-left:5px;
  margin-bottom:0
}

.modal-footer .btn-group .btn+.btn{
  margin-left:-1px
}

.modal-footer .btn-block+.btn-block{
  margin-left:0
}

@media (min-width:768px){
  .modal-dialog{
    width:600px;
    margin:30px auto
  }

  .modal-content{
    -webkit-box-shadow:0 5px 15px rgba(0,0,0,.5);

```

```

        box-shadow:0 5px 15px rgba(0,0,0,.5)
    }
    .modal-sm{
        width:300px
    }
}
@media (min-width:992px){
    .modal-lg{
        width:900px
    }
}
.tooltip{
    position: absolute;
    z-index:1030;
    display: block;
    visibility: visible;
    font-size:12px;
    line-height:1.4;
    opacity:0;
    filter: alpha(opacity=0)
}
.tooltip.in{
    opacity:.9;
    filter: alpha(opacity=90)
}
.tooltip.top{
    margin-top:-3px;
    padding:5px 0
}
.tooltip.right{
    margin-left:3px;
    padding:0 5px
}
.tooltip.bottom{
    margin-top:3px;
    padding:5px 0
}
.tooltip.left{
    margin-left:-3px;
    padding:0 5px
}
.tooltip-inner{
    max-width:200px;
    padding:3px 8px;
    color:#fff;
    text-align:center;
    text-decoration:none;
    background-color:#000;
    border-radius:4px
}
.tooltip-arrow{
    position: absolute;
    width:0;
    height:0;
    border-color:transparent;
    border-style:solid
}
.tooltip.top .tooltip-arrow{
    bottom:0;
    left:50%;
    margin-left:-5px;
    border-width:5px 5px 0;
    border-top-color:#000
}
.tooltip.top-left .tooltip-arrow{
    bottom:0;
    left:5px;
    border-width:5px 5px 0;
    border-top-color:#000
}
.tooltip.top-right .tooltip-arrow{
    bottom:0;
    right:5px;
    border-width:5px 5px 0;
    border-top-color:#000
}
}

```

```

.tooltip.right .tooltip-arrow{
    top:50%;
    left:0;
    margin-top:-5px;
    border-width:5px 5px 5px 0;
    border-right-color:#000
}

.tooltip.left .tooltip-arrow{
    top:50%;
    right:0;
    margin-top:-5px;
    border-width:5px 0 5px 5px;
    border-left-color:#000
}

.tooltip.bottom .tooltip-arrow{
    top:0;
    left:50%;
    margin-left:-5px;
    border-width:0 5px 5px;
    border-bottom-color:#000
}

.tooltip.bottom-left .tooltip-arrow{
    top:0;
    left:5px;
    border-width:0 5px 5px;
    border-bottom-color:#000
}

.tooltip.bottom-right .tooltip-arrow{
    top:0;
    right:5px;
    border-width:0 5px 5px;
    border-bottom-color:#000
}

.popover{
    position: absolute;
    top:0;
    left:0;
    z-index:1010;
    display:none;
    max-width:276px;
    padding:1px;
    text-align:left;
    background-color:#fff;
    background-clip:padding-box;
    border:1px solid #ccc;
    border:1px solid rgba(0,0,0,.2);
    border-radius:6px;
    -webkit-box-shadow:0 5px 10px rgba(0,0,0,.2);
    box-shadow:0 5px 10px rgba(0,0,0,.2);
    white-space:normal
}

.popover.top{
    margin-top:-10px
}

.popover.right{
    margin-left:10px
}

.popover.bottom{
    margin-top:10px
}

.popover.left{
    margin-left:-10px
}

.popover-title{
    margin:0;
    padding:8px 14px;
    font-size:14px;
    font-weight:400;
    line-height:18px;
    background-color:#f7f7f7;
    border-bottom:1px solid #ebebeb;
    border-radius:5px 5px 0 0
}

.popover-content{
    padding:9px 14px
}

.popover>.arrow, .popover>.arrow:after{
    position: absolute;
    display: block;
    width:0;

```

```

        height:0;
        border-color:transparent;
        border-style:solid
    }

    .popover>.arrow{
        border-width:11px
    }

    .popover>.arrow:after{
        border-width:10px;
        content:""
    }

    .popover.top>.arrow{
        left:50%;
        margin-left:-11px;
        border-bottom-width:0;
        border-top-color:#999;
        border-top-color:rgba(0,0,0,.25);
        bottom:-11px
    }

    .popover.top>.arrow:after{
        content:" ";
        bottom:1px;
        margin-left:-10px;
        border-bottom-width:0;
        border-top-color:#fff
    }

    .popover.right>.arrow{
        top:50%;
        left:-11px;
        margin-top:-11px;
        border-left-width:0;
        border-right-color:#999;
        border-right-color:rgba(0,0,0,.25)
    }

    .popover.right>.arrow:after{
        content:" ";
        left:1px;
        bottom:-10px;
        border-left-width:0;
        border-right-color:#fff
    }

    .popover.bottom>.arrow{
        left:50%;
        margin-left:-11px;
        border-top-width:0;
        border-bottom-color:#999;
        border-bottom-color:rgba(0,0,0,.25);
        top:-11px
    }

    .popover.bottom>.arrow:after{
        content:" ";
        top:1px;
        margin-left:-10px;
        border-top-width:0;
        border-bottom-color:#fff
    }

    .popover.left>.arrow{
        top:50%;
        right:-11px;
        margin-top:-11px;
        border-right-width:0;
        border-left-color:#999;
        border-left-color:rgba(0,0,0,.25)
    }

    .popover.left>.arrow:after{
        content:" ";
        right:1px;
        border-right-width:0;
        border-left-color:#fff;
        bottom:-10px
    }

    .carousel{
        position:relative
    }

    .carousel-inner{
        position:relative;
        overflow:hidden;
        width:100%
    }

```

```

.carousel-inner>.item{
    display:none;
    position:relative;
    -webkit-transition:.6s ease-in-out left;
    transition:.6s ease-in-out left
}

.carousel-inner>.item>img,..carousel-inner>.item>a>img{
    line-height:1
}

.carousel-inner>.active,..carousel-inner>.next,..carousel-inner>.prev{
    display:block
}

.carousel-inner>.active{
    left:0
}

.carousel-inner>.next,..carousel-inner>.prev{
    position:absolute;
    top:0;
    width:100%
}

.carousel-inner>.next{
    left:100%
}

.carousel-inner>.prev{
    left:-100%
}

.carousel-inner>.next.left,..carousel-inner>.prev.right{
    left:0
}

.carousel-inner>.active.left{
    left:-100%
}

.carousel-inner>.active.right{
    left:100%
}

.carousel-control{
    position:absolute;
    top:0;
    left:0;
    bottom:0;
    width:15%;
    opacity:.5;
    filter:alpha(opacity=50);
    font-size:20px;
    color:#fff;
    text-align:center;
    text-shadow:0 1px 2px rgba(0,0,0,.6)
}

.carousel-control.left{
    background-image:-webkit-linear-gradient(left,color-stop(rgba(0,0,0,.5) 0),color-stop(rgba(0,0,0,.0001) 100%));
    background-image:linear-gradient(to right,rgba(0,0,0,.5) 0,rgba(0,0,0,.0001) 100%);
    background-repeat:repeat-x;
    filter:progid:DXImageTransform.Microsoft.gradient(startColorstr='#80000000',endColorstr='#00000000',GradientType=1)
}

.carousel-control.right{
    left:auto;
    right:0;
    background-image:-webkit-linear-gradient(left,color-stop(rgba(0,0,0,.0001) 0),color-stop(rgba(0,0,0,.5) 100%));
    background-image:linear-gradient(to right,rgba(0,0,0,.0001) 0,rgba(0,0,0,.5) 100%);
    background-repeat:repeat-x;
    filter:progid:DXImageTransform.Microsoft.gradient(startColorstr='#00000000',endColorstr='#80000000',GradientType=1)
}

.carousel-control:hover,..carousel-control:focus{
    outline:0;
    color:#fff;
    text-decoration:none;
    opacity:.9;
    filter:alpha(opacity=90)
}

.carousel-control.icon-prev,..carousel-control.icon-next,..carousel-control.glyphicon-chevron-left,..carousel-control.glyphicon-chevron-right{
    position:absolute;
    top:50%;
    z-index:5;
}

```



```

        display:inline-block
    }

    .carousel-control .icon-prev,.carousel-control .glyphicon-chevron-left{
        left:50%
    }

    .carousel-control .icon-next,.carousel-control .glyphicon-chevron-right{
        right:50%
    }

    .carousel-control .icon-prev,.carousel-control .icon-next{
        width:20px;
        height:20px;
        margin-top:-10px;
        margin-left:-10px;
        font-family:serif
    }

    .carousel-control .icon-prev:before{
        content:'\2039'
    }

    .carousel-control .icon-next:before{
        content:'\203a'
    }

    .carousel-indicators{
        position:absolute;
        bottom:10px;
        left:50%;
        z-index:15;
        width:60%;
        margin-left:-30%;
        padding-left:0;
        list-style:none;
        text-align:center
    }

    .carousel-indicators li{
        display:inline-block;
        width:10px;
        height:10px;
        margin:1px;
        text-indent:-999px;
        border:1px solid #fff;
        border-radius:10px;
        cursor:pointer;
        background-color:#000 \9;
        background-color:rgba(0,0,0,0)
    }

    .carousel-indicators .active{
        margin:0;
        width:12px;
        height:12px;
        background-color:#fff
    }

    .carousel-caption{
        position:absolute;
        left:15%;
        right:15%;
        bottom:20px;
        z-index:10;
        padding-top:20px;
        padding-bottom:20px;
        color:#fff;
        text-align:center;
        text-shadow:0 1px 2px rgba(0,0,0,.6)
    }

    .carousel-caption .btn{
        text-shadow:none
    }

    @media screen and (min-width:768px){
        .carousel-control .glyphicon-chevron-left,.carousel-control .glyphicon-chevron-right,.
        carousel-control .icon-prev,.carousel-control .icon-next{
            width:30px;
            height:30px;
            margin-top:-15px;
            margin-left:-15px;
            font-size:30px
        }

        .carousel-caption{
            left:20%;
            right:20%;
            padding-bottom:30px
        }
    }

```

```

        .carousel-indicators{
            bottom:20px
        }
    }

    .clearfix:before,.clearfix:after,.container:before,.container:after,.container-fluid:before,.
    container-fluid:after,.row:before,.row:after,.form-horizontal .form-group:before,.form-
    horizontal .form-group:after,.btn-toolbar:before,.btn-toolbar:after,.btn-group-vertical>.btn-
    group:before,.btn-group-vertical>.btn-group:after,.nav:before,.nav:after,.navbar:before,.navbar
    :after,.navbar-header:before,.navbar-header:after,.navbar-collapse:before,.navbar-collapse:
    after,.pager:before,.pager:after,.panel-body:before,.panel-body:after,.modal-footer:before,.
    modal-footer:after{
        content:" ";
        display:table
    }

    .clearfix:after,.container:after,.container-fluid:after,.row:after,.form-horizontal .form-group:
    after,.btn-toolbar:after,.btn-group-vertical>.btn-group:after,.nav:after,.navbar:after,.navbar-
    header:after,.navbar-collapse:after,.pager:after,.panel-body:after,.modal-footer:after{
        clear:both
    }

    .center-block{
        display:block;
        margin-left:auto;
        margin-right:auto
    }

    .pull-right{
        float:right!important
    }

    .pull-left{
        float:left!important
    }

    .hide{
        display:none!important
    }

    .show{
        display:block!important
    }

    .invisible{
        visibility:hidden
    }

    .text-hide{
        font:0/0 a;
        color:transparent;
        text-shadow:none;
        background-color:transparent;
        border:0
    }

    .hidden{
        display:none!important;
        visibility:hidden!important
    }

    .affix{
        position:fixed
    }

    @-ms-viewport{
        width:device-width
    }

    .visible-xs,.visible-sm,.visible-md,.visible-lg{
        display:none!important
    }

    @media (max-width:767px){
        .visible-xs{
            display:block!important
        }

        table.visible-xs{
            display:table
        }

        tr.visible-xs{
            display:table-row!important
        }

        th.visible-xs,td.visible-xs{
            display:table-cell!important
        }
    }
}

```

```

@media (min-width:768px) and (max-width:991px){
  .visible-sm{
    display:block!important
  }
  table.visible-sm{
    display:table
  }
  tr.visible-sm{
    display:table-row!important
  }
  th.visible-sm,td.visible-sm{
    display:table-cell!important
  }
}
@media (min-width:992px) and (max-width:1199px){
  .visible-md{
    display:block!important
  }
  table.visible-md{
    display:table
  }
  tr.visible-md{
    display:table-row!important
  }
  th.visible-md,td.visible-md{
    display:table-cell!important
  }
}
@media (min-width:1200px){
  .visible-lg{
    display:block!important
  }
  table.visible-lg{
    display:table
  }
  tr.visible-lg{
    display:table-row!important
  }
  th.visible-lg,td.visible-lg{
    display:table-cell!important
  }
}
@media (max-width:767px){
  .hidden-xs{
    display:none!important
  }
}
@media (min-width:768px) and (max-width:991px){
  .hidden-sm{
    display:none!important
  }
}
@media (min-width:992px) and (max-width:1199px){
  .hidden-md{
    display:none!important
  }
}
@media (min-width:1200px){
  .hidden-lg{
    display:none!important
  }
}
.visible-print{
  display:none!important
}
@media print{
  .visible-print{

```

```
        display: block !important
    }
    table .visible-print {
        display: table
    }
    tr .visible-print {
        display: table-row !important
    }
    th .visible-print, td .visible-print {
        display: table-cell !important
    }
}
@media print {
    .hidden-print {
        display: none !important
    }
}
```

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